



**MEETING OF THE CITY COMMISSION - AGENDA
WEDNESDAY, OCTOBER 5, 2022 AT 12:00 PM
CITY COMMISSION CHAMBER**

ORDER OF BUSINESS

CALL MEETING TO ORDER Mayor Becky Smith

MEMBERS PRESENT

Vice Mayor Danny Giefer
Commissioner Susan Brinkman
Commissioner Erren Harter
Commissioner Jaime Sauder

PROCLAMATIONS

Domestic Violence Awareness Month.

To Accept: Connie Cahoon, S.O.S. Executive Director & Adele Clark, S.O.S Shelter Manager

PUBLIC FORUM

The public is invited to make comments at this time. Please limit comments to two (2) minutes each. Hate speech, profanity, and defamation are not allowed. Please state your name and address prior to making comments.

NEW BUSINESS

- 1) **Resolution No. 3680 to Establish Public Hearing Date for CID for Emporia Land Development, LLC, Pavilions II Project.**

Presented by: Jim Witt, Special Projects Manager

Recommended Action: Approve Resolution

- 2) **Consider the Addition of 525 Merchant Street to Surplus Property.**

Presented by: Jim Witt, Special Projects Manager

Recommended Action: Approve Addition to Surplus Property.

- 3) **Award Banking Services Bid.**

Presented by: Janet Harrouff, Director of Administrative Services

Recommended Action: Approve Award

- 4) **Ordinance No. 22-44 Adopting the Uniform Public Offense Code for Kansas Cities, 38th Edition.**

Presented by: Christina Montgomery, City Attourney

Recommended Action: Adopt Ordinance

COMMUNICATIONS

Presented by Trey Cocking, City Manager.

- 1) Board Minutes

CONSENT AGENDA

Presented by Trey Cocking, City Manager.

- 1) Consent Agenda Items List.
- 2) Minutes for the September 21, 2022, Commission Meeting.
- 3) Ratification and Approval of the Payroll Ordinances for the period ending September 23, 2022.
- 4) Change Order No. 2 for 12th Avenue Watermain Project No. WM2001.

INFORMATIONAL ITEMS

Presented by Trey Cocking, City Manager.

- 1) Informational Items

GOVERNING BODY COMMENTS

Mayor Becky Smith

Vice Mayor Danny Giefer

Commissioner Erren Harter

Commissioner Susan Brinkman

Commissioner Jamie Sauder

EXECUTIVE SESSION

RECESS

Recess to Conference Room 1AB for Study Session

STUDY SESSION AGENDA ITEMS

- 1) Lot & Ilk present New City Logo Design.
- 2) Discuss Contract for Software Consultant Client First.
- 3) Discuss City Survey.

ADJOURNMENT



PROCLAMATION

WHEREAS, domestic violence is a serious crime that affects people of all races, ages, gender, and income levels; and

WHEREAS, domestic violence is widespread and affects more than four million Americans each year; and

WHEREAS, one in three Americans have witnessed an incident of domestic violence; and

WHEREAS, children who grow up in violent homes are believed to be abused and neglected at a rate higher than the national average; and

WHEREAS, domestic violence costs the nation billions of dollars annually in medical expenses, police and court costs, shelters, foster care, sick leave, absenteeism, and non-productivity; and

WHEREAS, only a coordinated community effort will put a stop to this heinous crime; and

WHEREAS, Domestic Violence Awareness Month provides an excellent opportunity for citizens to learn more about preventing domestic violence and to show support for the numerous organizations and individuals who provide critical advocacy, services, and assistance to victims.

NOW, THEREFORE, BE IT RESOLVED, I, Becky Smith, Mayor for the City of Emporia, Kansas, proclaim the month of October as

Domestic Violence Awareness Month

and urge the citizens of Emporia to work together to eliminate domestic violence from our community.

On this 5th day of October 2022

ATTEST:

Becky Smith, Mayor

Kerry Sull, City Clerk



Commission Action Report

Title: Resolution No. 3680 to Establish Public Hearing Date for CID for Emporia Land Development, LLC, Pavilions II project.

Proposed Agenda Date: October 5, 2022

Presented By: Jim Witt, Special Projects Manager

BACKGROUND:

K.S.A. 12-6a26 through K.S.A. 12-6a36, inclusive, as amended (the "Act"), authorizes the governing body of any municipality to adopt an ordinance establishing a community improvement district ("CID") after receipt of a proper petition and holding a public hearing. Emporia Land Development LLC has requested an additional one (1) percent in addition to the one (1) percent approved in June of 2016 and in place today.

DISCUSSION:

The developer requested consideration in the spring of 2022 for this additional 1%. If enacted the entire site will be subject to a 2% additional sales tax including the 2016 1% action. The hearing is the first step as provided for in Kansas statutes necessary to enact the additional 1%

FINANCIAL CONSIDERATIONS:

There are no impacts on city finances, and we do have a 2% administrative fee to cover internal costs related to the administration and distribution of the tax.

OTHER CONSIDERATIONS:

None

RECOMMENDED ACTION:

Approve the Resolution and set the hearing date.

ATTACHMENTS:

Resolution No. 3680

(Published in the *Emporia Gazette* on October 11, 2022 and October 18, 2022)

RESOLUTION NO. 3680

A RESOLUTION OF THE GOVERNING BODY OF THE CITY
OF EMPORIA, KANSAS GIVING NOTICE OF A PUBLIC
HEARING ON THE ADVISABILITY OF CREATING A
COMMUNITY IMPROVEMENT DISTRICT IN THE CITY TO
BE KNOWN AS THE EMPORIA LAND DEVELOPMENT, LLC
COMMUNITY IMPROVEMENT DISTRICT

WHEREAS, pursuant to K.S.A. 12-6a26 *et seq.* (“the Act”) the City of Emporia, Kansas (the “City”) is authorized to create a community improvement district (“CID”) within its jurisdiction to fund all or a portion of the cost of a “Project”, as defined and authorized under the Act; and

WHEREAS, the Act further authorizes the City to impose a sales tax within the community improvement district on the sale of tangible personal property at retail or rendering or furnishing services taxable pursuant to the provisions of the Kansas retailers’ sales tax act, and amendments thereto, in any increment permitted by the Act, and to pledge the revenue received from such tax to pay for the Project or reimburse the cost of the Project as “pay-as-you-go financing” (as defined in the Act); and

WHEREAS, a petition (the “Petition”) was filed with the City on September 28, 2022, proposing (i) the creation of a community improvement district under the Act to be known as Emporia Land Development, LLC Community Improvement District (the “District”), (ii) the construction of the Project as more particularly described in the Petition and this Resolution, and (iii) the imposition of a community improvement district sales tax within the District in the amount of one percent (1.0%) to pay a portion of the costs of the Project; and

WHEREAS, the Petition is signed by Emporia Land Development, LLC., the owners of record of 100% of the land area within the proposed District, and owners collectively of 100% by assessed value of the land area within the proposed District (the “Petitioners”); and

WHEREAS, by Ordinance No. 16-16, adopted June 15, 2016, the City created a CID in connection with the initial phases of the Project and a 1% retailers’ sales tax is currently levied in that CID; and

WHEREAS, the Petition filed by Emporia Land Development, LLC seeks to create an overlapping CID in connection with the development of the balance of the Project and the levy of a 1% retailers’ sales tax within the District; and

WHEREAS, the Act provides that before creating any community improvement district, the governing body of the City shall by resolution direct and order and give notice of a public hearing on the advisability of creating a community improvement district, the construction of the proposed Project and the intent of the City to levy a community improvement district sales tax.

NOW, THEREFORE, BE IT RESOLVED BY THE GOVERNING BODY OF THE CITY OF EMPORIA, KANSAS, AS FOLLOWS:

SECTION 1. Public Hearing. Notice is given that a public hearing will be held before the City Commission on November 2, 2022, at 11:00 a.m., or as soon thereafter as the matter can be heard, in the City Commission meeting room at 518 Mechanic Street, Emporia, Kansas, to consider the advisability of: (i) the City's creation of the District; (ii) the Project described in the Petition; and (iii) the imposition of a community improvement district sales tax in the District in an amount of one percent (1.0%),

SECTION 2. Project. The general description of the proposed Project to be constructed within the District is construction of a large commercial development, which is planned at full build-out to feature approximately 200,000 square feet of commercial space dedicated to a mix of national and regional retailers, other large and small scale retail, restaurants, and associated commercial uses, and will include planned street improvements and infrastructure improvements (including utilities). The remaining phases of the Project yet to be constructed include the construction of multiple retail buildings for use and occupancy by various national and regional retailers and associated parking, utilities, and other infrastructure as well as the development of several outparcels for use by restaurants and other smaller retail businesses as is typically found in shopping centers of a similar type, located generally in the Emporia Pavilions First Addition to the City of Emporia, and as described on Exhibits A and B to this Resolution.

SECTION 3. Project Costs; Estimates. Costs to be partially financed from the proposed community improvement district sales tax described include items for which reimbursement is permitted under the Act. The total estimated and probable cost of the Project is \$42,000,000. Total reimbursement from the existing and proposed community improvement district sales tax is estimated to be \$8,000,000. The estimated reimbursement stated in the preceding sentence shall not be deemed a guaranty of or limitation on reimbursement and revenues of the community improvement district sales tax proposed by the Petition may be utilized for costs of the Project in accordance with the Petition, the Act, and any development agreement governing the District.

SECTION 4. Financing; District Only Sales Tax. The Project within the District is proposed to be financed in part, on a pay-as-you-go basis, from revenues received from the levy and collection of a one percent (1.0%) community improvement district sales tax on the sale of tangible personal property sold at retail or on rendering or furnishing of services taxable pursuant to the Kansas retailers' sales tax statutes, only within the proposed District. The entire Project will be financed from a combination of the community improvement district sales tax revenues as permitted by Kansas law, legally available tax increment financing revenue, private equity, and private debt.

SECTION 5. Description of District. The legal description of the District is attached to this Resolution as **Exhibit A** and a map of the proposed District is attached as **Exhibit B**.

SECTION 6. Effective Date; Publication and Notice. This resolution shall be effective upon and after its adoption by the governing body. The City Clerk is authorized and directed to give notice of the public hearing by publishing this resolution once a week for two consecutive weeks in the official City newspaper with the second publication occurring at least seven (7) days before the public hearing date. The City Clerk is also authorized and directed to mail a copy of this resolution to all property owners within the proposed District, by certified mail, at least ten (10) days before the public hearing.

PASSED AND APPROVED by vote of the governing body of the City of Emporia,
Kansas on October 5, 2022.

CITY OF EMPORIA, KANSAS

[Seal]

By _____
Becky Smith, Mayor

ATTEST:

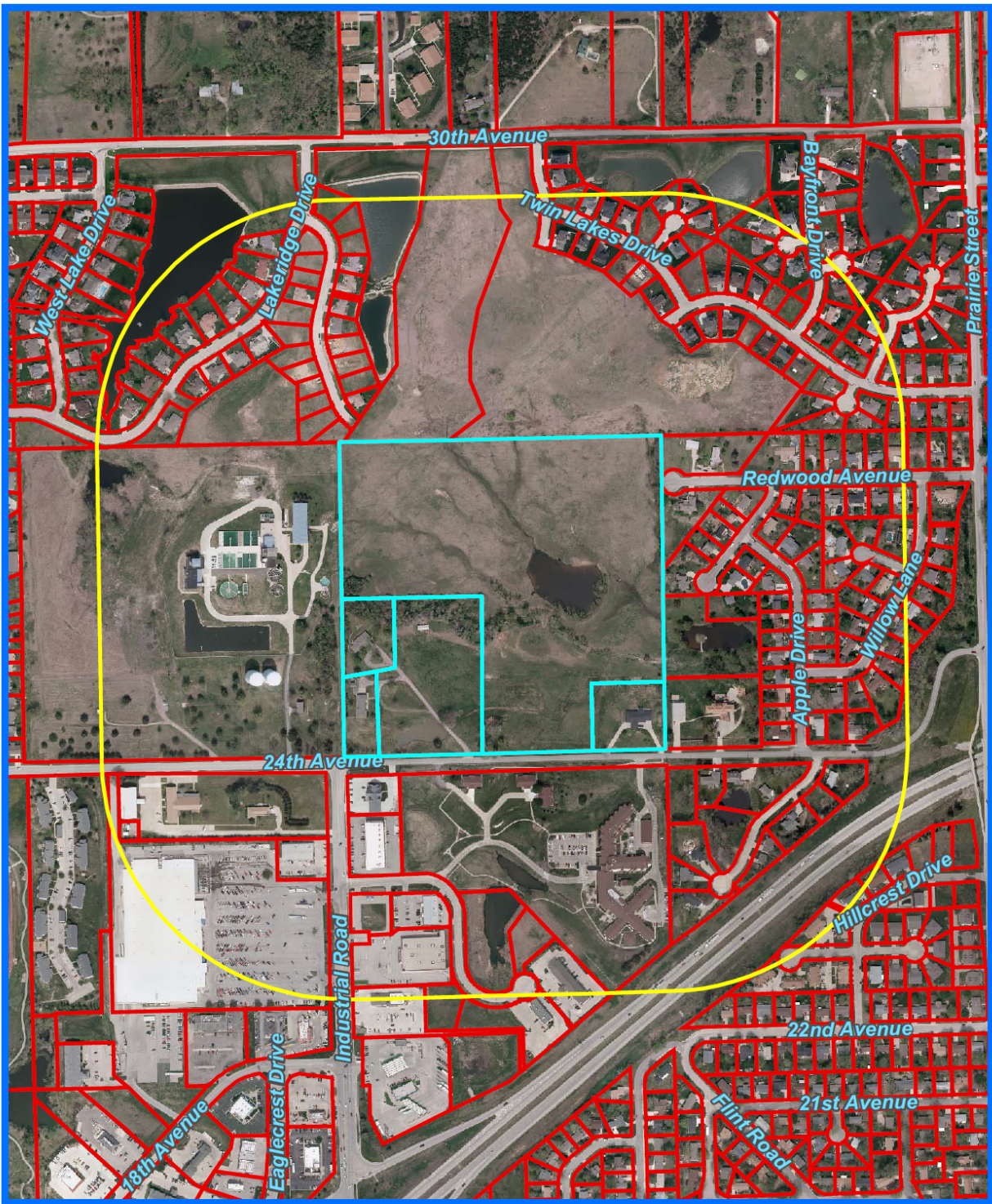
By _____
Kerry Sull, City Clerk

EXHIBIT A

(Legal Description of District)

Lots 1, 2 and 3 in Block A; Lot 1 in Block B; Lots 1 and 2 in Block C; Lots 1 and 2 in Block D; Reserve A and Reserve B of Emporia Pavilions First Addition to the City of Emporia, Lyon County, Kansas, according to the Recorded Plat thereof, as the Plat was recorded on June 16, 2017 and recorded as document #2017-02001.

EXHIBIT B
(Map of proposed District)



Legend

- 1000' Buffer
- Property Lines

DATA IS NOT
SURVEY ACCURATE

N
1" = 500'

EXCERPT OF MINUTES

The City Commission of the City of Emporia, Kansas met in regular session, at the usual meeting place in the City on October 5, 2022, at 12:00 p.m., with Mayor Becky Smith presiding, and the following members of the governing body present:

The following members absent:

Among other business, there came on for consideration and discussion the following:

A RESOLUTION OF THE GOVERNING BODY OF THE CITY
OF EMPORIA, KANSAS GIVING NOTICE OF A PUBLIC
HEARING ON THE ADVISABILITY OF CREATING A
COMMUNITY IMPROVEMENT DISTRICT IN THE CITY TO
BE KNOWN AS THE EMPORIA LAND DEVELOPMENT, LLC
COMMUNITY IMPROVEMENT DISTRICT

After discussion, upon motion by _____, seconded by
_____, the Resolution was passed by a majority of vote of the members
present.

The Resolution was designated Resolution No. 3680.

CITY CLERK'S
CERTIFICATION OF EXCERPT OF MINUTES

I certify the foregoing is a true and correct Excerpt of Minutes of the October 5, 2022 meeting of the governing body of the City of Emporia, Kansas.

[Seal]

Kerry Sull, City Clerk

Commission Action Report

Title: Consideration of declaring 525 Merchant Surplus Property

Proposed Agenda Date: October 5, 2022

Presented By: Jim Witt, Special Projects Manager

BACKGROUND:

The City Managers' office received a letter from Rick Mitchell on September 16th expressing interest in purchasing White Memorial Park located at 525 Merchant. Under City policy, when the City receives a request to purchase real property not identified on the Surplus Property List, Commission may vote to add the property to the Surplus Property List. If the property is added to the list, staff will advertise a Request for Bids/Proposals for a period of thirty days.

Under State law, before a sale of park property may be finalized, notice must be published in the official city newspaper for two weeks, followed by a thirty-day protest petition period. If no petition is filed, the sale may proceed. If a valid protest petition is filed, an election is required.

DISCUSSION:

The owner has purchased the building at 517 Merchant and as the attached letter indicates they will release the City of its responsibilities and potential liabilities related to the north wall of 517 Merchant. The establishment of the hearing date does not mandate the sale of the property to Mr. Mitchell. Further negotiations would be necessary if the Commission chooses to proceed after the hearing.

FINANCIAL CONSIDERATIONS:

The City does have maintenance responsibilities related to the north wall. No firm estimates for rehabilitation of the wall have been calculated as of the date of this report. Staff feels it is safe to say a five-figure estimate of some magnitude would be probable.

OTHER CONSIDERATIONS:

Potential liability in the mid to long term.

RECOMMENDED ACTION:

Declare the property surplus and request staff to establish a hearing date and assess options related to the sale of the property.

ATTACHMENTS: Michell Letter



Rick Mitchell
620.591.0017

Blake Mitchell
620.591.0020

414 Graham St., Emporia, KS 66801 (620)343-6840

September 16, 2022

Rick Mitchell
Mitchell-Markowitz Construction
414 Graham Street
Emporia, KS 66801
620.591.0017
rick@mitchell-markowitz.com

Trey Cocking
Emporia City Manager
111 East Sixth Avenue
Emporia, KS 66801

Trey,

I am writing to express my interest in the purchase of the White Memorial Park located at 525 Merchant. I am requesting the city consider selling this surplus property to Mitchell-Markowitz Construction as it allows us to renovate 517 Merchant as well as expand the development of the space into the park area. It is our intent to maintain the integrity and the history of the Gazette building and the Memorial Park as we develop the spaces into community use.

As you know, the city and the owner of 517 have an agreement for maintaining the north wall of 517 Merchant Street. The purchase will release the city of all liability of the Memorial Park and allow us to apply for grants that will aid in the restoration of that wall. A design document will be made available to you by Tuesday, September 20, 2022.

Thank you for considering this proposal for purchase of the White Memorial Park, it is time sensitive because of grant deadlines. I welcome your questions and I am available to discuss our plans and walk you through the property at your convenience.

Sincerely,

A handwritten signature in black ink, appearing to read 'Rick Mitchell', with a long horizontal flourish extending to the right.

Rick Mitchell
President

①

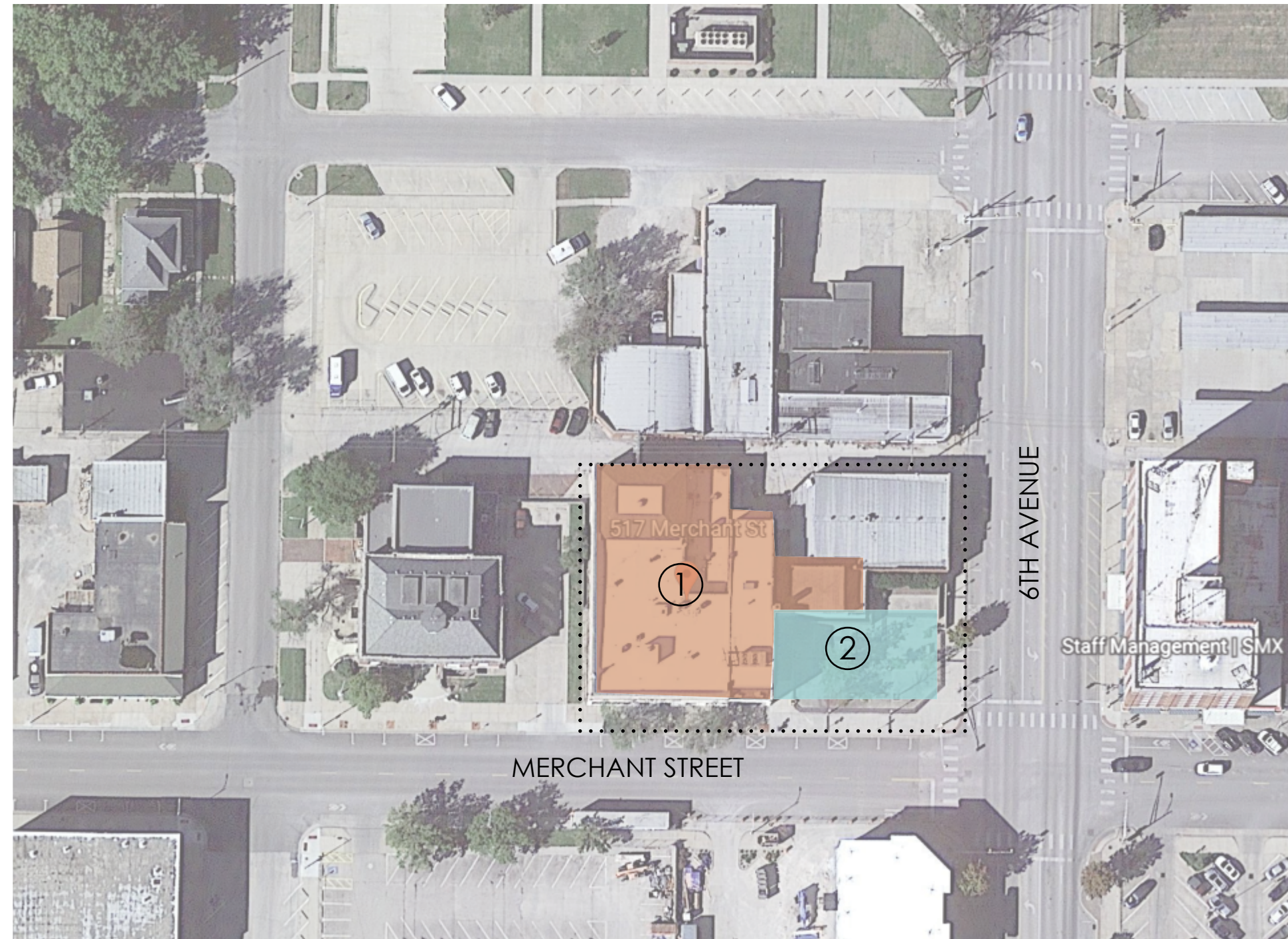
PRESS ROOM to include:

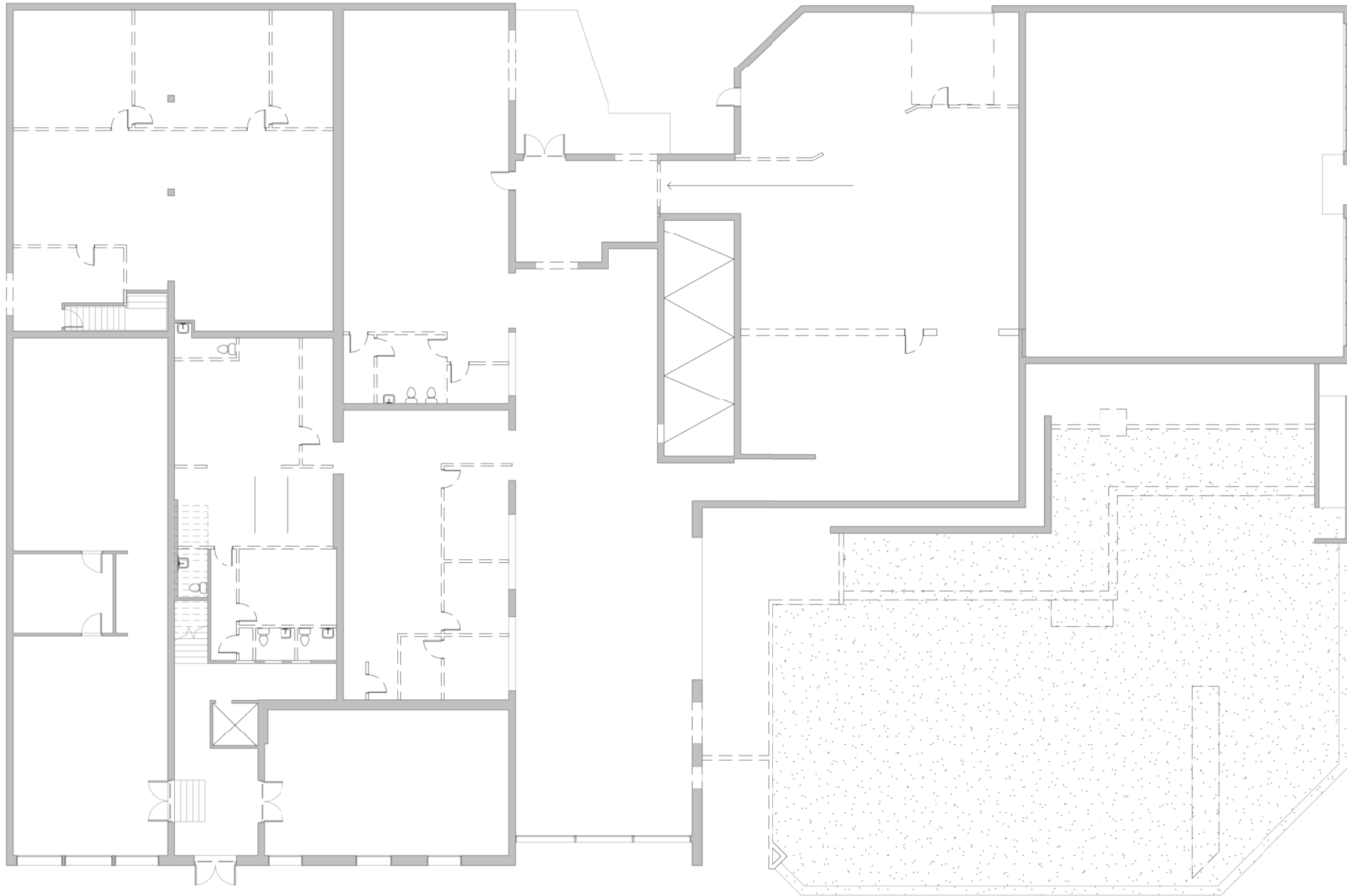
- 3 Kitchens
- 2 Dining Areas
- Courtyard
- Indoor/Outdoor Bar
- Offices
- 2 Studio Spaces
- Apartments on 2nd Floor
- Parking for apartments

②

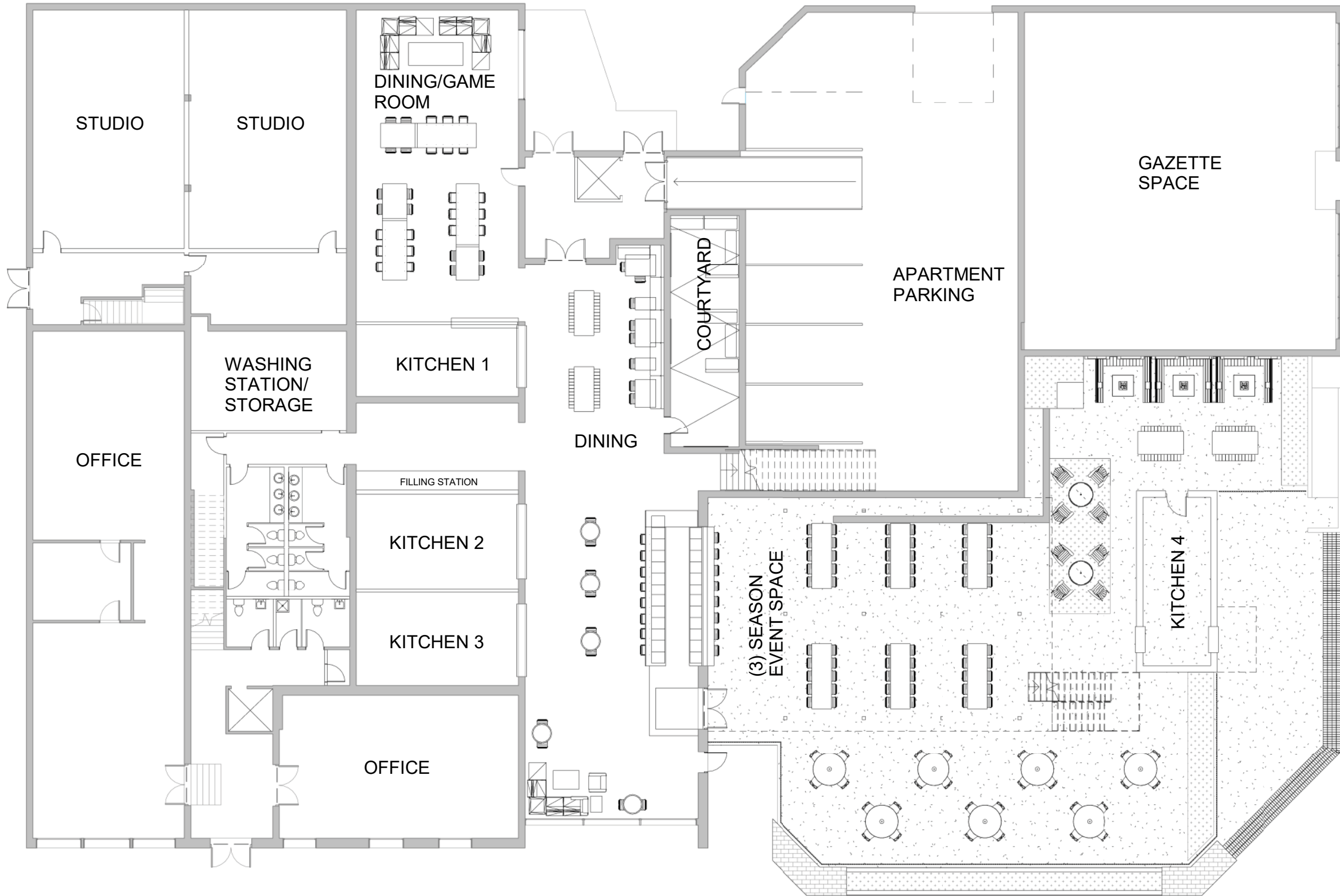
PRESS ROOM EXTERIOR to include:

- Upstairs Bar
- Patio with games + seating
- 3 Seasons Event Space





demolition plan



first floor



second floor



view from 6th and merchant



view from 6th ave



Commission Action Report

Title: Award Banking Services Bid

Proposed Agenda Date: October 5, 2022

Presented By: Janet Harrouff, Director of Administrative Services

BACKGROUND:

Since January 1, 2018, ESB Financial has provided banking services for the City. The Request for Proposal for Banking Services was sent to five local banks. One firm attended the pre-bid conference on September 13, 2022. Three bids were received from local financial institutions. The attached bid tabulation shows the bid amount and interest rate to be paid.

DISCUSSION:

The yearly maintenance fee and the interest rate the financial institution will pay were compared to determine the best bid. The bid is for 5 years due to the work involved in notifying all entities which directly deposit funds into the City's checking account, such as the State of Kansas for sales tax, liquor tax, bed tax, highway taxes, etc.; FAA, grant providers, credit card companies and others.

FINANCIAL CONSIDERATIONS:

The 2023 Budget includes \$14,000 for banking service fees.

OTHER CONSIDERATIONS:

RECOMMENDED ACTION:

Award bid to ESB for a period of January 1, 2023, thru December 31, 2023, with four one-year extensions.

ATTACHMENTS:

Bid Tabulation for Banking Bid.

Bid Tabulation for Banking Bids
City of Emporia
Bid Date 9-27-2022
January 1, 2023 thru December 31, 2027

Financial Institution	Yearly Maintenance Fee	Interest	Calculated Rate	Yearly Interest	Net Earnings
Average balance				5,802,500.00	
Capital Federal	14,736.00	0.50% of T-Bill	0.50%	29,012.50	\$14,276.50
Emporia State Bank	10,200.00	T-Bill plus .25%	1.25%	72,531.25	\$62,331.25
Community National	3,000.00	T-Bill minus .50%	0.50%	29,012.50	\$26,012.50

Commission Action Report

Title: Ordinance 22-44 Adopting the *Uniform Public Offense Code for Kansas Cities*, 38th Edition

Proposed Agenda Date: October 5, 2022

Presented By: Christina Montgomery, City Attorney

BACKGROUND:

The *Uniform Public Offense Code for Kansas Cities* is a publication of the Kansas League of Municipalities containing offense codes that can be prosecuted by Kansas municipal courts with annual updates based on Kansas state law changes. The City of Emporia has used the similar publication *Standard Traffic Ordinance for Kansas Cities* for a number of years.

DISCUSSION:

The proposed ordinance would adopt the 38th Edition of the *Uniform Public Offense Code for Kansas Cities* and incorporate it into the Code of the City of Emporia, Kansas, excluding various provisions that Emporia Municipal Court has not historically prosecuted, and modifying the "Smoking Prohibited" section by removing subsections allowing smoking rooms in hotels and smoking areas in adult care homes and long-term medical care facilities. The City does not currently allow smoking in those locations and staff recommends maintaining the current level of restrictions. The proposed ordinance also repeals all existing City Code sections addressing the same offenses included in the *Uniform Public Offense Code for Kansas Cities* as well as a small number of other outdated criminal provisions.

FINANCIAL CONSIDERATIONS:

Booklet purchase and one-time software updates include projected expenses under \$10,000.

OTHER CONSIDERATIONS:

N/A

RECOMMENDED ACTION:

Approve Ordinance 22-44 Adopting the *Uniform Public Offense Code for Kansas Cities*

ATTACHMENTS:

Ordinance 22-44

ORDINANCE NO. 22-44

AN ORDINANCE ADOPTING AND INCORPORATING BY REFERENCE THE *UNIFORM PUBLIC OFFENSE CODE FOR KANSAS CITIES*, 38TH EDITION, WITH CERTAIN OMISSIONS; PROVIDING CERTAIN PENALTIES AND REPEALING CERTAIN SECTIONS OF THE CODE OF THE CITY OF EMPORIA, KANSAS.

BE IT ORDAINED by the Governing Body of the City of Emporia, Kansas:

Section 1. *Adopting Uniform Public Offense Code, Amendments and Deletions.*

- (a) *Adopted.* There is hereby incorporated by reference for the purpose of regulating various public offenses within the corporate limits of the City of Emporia, Kansas, that certain code known as the *Uniform Public Offense Code*, 38th Edition, prepared and published in book form by the League of Kansas Municipalities, Topeka, Kansas, save and except such articles, sections, parts or portions as are hereafter omitted. One official copy of said Uniform Public Offense Code shall be marked or stamped “Official Copy as Adopted by Ordinance No. 22-44,” with all sections or portions thereof intended to be omitted clearly marked to show any such omission or change and to which shall be attached a copy of this ordinance and filed with the city clerk to be open to inspection and available to the public at all reasonable hours.
- (b) *Amendments and Deletions.* The *Uniform Public Offense Code*, 38th is hereby amended in the following respects:
- a. Section 3.2.1 Sexual Battery is hereby omitted and deleted
 - b. Section 3.8 Violation of Protection from Abuse Order is hereby omitted and deleted.
 - c. Section 3.8.1 Violation of a Protective Order is hereby omitted and deleted.
 - d. Section 5.1.2 Unlawful Possession of a Visual Depiction of a Child is hereby omitted and deleted.
 - e. Section 5.1.3 Unlawful Transmission of a Visual Depiction of a Child is hereby omitted and deleted.
 - f. Section 7.15 Intimidation of a Witness or Victim is hereby omitted and deleted.
 - g. Section 9.9.3 Unlawful Distribution of Controlled Substances is hereby omitted and deleted.
 - h. Section 9.9.4 Unlawful Possession of Controlled Substances is hereby omitted and deleted.
 - i. Section 9.9.5 Unlawful Possession of a Simulated Substance is hereby omitted and deleted.
 - j. Section 10.23 Trafficking in Counterfeit Drugs is hereby omitted and deleted.
 - k. Section 11.1 Promoting Obscenity is hereby omitted and deleted.
 - l. Section 11.2 Promoting Obscenity to Minors is hereby omitted and deleted.
 - m. Sub-section 10.24(c) relating to exemptions from Prohibited Smoking is hereby omitted and deleted.

- n. Sub-section 10.24(d)(3) relating to exemptions from Prohibited Smoking is hereby omitted and deleted.
- o. Sub-section 10.24(d)(5) relating to exemptions from Prohibited Smoking is hereby omitted and deleted.
- p. Sub-section 10.24(d)(6) relating to exemptions from Prohibited Smoking is hereby omitted and deleted.

Section 2. **Repeal.** The following sections of the Code of the City of Emporia, Kansas are hereby repealed:

Section 4-21. Offenses Involving Persons Under Twenty One and Incapacitated Persons

Section 4-24. Transportation in Opened Containers

Section 4-44. Offenses Involving Persons Under the Legal Age for Consumption

Section 4-49. Hosting Minors Consuming Alcohol

Section 9-17.1 Violating A Public Health Order

Section 16-1. Definitions

Section 16-2. Attempt

Section 16-3. Conspiracy

Section 16-21. Criminal Intent Generally

Section 16-22. Exclusions From Criminal Intent

Section 16-23. Ignorance or mistake

Section 16-24. Liability for crimes of another

Section 16-25. Criminal liability for corporations

Section 16-26. Individual liability for corporate crime

Section 16-27. Intoxication

Section 16-28. Compulsion

Section 16-29. Entrapment

Section 16-30. Use of force in defense of a person

Section 16-31 Use of force in defense of dwelling

Section 16-32. Use of force in defense of property other than a dwelling

Section 16-33. Use of force by an aggressor

Section 16-34. Law enforcement officer's use of force in making arrest

Section 16-35. Private person's use of force in making arrest

Section 16-36. Use of force in resisting arrest

Section 16-52. Assault

Section 16-53. Assault of a Law Enforcement Officer

Section 16-54 Battery and Domestic Battery

Section 16-55. Battery Against a Law Enforcement Officer

Section 16-55.1 Battery Against a School Employee

Section 16-56. Unlawful Interference With A Fireman, Fire Inspector Or Fire Fighter

Section 16-57. Permitting Dangerous Animal To Be At Large

Section 16-58. Interference with Parental Custody

Section 16-59. Interference with Custody of a Committed Person

Section 16-60. Unlawful Restraint

Section 16-61. Mistreatment of a Confined Person
 Section 16-62. Disclosure Of Information Obtained In Preparing Income Tax Returns
 Section 16-63 Diversion Programs
 Section 16-76. Definitions
 Section 16-77 Sodomy
 Section 16-78. Lewd and Lascivious Behavior
 Section 16-79. Indecent Solicitations of a Child
 Section 16-80 Selling Sexual Relations
 Section 16-81 Buying Sexual Relations
 Section 16-96. Endangering A Child
 Section 16-97. Furnishing Intoxicants To a Minor
 Section 16-98. Contributing to a Child's Misconduct or Deprivation
 Section 16-99. Restrictions On The Sale, Distribution And Possession Of Cigarettes, Electronic
 Cigarettes And Tobacco Products
 Section 16-00.1 Penalties
 Section 16-100. Tattoos
 Section 16-101. Inhalation And Possession Of Substances Releasing Toxic Vapors
 Section 16-111. Theft Generally
 Section 16-112. Prima Facie Evidence Of Intent To Permanently Deprive Owner Or Lessor Of
 Possession, Use Or Benefit Of Property
 Section 16-113. Theft Of Lost Or Mislaid Property
 Section 16-114. Theft Of Services
 Section 16-115. Unlawful Deprivation Of Property
 Section 16-116. Withholding Possession Of Public Property
 Section 16-117. Fraudulently Obtaining Execution Of A Document
 Section 16-120. Criminal Damage To Property
 Section 16-121. Possession Of Items With Altered Or Defaced Identification Numbers:
 Section 16-122. Criminal Trespass
 Section 16-123. Littering
 Section 16-124. Tampering With A Landmark
 Section 16-125. Tampering With A Traffic Signal
 Section 16.126. Injury to a Domestic Animal
 Section 16-127. Unlawful Hunting
 Section 16-128. Unlawful Use Of Financial Card
 Section 16-129. Unlawful manufacture or disposal of false tokens
 Section 16-130. Possession or transportation of incendiary or explosive device
 Section 16-131. Criminal use of noxious matter
 Section 16-133 Unauthorized Delivery of Stored Goods
 Section 16-134. Automobile Master Key Violation
 Section 16-135. Posting Of Political Pictures And Political Advertisements
 Section 16-136. Opening, Damaging or Removing Coin Operated Machines
 Section 16-137. Possession of Tools for Opening, Damaging or Removing Coin Operated

Machines

- Section 16-138. Throwing Or Casting From A Bridge Or Overpass
- Section 16-139. Sale Of Recut Or Regrooved Tires
- Section 16-140. Theft Of Telecommunication Services
- Section 16-141. Dealing In Pirated Sound Recordings
- Section 16-142. Nondisclosure Of Source Of Sound Recordings
- Section 16-143. Theft Of Cable Television Services
- Section 16-144. False Weights And Measures
- Section 16-145. Failing To Pay For Motor Fuel; Penalties
- Section 16-161. Permitting Premises To Be Used For Criminal Syndicalism
- Section 16-162. Compounding A Crime
- Section 16-164. Escape From Custody
- Section 16-165. Aiding A Person Convicted Of Or Charged With Committing A Misdemeanor Or Ordinance Violation
- Section 16-166. Interference With The Administration of Justice
- Section 16-167. Interference With Law Enforcement
- Section 16-168. Performance of an unauthorized official act
- Section 16-169. Simulating legal process
- Section 16-170. Tampering with a Public Record
- Section 16-171. Tampering with Public Notice
- Section 16-172. False Signing Of A Petition
- Section 16-173. False Impersonation
- Section 16-174. Unlawful Disclosure Of A Warrant
- Section 16-175. Interference With Conduct Of Public Business In Public Buildings
- Section 16-176.5. Unlawful use of nondriver's identification card; penalty
- Section 16-177. Imitating police signals
- Section 16-178. Interference with police dog
- Section 16-191. Official misconduct
- Section 16-192. Compensation for past official acts
- Section 16-193. Presenting a false claim
- Section 16-194. Permitting a false claim
- Section 16-195. Discounting a public claim
- Section 16-196. Unlawful interest in insurance contract
- Section 16-197. Unlawful procurement of insurance contract
- Section 16-198. Unlawful collection by a judicial officer
- Section 16-211. Eavesdropping
- Section 16-212. Breach of Privacy
- Section 16-213. Denial Of Civil Rights
- Section 16-214. Criminal Defamation
- Section 16-215. Maliciously Circulating False Rumors Concerning Financial Status
- Section 16-216. Maliciously Exposing A Paroled Or Discharged Person
- Section 16-218. Smoking In Public Places And Places Of Employment

Section 16-218.1. Purpose
Section 16-218.2. Definitions
Section 16-218.3. Prohibition Of Smoking In Public Places
Section 16-218.4. Prohibition Of Smoking In Outdoor Areas
Section 16-218.5. Prohibition Of Smoking In Places Of Employment
Section 16-218.6. Declaration Of Nonsmoking Establishment
Section 16-218.7. Application Of Section 16-218 To City Owned Facilities
Section 16-218.8. Where Smoking Is Not Regulated
Section 16-218.9. Posting Of Signs
Section 16-218.10. Responsibilities Of Proprietors, Owners And Managers
Section 16-218.11. Public Health Education
Section 16-218.12. Enforcement
Section 16-218.13. Nonretaliation
Section 16-218.14. Violations And Penalties
Section 16-218.15. Other Applicable Laws
Section 16-218.16. Effective Date
Section 16-218.17. Ballot Question
Section 16-231. Disorderly Conduct
Section 16-232. Unlawful Assembly
Section 16-233. Remaining At An Unlawful Assembly
Section 16-234. Riot
Section 16-237. Giving A False Alarm
Section 16-238. Criminal Desecration
Section 16-239. Desecrating a dead body
Section 16-240. Harassment by telephone
Section 16-241. Desecration of flags
Section 16-242. Desecrating a cemetery
Section 16-243. Unlawful assembly in a public parking lot
Section 16-261. Refusal to yield a telephone party line
Section 16-262. Creating A Hazard
Section 16-263. Unlawful Failure To Report A Wound
Section 16-264. Obtaining A Prescription Only Drug By Fraudulent Means
Section 16-265. Selling Beverage Containers With Detachable Tabs
Section 16-281. Confiscation And Disposition Of Firearms
Section 16-282. Location Restrictions For Concealed And Open Carry
Section 16-291. Failure To Register Sale Of Explosives
Section 16-292. Failure to register receipt of explosives
Section 16-293. Unlawful disposal of explosives
Section 16-326. Definitions
Section 16-327. Gambling
Section 16-328. Illegal bingo operation
Section 16-329. Permitting premises to be used for commercial gambling

Section 16-330. Possession of a gambling device
Section 16-341. Definitions
Section 16-342. Cruelty to animals
Section 16-343. Unlawful disposition of animals
Section 16-351. Definitions
Section 16-352. Conduct prohibited
Section 16-353. Minor need not view or gain control of material
Section 16-354. Exemption of parent or guardian
Section 16-355. Defenses
Section 16-356. Penalty
Section 16-384. Possession Of Marijuana, Possession of Drug Paraphernalia

Section 3. **Effective Date.** This ordinance shall take effect on January 1, 2023, and after its publication in the official City newspaper.

Section 4. **Incorporation into the Code of the City of Emporia, Kansas.** The provisions of this ordinance shall be included and incorporated in the Code of Ordinances of the City of Emporia, KS as an addition or amendment thereto and shall be appropriately renumbered to conform to the uniform numbering system of the Code.

PASSED AND APPROVED by the Governing Body of the City of Emporia, Kansas, this 5th day of October, 2022.

Becky Smith, Mayor

ATTEST:

Kerry Sull, City Clerk

EMPORIA – LYON COUNTY JOINT BOARD OF ZONING APPEALS MINUTES

The Board of Zoning Appeals met in a regular session on Tuesday, August 16, 2022 with Chair Thomas presiding. Members Duncan, Bucklinger, Barnes, Weaver, and Colson were present.

1. Consider an Application BZA-2022-02 VAR – A Request for an Accessory Dwelling Structure.

Chair Thomas asked if proper notice had been given and if the City had jurisdiction on the item. **Givens** confirmed that proper notice was provided to the newspaper and the property owners within 200ft of the property, and that the City had jurisdiction.

Chair Thomas asked if any Commissioners needed to recuse themselves or report any ex-parte communications. No commissioners needed to recuse themselves due to a conflict of interest and no ex parte communications were reported.

Givens provided the staff report:

CASE #: BZA-2022-02 VAR

Applicant(s): Aaron & Lara Hoffmans (Owners & Applicants)

Requested Action: Applicants seek relief from Sections 6-601, 6-702, 20-201, 20-301, 21-201, 22-501 of the Emporia Zoning Regulations to allow for a new house and accessory dwelling unit built on property located at 707 Congress.

Zoning: R-3 High Density Residential District

Location: 707 Congress

Existing Land Use: Vacant R-3 Lot

Analysis:

The applicant desires to build a new home and accessory dwelling unit on property located at 707 Congress. The 50' x 130' lot is vacant with the original structure removed several years ago. The applicant is proposing to build a 1,627 sq. ft. single-family residence and a 713 sq. ft. accessory dwelling unit.

The primary house will meet all required front, side, and rear yard setbacks. The ADU is proposed to meet side yard setbacks but will only be setback five feet off of the alley. One parking stall has been provided for the ADU.

ADUs are promoted in the Comprehensive Plan and provisions for them as conditional uses have been provided in the updated zoning regulations. The applicant has requested to proceed with this project while the City works through the adoption process of the new zoning regulations. As a guide, staff is providing information on the proposed requirements for ADUs in the new regulations.

Accessory Dwelling Unit		
Placement	Must be in the side or rear yard only, set back at least 5' from the street face of the Principal Building	
Side Setback	5' minimum	
Rear Setback	5' minimum	
Distance between Principal and Accessory buildings (if detached)	10' minimum	
Building Size	750 square foot maximum or 60% GFA of Principal Building (whichever is less)	

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Height	1 story = 15' maximum or 1.5 stories maximum if above garage Or equal to height of Principal Building (whichever is less)	
Access and Parking		
1 off-street space per Accessory Dwelling Unit with approved surfacing		
Access shall be taken off an alley. If no alley exists, access must share the same existing curb cut as the Principal Building		

Applicable Regulations:

SECTION 6-6 INTENSITY OF USE

6-601. Every dwelling structure erected, enlarged, relocated or reconstructed in the residential districts shall be upon lots or tracts containing the following minimum areas measured in square feet per dwelling unit.

- Table 6-3 requires 9,000 sq. ft. per single-family dwelling in the R-3 District and 4,500 sq. ft. per dwelling unit.
- The proposed ADU and Principle Structure would meet proposed regulations based on sizes provided. Additionally, the Principle Structure and ADU would be compliant if it was treated strictly as an accessory structure.

SECTION 6-7 HEIGHT AND YARD REGULATIONS

6-702. Yard Regulations: Minimum front, side and rear yards shall conform with the following table.

- Table 6-4 provides that the minimum front, side, and rear yards be 25 ft., 5 ft., 25 ft. respectively in the R-3 District.
- This requirement is superseded by Section 20.201.B.1.b which essentially provides that when structures in the block are setback less than the required setback the proposed building may be setback in accordance with existing building setbacks. The applicant has provided a 15 ft. setback, which is more than most of the structures on the 700 block of Congress.
- The main structure meets the rear yard requirement and the ADU does meet the rear yard setback for an accessory structure. The only difference is that this structure is proposed to be used as a residence versus other building.

SECTION 20-2 HEIGHT AND YARD REGULATIONS

b. Yards:

1. Front yards. The front yards established by the district regulations shall be adjusted in the following cases:
 - (b) Where there is no recorded front building setback line established by platting and fifty (50) percent or more of the structures on one side of a block are setback less than required by the district regulations a new or enlarged structure may be set in line with the average of the existing structure or structures adjacent to the new or enlarged structure. However, no new or enlarged structure may be set closer to the front property line than fifteen (15) feet in a residential zone nor closer than ten (10) feet in a commercial or industrial zone.
- This is generally administered by staff, but the applicants front yard setback should be modified based on the existing setbacks in the 700 block of Congress. The 15 ft. setback will be more than four of the five houses.

SECTION 20-2 HEIGHT AND YARD REGULATIONS

b. Yards:

3. Structural projections. Every part of a required yard shall be open to the sky, unobstructed, except for accessory buildings or structures, and except for: (a) Eave projections, sills, belt courses, cornices and other ornamental features may project a maximum of twelve (12) inches into a required yard

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- Staff would recommend adjustments in the site plan to maintain a building setback of 5 feet. Allowing the eve to project further into the setback is acceptable.

SECTION 20-3 NUMBER OF STRUCTURES ON A LOT 20-301. Where a lot is used for other than a single family residence, more than one principal use or structure may be located on such lot, provided that such buildings conform to all requirements for the district in which they are located, and all such buildings shall remain in single ownership unless such buildings and lots are certified as a condominium.

- The main house would be considered the principle structure and while a second living unit is built on the property, it would be considered accessory to the main structure.

SECTION 22-5 REQUIRED PARKING SPACES

22-501.a. Off-street parking spaces shall be provided as follows:

a. Residential Uses:

1. Single-family & Two family 2 spaces per unit for residences on lots with 50' or less in frontage width and 3 spaces for residences on lots greater than 50' in frontage width. HO-O District 2 per unit.

- Staff is comfortable with 2 off-street parking stalls being provided for the main structure and 1 being provided for the ADU.

Recommendation: Staff recommends approval of the variance based on the following;

- 1) The variance requested arises from a condition which is unique to the property in question and which is not ordinarily found in the same zone or district; and is not created by action of the property owner or applicant. **Had the City adopted the originally proposed or subsequently revised versions of the new zoning codes, this project would be allowed as a Conditional Use Permit, and would meet all of the requirements for approval. Staff is comfortable with the variance being granted for this project as such. This was a style of dwelling that was promoted in the comprehensive plan and conforms to the regulations that have been proposed.**
- 2) The granting of the permit for the variance will not adversely affect the rights of adjacent property owners or residents. **Adjacent property owners rights will not be affected by the proposed development. The ADU would sit in line with the house located immediately south of the property off the alley. Adequate space has been provided for off-street parking, and there are multiple accessory structures that share the same rear setback along the alley.**
- 3) The strict application of the provisions of the zoning regulations of which the variance is requested will constitute unnecessary hardship upon the property owner represented in the application. **The strict application of the zoning code does limit, without factoring in the ADU, the ability to use this lot as a full R-3 High Density Residential property.**
- 4) The variance desired will not adversely affect the public health, safety, morals, order, convenience, prosperity or general welfare. **The granting of this variance will not have an adverse affect on the public. As stated previously, there are multiple structures along this alley that share similar setbacks, and there is no obstruction within the public way that would impeded travel along the alley.**
- 5) The granting of the variance desired will not be opposed to the general spirit and intent of the zoning regulations. **The granting of the variance will not be opposed to the general spirit and intent of the regulations. ADUs were not as commonplace as they are today when the regulations were adopted. The inclusion of the units as a Conditional Use in proposed new regulations shows an intent on allowing units similar to this one from the city.**

Attachments: Staff Report, Application, Site Plan, Renderings, Aerial Map, Zoning Map

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Commissioner **Bucklinger** asked **Givens** the reason why this lot is zoned R-3. **Givens** said the entire neighborhood is zoned R-3. Commissioner **Bucklinger** asked are there any multifamily dwellings in the neighborhood. **Givens** said there are no multifamily dwellings in the neighborhood.

Commissioner **Colson** asked **Givens** if ADU appears in the current regulations. **Givens** said they do not.

Chair Thomas verified with **Givens** that the requested variance is based off the current regulations. **Givens** said that is correct.

The Public Hearing was opened.

Aaron Hoffmans, 943 Pullman Place, Grandview Heights OH 43212 (Property owner); Stated that this process started on two fronts: 1) his mom wants to live closer to town; and 2) envisioning the next generation of owners. The house can stand on its own; the only variance that is being requested is the eave overhang.

Commissioner **Bucklinger** asked **Hoffmans** how the ownership of the property going to work out with two structures. **Hoffmans** said there would be no lot splitting; the same owner will own both of the structures. The benefits to having an extra structure are someone could take care of the property while the owners are not there; the homeowner could get extra income (e.g. Airbnb); another opportunity for short rentals/stays in Emporia; or a person that provides personal care for his mom could live onsite. The negatives would be the density; changing the pattern of the neighborhood; and figuring out a way to deal with the circulation from the back of the house when guests come to visit. These negatives would be the case regardless if the City includes ADU in the comprehensive plan.

Melissa McAllister, Americus, KS; Stated that Hoffmans did not address parking. She added that, she is concerned that in the absence of an interlocal agreement in deciding whether the comprehensive plan is legal does the Board want to adopt zoning that might be against statute. She is concerned that if the BZA approves this application the zoning could be a violation of statute. Commissioner **Weaver** stated that **Chair Thomas** clarified prior to the public hearing that the request is asking for variance of the current regulation.

Aaron Hoffmans, 943 Pullman Place, Grandview Heights OH 43212 (Property owner); He restated that the requested variance is based on the current regulations.

The Public Hearing was closed.

Commissioner **Colson** said currently there are no such thing as an ADU in Emporia but what we are looking at is essentially a set of variances that allow the construction of two single-family homes on an R-3 lot.

Givens added that this property is R-3; the applicant could do single-family attached housing.

Commissioner **Colson** said one of the requirements for a variance is the condition must be unique to the property. He believes that this property is not unique.

Commissioner **Duncan** made a motion to approve Application BZA 2022-02 VAR based on the existence of similar R-3 structure with separate dwellings. Commissioner **Weaver** seconded.

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Discussion: Commissioner **Barnes** mentioned he wanted to approve this application. However, based on Commissioner **Colson's** comments about the property not being unique he is opposed to the application.

Application BZA 2022-02 VAR was approved 4-2, Commissioners Colson and Barnes opposed.

2. Consider an Application BZA 2022-03 VAR – A Request for Signage Above the Maximum Allowed Number

Givens provided the staff report:

CASE #: BZA-2022-03 VAR

Applicant(s): Coffelt Sign Co. Inc. (Agent)
Retail Buildings Inc. (Owner)

Requested Action: Applicants seek relief from Section 27.27 of the Emporia Zoning Regulations to allow for additional signage above the maximum number of allowed signs for a property.

Zoning: C-3, General Commercial District

Location: 1028 W 6th Ave.

Existing Land Use: Restaurant with Drive-Thru (Braum's #265)

Applicable Regulations:

SECTION 27-27 SIGNS PERMITTED IN THE C-2 AND C-3 ZONING DISTRICTS

27-2701.b There shall be no more than (2) signs permitted for each business for each side fronting a public street and one (1) sign per paved alley, with the total area of all signs not to exceed two (2) times the lineal front footage of the lot. Each side fronting a street or alley shall be considered separately.

Analysis:

The Braum's located at 1028 W 6th Ave. is in the process of being remodeled, and brought up to current corporate standards for design. The standard corporate design package includes signage on three sides of the building that face adjacent streets (6th, Chestnut, Lawrence). Based on current regulations, the applicant is allowed two signs per building side fronting a public street.

The applicant is requesting additional signage for the east and west sides of the building.

The total square footage of the signs is within the limits based on the frontage of the property:

Street Elevation Side	Linear Frontage	Maximum Allowed Sq. Ft.	Proposed # of Signs	Proposed Sq. Ft.
6 th Ave – South	276 ft.	552 sq. ft.	1	41.7
Chestnut St – West	198 ft.	396 sq. ft.	3	126.67
Lawrence – East	180 ft.	360 sq. ft.	5	181.67

The east elevation, which has the most signs proposed, is also the farthest away from the adjacent street sitting some 180 feet from Lawrence St. The illuminated signs should not be a factor in creating light intrusion on the neighboring residential property. The additional signage will not dominate the building façade on that side either, as it is almost half of the allowed square footage in sign size. The store currently has two signs on the east elevation, but uses the windows for large sign displays, which is allowed. The

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remodel of the building will remove the existing windows and signage, replacing them with a wall that will have a mounted non-illuminated glass sign.

Recommendation: Staff recommends approval of the variance based on the following;

- 1) The variance requested arises from a condition which is unique to the property in question and which is not ordinarily found in the same zone or district; and is not created by action of the property owner or applicant. **This property is a larger than average property within the HWY 50 corridor and as such the number of signs that is typically allowed on a property could be increased as the signage will not dominate the façade that they will be placed upon. The square footage of proposed signage will still be well below the maximum allowed square footage for signage in the district.**
- 2) The granting of the permit for the variance will not adversely affect the rights of adjacent property owners or residents. **Adjacent property owners rights will not be affected by the additional signage. The signs are located approximately 180 ft. from properties to the east and signs are currently placed in the windows of the existing building.**
- 3) The strict application of the provisions of the zoning regulations of which the variance is requested will constitute unnecessary hardship upon the property owner represented in the application. **The applicant, in the process of remodeling the building will be removing a window that is currently used for signage. Staff would maintain that the brick wall with signage has a higher design value and the strict enforcement of these regulations would reduce the amount of signage that the applicant currently has.**
- 4) The variance desired will not adversely affect the public health, safety, morals, order, convenience, prosperity or general welfare. **The granting of this variance will not have an adverse affect on the public. The variance will grant additional signage, but will not be in excess of the allowed square footage for signage, which in staff's opinion would be a more egregious intrusion onto the public.**
- 5) The granting of the variance desired will not be opposed to the general spirit and intent of the zoning regulations. **The granting of the variance will not be opposed to the general spirit and intent of the regulations. The signage will not dominate the façade, will remain well under the maximum allowed square footage, and will be replacing existing window signage with a fix exterior sign.**

Attachments: Staff Report, Application, Signage Plan, Aerial Map, Zoning Map

The Public Hearing was open.

Stacy Hammond, Coffelt Sign Co. Inc. (Agent): This is the normal layout for signage for this style of Braum's store. Having all of these signs will allow Braum's to advertise the wide range of food products they sell. The signage is not excessive if you compare the amount of signage that other businesses have in town (e.g. Arby's, Short Stop). Commissioner **Barnes** asked the number of lighted signs. **Hammond** said all of them. The signs used to be neon but they are transitioning to plastic faces with LED lighting. Commissioner **Weaver** asked what makes this property unique. **Hammond** said it is a large property. **Colson** said looking at the other comparable businesses in that area, Braum's is twice as big as other businesses.

The Public Hearing was closed.

Commissioner **Barnes** made a motion to approve Application BZA 2022-03 VAR – A. Commissioner **Bucklinger** seconded. No discussion. **Approved 5-1, Commissioner Colson opposed.**

EMPORIA – LYON COUNTY JOINT BOARD OF ZONING APPEALS MINUTES

With no further business, the meeting was adjourned.

Respectfully submitted,

Justin Givens, Secretary

MINUTES- 8/16/2022

EMPORIA - LYON COUNTY METROPOLITAN AREA PLANNING COMMISSION

The Planning Commission met in a regular session on Tuesday, August 16, 2022, with Chair Thomas presiding. Members Bucklinger, Weaver, Colson, Duncan, and Barnes were present. City staff: Justin Givens and Moriah Keen were present.

Chair Thomas called the meeting to order, six members were present.

1. **Considered the minutes of the July 19, 2022 Planning Commission Meeting.**

Commissioner **Colson** made a motion to approve the minutes. Commissioner **Duncan** seconded. **Approved 6-0.**

2. **Discussion on Revised Zoning Regulations**

Givens said that a third party is reviewing the original Urban Collaborative Zoning Code to determine whether it conformed to State Statute. Once we receive direction from the review, we will then determine the best course of action to proceed with the zoning regulations.

Commissioner **Barnes** asked is there a due date for the report. **Givens** said at this time he is unaware of any due dates.

Chair **Thomas** said some of the concerns from the City Commissioners seemed that the Planning Commission was moving too slowly and that the review will slow us down even more.

Givens asked would it be fair to say that the Planning Commission is concerned about adopting the Urban Collaborative zoning regulations as they were presented. Commissioner **Colson** is concerned on how the City Commission is handling this and throwing the Planning Commission under the bus. Commissioner **Weaver** is concerned about the public hearing being chaotic if the Urban Collaborative proposal is presented. Chair **Thomas** said how can we stand behind something that we did not have a big hand in.

Givens said the process would be that the Planning Commission would make a recommendation on adopting or not adopting the regulations. Commissioner **Barnes** said that it would have been easy to see where the Planning Commission stands on the regulations before the City Commission made a final decision. Commissioner **Duncan** said that she has even asked the City Commissioners for guidance. Commissioner **Barnes** said **Givens** could pass on to the City Commission asking that the Planning Commission would like communication and input before making a final decision, especially when the Planning Commission was participating in the work.

Commissioner **Colson** said the questions the Planning Commission had about Urban Collaborative proposal are not legal questions. We might have questions about legality as we proceed. The changes the Planning Commission made are due to Urban Collaborative code not being right for Emporia. The City Commission is taking a step backwards because we have already considered everything that we modified. If the third party review states that the Urban

Collaborative code is legal, it does not address our concerns at all or reflect the Planning Commission's modifications.

Commissioner **Colson** asked if the City Commission is displeased with our work. **Givens** said he is not for sure. The City Commission is concerned with the time and thinks that Urban Collaborative code would be faster.

Commissioner **Barnes** said that it would be appropriate if the City Commission could tell the Planning Commissioner when they would like a response.

Commissioner **Weaver** asked for an update on the Krertsinger addition. Givens said he is still waiting on a final plat from them.

3. **Adjournment:** With no further discussion, the meeting was adjourned.

Respectfully Submitted,

Justin Givens, Secretary

MUPP Board Minutes 9-13-2022

The MUPP board meeting was called to order.

The Current balance of the MUPP account is \$29,690. Daphne says we haven't bought benches yet, but it is approved. They just need to be ordered by the county. Daphne will email Don.

The County still has 2 opening for the MUPP Board. Daphne mentioned someone from Road an Bridge would be appropriate to have. Same will reach out to Seth Snider. Hannah Crowley might have also applied.

Justin will reach out to LeLan Dains about if we will be listing the trails in Emporia, or whether we can remove it from the agenda.

Data from speed test from cross walk study were invalid, so they are currently being done again to collect a new baseline. Data will be shared with the traffic committee. Kdot grant looks promising, but we don't have an update yet.

Daphne will ask Dan Williams about distance markers for the Fair Ground Trail. Daphne will talk to him about his opinion of how to mark it.

Sam use funding to connect communities, such as tunnel at Lincoln and I-35 or railroad crossing. Trail to Americus wouldn't apply. We could use funding for trails in community for walking trails or sidewalks. We don't have time to get by Oct 13 deadline, but we will have chances to apply in the next few years. We would need KDOT approval on any Highway projects. We will look at the Joint-Comprehensive plan for ideas for next time.

There was a motion to allow the use of the MUPP board logo on the Trail Brochure by Healthier Lyon County. It was Approved.

There was no new discussion. The next meeting was planned for November 8.
The meeting was adjourned at 12:37.



Consent Agenda

Proposed Agenda Date: October 5, 2022

Presented By: Trey Cocking, City Manager

ITEMS:

- A. Approve the minutes of the September 21, 2022, City Commission Meeting.
- B. Ratification and Approval of the Payroll Ordinances for the periods ending September 23, 2022.
- C. Change Order for 12th Avenue Waterline.

RECOMMENDED ACTION:

Approve the Consent Agenda as presented.

The Governing Body of the City of Emporia, Kansas, met in Regular Session, Wednesday, September 17, 2022, with Mayor Smith presiding and Commissioners Brinkman, Giefer, Harter and Sauder present. Also present were City Manager Cocking, City Clerk Sull and City Attorney Montgomery.

**CITY COMMISSION
(Public Comment)**

This is the time for the public to make comments.

The public is invited to make comments at this time. Please limit comments to two (2) minutes each. Hate speech, profanity, and defamation are not allowed. Please stated your name and address prior to making comments.

**DAVID TRAYLOR ZOO
(2022 AZA Accreditation)**

Lisa Keith, Zoo Director; Zoo and Park staff; and members of EFOZ were recognized and addressed the Governing Body. She stated every five years the David Traylor Zoo goes through the accreditation process that is conducted by the Association of Zoos and Aquariums (AZA). The accreditation process includes a detailed application and a meticulous on-site inspection of trained zoo and aquarium professionals. The inspecting team observes all aspects of the facility's operation, including animal care and welfare; keeper training; safety for visitors, staff and animals; education programs; conservation efforts, veterinary programs financial stability, risk management; visitor services; and more. After the final interview at a formal hearing in front of the Accreditation Commission, the AZA Accreditation was granted to the David Traylor Zoo.

The Commission thanked the David Traylor Zoo Team, staff and members of Emporia Friends of the Zoo for their hard work and dedication.

CITY COMMISSION
(Application Moderate Income Housing Grant - \$650,000.00)
(Kansas Housing Resources Corporation)
(Resolution Number 3678)

Jim Witt, Special Project Coordinator, was recognized and addressed the Governing Body. He stated this grant is offered by the Kansas Housing Resources Corporation for the development of housing for moderate-income occupants. The City has utilized this program in the past with a grant that produced the construction of six new home from 2017 through 2020. A developer group is requesting \$650,000.00 from the corporation. The application for funding from the Kansas Housing Resources Corporation is due by October 1, 2022.

Cory Haag, Haag Development, and Ross Vogel, Heartland Housing, were recognized and addressed the Governing Body. They stated the current proposal for this year's grant includes the construction of 24 two-bedroom, one bath duplex housing units. Four buildings housing two units each will be constructed at 412, 416 E. 12th Avenue, called Winston Lofts; 1124 and 1128 Union Street, called Senate Lofts; and 1106 and 1110 Mechanic Street, called Mallory Square. This project will remove six dilapidated structures to accommodate the new construction.

Jim Witt stated if the MIH funding is approved as part of the total financial package the City intends to issue \$4,000,000.00 of Industrial Revenue Bonds in accordance with Kansas statutes as part of the financial package to construct the new units. He stated the obligations from the City will be described in the financial considerations plus services related to building inspections. The adopted City goal for 2022-2023 include a commitment to expand housing opportunities through new construction and this project will meet that goal. He stated staff was recommending approval of the resolution to apply for the MIH grant.

Commissioner Giefer made a motion to approve Resolution Number 3678, a resolution authorizing the City of Emporia to apply for a \$650,000.00 moderate income housing grant. Commissioner Brinkman

seconded the motion. The vote follows: Commissioner Giefer, aye; Commissioner Brinkman, aye; Commissioner Harter, aye; Commissioner Sauder aye; and Mayor Smith, aye.

BONDS
(Authorize General Obligation Bonds - \$6,905,000.00)
(Multiple Capital Improvements in the City.)
(Ordinance Number 22-43)
(Resolution Number 3679)

AN ORDINANCE OF THE CITY OF EMPORIA, KANSAS, AUTHORIZING ISSUANCE OF THE CITY'S GENERAL OBLIGATION BONDS, SERIES 2022, IN THE PRINCIPAL AMOUNT OF \$6,905,000.00, FOR THE PURPOSE OF FINANCING THE COSTS OF MULTIPLE CAPITAL IMPROVEMENTS IN THE CITY; PROVIDING FOR THE LEVY AND COLLECTION OF AN ANNUAL TAX FOR THE PURPOSE OF PAYING PRINCIPAL OF AN INTEREST ON SAID BONDS; AUTHORIZING OTHER RELATED DOCUMENTS AND ACTIONS; AND MAKING COVENANTS WITH RESPECT THERETO, to which the City Clerk assigned Ordinance Number 22-43, was presented to the Governing Body for their consideration.

Greg Vahrenberg, representing Raymond James & Associates, Inc., was recognized and addressed the Governing Body. He stated a public sale of the City's General Obligation Bonds Series 2022 was held at 9:00 a.m., this same date. He stated five bids were received as follows:

Bidder	True Interest Cost
Piper Sandler & Co.	3.351874%
Robert W. Baird & Co., Inc.	3.419086%
Stifel, Nicolaus & Co., Inc.	3.525243%
FHN Financial Capital Markets	3.650017%
First National Capital Markets, Inc.	3.797360%

He stated it was determined the Bonds should be awarded to Piper Sandler & Co. whose bid represented the lowest true interest cost to the City. The general obligation bonds, Series 2022 is to finance the costs of multiple capital improvements that include:

Aviation Fuel Truck
Street Department Bucket Truck

Street Sweeper
Backhoe for Street Department
Vactor Truck
30th Avenue from Crestview Drive to Prairie Street
Highland Street Improvements
Industrial Park Land Purchase
Red Brick Street Improvements
Americus Road Sewer Main
S Arundel Street Sewer Main
Actuators and Turbidity Meters at the Water Treatment Plant
Water Intake and Dam Repair

He stated the resolution is prescribing the form and details of and authorize the sale and delivery of general obligation bonds, Series 2022, in the amount of \$6,905,000.00. He stated he was recommending approval of accepting the bid from Piper Sandler & Co.; approve Ordinance 22-43 and approve Resolution Number 3679.

Commissioner Harter made a motion to accept the bid from Piper Sandler & Co., for the bid of 3.351874% for sale of General Obligation Bonds, Series 2022. Commissioner Sauder seconded the motion. The vote follows: Commissioner Harter, aye; Commissioner Sauder, aye; Commissioner Brinkman, aye; Commissioner Giefer, aye; and Mayor Smith, aye.

Commissioner Harter made a motion to approve Ordinance Number 22-43, an ordinance authorizing General Obligation Bonds, Series 2022, in the principal amount of \$6,905,000.00. Commissioner Brinkman seconded the motion. The vote follows: Commissioner Harter, aye; Commissioner Brinkman, aye; Commissioner Giefer, aye; Commissioner Sauder, aye; and Mayor Smith, aye.

Commissioner Harter made a motion to approve Resolution Number 3679, a resolution prescribing the form and details of General Obligation Bonds, Series 2022, in the principal amount of \$6,905,000.00. Commissioner Sauder seconded the motion. The vote follows: Commissioner Harter, aye; Commissioner Sauder, aye;

Commissioner Brinkman, aye; Commissioner Giefer, aye; and Mayor Smith, aye.

**CITY MANAGER'S REPORTS
(Financials & Building Permits)**

This is the time for the City Manager to make comments and reports to the public. **The following is general information for the month of August 2022 for the community:**

1. Monthly Local Retail Sales Tax Receipts Update

	2021	2022	Increase of \$52,253.42 for the month, and
	\$462,483.97	\$514,737.39	Overall increase of 10.46% from year 2021
YTD	\$3,587,363.52	\$3,962,655.98	

2. City Share from County Tax

	2021	2022	Increase of \$24,608.62 for the month, and
	\$238,741.23	\$ 263,349.85	Overall increase of 11.00% from year 2021
YTD	\$1,816,851.08	\$2,016,686.99	

3. **Building Permits issued from 8/1/2022 to 8/31/2022 for new construction, remodeling, repairs and demolition.**

Total number of building permits issued through Code Services:	137
Total of valuations associated with those building permits:	\$ 5,960,490.00
Total number of dollars collected for Building Permit Fees:	\$ 28,564.00

Construct - single family dwellings	3
Demo - single family dwellings	0

Flint Hills Mall CID for August 2022	\$ 21,261.00
Year to Date Total	\$ 143,730.28

Consent Agenda

It was moved by Commissioner Sauder, seconded by Commissioner Brinkman that the Consent Agenda listed below be ratified as a whole:

- a. Consider the minutes of the Regular Meeting held on September 7, 2022.
- b. Consider the ratification of Payroll Ordinance for the period ending September 9, 2022.
- c. CDBG Grant Extension.
- d. Change Order No. 2 for 6th Avenue Waterline Improvements Project No. WM2101.

The vote follows: Commissioner Sauder, aye; Commissioner Brinkman, aye; Commissioner Giefer, aye; Commissioner Harter, aye; and Mayor Smith, aye.

**CITY COMMISSION
(City Manager's Report)**

This is an opportunity for the City Manager to present information to the public that may not be reported in other news accounts or City activities or to highlight accomplishments of the organization.

At the time this Agenda was prepared, the following items were in the works for the tentative Agenda of October 5, 2022.

- Proclamation for Domestic Violence Awareness
- Uniform Public Offense Code.
- RFQ new water meter system.
- RFQ for elevated water towers and storage tanks maintenance.
- Contract with software consultants Client First.

Study Session

- Review Fireline Policy.
- Discuss Revision of Human Relations Commission Ordinance
- Discuss Implementation of Rental Registration and Revisions to current Vacant Property Ordinance.

Governing Body Comments:

Commissioner Brinkman read a prepared statement relating to the recent education program changes and loss of jobs at Emporia State University.

EXECUTIVE SESSION

Commissioner Sauder made a motion to adjourn into Executive Session to discuss a matter of attorney-client privilege, from 11:40 a.m. to 11:50 a.m., in the City Commission Meeting Room. Commissioner Brinkman seconded the motion. The vote follows: Commissioner Sauder, aye; Commissioner Brinkman, aye; Commissioner Giefer, aye; Commissioner Harter, aye; and Mayor Smith, aye.

Upon reconvening the meeting in Regular Session at 11:50 a.m., this same date, in the City Commission Meeting Room, Mayor Smith stated they had discuss a matter of attorney-client privilege and no action was taken.

EXECUTIVE SESSION

Commissioner Sauder made a motion to adjourn into Executive Session to discuss proprietary information of third parties for potential economic development and invite Special Projects Manager Jim Witt, from 11:50 a.m. to 12:10 p.m., in the City Commission Meeting Room. Commissioner Giefer seconded the motion. The vote follows: Commissioner Sauder, aye; Commissioner Giefer, aye; and Mayor Smith, aye; Commissioners Brinkman and Harter were not present at the time of the vote.

Upon reconvening the meeting in Regular Session at 12:10 p.m., this same date, in the City Commission Meeting Room, Mayor Smith stated they had discussed proprietary information of third parties for potential economic development and no action was taken.

Commissioner Giefer made a motion to recess the meeting until 12:30 p.m. to Conference Room 1AB. Commissioner Harter seconded the motion. The vote follows: Commissioner Giefer, aye; Commissioner Harter, aye; Commissioner Brinkman, aye; Commissioner Sauder, aye; and Mayor Smith, aye.

RECESSES MEETING AT 12:30 P.M.

Dean Grant, Public Works Director, was recognized and addressed the Governing Body. He stated the current automated meter reading system that is used for water service billings is in need of replacement. He proposed an Advanced Metering Infrastructure (AMI) system. An AMI system will allow meter reading to be sent to the Water Services officer and give staff access to real-time meter usage data without leaving the office. Customers will have access to the same meter data as city staff through a customer portal. Customers can track usage periodically anytime. The estimated cost for an AMI system, meters, infrastructure, installation, and software is approximately \$2,500,000.00. The purchase and installation was budgeted in the 2022 CIP budget. The cost would be bonded between the Water and Sewer Funds. He stated staff would like to issue a Request for Qualifications for the purchase of an Advanced Metering Infrastructure (AMI) system and contract the installation of the system.

Following further discussion, Commissioner Harter made a motion to issue a Request of Qualifications for the purchase of an AMI system. Commissioner Giefer seconded the motion. The vote follows: Commissioner Harter, aye; Commissioner Giefer, aye; Commissioner Brinkman, aye; Commissioner Sauder, aye; and Mayor Smith, aye.

Commissioner Sauder then made a motion to adjourn. Commissioner Harter seconded the motion. The vote follows: Commissioner Sauder, aye; Commissioner Harter, aye; Commissioner Brinkman, aye; Commissioner Giefer, aye; and Mayor Smith, aye.

Becky Smith, Mayor

ATTEST:

Kerry Sull, City Clerk



Commission Action Report

Title: 12th Ave Watermain (Grand Street to Chestnut Street) Change Order No. 2 (final), Project No. WM2001

Proposed Agenda Date: October 5th, 2022

Presented By: Jim Ubert, City Engineer

BACKGROUND:

The 12th Ave watermain improvements project improved the watermain on 12th Ave between Grand Street and Chestnut Street, which had recent history of line breaks directly impacting Newman Regional Hospital.

This project will be paid out of the Kansas Department of Health and Environment SRF loan fund.

DISCUSSION:

The recommendation is to approve Change Order No. 2 (final) associated with the 12th Ave watermain improvements project in the amount of \$35,000.00. The contract will increase from \$1,093,013.82 to \$1,128,013.82. This increase reflects a price change in materials costs associated with the project caused by COVID-19 pandemic conditions.

FINANCIAL CONSIDERATIONS:

This project will be paid out of the Kansas Department of Health and Environment SRF loan fund.

OTHER CONSIDERATIONS:

N/A

RECOMMENDED ACTION:

Recommended action is to approve Change Order No. 2 (final) for the 12th Ave watermain improvements project in the amount of \$35,000.00.

ATTACHMENTS:

Change Order No. 2 (final) and blurbs.

**CHANGE IN PLANS NO. 2
ON CONTRACT WITH GREELEY EXCAVATING LLC. FOR THE CONSTRUCTION OF
12TH AVENUE WATERLINE IMPROVEMENTS (GRAND ST. TO CHESTNUT ST.)
PROJECT NO. WM2001**

Date: September 16, 2022

This change in plans, made in accordance with the provisions of Article 11-Changes to the Contract under the above Contract, provides for a change in the contract total due to estimated quantities being different than the actual quantities used in the construction of the 12th Avenue Waterline Improvements Project No. WM2001, KDHE Project No. KPWLSF #2968

<u>QUANTITY</u>	<u>UNIT</u>	<u>ITEM & UNIT PRICE IN WORDS</u>	<u>IN FIGURES</u>	<u>AMOUNT</u>
QUANTITIES ADDED:				
1.0	L.S.	Force-Majeure (Material Price) @ Thirty-Five Thousand Dollars (Unit Price in Words)	\$35,000.00	\$35,000.00

TOTAL ADDED TO PROJECT: **\$35,000.00**

TOTAL CHANGE ORDER ADDED TO PROJECT: **\$35,000.00**

CONTRACTOR: **Greeley Excavating, LLC**

BY: 
OWNER or AUTHORIZED REPRESENTATIVE

APPROVED BY: **THE CITY OF EMPORIA, KS**

BY: _____
MAYOR

Date: _____

Attest: _____
CITY CLERK

**12TH AVENUE WATERLINE IMPROVEMENTS
(GRAND ST. TO CHESTNUT ST.)
PROJECT NO. WM2001**

CHANGE ORDER NO. 2 EXPLANATION

During construction of the 12th Avenue Waterline Improvements (Grand St. to Chestnut St.) Project No. WM2001, changes resulted in an increase to the contract in the amount of \$35,000.00.

Quantities Added:

1. Force Majeure (Material Price) for manufacturing problems/supply chain issues – The contractor's material vendor cancelled their order (which the contractor based their bid price upon) due to force majeure events. The contractor's vendor was able to be fill the order at a later date utilizing alternative manufacturers at an increase to the contractor in the amount of \$46,819.40. City staff recommends payment in the amount of \$35,000.00 for such materials cost increase.



Commission Action Report

Title: Informational Items

Proposed Agenda Date: October 5, 2022

Presented By: Trey Cocking, City Manager

BACKGROUND: This is an opportunity for the City Manager to present information to the public that may not be reported in other news accounts or City activities or to highlight accomplishments of the organization.

DISCUSSION: At the time this Agenda was prepared, the following items were in the works for the tentative Agendas of the October 19, 2022 meetings.

Commission Meeting:

- Best Tasting Water Award.
- Approve RFQ for Elevate Tank Maintenance.
- Ordinance Granting CUP for Communication Tower.
- Ordinance Vacating a Platted Utility Easement.

Study Session:

- Discuss Ordinance Cross Connection/Online Backflow Management System.
- Vacant Property Program Discussion.
- Discuss Implementation of Rental Registration and Revisions & Current Vacant Property Ordinance.
- Purchasing Policy Discussion.
- Discuss Chickens within City Limits.

FINANCIAL CONSIDERATIONS:

N/A

OTHER CONSIDERATIONS:

N/A

RECOMMENDED ACTION:

N/A

ATTACHMENTS:

N/A



Study Session Report

Title: Contract for ERP Software Consultant

Proposed Agenda Date: October 5, 2022

Presented By: Janet Harrouff, Director of Administrative Services

BACKGROUND:

The City of Emporia has utilized Harris Computer software (Innoprise) for the accounting, utility billing, cash receipts, payroll and community development applications since 2009. While this software is functioning, the company appears to be unstable, it is difficult to receive timely support on issues and numerous additional excel spreadsheets are necessary to be able to maintain data. When Innoprise was selected, no other software company was considered, as this company was developed by a group of previous HTE employees, which was the City's software at the time. Therefore, a thorough review of the software needs was not done.

DISCUSSION:

With the advancement of ERP systems and the extremely important need to have an ERP system that can function in a manner that works for the City of Emporia, staff has talked with Client First Technology Consulting. This company specializes in assisting municipalities in selecting ERP software and was recommended by the National League of Cities.

During discussions, it was recommended that the Community Development module not be included in the ERP search. Com Dev is currently not integrated with the other applications. There are better standalone specialized software companies that can provide a much better match.

FINANCIAL CONSIDERATIONS:

Maximum cost for Client First Technology Consulting to assist the city in determining the best ERP software is \$69,915.

OTHER CONSIDERATIONS:

Typically, when hiring a consultant to assist in selecting an ERP software, the cost of the consultant is saved by reducing the unnecessary charges in an ERP contract. The consultant will assist in determining the needs of the city, develop the RFP, evaluate the vendor proposals, and negotiate the contract.

RECOMMENDED ACTION:

Approve the contract with Client First Technology Consulting

ATTACHMENTS:

ERP Software Selection Consulting Services-Work Plan & Fees Outline.

ERP Software Selection Consultings Services

Work Plan and Fees

The following work plan outlines the project steps, the hours to be devoted by project team members and an estimated timeline. The timeline starts on the date of the Kick-Off Meeting.

Step	ERP Software Selection Consulting Services	Total Billable Hours	Jamie/ David	Janet/ Tam
Project Coordination and Management				
1	Project Coordination and Management - Work with the City Project Manager to finalize the project work plan and timelines and arrange communications, logistics, and support. Schedule various meetings with personnel from each functional area to review and discuss existing and future information system needs. Provide ongoing project coordination and status updates.	32	20	12
	Act as a liaison between the executive stakeholder team, project team, vendor(s), and City staff.			
	Develop and manage a comprehensive project plan, detailing project stages, milestones, and resources.			
	Manage the Change Management Process with oversight from the City Project Manager.			
	Develop consultant communications and plan, and provide monthly executive/project status reports, including decisions, issues, and action items.			
Phase 1 - Project Team Development and Kick-off				
2	Project Initiation, Kick-Off, and Project Team Development - Work with the City Project Manager to develop and finalize the makeup of the Project Team and document required roles and responsibilities. This will include the following steps:	10	6	4
	Project Team organization includes setting up a PMO office, per Project Management Institute best practices.			
	Develop module and functional-area teams based on Enterprise Application Management and Support best practices. These teams will also be utilized during implementation.			
	Assist in educating Project Team members and stakeholders on defined roles and responsibilities. This will be facilitated through the completion of forms for use in workshops, including background concepts, instructions, and finalization.			
	Conduct a formal Kick-Off Meeting to officially start the project and provide an overview of the project to Project Team members, City stakeholders, and other engagement participants.			

Step	ERP Software Selection Consulting Services	Total Billable Hours	Jamie/ David	Janet/ Tam
Phase 2 - Assessment and Process Reviews				
3	Needs Assessment Questionnaires/Information Requests - Develop an assessment questionnaire and information requests related to existing and future information system needs to be used during the discovery process with staff. The questionnaire results will be utilized to guide the business process reviews by module, including automating manual processes, streamlining others, improving integrations, and identifying unmet reporting needs.	2	1	1
4	Information and Background and Analysis - Obtain and analyze background information, including internal questionnaires and surveys.	6	6	
5	Business Process Review and Requirements Workshops - Meet with module teams to review existing manual and automated systems and operations, including any custom-developed workaround systems or processes. Change management and best practices for vendor selection and implementation preparation will be addressed throughout all workshops. Workshops will also identify deficiencies in current process and establish expectations or improved design and efficiencies in a modern ERP solution.			
	Finance Management			
	General Ledger and Bank Reconciliations	3	1.5	1.5
	Budgeting (General, Position/Personnel, and Capital)	2	1	1
	Project Accounting	2	1	1
	Requisitions and Purchasing	3	1.5	1.5
	Accounts Payable	3	1.5	1.5
	Accounts Receivable/Misc. Billing	3	1.5	1.5
	Cashiering and Payment Processing	2	1	1
	Fixed Assets	2	1	1
	Financial and Ad Hoc Reporting	2	1	1
	CIS/Utility Billing Management			
	Customer Information/Service	2	1	1
	Billing	1	0.5	0.5
	Cash Handling	1	0.5	0.5
	Service/Work Order Management	1	0.5	0.5
	People Management			
	Human Resources	3	1.5	1.5
	General HR and Risk Management		Included	Included
	Benefits Administration		Included	Included
	Employee Self-Service Portal		Included	Included
	Time and Attendance	2	1	1
	Payroll	3	1.5	1.5

Step	ERP Software Selection Consulting Services	Total Billable Hours	Jamie/ David	Janet/ Tam
	<i>Integrations/Interfaces and Conversion Requirements</i>	4	2	2
	Third-Party Systems		Included	Included
	Other integrations/interface needs addressed during the project's business process review include, but are not limited to: import/exports, investment banks, service banks, download check file, download bank statement, voided checks, positive pay, electronic 1099 submission, third-party payment uploads, p-card download, electronic employee reimbursement payments, third-party credit card transaction system, check balance verification, barcode scanning capability, customer Internet payments, third-party report writers, third-party benefit providers, EEO-4 survey file upload, electronic federal and state files (1099, 1096, payroll, etc.), wire transfers, direct-deposit file, 457 Deferred Compensation export, time-card uploads, State Retirement System, meter reading software, GIS, single sign-on - Active Directory, and electronic document management.		Included	Included
6	System Requirements Documentation - Review information gathered during the process reviews and develop system requirement specifications.	54	18	36
7	System Requirements and Documentation Revisions - Incorporate and revise the process review and requirements specification documents by incorporating feedback received from the organization, following the organization's review of materials.	10	2	8
Phase 3 - Develop Request for Proposals (RFP)				
8	Preliminary Vendor Communication/Research - In the preliminary vendor communication/research, we will prepare a list of pre-screened information system vendors and their contact information, based upon the assessment process and new system requirements. Our objective will be to identify vendors specializing in government agencies that have the applications for future needs that are already in use in the industry.	6	4	2
9	Develop Request for Proposals (RFP) Documents - We will prepare Request for Proposals (RFP) documents with Electronic Response Forms. Assumes a single RFP and process for all software modules. Additional RFP's will require a change order. RFP will include, but will not be limited to, the following:	20	8	12
	Formatted to receive proposals for SaaS/cloud and on-premise proposal options, including required infrastructure of each option (new system hardware, network, system software, and workstation requirements)		Included	Included
	Detailed implementation service requirements		Included	Included
	Migration or conversion from existing to new system (cost and timeline)		Included	Included
	Review of system and technical specifications		Included	Included
	Training cost and schedule		Included	Included
	Implementation estimated costs and timelines		Included	Included
10	RFP Issuance and Facilitate Vendor Response Activities - Assist the City in issuing the RFP, and facilitate pre-proposal vendor response activities, including:	4	2	2
	Manage vendor questions and answers during established proposal response timelines.		Included	Included
	If necessary, assist with required RFP addenda.		Included	Included

Step	ERP Software Selection Consulting Services	Total Billable Hours	Jamie/ David	Janet/ Tam
Phase 4 - Vendor Proposal Evaluation and Finalist Vendor Selection				
11	Vendor Proposal Evaluations - Analyze and evaluate proposal responses. Provide an initial Summary Vendor Comparison Worksheet and Vendor Executive Summary Analysis Memorandum.	20	16	4
12	Vendor Analysis Workshop to Determine Vendor Finalists (Short List) - Conduct an analysis results workshop that includes the review of the Vendor Comparison Worksheet and Vendor Executive Summary Analysis. We will use a Finalist Decision Guide to conduct this workshop and determine a vendor short list.	4	2	2
13	Develop Demonstration Documents, Agenda, and Coordination - Develop demonstration documents, including preparing an agenda and demonstration scripts or guides for vendor demonstrations. These will be sent to vendor finalists for their advance preparation. Also, prepare Vendor Demonstration Evaluation Forms for use by all participating City staff during demonstration sessions. We will also prepare a form to be used by Project Team members to conduct finalist reference checks and/or calls and prepare a Site-Visit Form for City personnel to use during site visit(s).	12	4	8
14	Facilitate Vendor Demonstrations - Assist the City in scheduling demonstration dates and facilitate initial vendor demonstrations to ensure pertinent requirements are addressed. City personnel will evaluate vendor demonstrations using Demonstration Evaluation Forms. These forms use a rating system to assist with the comparison of vendors. Hours estimate based on three vendors at 3 days each. Additional vendor demonstration assistance will require a change order and will be billed on a pre-approved time-and-materials basis.	76	16	60
15	Post Demonstration/Visit/Reference Check Due Diligence and Follow-up - Assist with additional finalist vendor(s) follow-up issues and due diligence. This may include additional demonstrations, Q&A facilitation, reference checking, site-visit assistance, etc. Additional required and/or requested hours will be billed on a pre-approved time-and-materials basis.	36	24	12
16	Facilitate Final Vendor Selection - Conduct a meeting with the City's Project Team to facilitate discussion and finalize the vendor selection. The Vendor Demonstration Evaluations, in combination with additional due diligence analysis, will be used to facilitate the selection of a finalist.	2	2	
Phase 5 - Implementation Plan Review Contract Negotiations				
17	Implementation Plan (SOW) Review - Work with the City and the selected vendor to review and finalize Statement of Work, Implementation Schedule/Plan, Project Management Office, resource requirements, and timelines.	8	8	
18	Contract Review and Negotiation Assistance - Assist with contract review and negotiation assistance (in a non-legal capacity). Assumes contract review and negotiations with single, primary vendor. Additional required and/or requested hours will be billed on a pre-approved time-and-materials basis.	18	18	
Hours		359	176.5	182.5
Rates			\$210	\$180
Average Hourly Rate		\$195		
Fees		\$69,915		
Travel and Related Expenses (not to exceed 14%)		N/A		
Total Project Costs		\$69,915		

Project Start

We can begin the initial activities related to this project, such as project coordination and scheduling, within 1-2 weeks of finalizing an agreement regarding this proposal.

Scope Changes and Management

Alternative scope changes and fee adjustments are possible and are dependent on specific project needs and staff resources and capabilities. Minor changes to the scope and methodology stated above will not result in a change in our fees.

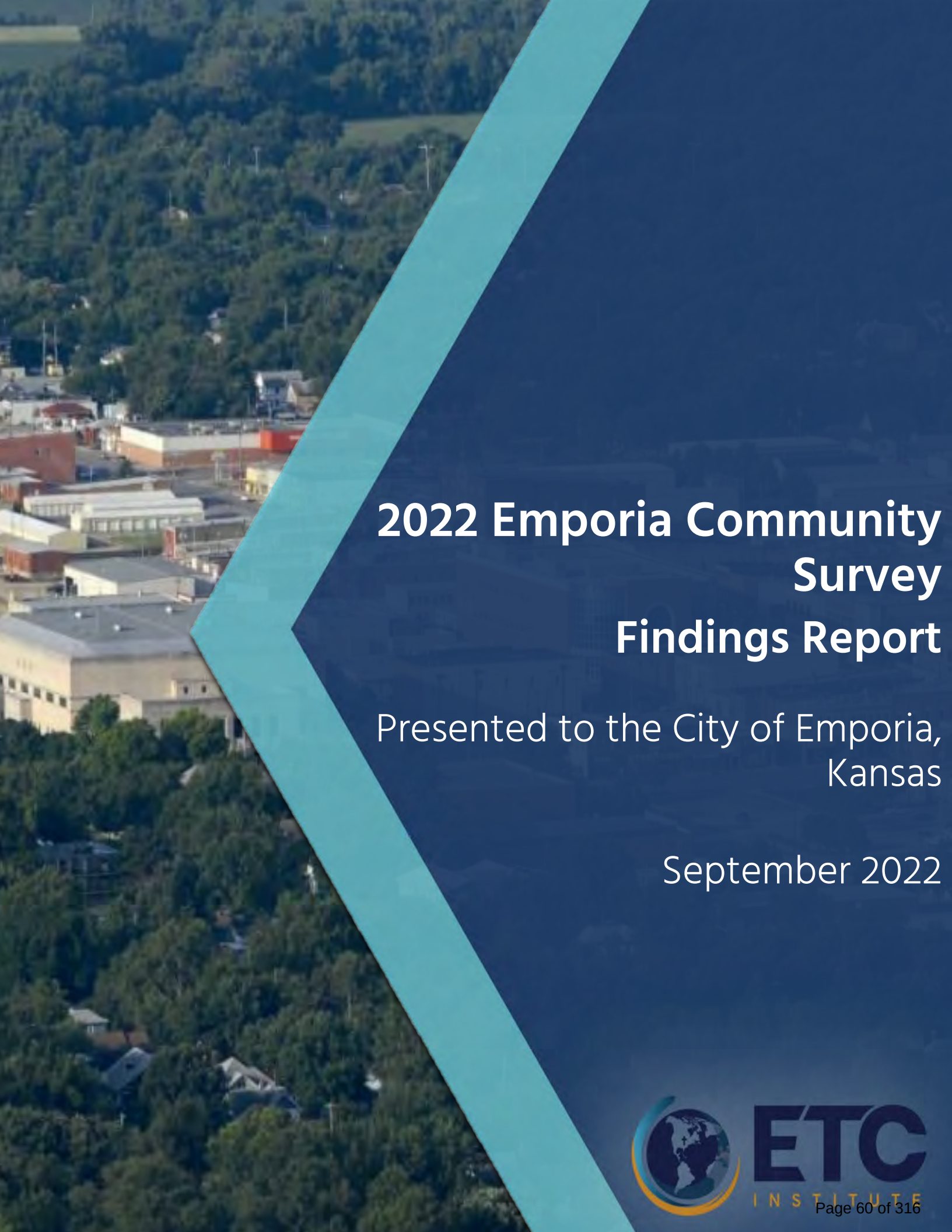
If the nature or scope of our work should change significantly during the project, we will discuss such matters and their effect on our fees and obtain written approval before proceeding.

Payment Terms

We invoice monthly as work proceeds. ClientFirst will provide detailed accounting of all consulting time and expenses on the invoice. Payments are due within 30 days of receipt, via check or ACH.

Additional Services/Purchases by Other Seeking Public Agencies

ClientFirst acknowledges that other public agencies may seek to “piggyback” under the same terms and conditions of a resulting similar services contract and/or purchases being offered in this contract or proposal. ClientFirst has the option to agree or disagree to allow contract piggybacks on a case-by-case basis. ClientFirst agrees to extend the same pricing, terms, and conditions as stated in this contract or proposal to each and every political entity, special district, and related non-profit. It is understood that other entities shall make purchases in their own name, make payment, and be liable directly to ClientFirst. The agency shall in no way be involved or responsible to ClientFirst for other entities’ purchases.



2022 Emporia Community Survey Findings Report

Presented to the City of Emporia,
Kansas

September 2022



ETC
INSTITUTE

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Executive Summary

2022 Emporia Community Survey

Executive Summary



Purpose

ETC Institute administered a community survey to residents of the City of Emporia during the summer of 2022. The purpose of the survey was to gather resident opinion and feedback about city priorities and the quality of programs and services. The survey results will be used to improve and expand existing programs and determine future needs of residents in the City. This is the first community survey ETC Institute has conducted for the City of Emporia.

Methodology

The seven-page survey, cover letter, and postage-paid return envelope were mailed to a random sample of households in Emporia. The cover letter explained the purpose of the survey and gave residents the option of returning their survey by mail or completing it online. Ten days after the surveys were mailed, ETC Institute sent emails and text messages to the households that received the survey to encourage participation. The emails and texts contained a link to the online version of the survey to make it easy for residents to complete the survey.

The goal was to obtain completed surveys from at least 400 residents. This goal was exceeded, with a total of 480 residents completing the survey. The overall results for the sample of 480 households have a precision of at least $\pm 4.4\%$ at the 95% level of confidence.

This report contains:

- An executive summary of the methodology for administering the survey and major findings,
- charts showing the overall results for all questions on the survey,
- benchmarking data that show how the results compare to other communities,
- Importance-Satisfaction analysis that determines priority actions for the City to address,
- tables that show the results of the random sample for each question on the survey,
- a copy of the survey instrument.

The percentage of “don’t know” responses has been excluded from many of the charts shown in this report to facilitate valid comparisons of the results from the City with the results from other communities where ETC Institute has conducted a community survey. Since the number of “don’t know” responses often reflects the utilization and awareness of City services, the percentage of “don’t know” responses has been provided in the tabular data section of this report. When the “don’t know” responses have been excluded, the text of this report will indicate that the responses have been excluded with the phrase *“who had an opinion.”*

2022 Emporia Community Survey

Executive Summary



Perceptions of the Community

Three-fourths (75%) of the residents surveyed, *who had an opinion*, were “very satisfied” or “satisfied” with the overall quality of life in Emporia; 74% were satisfied with the feeling of safety in the community, 71% were satisfied with the quality of Downtown Emporia, and 57% were satisfied with the quality of services provided by the City.

Major City Services

The major City services that had the highest levels of satisfaction, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion, were: quality of fire department services (87%), quality of City solid waste and recycling services (83%), quality of parks and other City facilities (82%), and quality of water and wastewater utility services (70%).

Based on the sum of their top three choices, the major City services that residents thought were most important to provide were: 1) condition of streets/bridges/sidewalks, 2) quality of police department services, and 3) quality of water and wastewater utility services.

Public Safety Services

The categories of public safety that had the highest levels of satisfaction, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion, were: overall quality of local fire protection (86%), professionalism of City fire personnel (86%), quality of first responder medical services (85%), how quickly firefighters respond to emergencies (85%), emergency preparedness services of the Fire Department (81%), and visibility of Fire Department and fire personnel (75%).

Based on the sum of their top three choices, the public safety services that residents thought were most important to provide were: 1) overall quality of local police protection, 2) the City’s efforts to prevent crime, and 3) how quickly police officers respond to emergencies.

Perceptions of Public Safety

The perceptions of public safety that had the highest levels of satisfaction, based upon the combined percentage of “very safe” and “safe” responses among residents who had an opinion, were: walking alone in neighborhoods during the day (91%), walking alone in commercial areas during the day (91%), and walking alone in neighborhoods at night (84%).

Sixty percent (60%) of residents thought Emporia has “stayed the same” with regard to safety in the past three years; 4% thought the City was “more safe,” 27% thought it was “less safe,” and 9% did not know.

2022 Emporia Community Survey

Executive Summary



Code Enforcement

The categories of code enforcement that had the highest levels of satisfaction, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion, were: maintenance of private business properties (40%), maintenance of private homes/properties (36%), and City enforcement of mowing and weed issues (30%).

Based on the sum of their top two choices, the code enforcement services that residents thought were most important to provide were: 1) City efforts to demolish unsafe/dangerous structures and 2) City enforcement of home/property maintenance issues.

Twenty-eight percent (28%) of residents thought the City’s code enforcement efforts have “stayed the same” in the past three years; 7% thought code enforcement efforts have improved, 24% thought they have not improved, and 41% did not know. Sixty-one percent (61%) of residents think the City should increase efforts to ensure private property is well maintained; 16% were against increasing efforts, and 23% did not know.

Transportation/Infrastructure Services

The categories of transportation/infrastructure services that had the highest levels of satisfaction, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion, were: condition of public sidewalks downtown (75%), adequacy of traffic signage, markings and signals (63%), appearance of City medians and highway entrances (63%), overall cleanliness of City streets (57%), and adequacy of accessibility for pedestrians with disabilities (46%).

Based on the sum of their top three choices, the transportation/infrastructure services that residents thought were most important to provide were: 1) condition of major City streets and curbs, 2) condition of neighborhood streets and curbs, and 3) adequacy of stormwater and drainage infrastructure.

More than half (55%) of the residents surveyed were “very supportive” or “somewhat supportive” of approving a new sales tax to fund replacement of aging public safety infrastructure and benefits to recruit and retain public safety personnel; 32% were “not supportive” of a new sales tax, and 14% were not sure.

Parks and Facilities

The categories of parks and facilities that had the highest levels of satisfaction, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion, were: quality of Jones Park (84%), general maintenance and appearance of City parks (83%), quality of Hammond Park (77%), and quality of Peter Pan Park (76%).

2022 Emporia Community Survey

Executive Summary



Forty-six percent (46%) of the residents surveyed thought the quality of facilities in City parks had improved in the past three years; 7% did not think the quality of facilities had improved, 28% thought the quality had stayed the same, and 19% did not know. Nearly two-thirds (64%) of the residents surveyed would be “very supportive” or “somewhat supportive” of funding a higher level of service for parks and public facilities improvements, including, but not limited to new playground facilities; 23% were “not supportive” of this funding, and 13% did not know.

Satisfaction With Various Facilities

The facilities that had the highest levels of satisfaction, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion, were: quality of the David Traylor Zoo (92%), quality of the Emporia Public Library (77%), and maintenance/appearance of the WL White Auditorium (74%).

Satisfaction With Solid Waste and Recycling

The solid waste and recycling services that had the highest levels of satisfaction, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion, were: quality of trash collection (91%), quality of solid waste/recycling collection services (87%), and quality of recycling collection (87%).

Satisfaction With Water/Wastewater Utilities

The water/water utilities that had the highest levels of satisfaction, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion, were: quality of drinking water (89%), quality of wastewater (sewer) services (75%), and quality of water/wastewater customer service (66%).

Satisfaction With City Communication

The City communication services that had the highest levels of satisfaction, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion, were: efforts to keep residents informed about local issues (41%), availability of information about City operations and projects (40%), and usefulness of the information available on the City website (33%).

The top sources residents currently use to obtain or receive information about the City of Emporia are: KVOE Radio (87%), The Emporia Gazette (67%), and the City of Emporia website (38%). Based on the sum of their top three choices, these same three sources were most preferred by residents.

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Satisfaction With Economic Development

The economic development items that had the highest levels of satisfaction, based upon the combined percentage of “very satisfied” and “satisfied” responses among residents who had an opinion, were: quality of restaurants (40%), quality of employers and employment options (38%), and quality of entertainment options (26%).

Additional Findings

- When residents were asked to select the items they believe would have the greatest impact on improving the quality of their neighborhood, the top responses were: increased street maintenance (59%), lower property taxes (54%), improved sidewalks and trails (38%), and stormwater/drainage improvements (33%).
- Nearly half (46%) of the residents surveyed thought Emporia had seen an increase in homelessness in the past three years; 10% did not, and 44% did not know.
- Forty-five percent (45%) of the residents surveyed were “very satisfied” or “satisfied” with the City’s efforts in recent years to increase pedestrian safety, specifically around schools; 28% were “neutral,” 9% were “dissatisfied” or “very dissatisfied,” and 17% did not know.
- Twenty-nine percent (29%) of the residents surveyed believe the City has made noticeable progress with transportation infrastructure in the last 5 years; 32% do not believe there has been progress made, and 39% did not know.
- Seventy-one percent (71%) of residents surveyed, who had an opinion, believe the airport is or could be a significant benefit to the community in terms of economic development.
- Residents were asked to select up to three items that they think will be the biggest issues facing Emporia within the next five years. The top responses were: high taxes/property taxes/finances (52%), improving housing supply (51%), and street repair/maintenance (46%).
- Residents were asked to select up to three housing types they feel are most needed in Emporia. The top responses were: entry level single family homes (67%), mid-range single family homes (62%), and senior housing (independent living) (51%).
- Residents were asked to select up to three growth and investment opportunities they feel are most important in the next five years. The top responses were: retail growth downtown (42%), restaurant growth (40%), and infill housing investments (vacant lot redevelopment) (39%).

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- Half (50%) of the residents surveyed think the City does a good job supporting the local business community; 13% do not think so, and 36% do not know.
- Fifty-three percent (53%) of the residents surveyed would support reducing the number of railroad crossings to build fewer safer crossings without regular horn noise; 24% would not support this, and 23% do not know.
- Sixty-two percent (62%) of the residents surveyed think Downtown Emporia is more successful and vibrant compared to five years ago; 25% do not think so, and 13% do not know. Residents were also asked if they think the appearance of Downtown Emporia has improved over the last five years. Seventy-five percent (75%) think the appearance of Downtown has improved, 16% do not think so, and 9% do not know.

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How Emporia Compares to Other Communities in the Plains Region

Satisfaction ratings for the City of Emporia **rated at or above the Plains regional average in 26 of the 49 areas that were assessed.** The City rated significantly higher than the Plains regional average (difference of 5% or more) in 19 of these areas. The table below shows how the City of Emporia compares to the Plains regional average:

Service	Emporia	Plains Region	Difference	Category
Quality of recycling collection	87.1%	49.1%	38.0%	Solid Waste and Recycling
Quality of City solid waste and recycling services	82.5%	52.7%	29.8%	Major City Services
Quality of Downtown	70.8%	41.7%	29.1%	Perceptions of the Community
Quality of wastewater (sewer) services	74.8%	45.8%	29.0%	Water/Wastewater Utilities
Quality of drinking water	88.7%	59.8%	28.9%	Water/Wastewater Utilities
Quality of parks and other City facilities	81.8%	53.0%	28.8%	Major City Services
Quality of trash collection	90.7%	62.4%	28.3%	Solid Waste and Recycling
Quality of water and wastewater utility services	70.4%	45.1%	25.3%	Major City Services
Quality of special pickup services	66.5%	41.3%	25.2%	Solid Waste and Recycling
Quality of fire prevention and education programs	65.5%	43.7%	21.8%	Public Safety Services
Customer service experience with City employees	64.1%	42.5%	21.6%	Major City Services
Visibility of police in commercial areas	67.5%	49.7%	17.8%	Public Safety Services
How quickly firefighters respond to emergencies	85.1%	67.8%	17.3%	Public Safety Services
Quality of first responder medical services	85.4%	68.2%	17.2%	Public Safety Services
Overall quality of local police protection	72.5%	57.6%	14.9%	Public Safety Services
Walking alone in your neighborhood during the day	91.4%	80.6%	10.8%	Perceptions of Public Safety
How quickly police officers respond to emergencies	65.3%	55.6%	9.7%	Public Safety Services
Overall quality of local fire protection	86.3%	76.8%	9.5%	Public Safety Services
Feeling of safety in the community	73.9%	65.9%	8.0%	Perceptions of the Community
Overall cleanliness of City streets	57.4%	53.1%	4.3%	Transportation/Infrastructure Services
Adequacy of traffic signage, markings and signals	63.2%	59.0%	4.2%	Transportation/Infrastructure Services
Quality of services provided by the City	56.8%	52.6%	4.2%	Perceptions of the Community
Image/appearance/aesthetics of the community	54.4%	50.7%	3.7%	Perceptions of the Community
The City's efforts to prevent crime	54.9%	52.9%	2.0%	Public Safety Services
Availability of info about City operations & projects	40.1%	39.6%	0.5%	City Communication
Availability of bike infrastructure	41.4%	41.4%	0.0%	Transportation/Infrastructure Services
Usefulness of the info available on City website	32.7%	34.0%	-1.3%	City Communication
Efforts to keep residents informed about local issues	41.0%	42.6%	-1.6%	City Communication
Walking alone in City parks and facilities	50.6%	52.9%	-2.3%	Perceptions of Public Safety
Walking alone in your neighborhood after dark	55.1%	59.0%	-3.9%	Perceptions of Public Safety
Value received for City tax dollars and fees	28.0%	32.5%	-4.5%	Perceptions of the Community
Enforcement of local traffic laws	51.5%	56.9%	-5.4%	Public Safety Services
Quality of the City's social media outlets	32.3%	37.9%	-5.6%	City Communication
Adequacy of accessibility for pedestrians with disabilities	45.9%	51.6%	-5.7%	Transportation/Infrastructure Services
Visibility of police in your neighborhood	54.8%	61.0%	-6.2%	Public Safety Services
Timeliness of information provided by the City	31.8%	40.3%	-8.5%	City Communication
Level of public involvement in City decision-making	24.7%	34.0%	-9.3%	City Communication
Enforcement of City codes/ordinances	32.5%	42.4%	-9.9%	Major City Services
Condition of major City streets and curbs	31.7%	41.7%	-10.0%	Transportation/Infrastructure Services
City enforcement of business property maintenance issues	29.6%	43.9%	-14.3%	Code Enforcement
City enforcement of mowing and weed issues	29.8%	44.4%	-14.6%	Code Enforcement
City enforcement of home/property maintenance issues	23.2%	40.3%	-17.1%	Code Enforcement
Condition of streets/bridges/sidewalks	18.1%	35.9%	-17.8%	Major City Services
Snow removal on major city streets	44.6%	62.8%	-18.2%	Transportation/Infrastructure Services
Condition of public sidewalks in neighborhoods	21.4%	40.3%	-18.9%	Transportation/Infrastructure Services
Adequacy of stormwater and drainage infrastructure	26.0%	47.5%	-21.5%	Transportation/Infrastructure Services
Quality of animal control	22.9%	44.5%	-21.6%	Public Safety Services
Condition of neighborhood streets and curbs	23.8%	45.6%	-21.8%	Transportation/Infrastructure Services
Snow removal on neighborhood streets	18.7%	43.2%	-24.5%	Transportation/Infrastructure Services

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How Emporia Compares to the National Average

Satisfaction ratings for the City of Emporia **rated above the National average in 23 of the 49 areas that were assessed**. The City rated significantly higher than the National average (difference of 5% or more) in 20 of these areas. The table below shows how the City of Emporia compares to the National average:

Service	Emporia	U.S.	Difference	Category
Quality of parks and other City facilities	81.8%	50.6%	31.2%	Major City Services
Quality of recycling collection	87.1%	56.6%	30.5%	Solid Waste and Recycling
Quality of drinking water	88.7%	60.2%	28.5%	Water/Wastewater Utilities
Quality of City solid waste and recycling services	82.5%	56.6%	25.9%	Major City Services
Customer service experience with City employees	64.1%	40.6%	23.5%	Major City Services
Quality of Downtown	70.8%	48.6%	22.2%	Perceptions of the Community
Quality of trash collection	90.7%	68.6%	22.1%	Solid Waste and Recycling
Quality of wastewater (sewer) services	74.8%	54.8%	20.0%	Water/Wastewater Utilities
Quality of special pickup services	66.5%	47.3%	19.2%	Solid Waste and Recycling
Overall quality of local police protection	72.5%	54.6%	17.9%	Public Safety Services
Quality of water and wastewater utility services	70.4%	53.7%	16.7%	Major City Services
Visibility of police in commercial areas	67.5%	52.2%	15.3%	Public Safety Services
Quality of fire prevention and education programs	65.5%	50.7%	14.8%	Public Safety Services
Quality of first responder medical services	85.4%	72.4%	13.0%	Public Safety Services
How quickly firefighters respond to emergencies	85.1%	73.1%	12.0%	Public Safety Services
Walking alone in your neighborhood during the day	91.4%	82.8%	8.6%	Perceptions of Public Safety
Overall quality of local fire protection	86.3%	77.8%	8.5%	Public Safety Services
How quickly police officers respond to emergencies	65.3%	57.6%	7.7%	Public Safety Services
Quality of services provided by the City	56.8%	50.5%	6.3%	Perceptions of the Community
Feeling of safety in the community	73.9%	68.0%	5.9%	Perceptions of the Community
The City's efforts to prevent crime	54.9%	50.4%	4.5%	Public Safety Services
Overall cleanliness of City streets	57.4%	54.7%	2.7%	Transportation/Infrastructure Services
Enforcement of local traffic laws	51.5%	50.6%	0.9%	Public Safety Services
Image/appearance/aesthetics of the community	54.4%	55.0%	-0.6%	Perceptions of the Community
Visibility of police in your neighborhood	54.8%	55.4%	-0.6%	Public Safety Services
Availability of bike infrastructure	41.4%	42.7%	-1.3%	Transportation/Infrastructure Services
Adequacy of traffic signage, markings and signals	63.2%	64.9%	-1.7%	Transportation/Infrastructure Services
Efforts to keep residents informed about local issues	41.0%	44.2%	-3.2%	City Communication
Walking alone in City parks and facilities	50.6%	56.0%	-5.4%	Perceptions of Public Safety
Value received for City tax dollars and fees	28.0%	33.8%	-5.8%	Perceptions of the Community
Adequacy of accessibility for pedestrians with disabilities	45.9%	52.5%	-6.6%	Transportation/Infrastructure Services
Walking alone in your neighborhood after dark	55.1%	62.5%	-7.4%	Perceptions of Public Safety
Availability of info about City operations & projects	40.1%	47.5%	-7.4%	City Communication
Quality of the City's social media outlets	32.3%	40.0%	-7.7%	City Communication
Enforcement of City codes/ordinances	32.5%	41.5%	-9.0%	Major City Services
Level of public involvement in City decision-making	24.7%	34.2%	-9.5%	City Communication
Usefulness of the info available on City website	32.7%	43.4%	-10.7%	City Communication
Timeliness of information provided by the City	31.8%	43.6%	-11.8%	City Communication
Snow removal on major city streets	44.6%	59.5%	-14.9%	Transportation/Infrastructure Services
City enforcement of mowing and weed issues	29.8%	47.0%	-17.2%	Code Enforcement
City enforcement of business property maintenance issues	29.6%	48.0%	-18.4%	Code Enforcement
Condition of major City streets and curbs	31.7%	50.9%	-19.2%	Transportation/Infrastructure Services
City enforcement of home/property maintenance issues	23.2%	45.0%	-21.8%	Code Enforcement
Condition of streets/bridges/sidewalks	18.1%	41.4%	-23.3%	Major City Services
Adequacy of stormwater and drainage infrastructure	26.0%	51.0%	-25.0%	Transportation/Infrastructure Services
Condition of public sidewalks in neighborhoods	21.4%	48.0%	-26.6%	Transportation/Infrastructure Services
Condition of neighborhood streets and curbs	23.8%	50.6%	-26.8%	Transportation/Infrastructure Services
Quality of animal control	22.9%	50.4%	-27.5%	Public Safety Services
Snow removal on neighborhood streets	18.7%	48.1%	-29.4%	Transportation/Infrastructure Services

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Investment Priorities

Recommended Priorities. In order to help the City identify investment priorities, ETC Institute conducted an Importance-Satisfaction (I-S) analysis. This analysis examined the importance residents placed on each City service and the level of satisfaction with each service. By identifying services of high importance and low satisfaction, the analysis identified which services will have the most impact on overall satisfaction with City services. If the City wants to improve its overall satisfaction rating, the City should prioritize investments in services with the highest Importance Satisfaction (I-S) ratings. Details regarding the methodology for the analysis are provided in Section 3 of this report.

Overall Priorities for the City by Major Category. This analysis reviewed the importance of and satisfaction with major City services. This analysis was conducted to help set the overall priorities for the City. Based on the results of this analysis, the major services that are recommended as the top priorities for investment in order to raise the City's overall satisfaction rating are listed below:

- o Condition of streets/bridges/sidewalks (I-S Rating = 0.5340)
- o Quality of police department services (I-S Rating = 0.1973)
- o Enforcement of City codes/ordinances (I-S Rating = 0.1559)
- o Quality of water and wastewater utility services (I-S Rating = 0.1391)

The table below shows the Importance-Satisfaction rating for all 8 major City services that were rated.

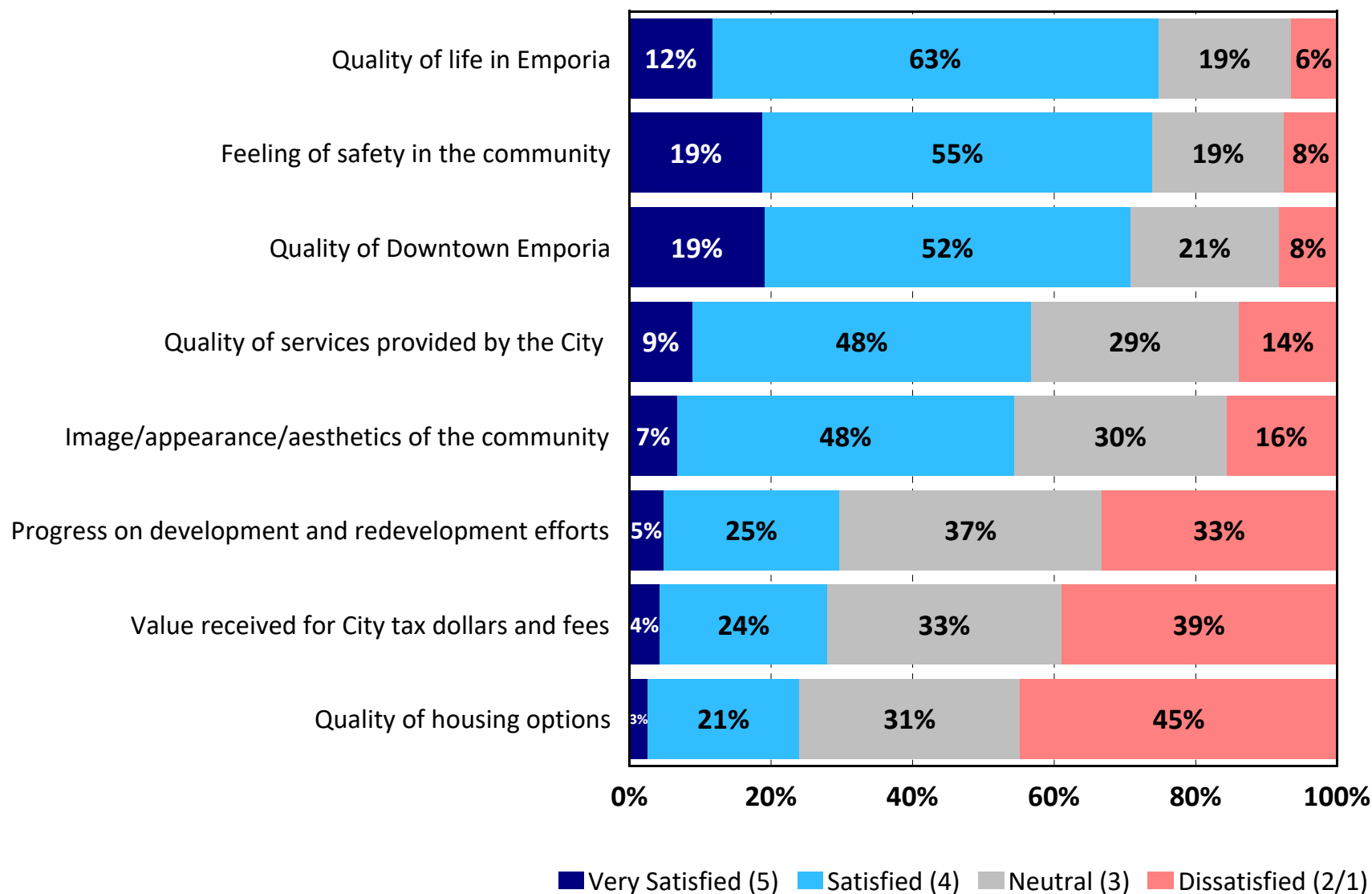
Importance-Satisfaction Rating City of Emporia, KS Major City Services						
Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
Condition of streets/bridges/sidewalks	65%	1	18%	8	0.5340	1
<u>High Priority (IS .10-.20)</u>						
Quality of police department services	60%	2	67%	5	0.1973	2
Enforcement of City codes/ordinances	23%	5	33%	7	0.1559	3
Quality of water and wastewater utility services	47%	3	70%	4	0.1391	4
<u>Medium Priority (IS <.10)</u>						
Quality of fire department services	32%	4	87%	1	0.0415	5
Quality of parks and other City facilities	20%	6	82%	3	0.0368	6
Customer service experience with City employees	9%	8	64%	6	0.0337	7
Quality of City solid waste and recycling services	11%	7	83%	2	0.0194	8



Charts and Graphs

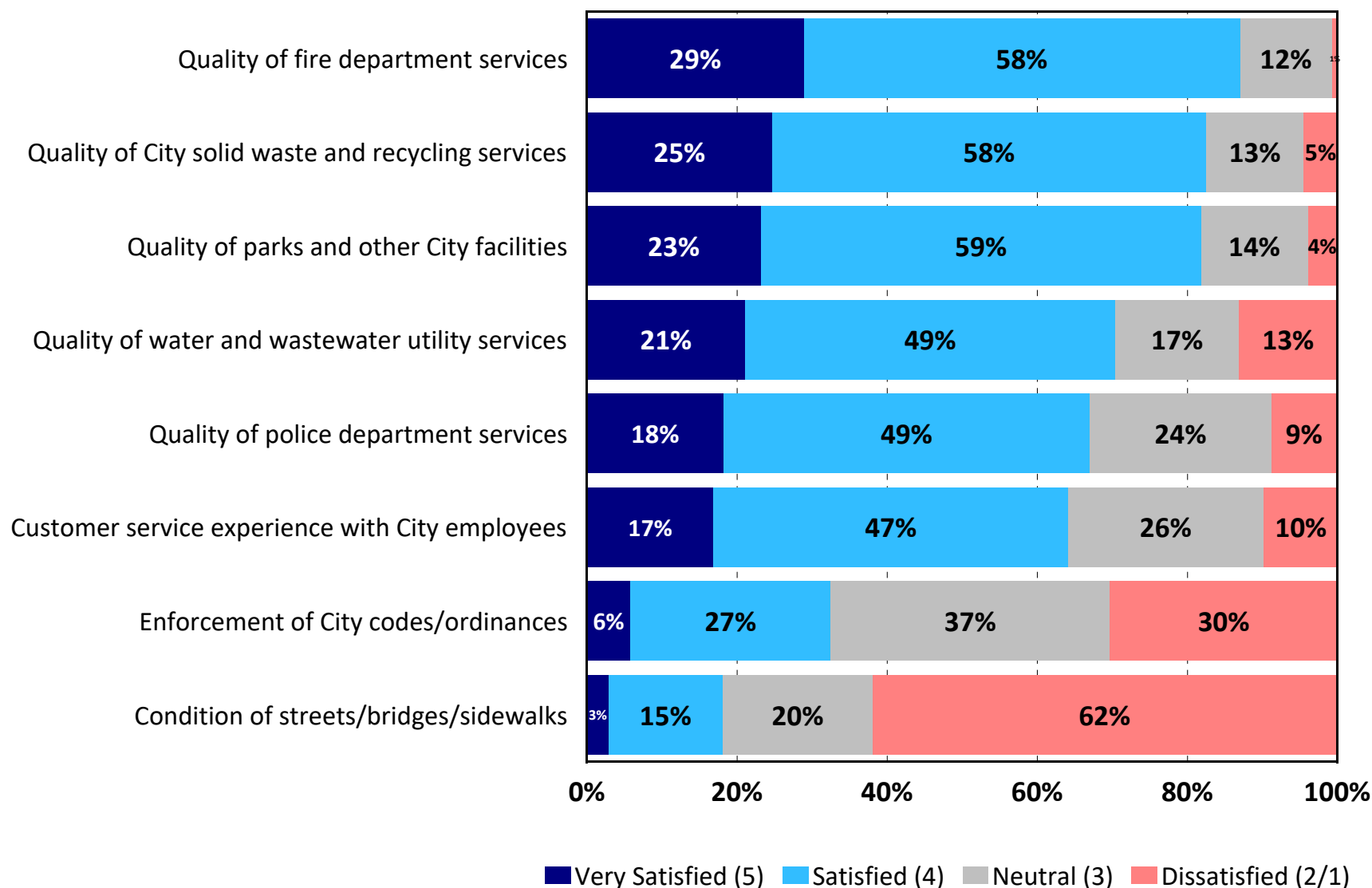
Q1. Satisfaction with Perceptions of the Community

by percentage of respondents (excluding “don’t know”)



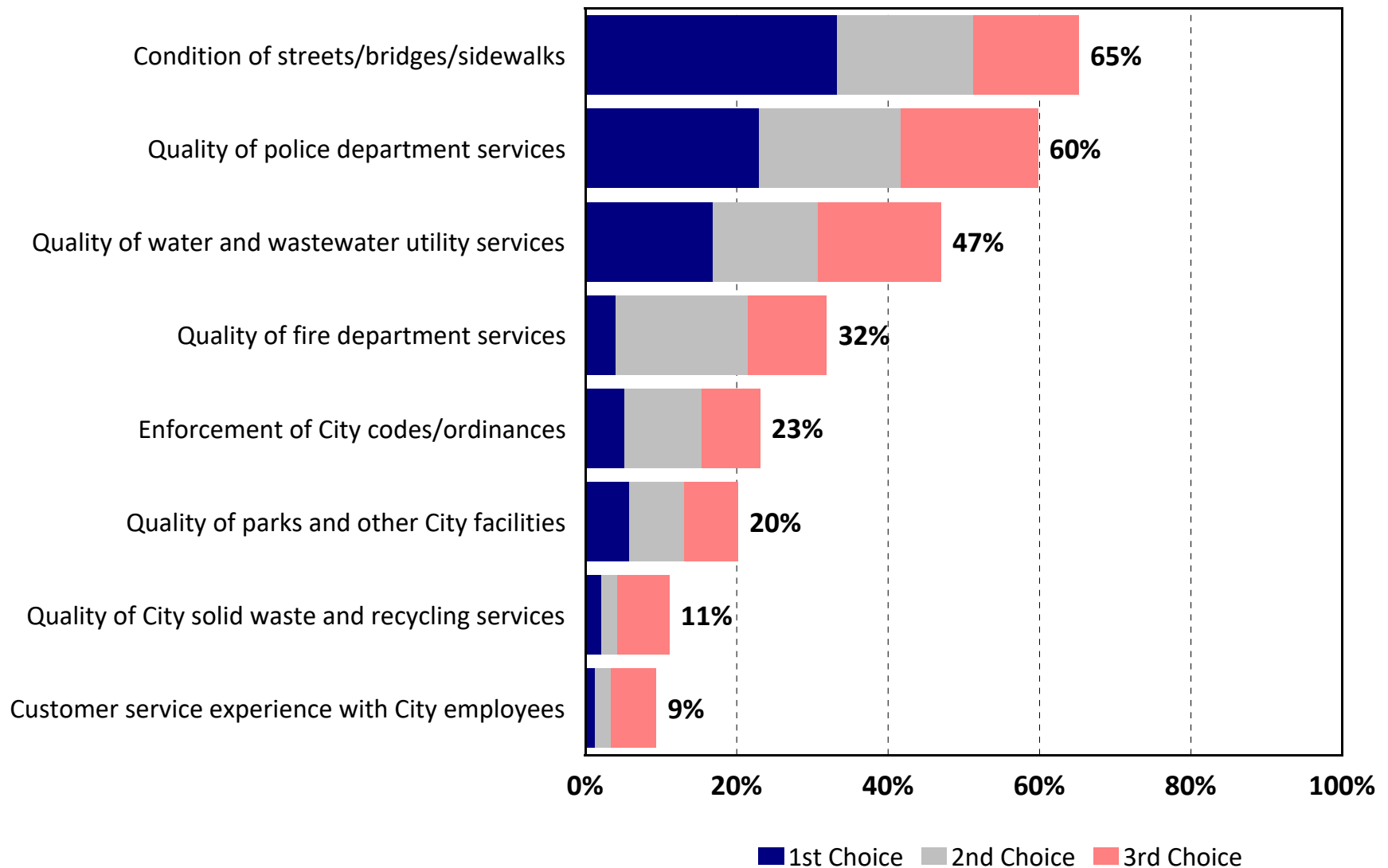
Q2. Satisfaction with Major City Services

by percentage of respondents (excluding “don’t know”)



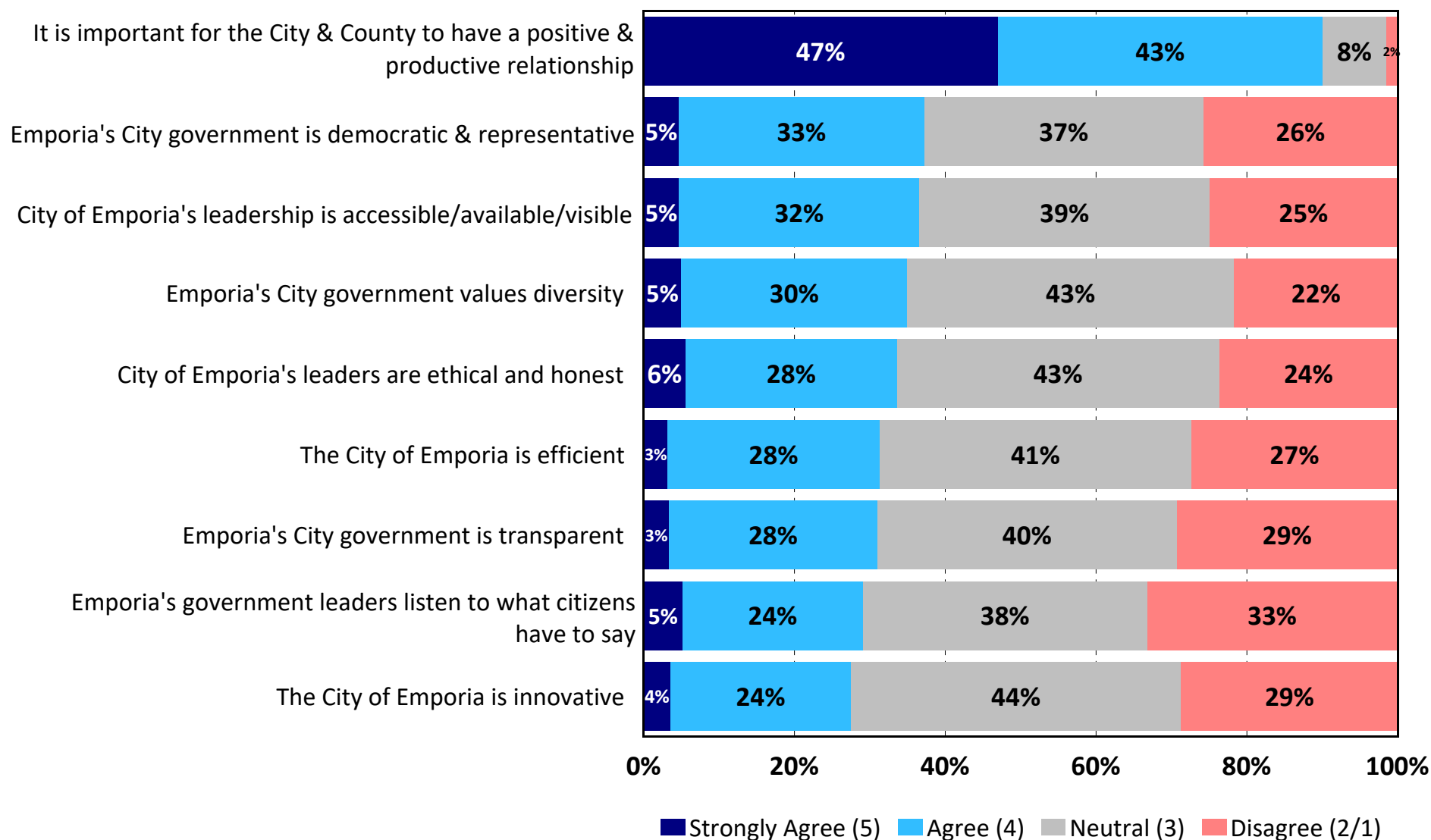
Q3. City Services That Are Most Important to Provide

by percentage of respondents who selected the item as one of their top three choices



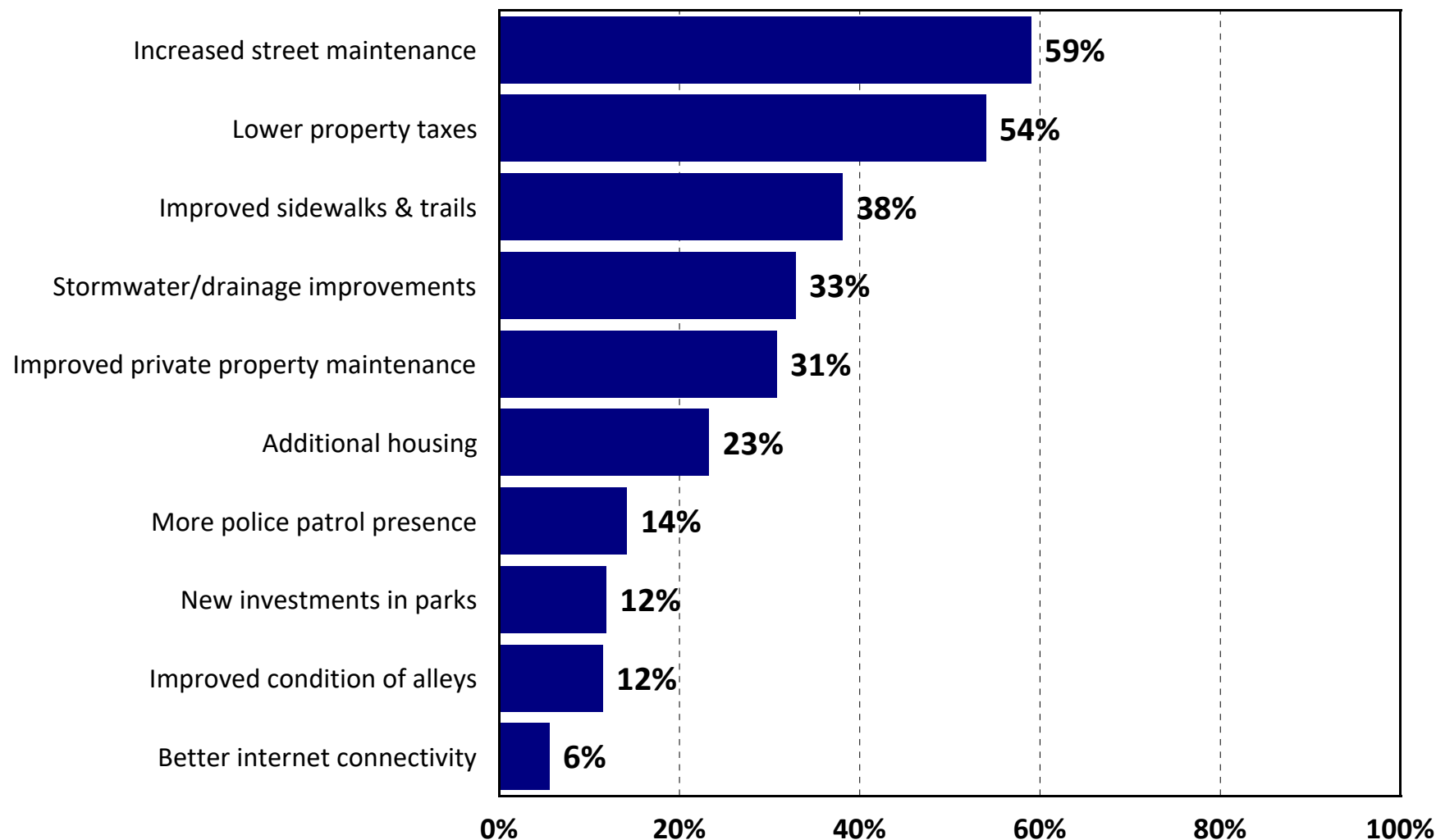
Q4. Agreement with the Following Statements Regarding City Government/Administration

by percentage of respondents (excluding "don't know")



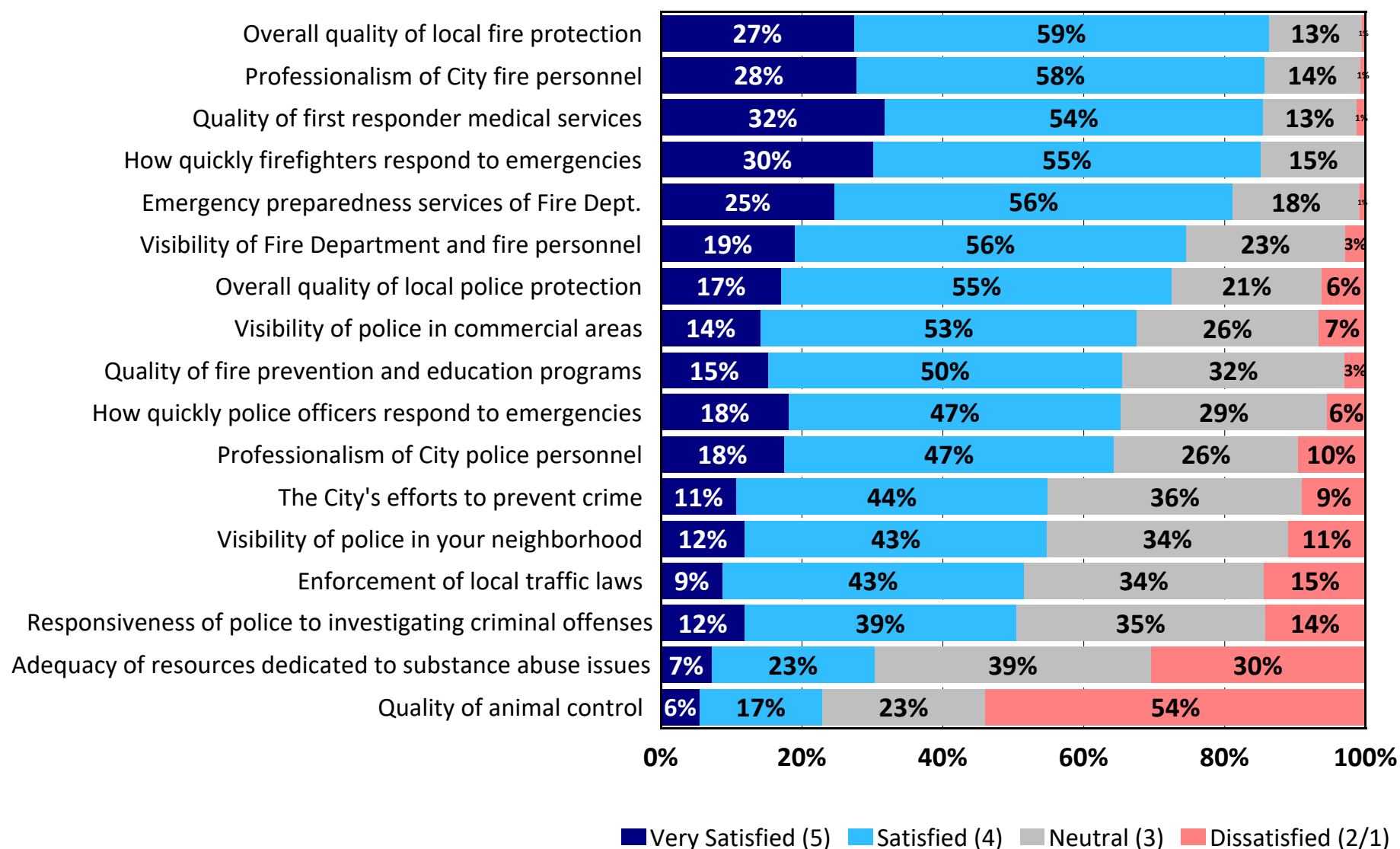
Q5. Items That Residents Believe Would Have the Greatest Impact on Improving the Quality of Their Neighborhood

by percentage of respondents (up to three selections could be made)



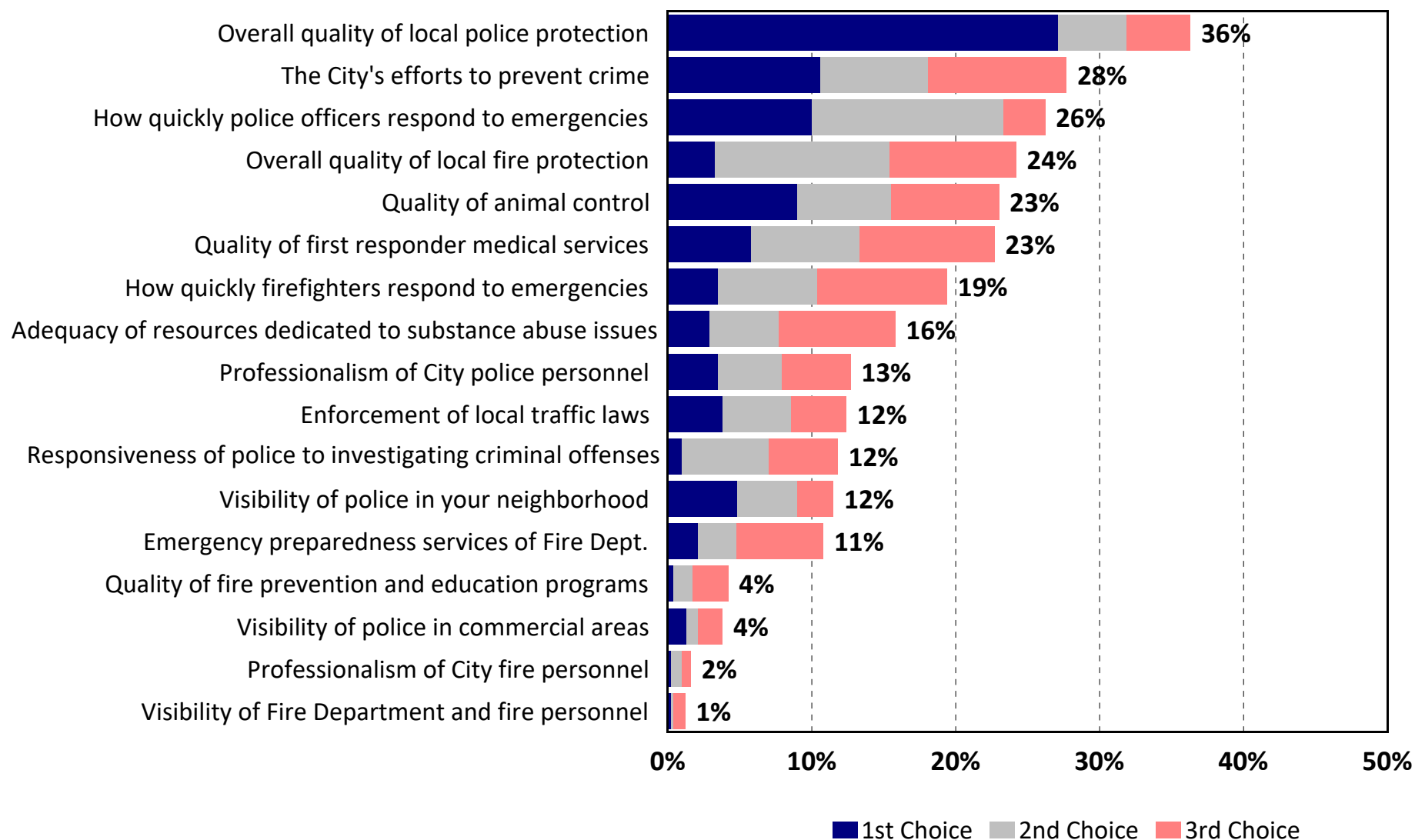
Q6. Satisfaction with Public Safety Services

by percentage of respondents (excluding “don’t know”)



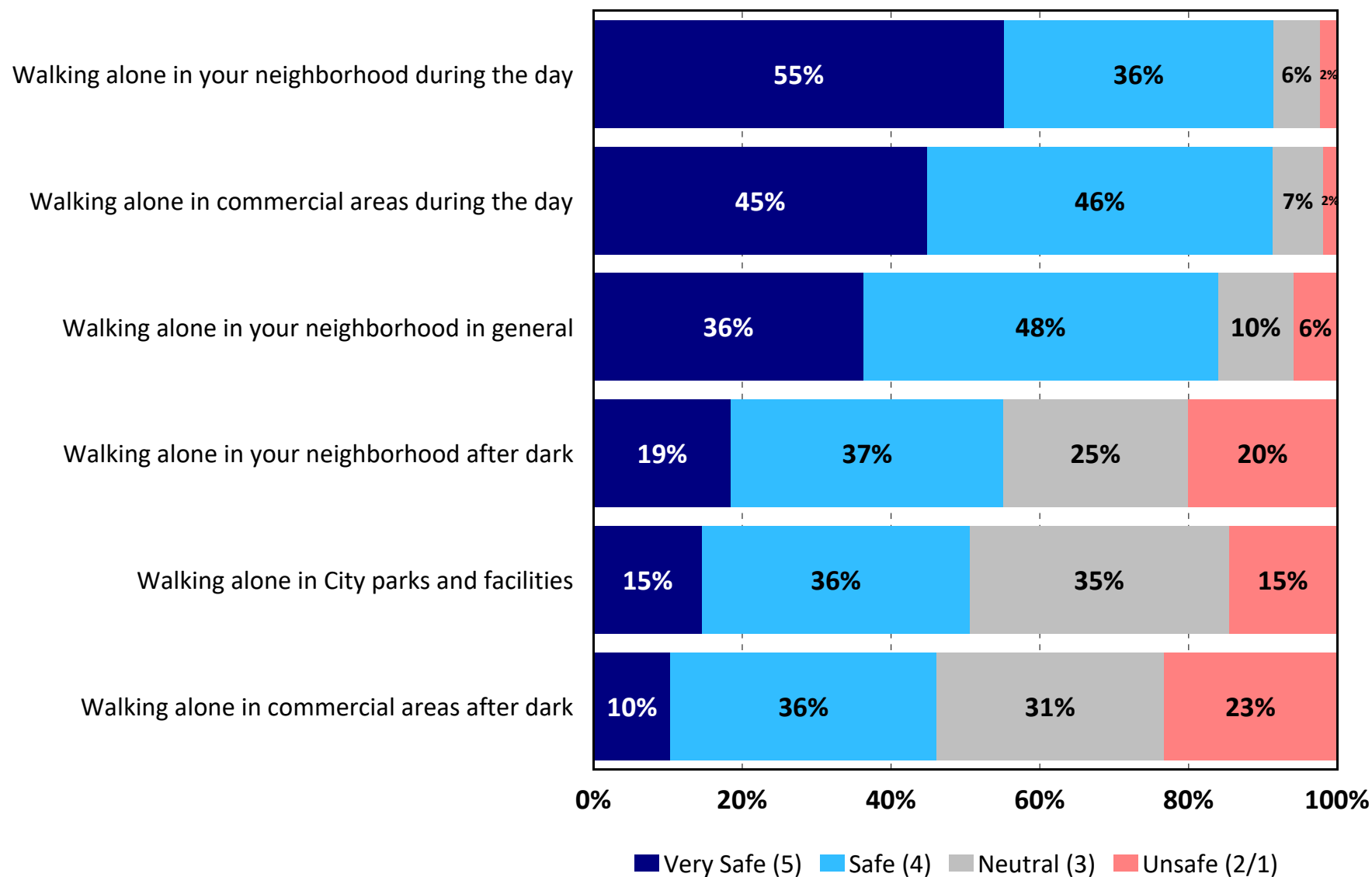
Q7. Public Safety Services That Are Most Important to Provide

by percentage of respondents who selected the item as one of their top three choices



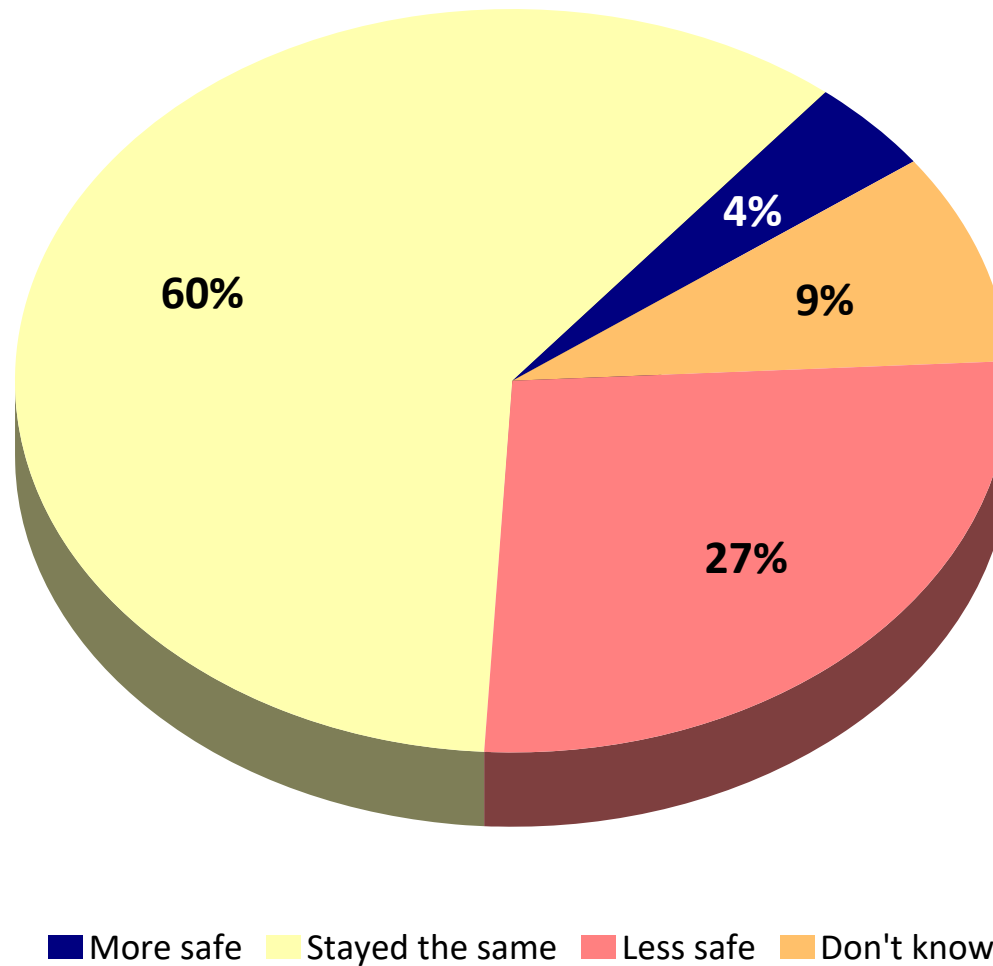
Q8. Perceptions of Public Safety

by percentage of respondents (excluding “don’t know”)



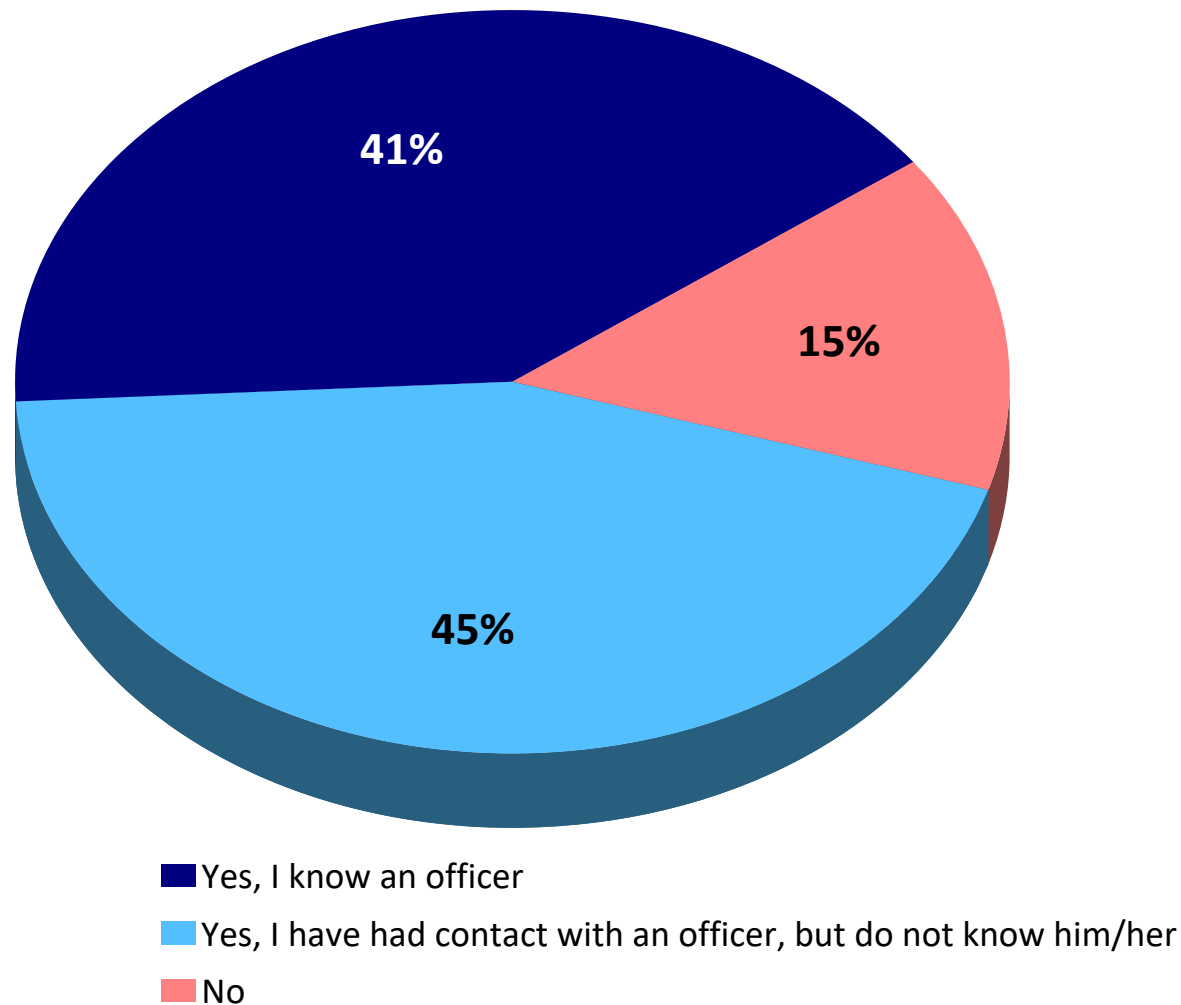
Q9. In the past 3 years, do you think Emporia has become more safe, less safe, or stayed the same?

by percentage of respondents



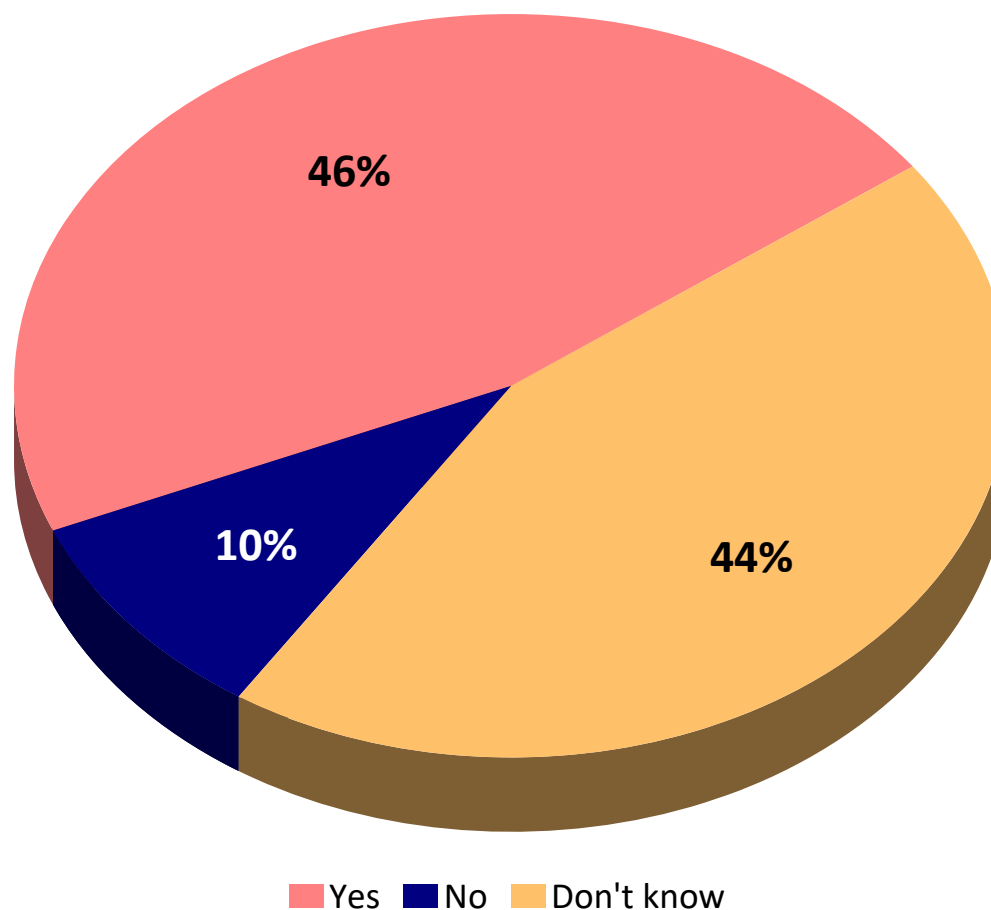
Q10. Do you know, or have you ever had contact with an Emporia police officer?

by percentage of respondents (excluding “don’t know”)



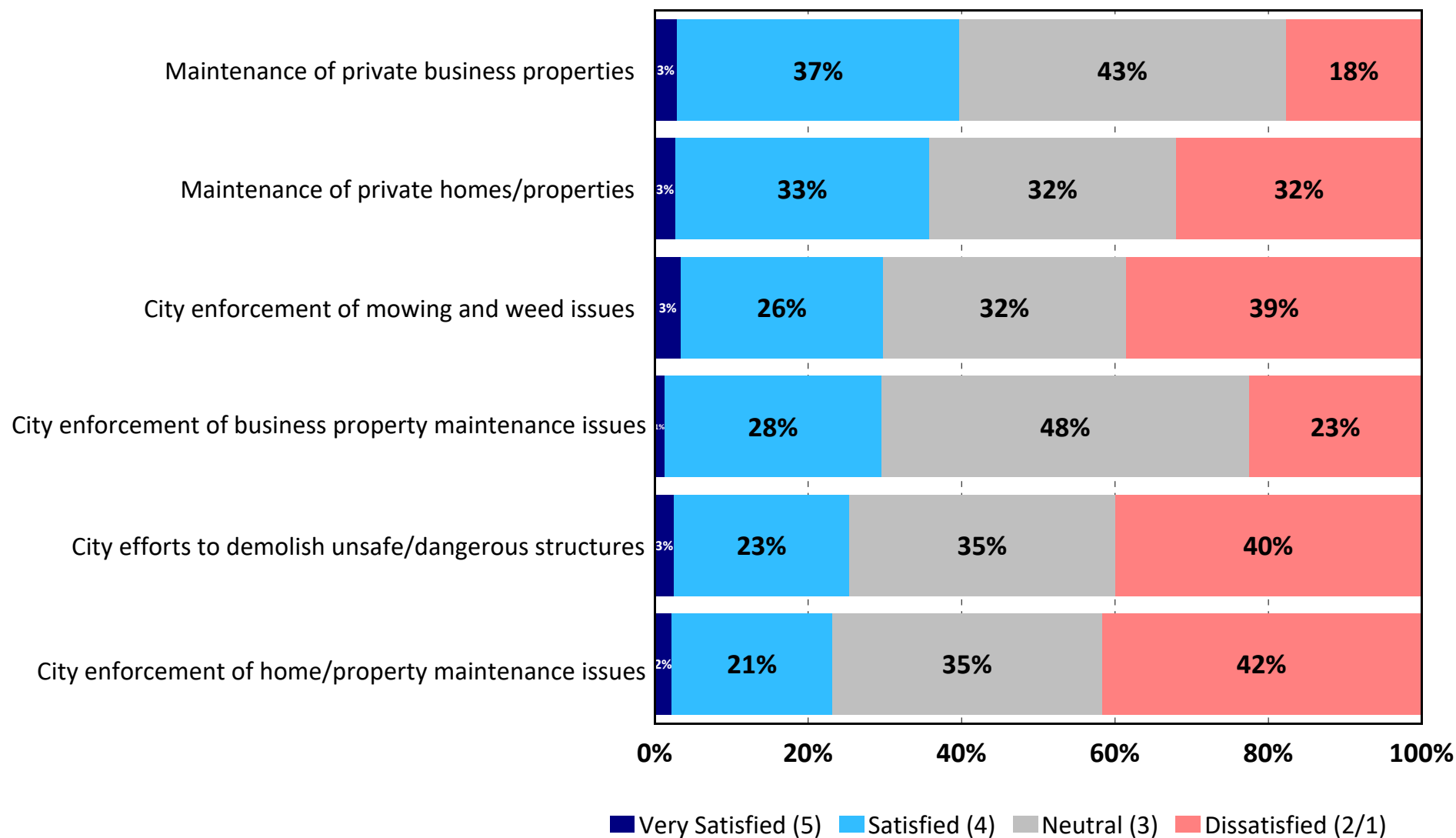
Q11. In the past 3 years, do you think Emporia has seen an increase in homelessness?

by percentage of respondents



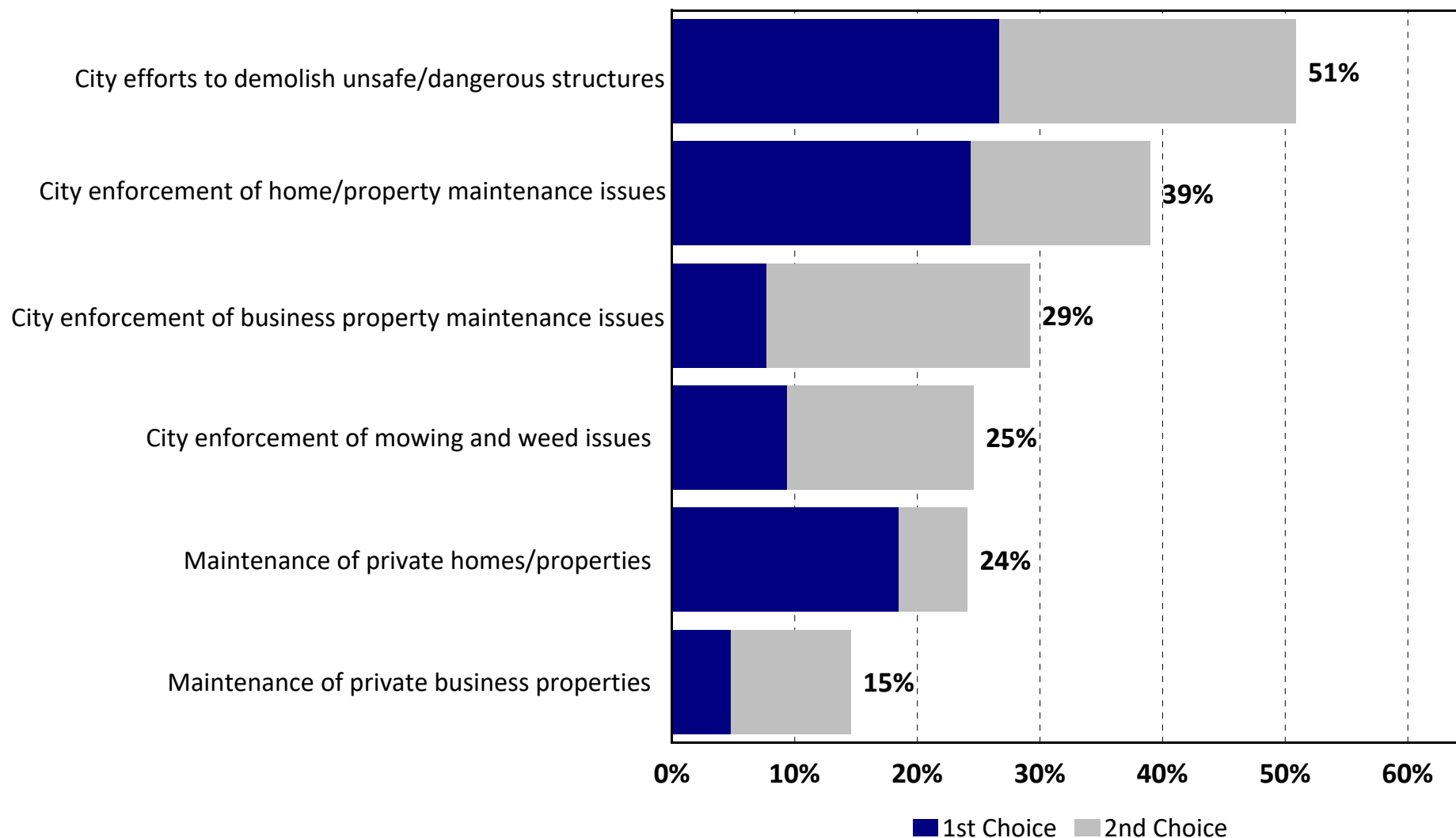
Q12. Satisfaction with Code Enforcement

by percentage of respondents (excluding “don’t know”)



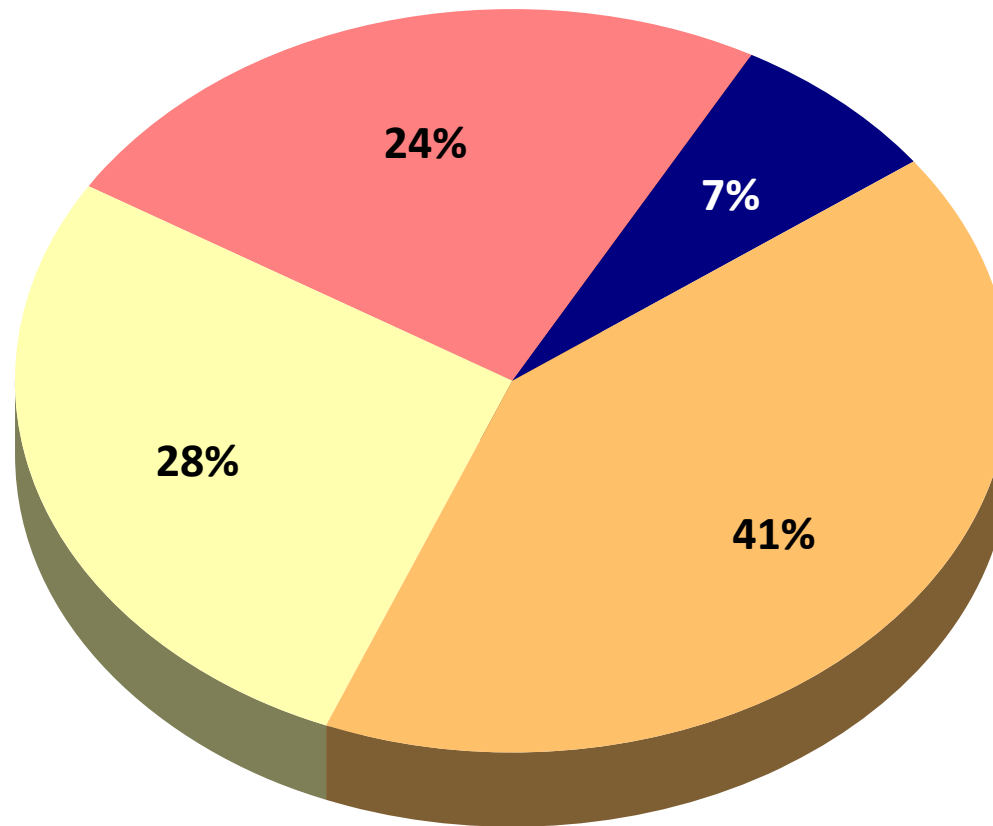
Q13. Code Enforcement Services That Are Most Important to Provide

by percentage of respondents who selected the item as one of their top two choices



Q14. In the past 3 years, do you think the City's code enforcement efforts have improved?

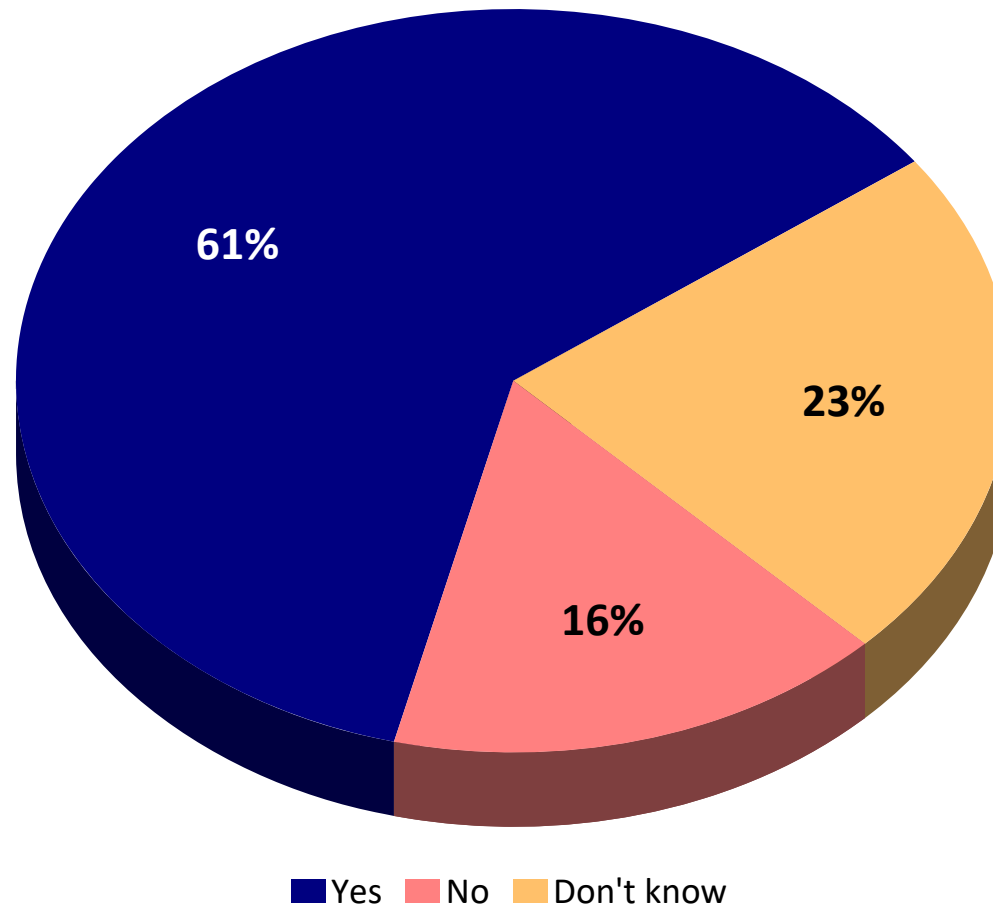
by percentage of respondents



■ Yes ■ No ■ Stayed the same ■ Don't know

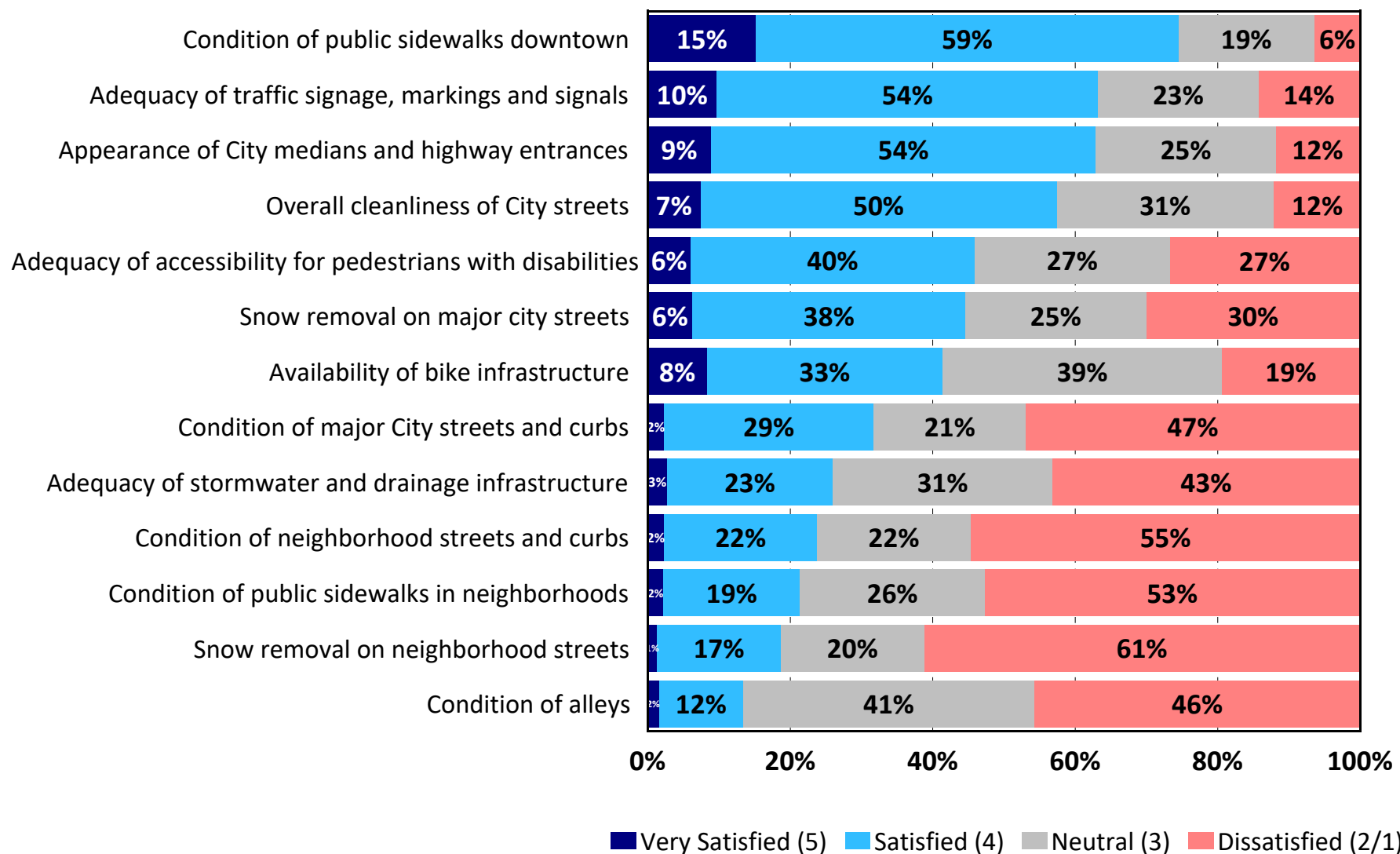
Q15. Do you think the City should increase efforts to ensure private property is well maintained?

by percentage of respondents



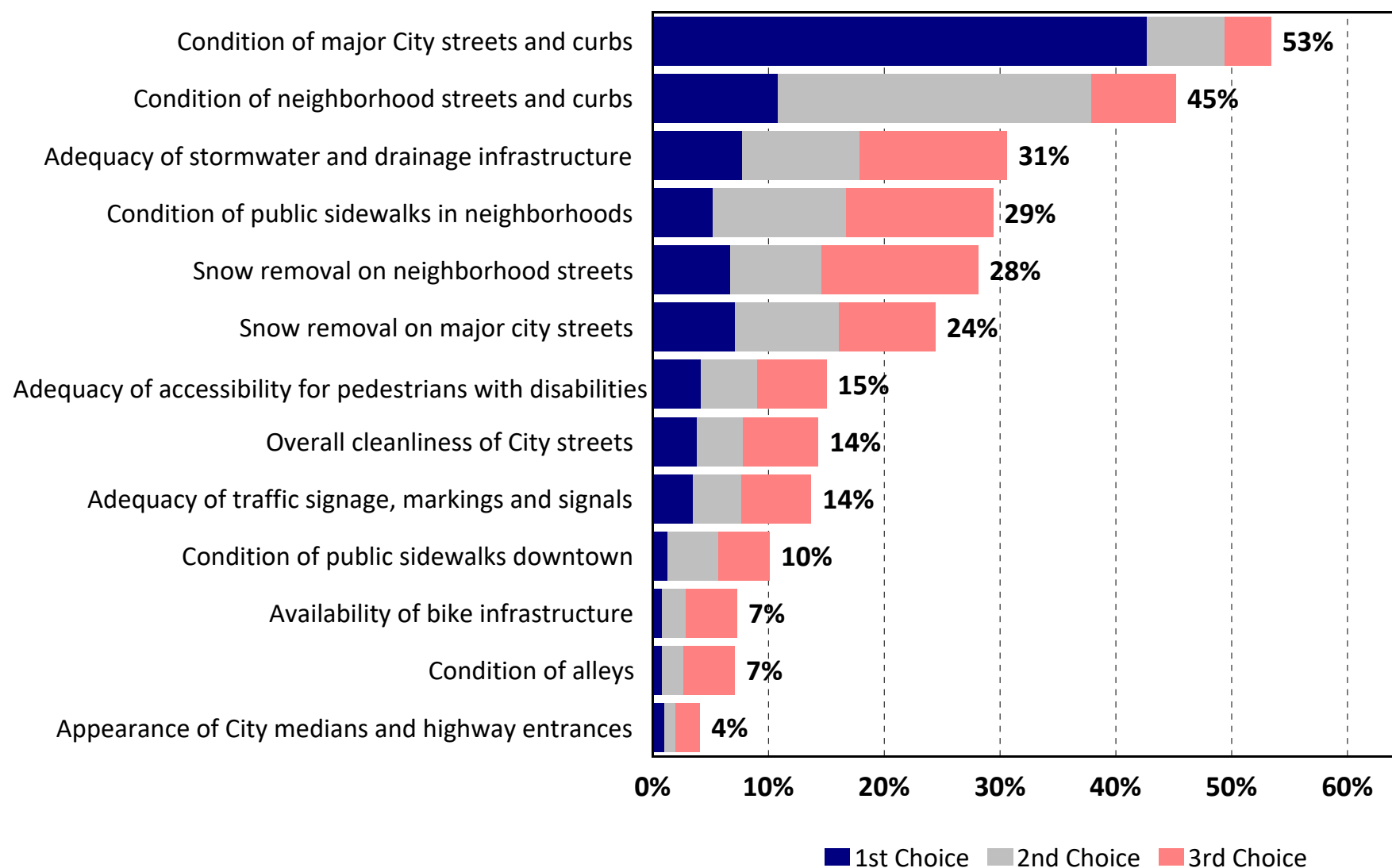
Q16. Satisfaction with Transportation/Infrastructure Services

by percentage of respondents (excluding “don’t know”)

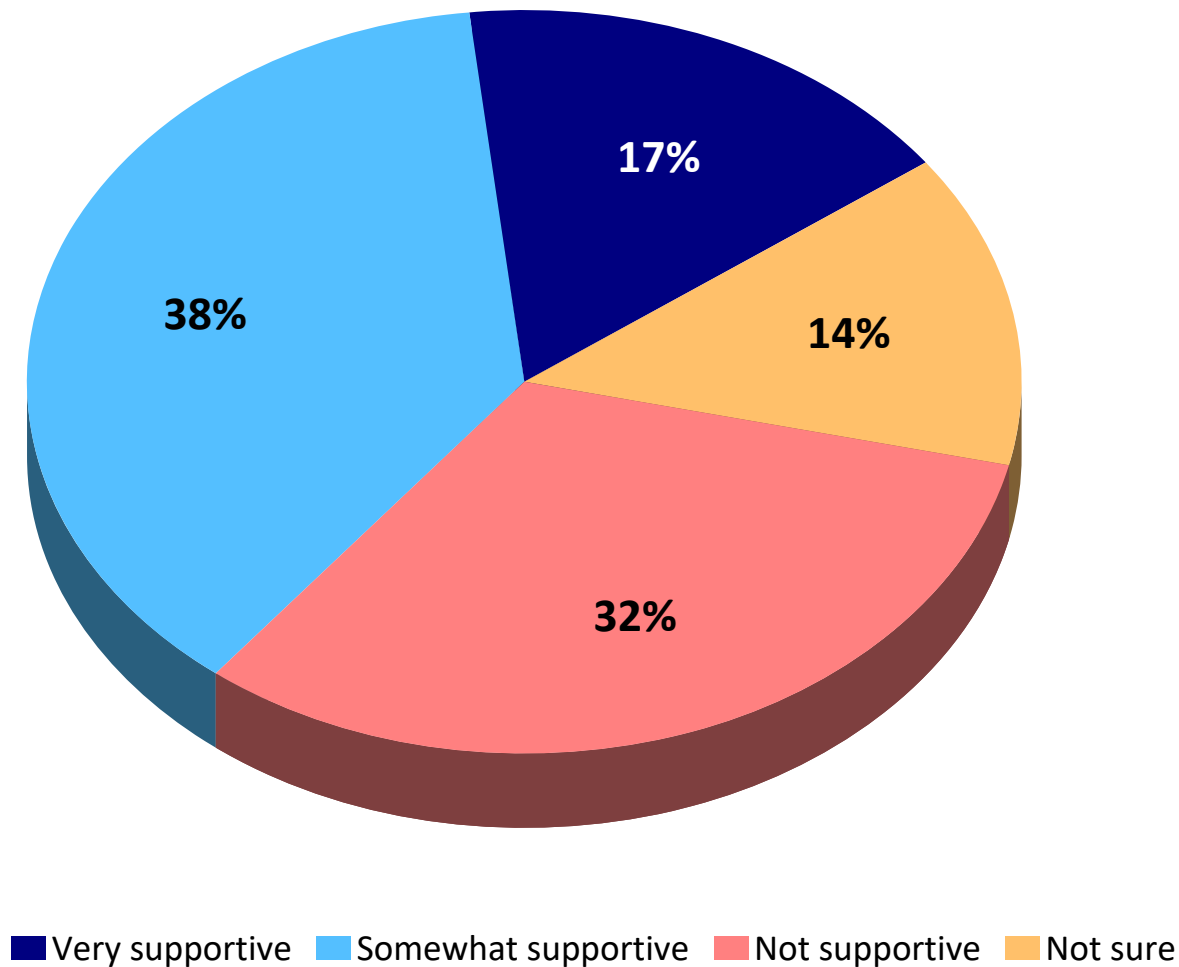


Q17. Transportation/Infrastructure Services That Are Most Important to Provide

by percentage of respondents who selected the item as one of their top three choices

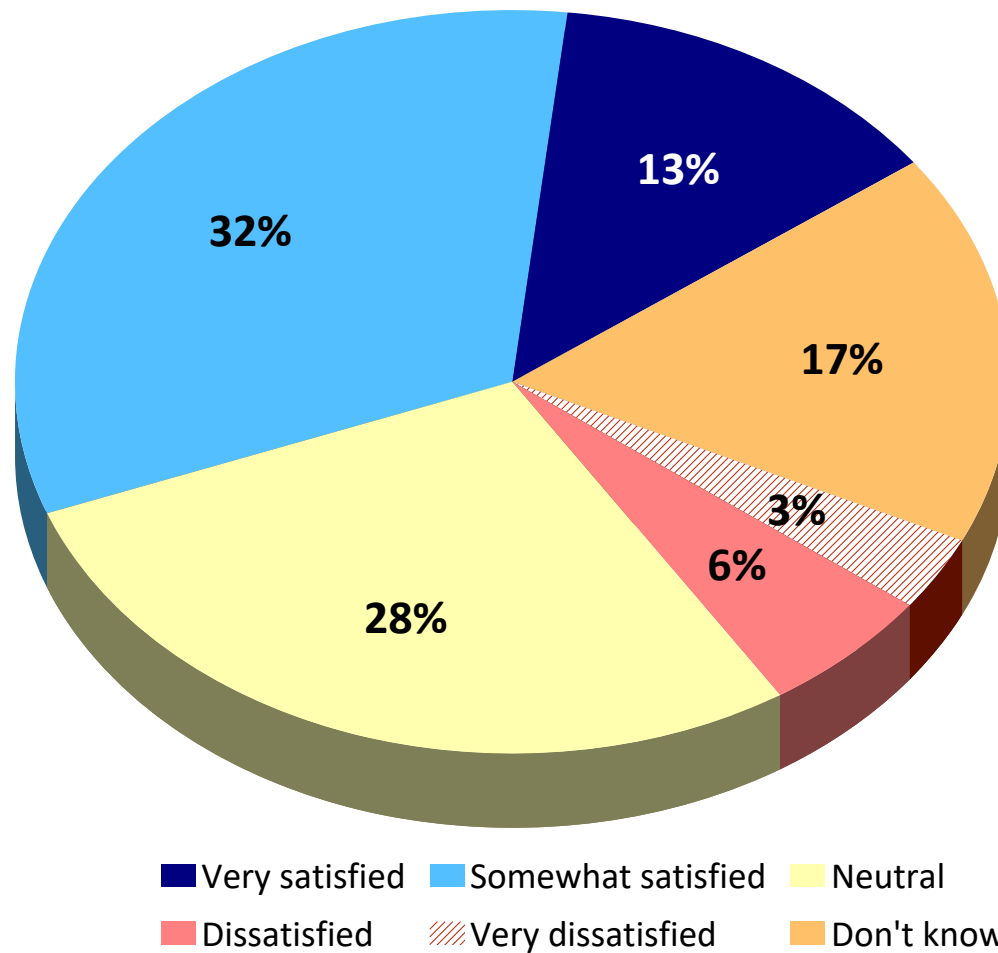


Q18. How supportive would you be of approving a new sales tax to fund replacement of aging public safety infrastructure and pay and benefits to recruit and retain public safety personnel?
by percentage of respondents



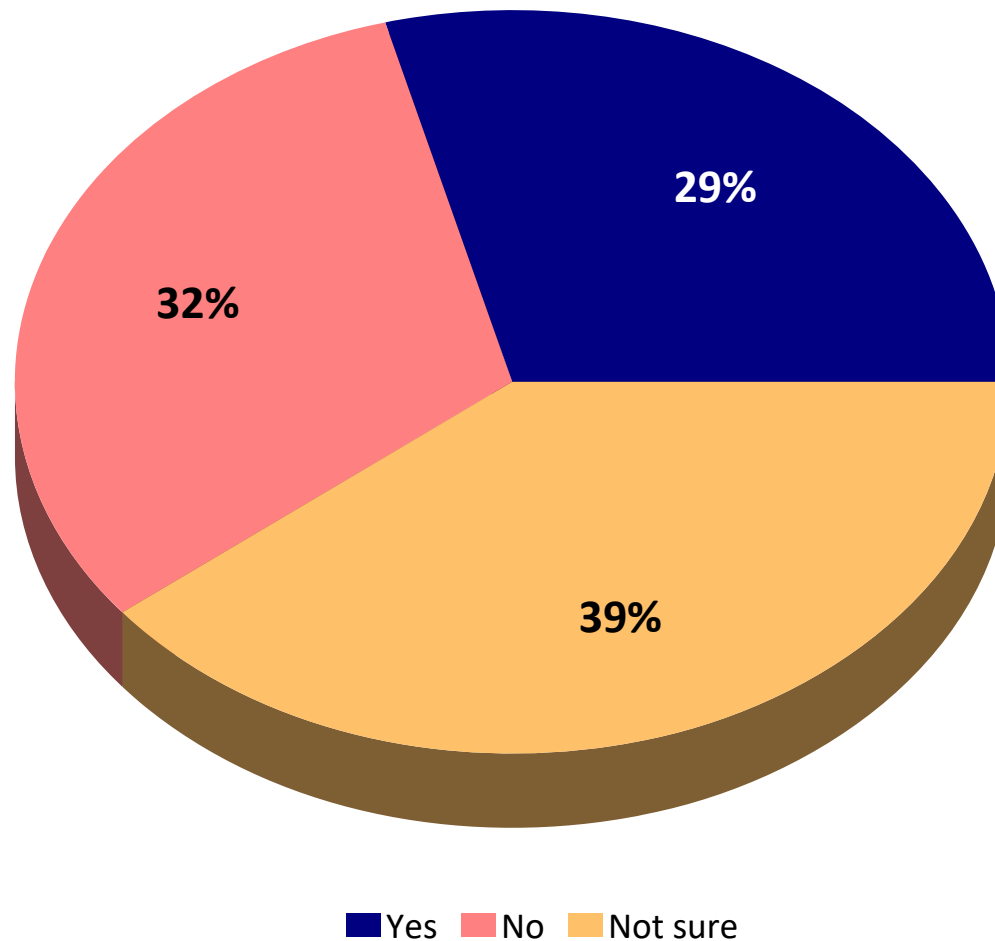
Q19. How satisfied are you with the City's efforts in recent years to increase pedestrian safety, specifically around schools?

by percentage of respondents



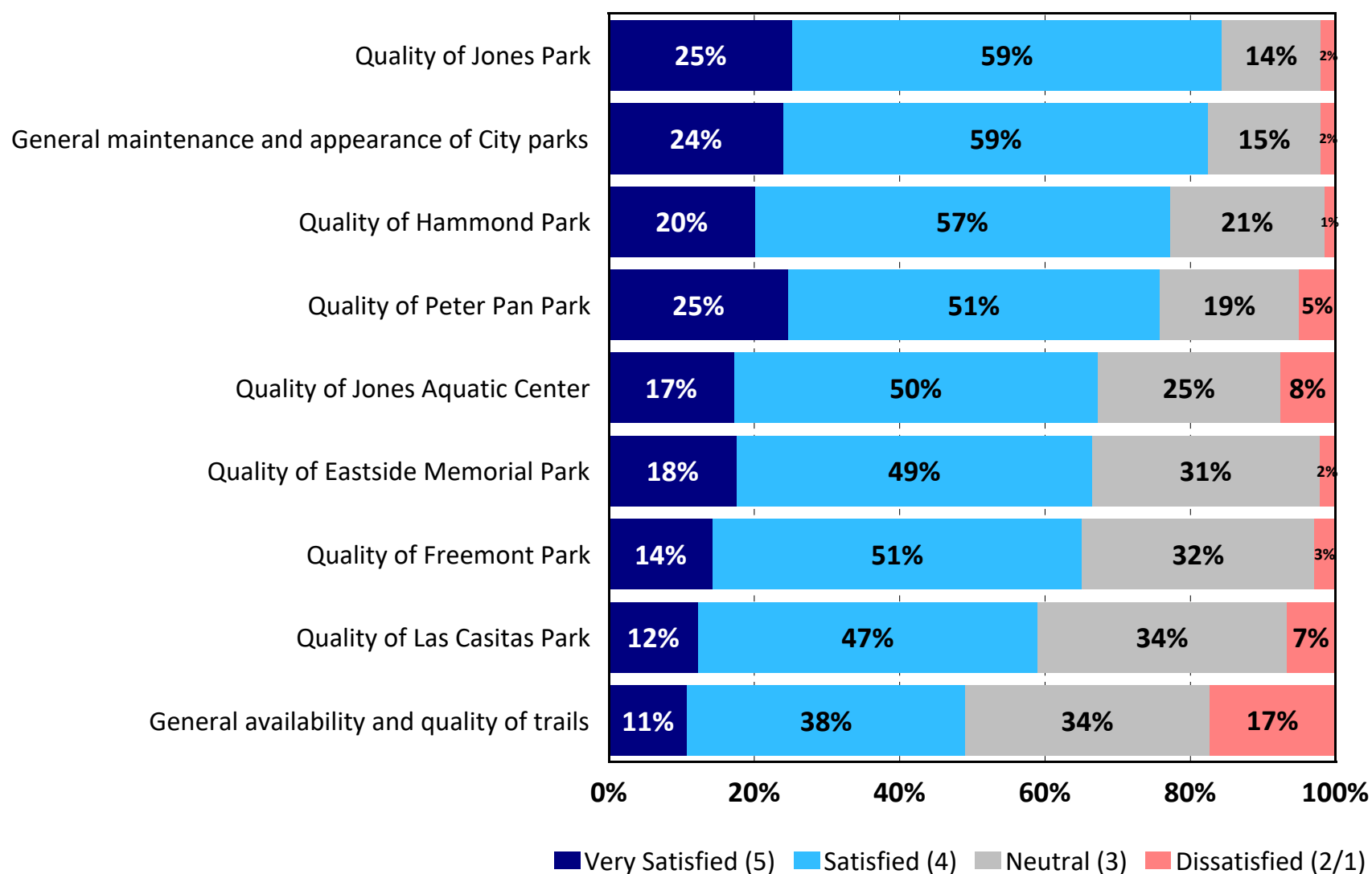
Q20. Do you believe the City has made noticeable progress with transportation infrastructure in the last 5 years?

by percentage of respondents (excluding “not provided”)



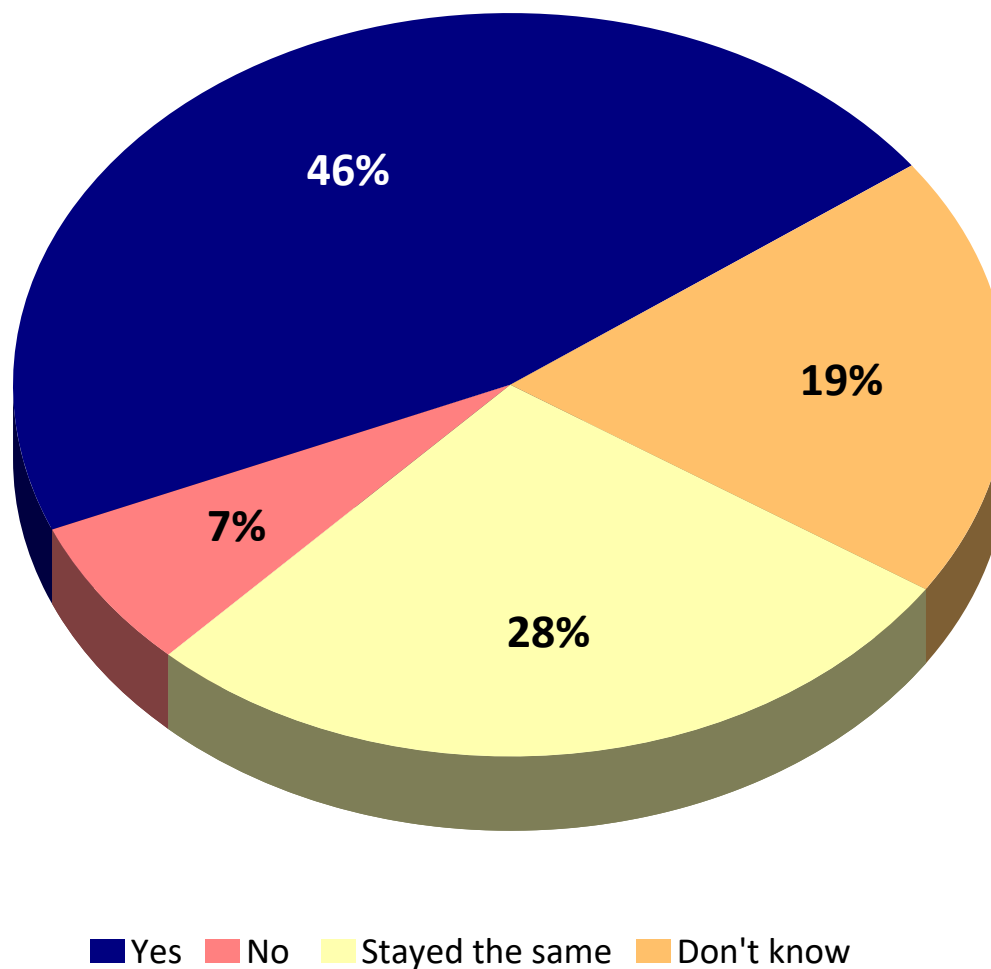
Q21. Satisfaction with Parks and Facilities

by percentage of respondents (excluding “don’t know”)

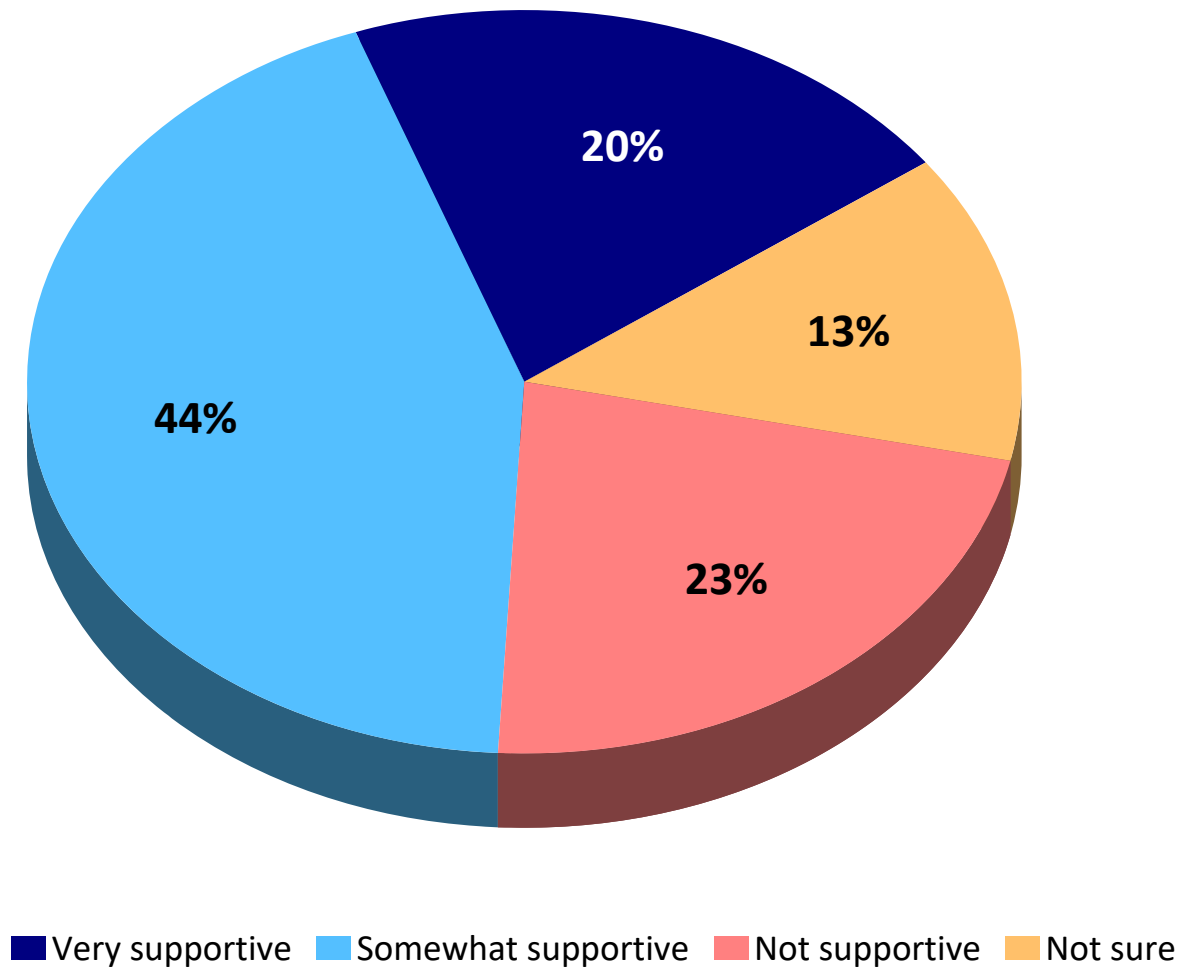


Q22. In the past 3 years, do you think the quality of facilities in City parks has improved?

by percentage of respondents

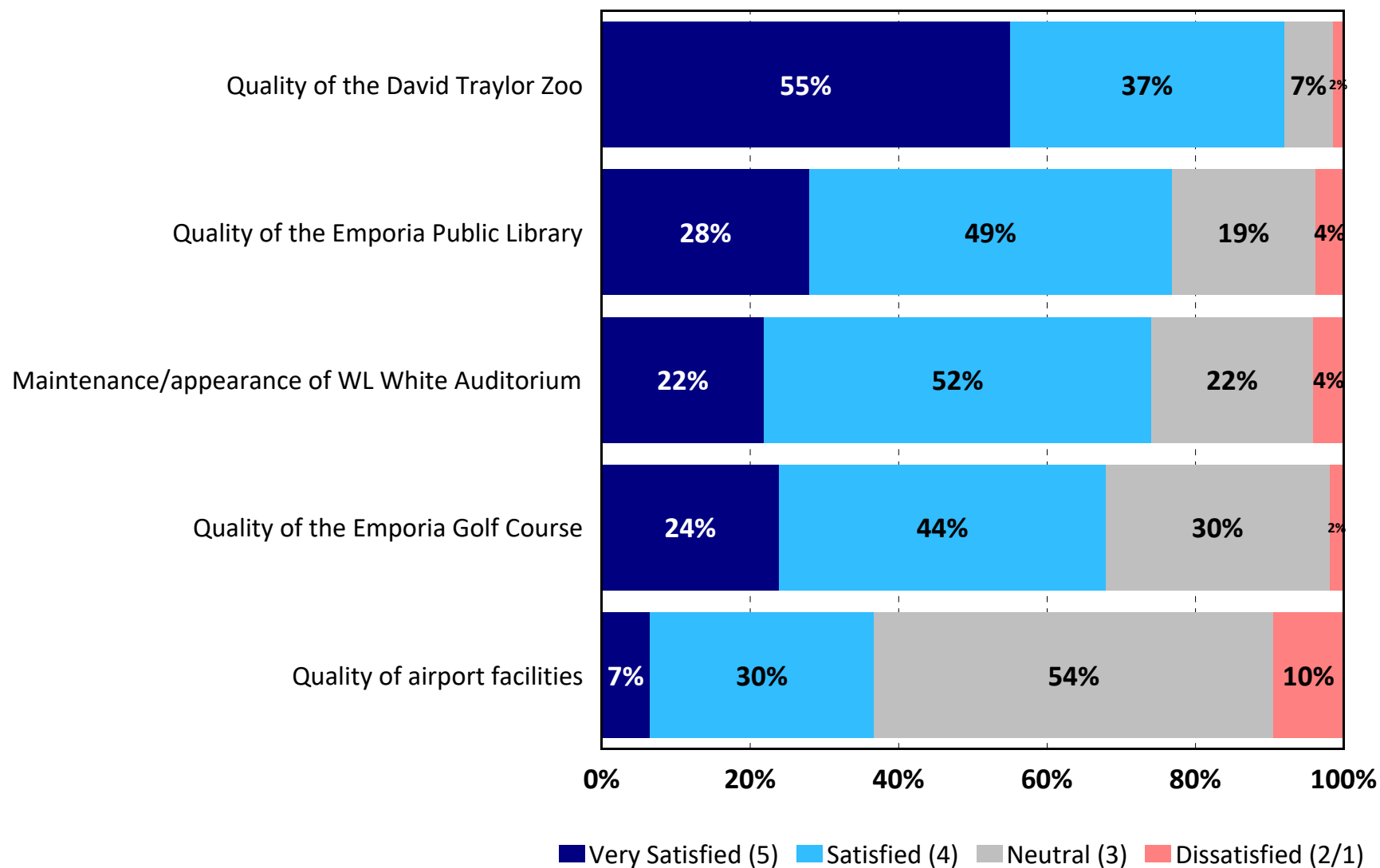


Q23. How supportive would you be of funding a higher level of service for parks and public facilities improvements, including, but not limited to new playground facilities?
by percentage of respondents



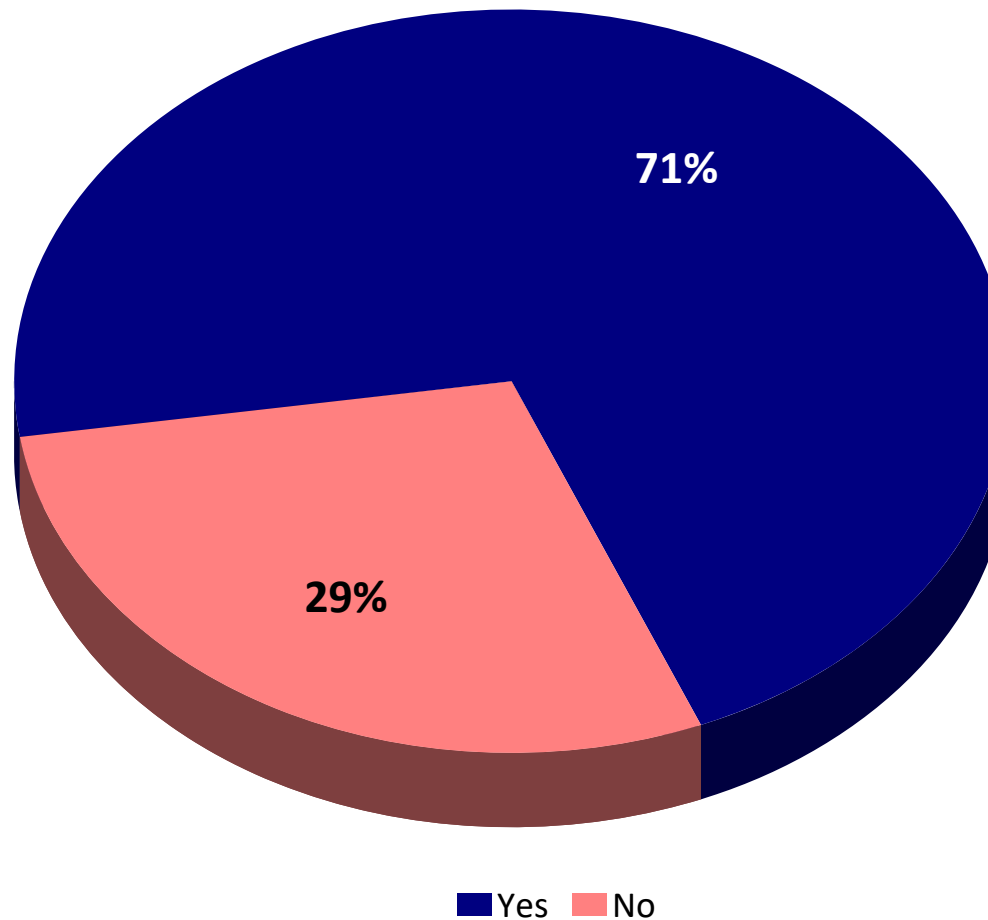
Q24. Satisfaction with the Following Facilities

by percentage of respondents (excluding “don’t know”)



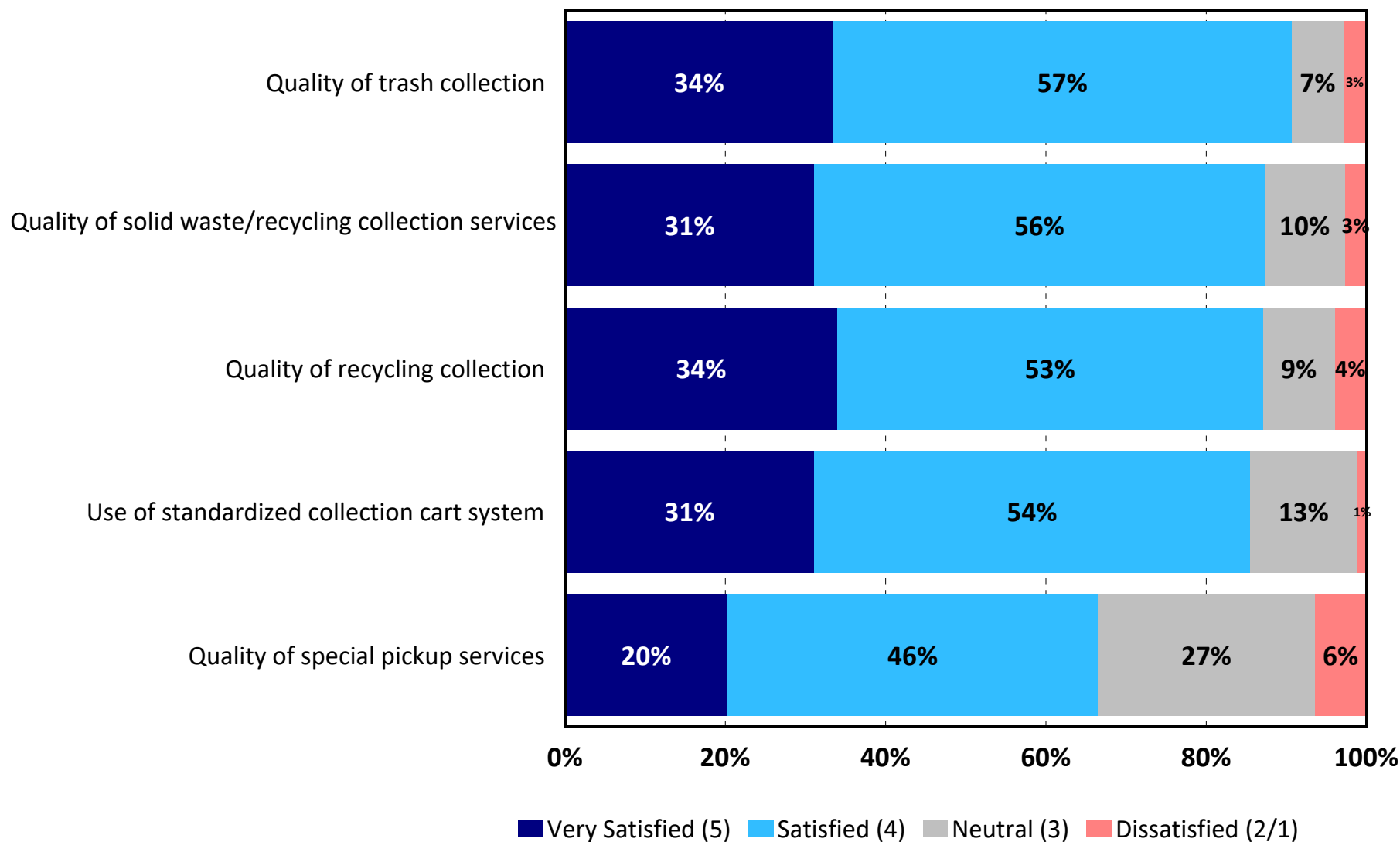
Q25. Do you believe the airport is or could be a significant benefit to the community in terms of economic development?

by percentage of respondents (excluding “not provided”)



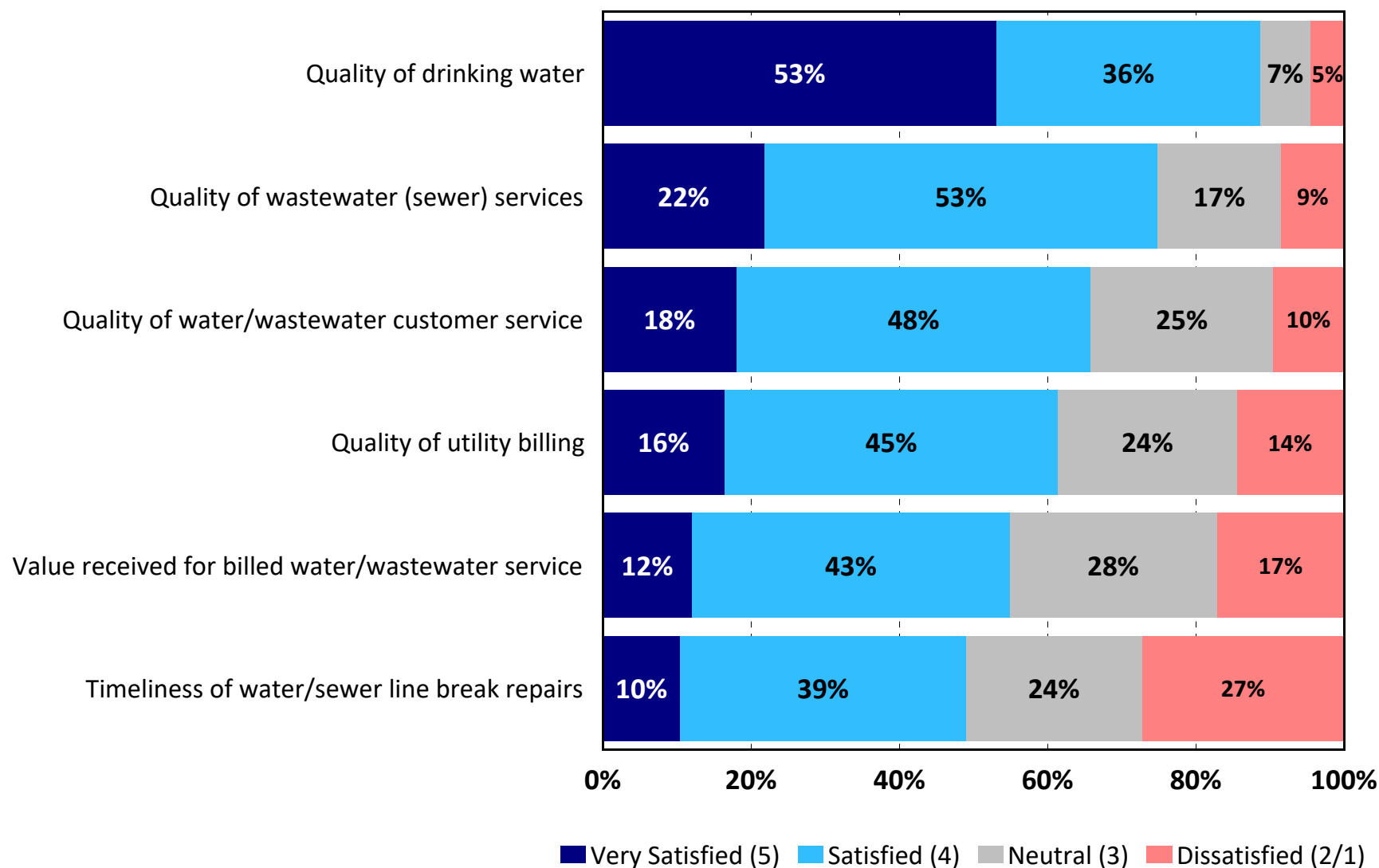
Q26. Satisfaction with Solid Waste and Recycling

by percentage of respondents (excluding “don’t know”)



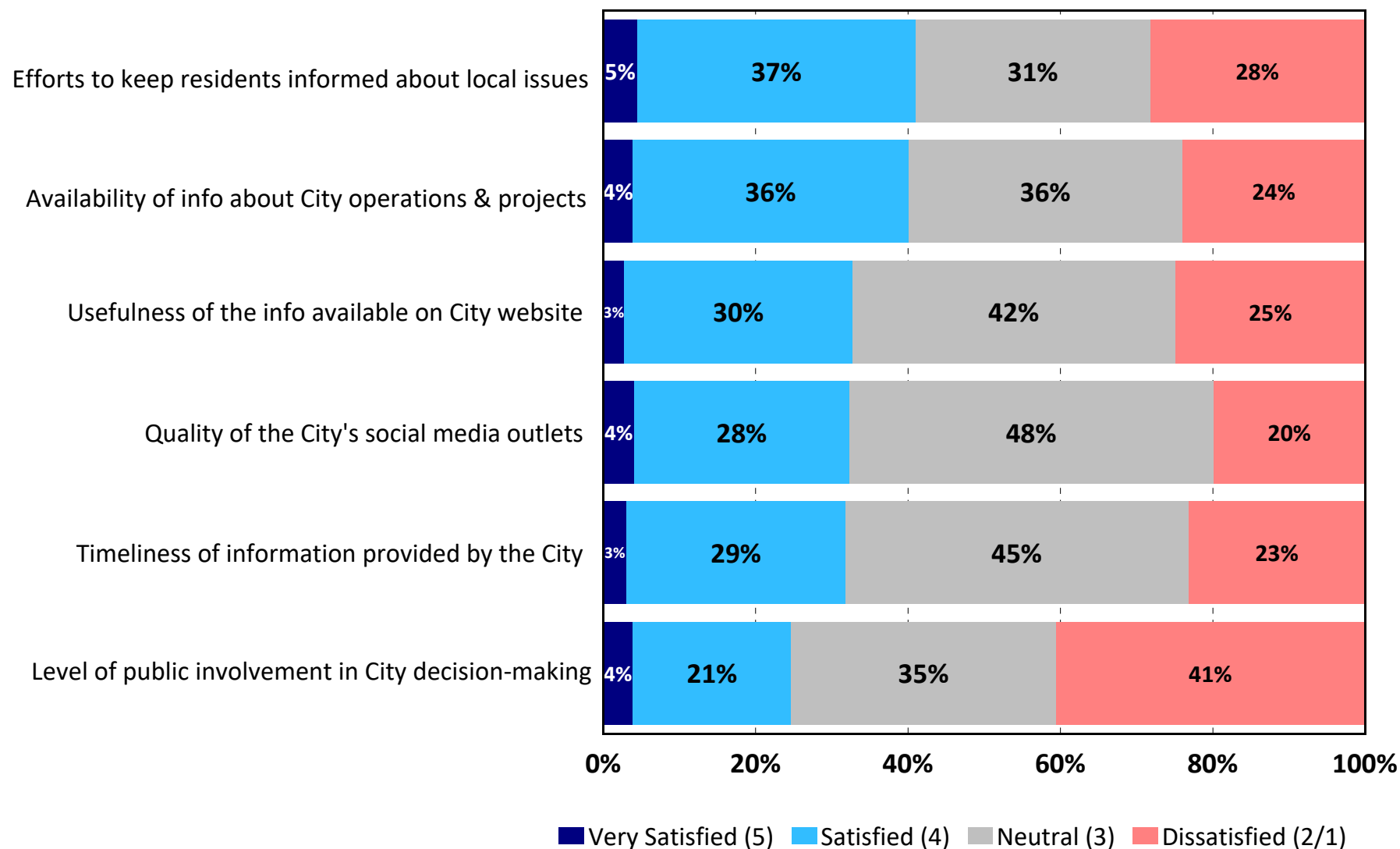
Q27. Satisfaction with Water/Wastewater Utilities

by percentage of respondents (excluding “don’t know”)



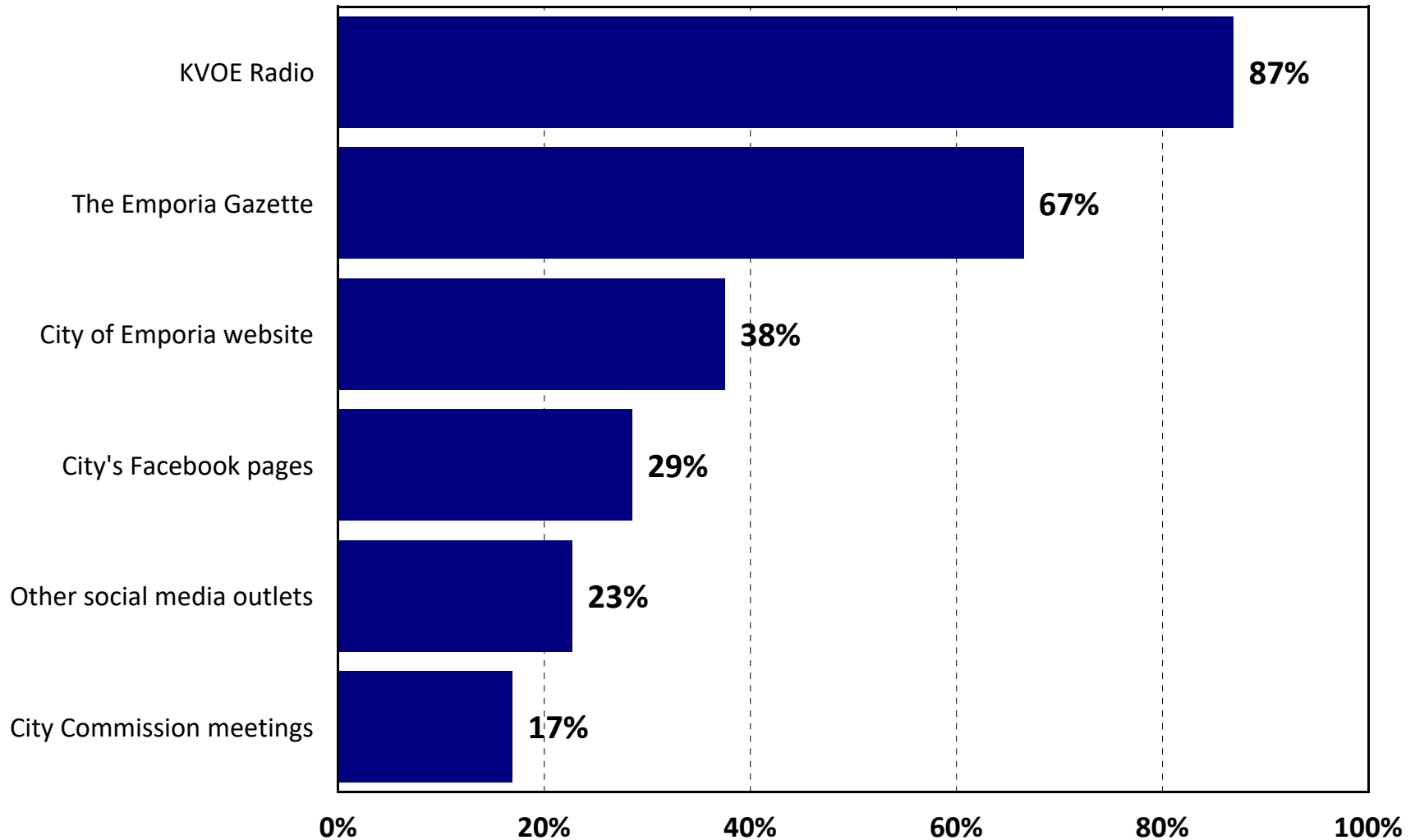
Q28. Satisfaction with City Communication

by percentage of respondents (excluding “don’t know”)



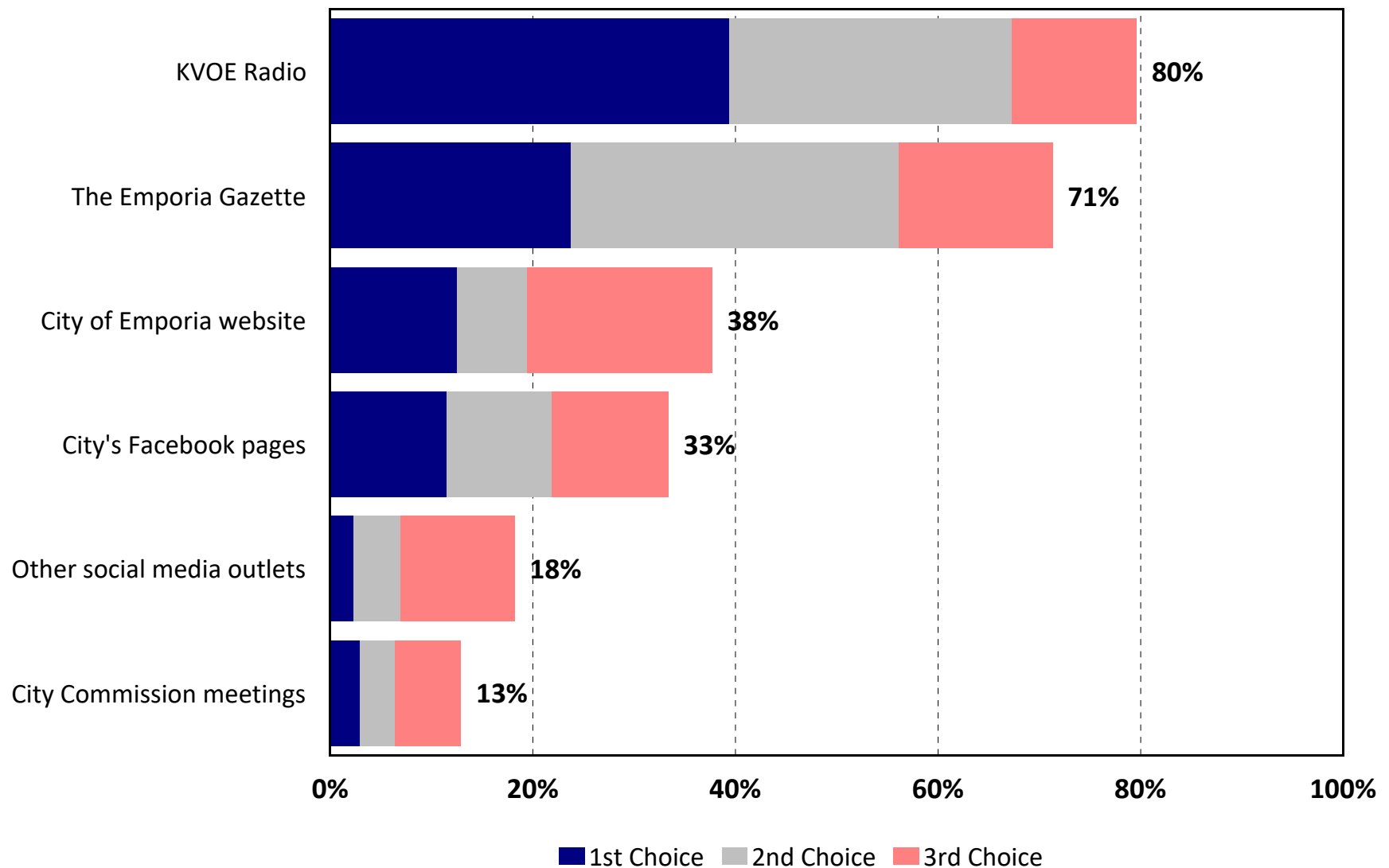
Q29. Sources That Residents Currently Use to Obtain or Receive Information About the City of Emporia

by percentage of respondents (multiple selections could be made)



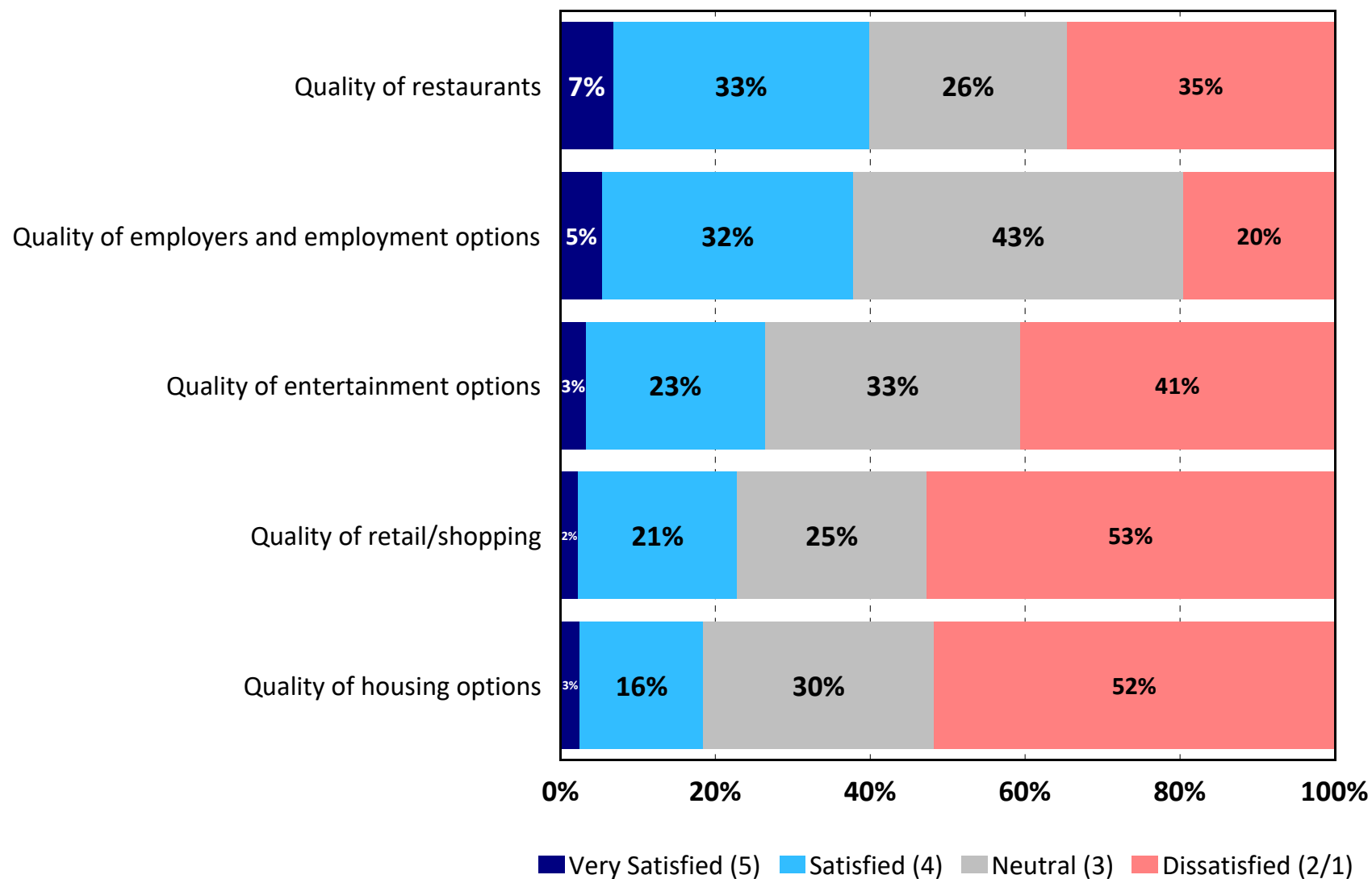
Q30. Information Sources Most Preferred by Residents

by percentage of respondents who selected the item as one of their top three choices



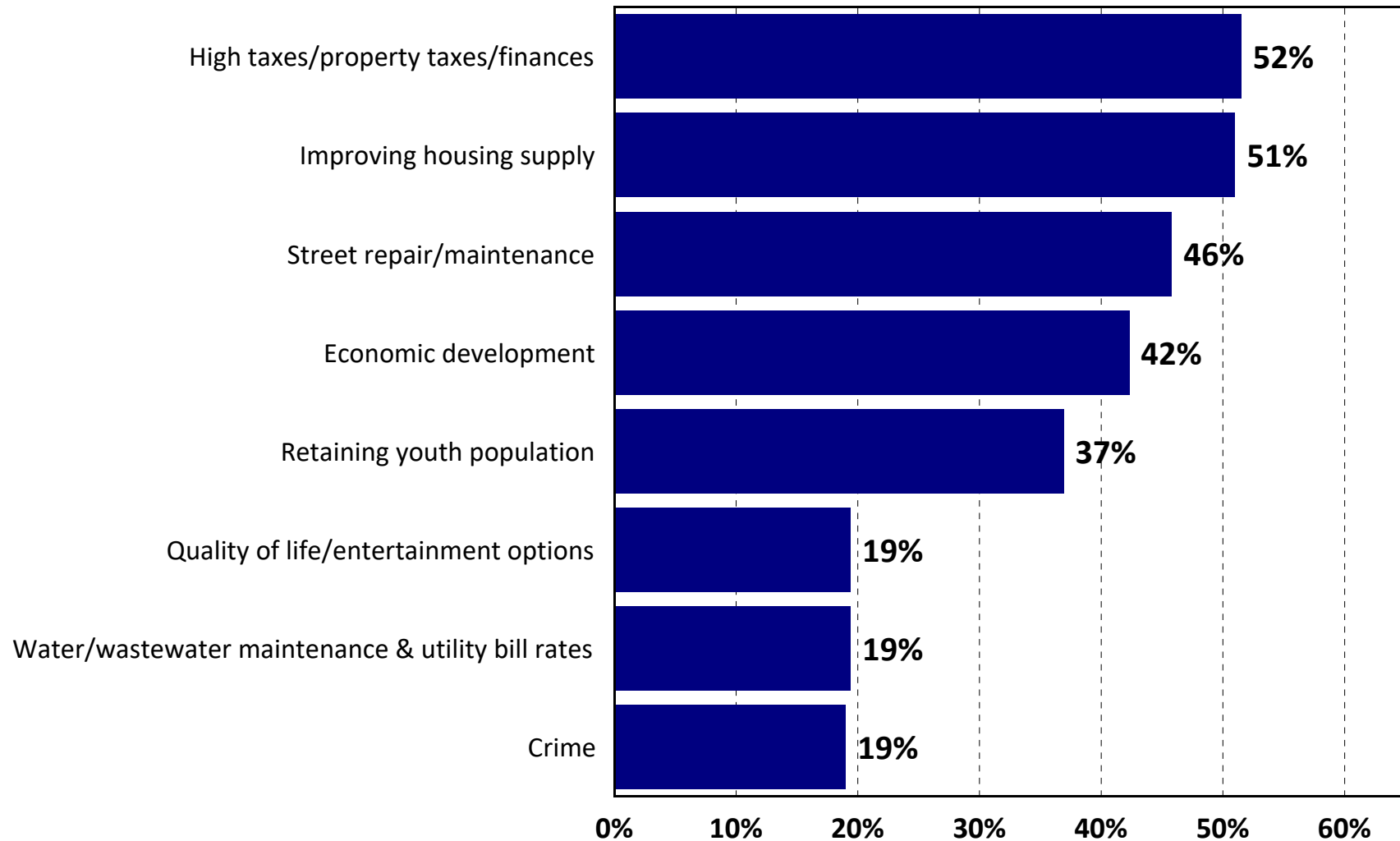
Q32. Satisfaction with Economic Development

by percentage of respondents (excluding “don’t know”)



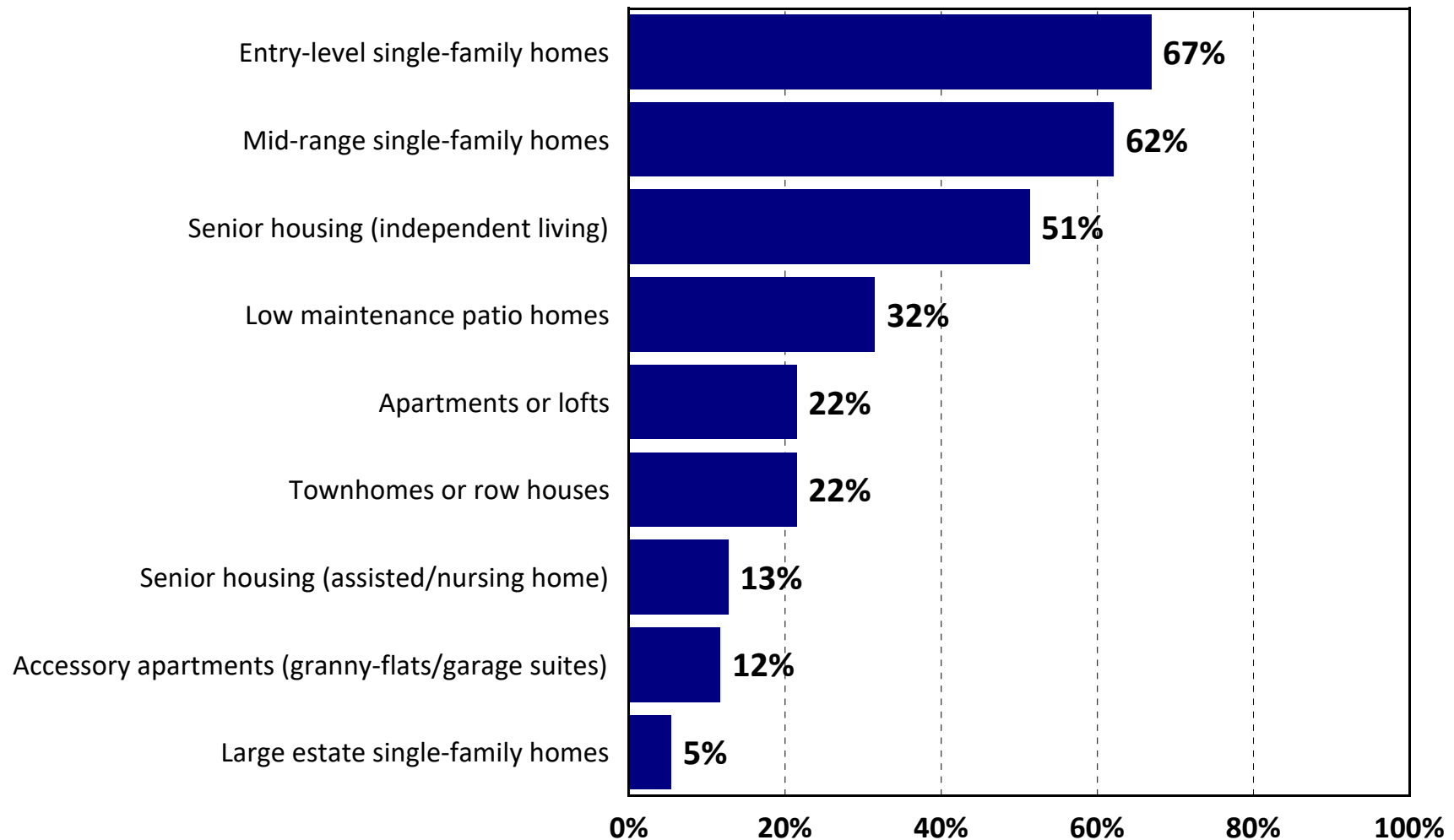
Q33. Which three of the following do you think will be the biggest issues facing Emporia within the next 5 years?

by percentage of respondents (up to three selections could be made)



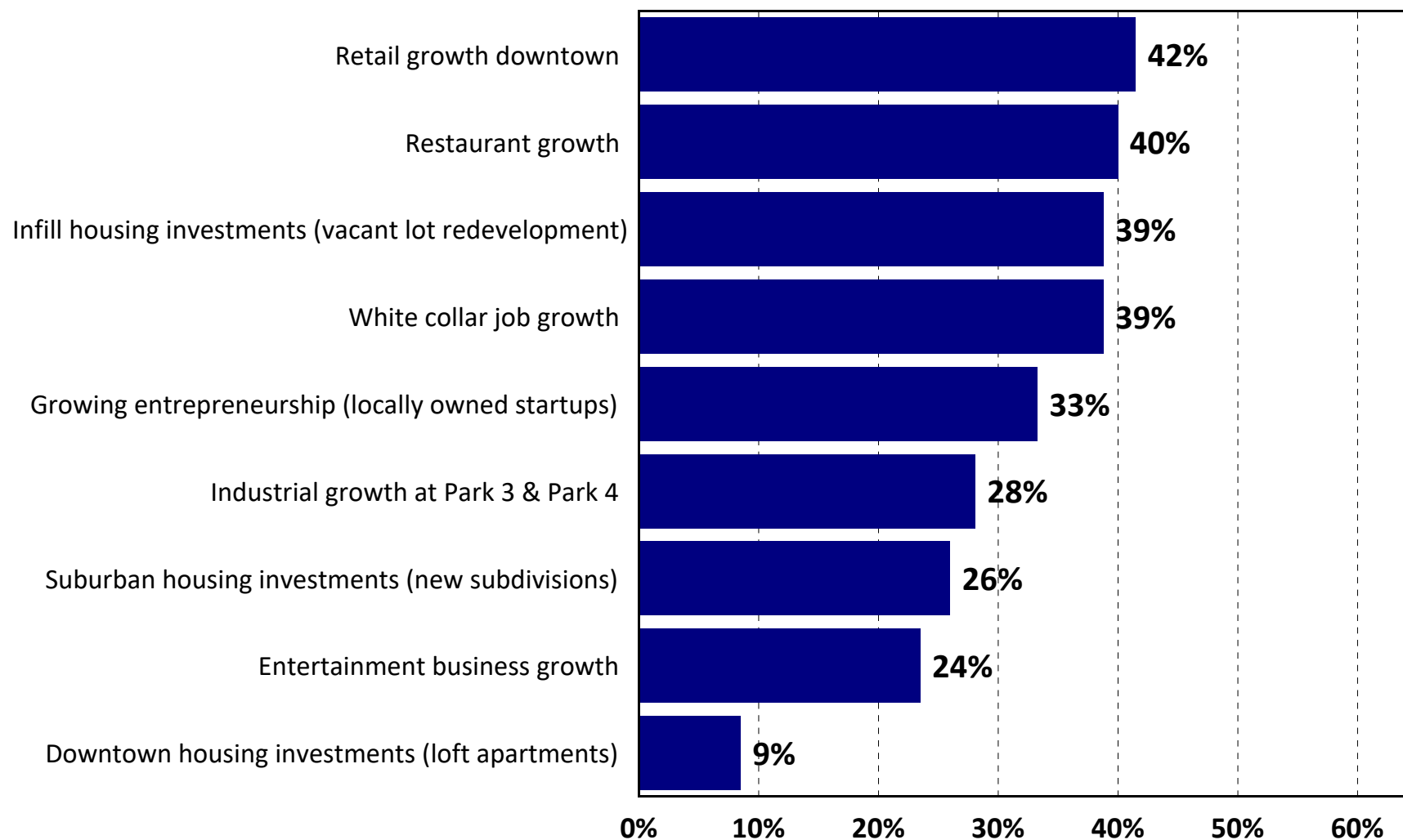
Q34. If the City were to focus on attracting new housing choices for the community, please select the three housing types you feel are most needed in Emporia

by percentage of respondents (up to three selections could be made)



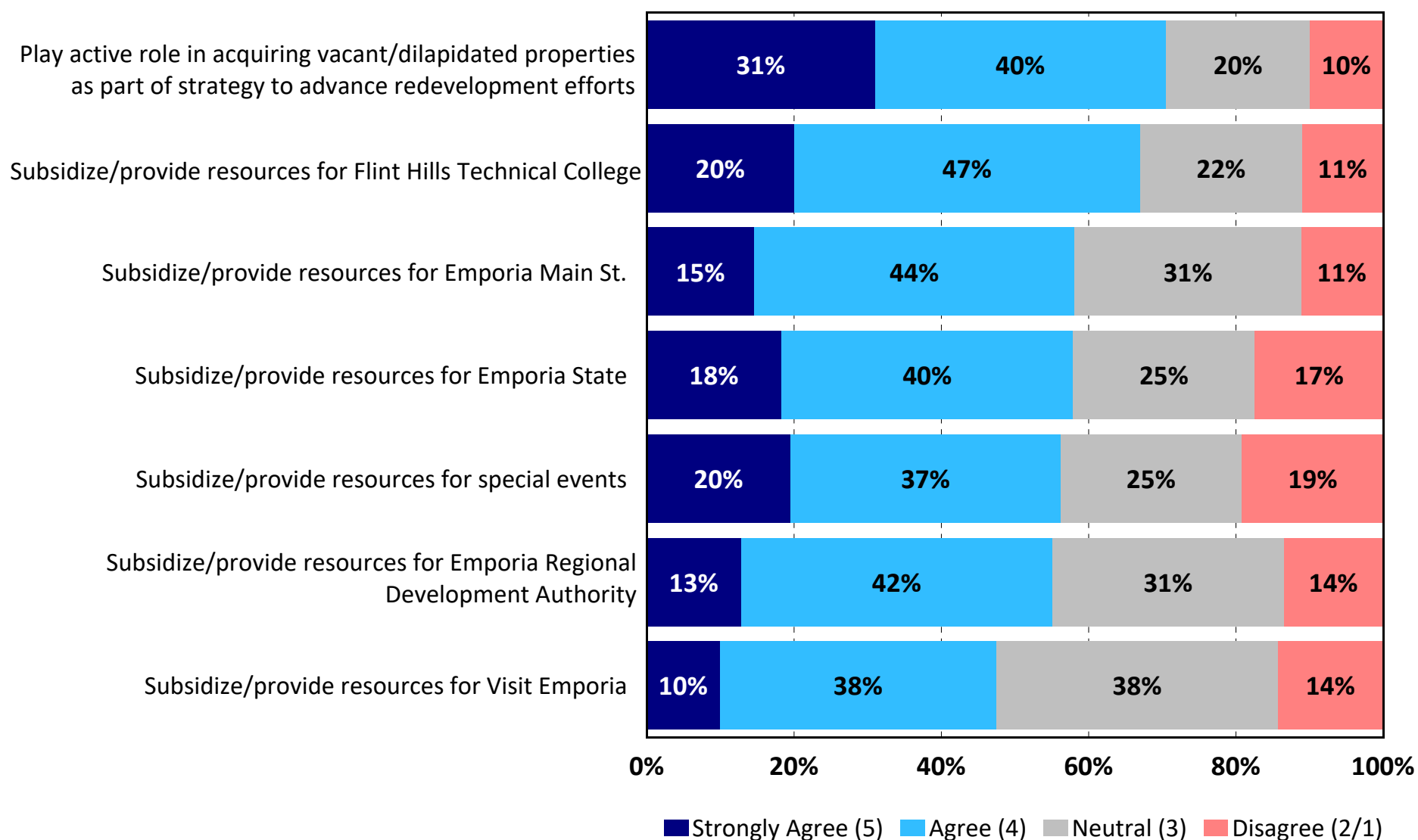
Q35. Which three of the following do you think are most important in the next 5 years?

by percentage of respondents (up to three selections could be made)



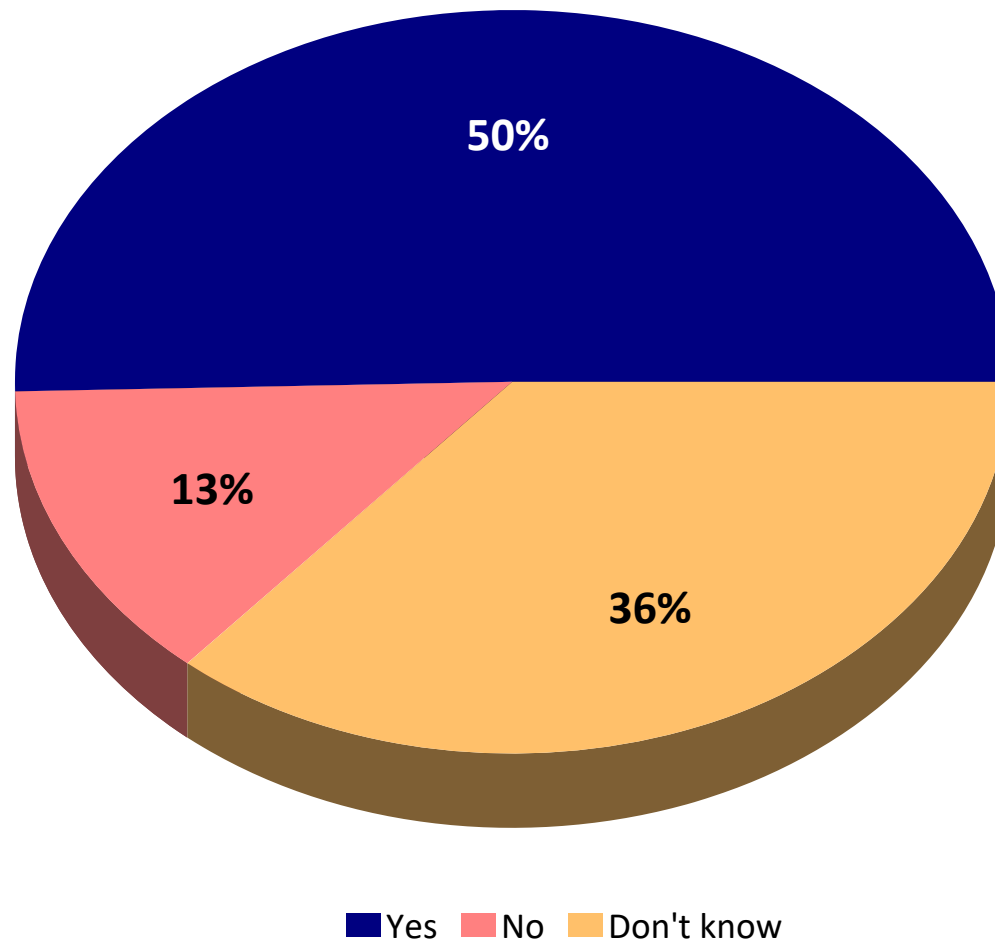
Q36. Agreement with the Following Action That Could Be Taken by the City of Emporia

by percentage of respondents (excluding "don't know")



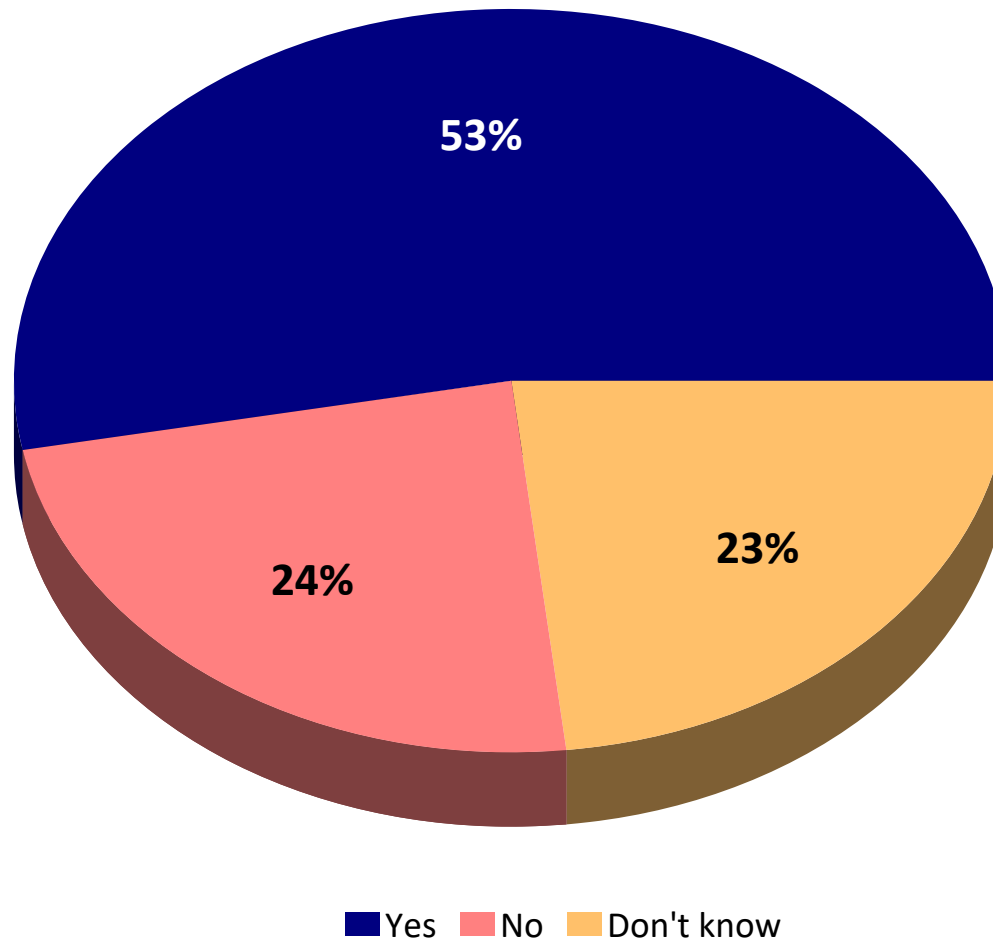
Q37. Do you think the City of Emporia does a good job supporting the local small business community?

by percentage of respondents



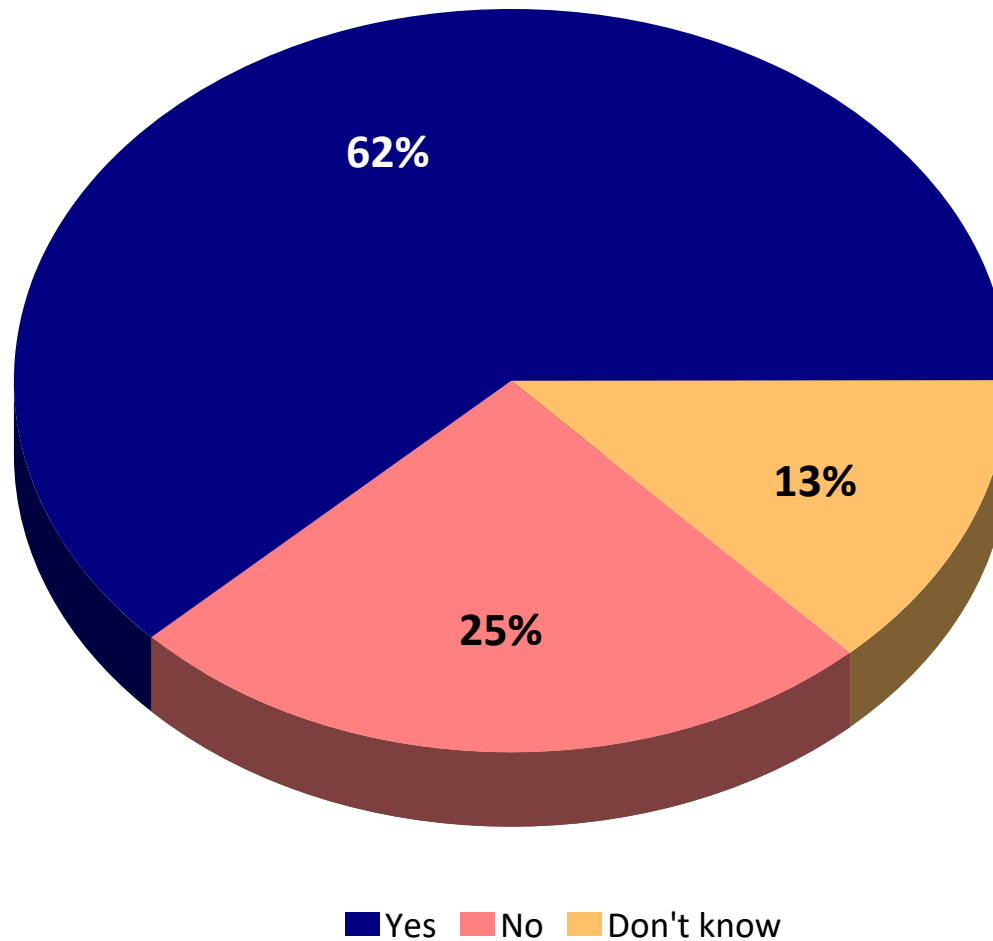
Q38. Would you support reducing the number of railroad crossings to build fewer safer crossing without regular horn noise?

by percentage of respondents



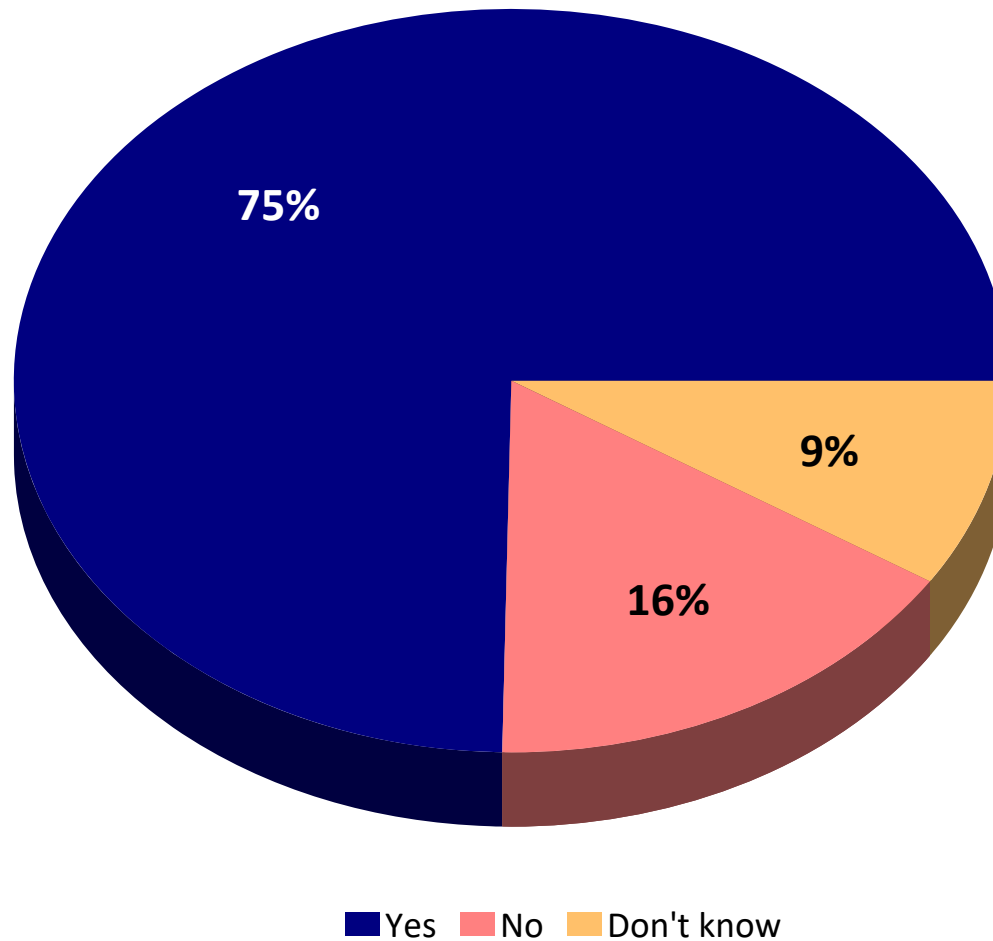
Q39. Do you think Downtown Emporia is more successful and vibrant compared to five years ago?

by percentage of respondents



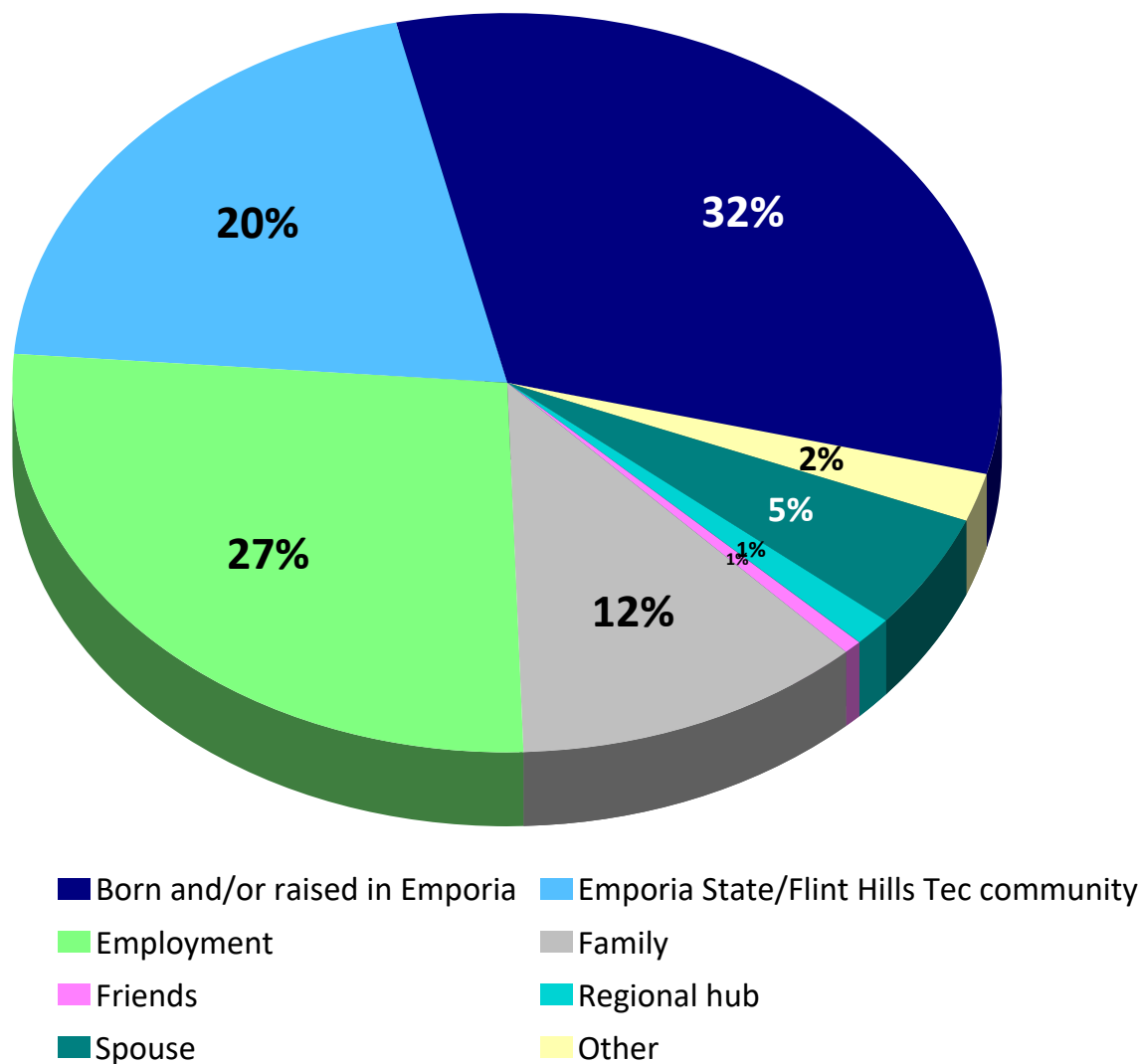
Q40. Do you think the appearance of Downtown Emporia has improved over the last five years?

by percentage of respondents



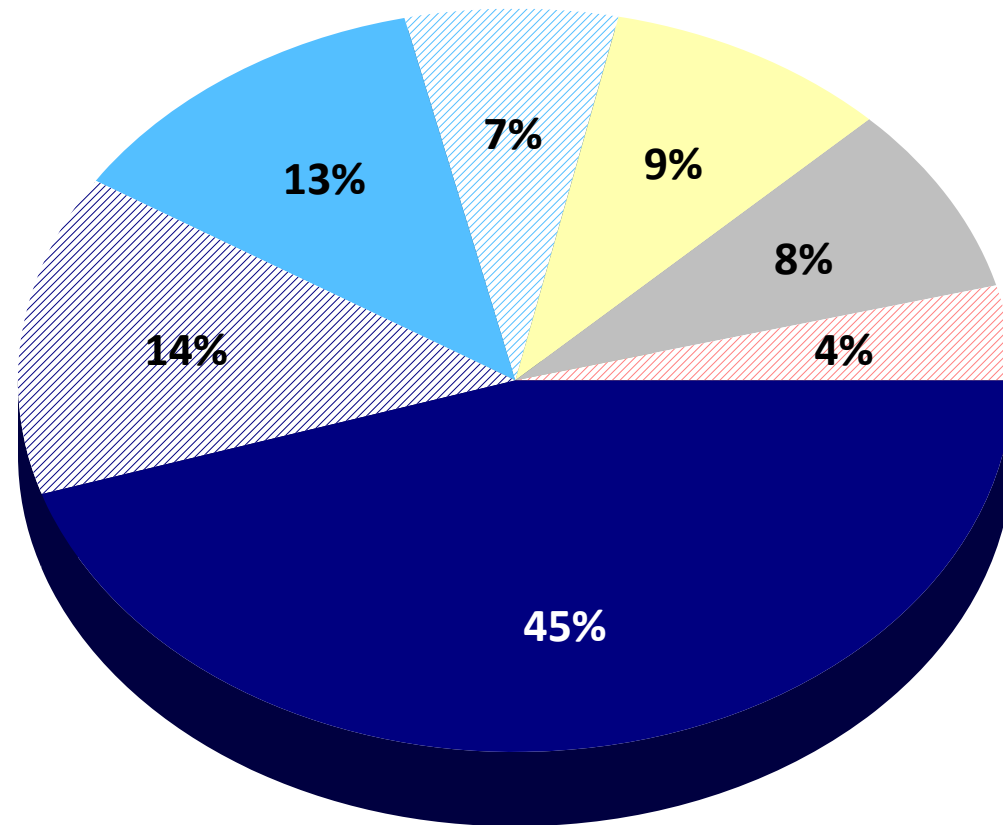
Q41. What brought you to Emporia?

by percentage of respondents (excluding “not provided”)



Q42. Approximately how many years have you lived in Emporia?

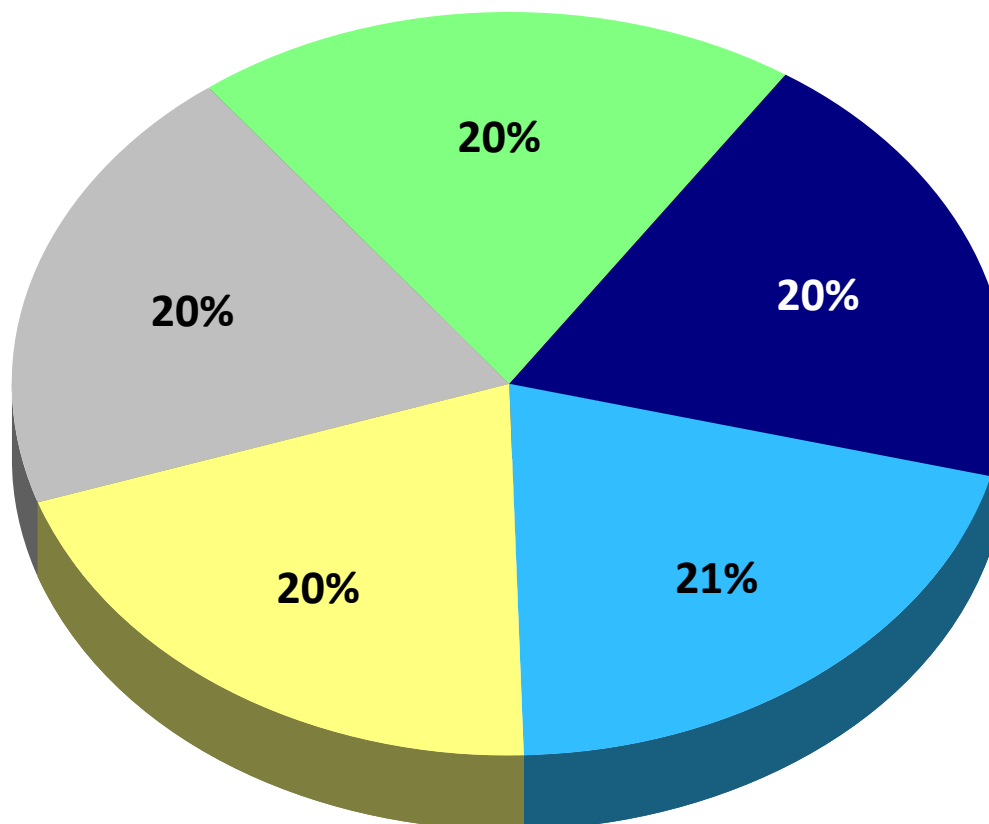
by percentage of respondents



Less than 2 years 2-5 years 6-10 years 11-15 years
16-20 years 21-30 years 31+ years

Q43. What is your age?

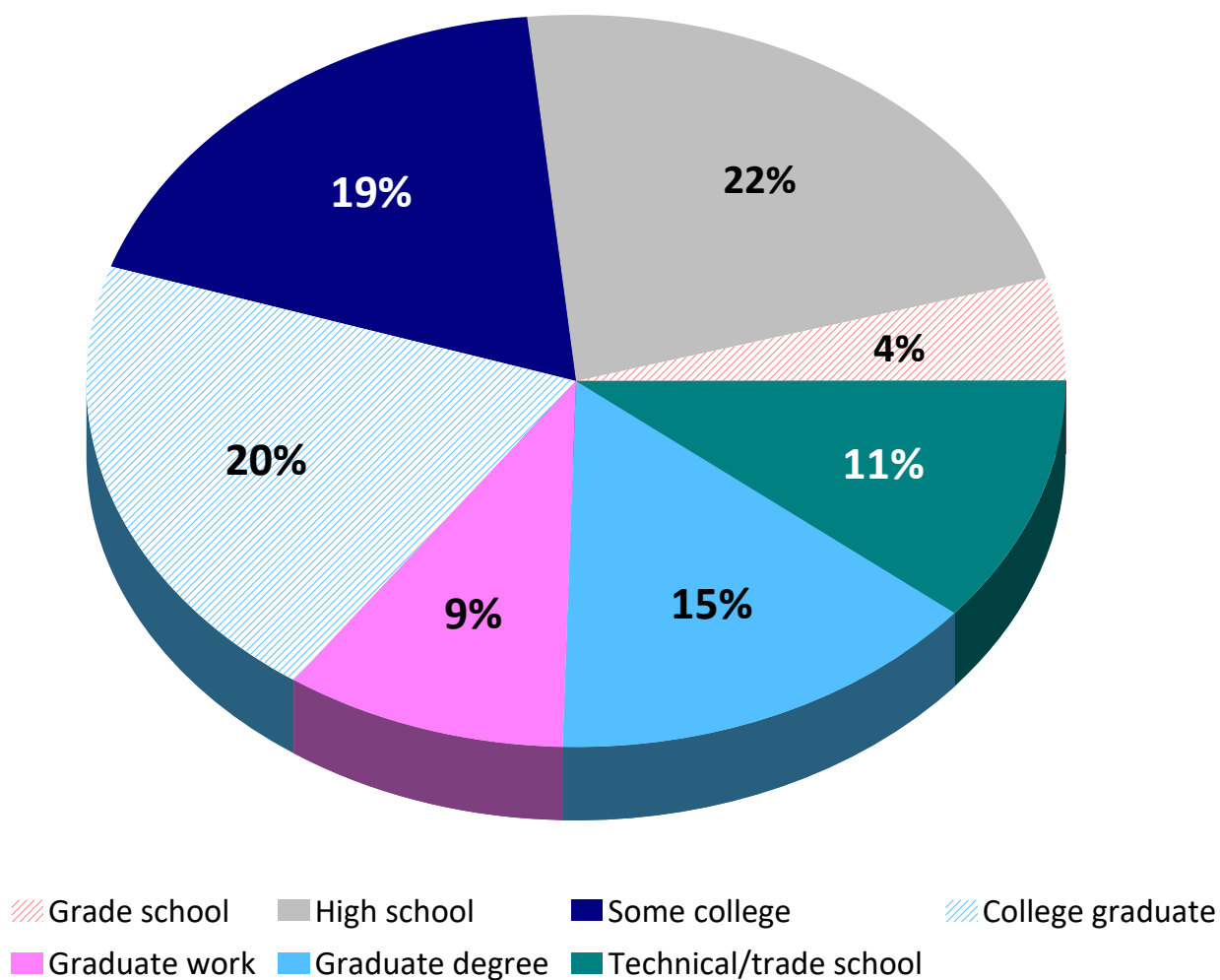
by percentage of respondents



■ Under 35 years ■ 35-44 years ■ 45-54 years ■ 55-64 years ■ 65+ years

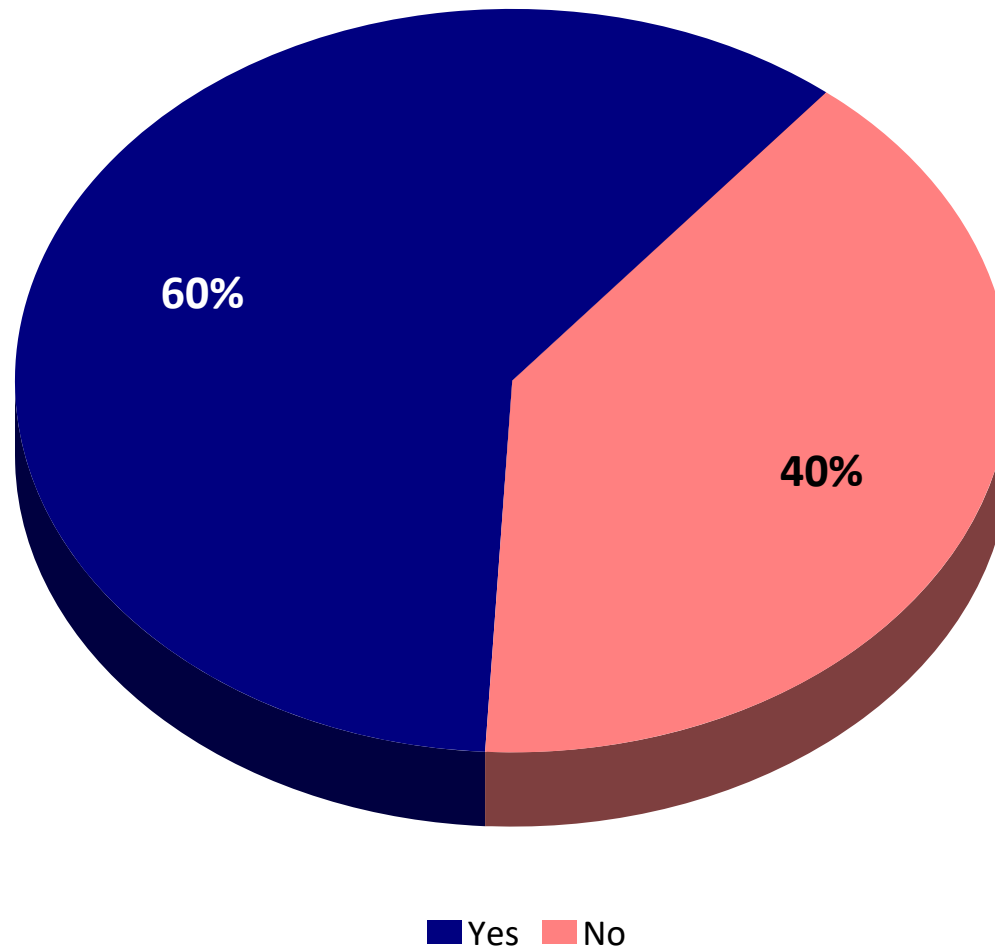
Q44. What is the highest level of formal education you have completed?

by percentage of respondents



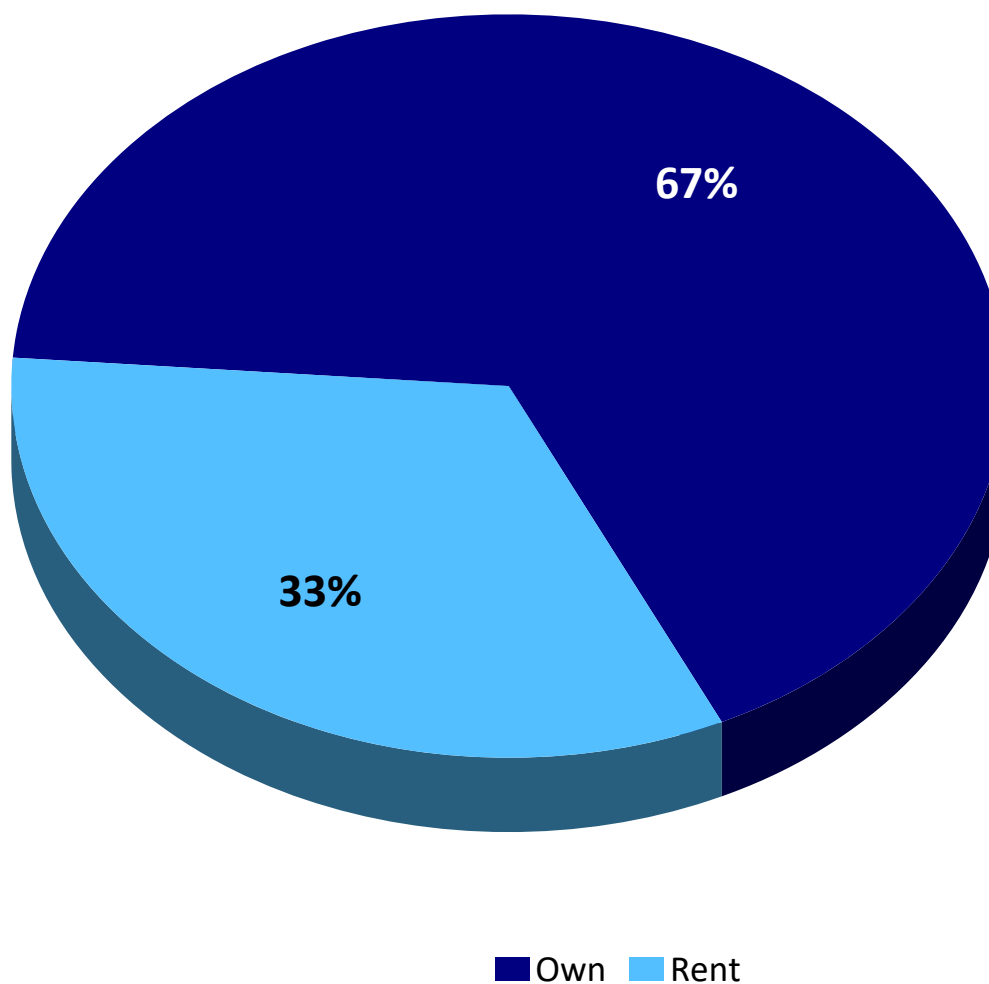
Q45. Do you work in the City of Emporia?

by percentage of respondents



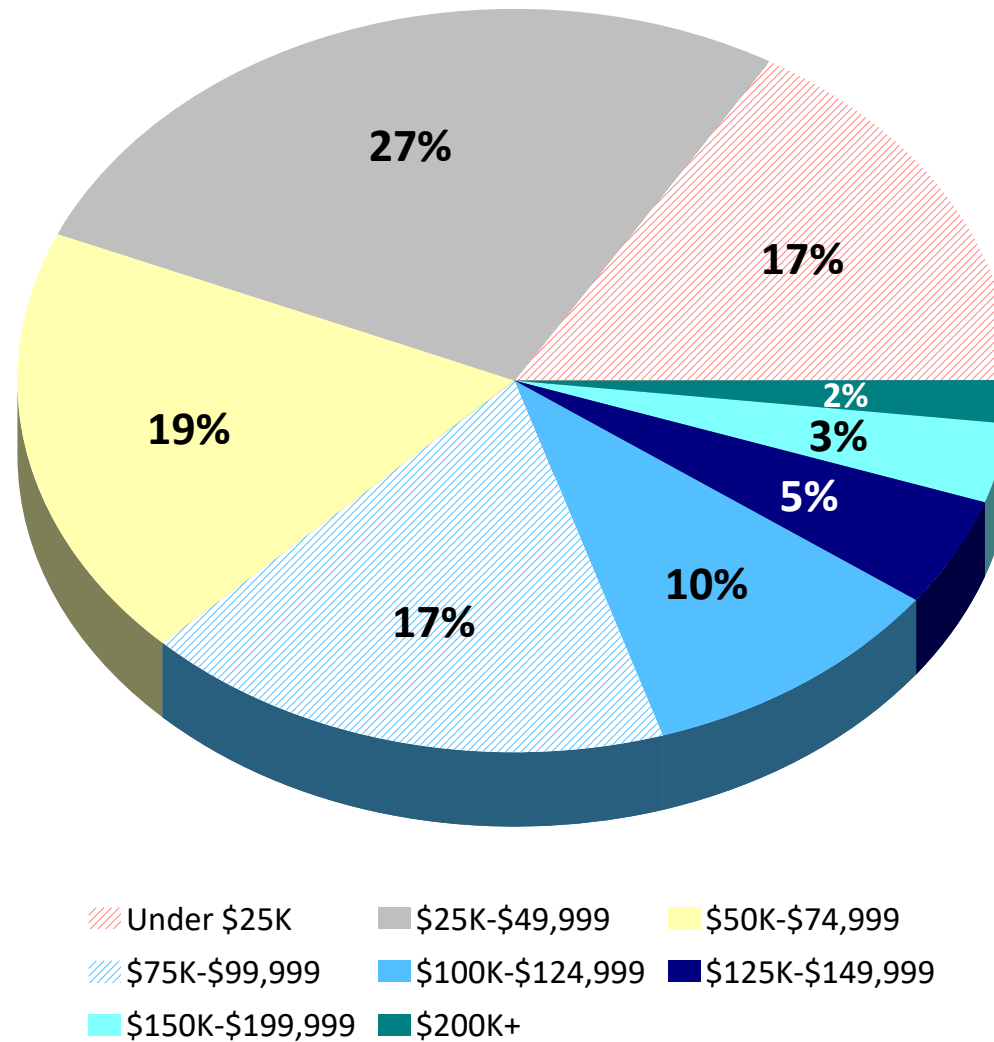
Q46. Do you own or rent your home in Emporia?

by percentage of respondents



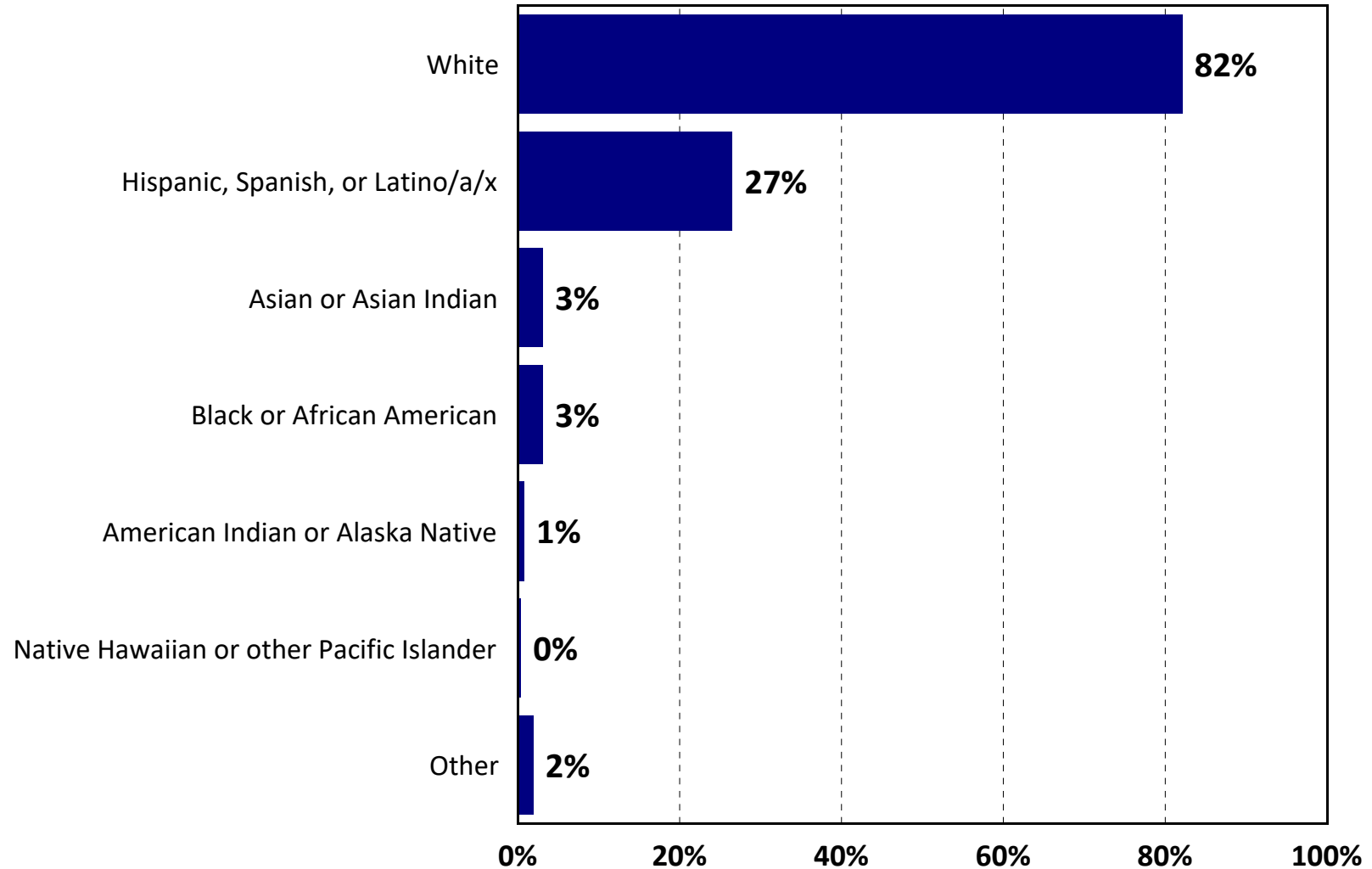
Q47. What is your total annual household income?

by percentage of respondents



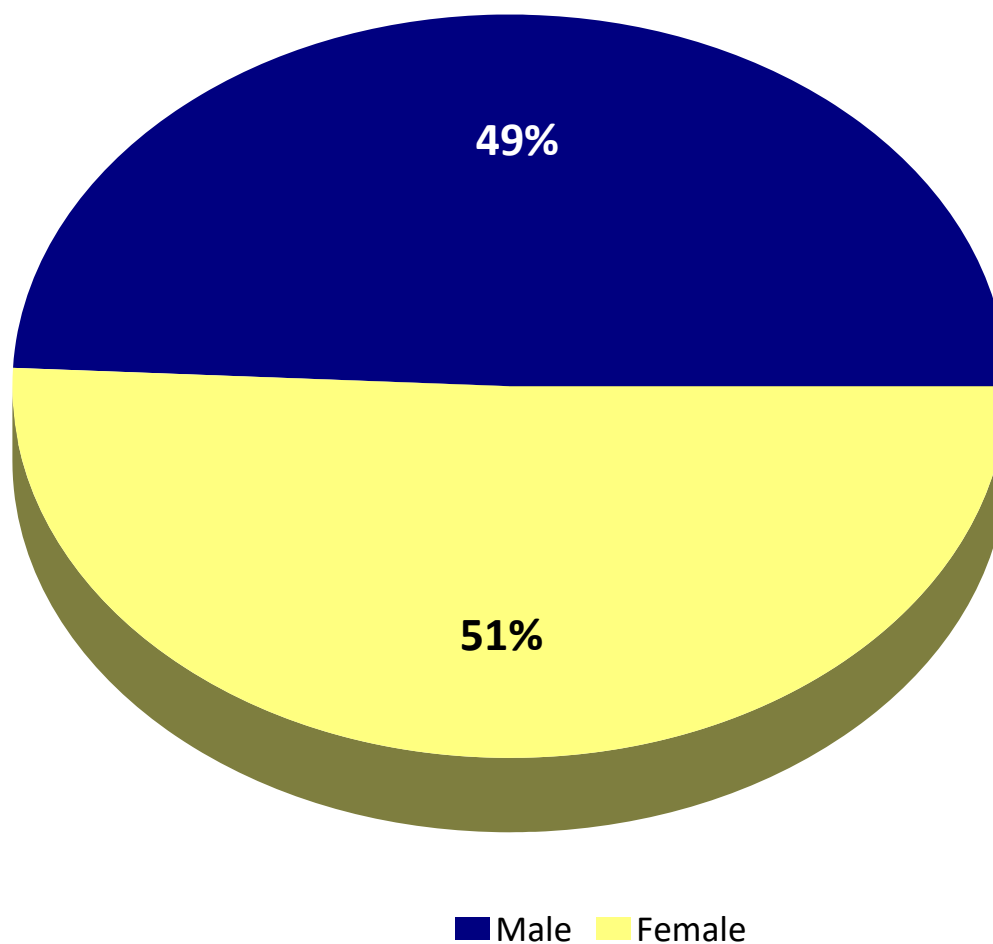
Q48. Which of the following best describes your race/ethnicity?

by percentage of respondents (multiple selections could be made)



Q49. Gender

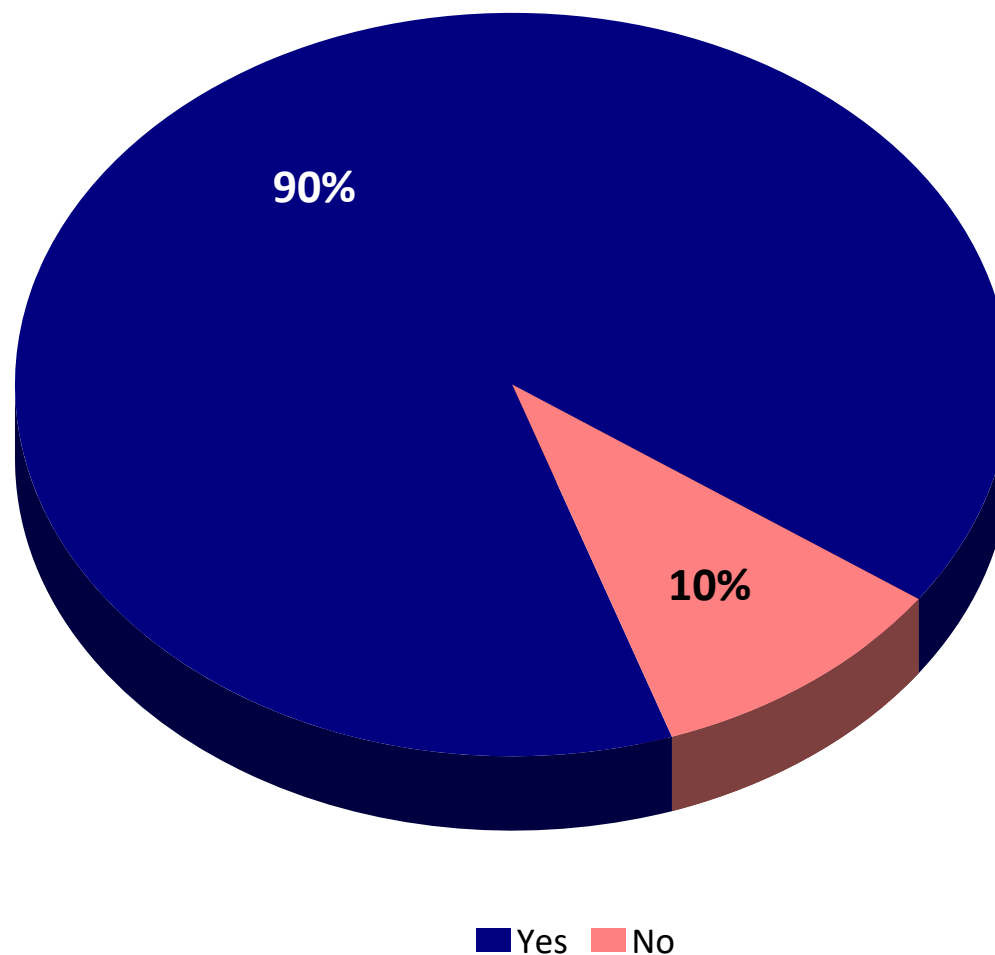
by percentage of respondents



0.4% selected "other"

Q50. Are you registered to vote?

by percentage of respondents



2 Benchmark Analysis

Benchmarking Analysis



Overview

ETC Institute's *DirectionFinder*® program was originally developed in 1999 to help community leaders use statistically valid community survey data as a tool for making better decisions. Since November 1999, the survey has been administered in more than 500 cities and counties in 49 states. Most participating communities conduct the survey on an annual or biennial basis.

This report contains benchmarking data from two sources: (1) a national survey that was administered by ETC Institute during the fall of 2021 to a random sample of over 9,000 residents in the continental United States and (2) a regional survey that was administered by ETC Institute during the fall of 2021 to a random sample of residents living in the Plains Region of the United States. The Plains Region includes the states of North and South Dakota, Minnesota, Iowa, Nebraska, Wisconsin, Illinois, Kansas, Missouri and Oklahoma.

The charts on the following pages show how the results for the City of Emporia compare to the national average and the Plains regional average. The blue bar shows the results for the City of Emporia. The red bar shows the Plains regional average from communities that administered the *DirectionFinder*® survey during the fall of 2021. The yellow bar shows the results of a national survey that was administered by ETC Institute to a random sample of more than 9,000 U.S. residents during the fall of 2021.

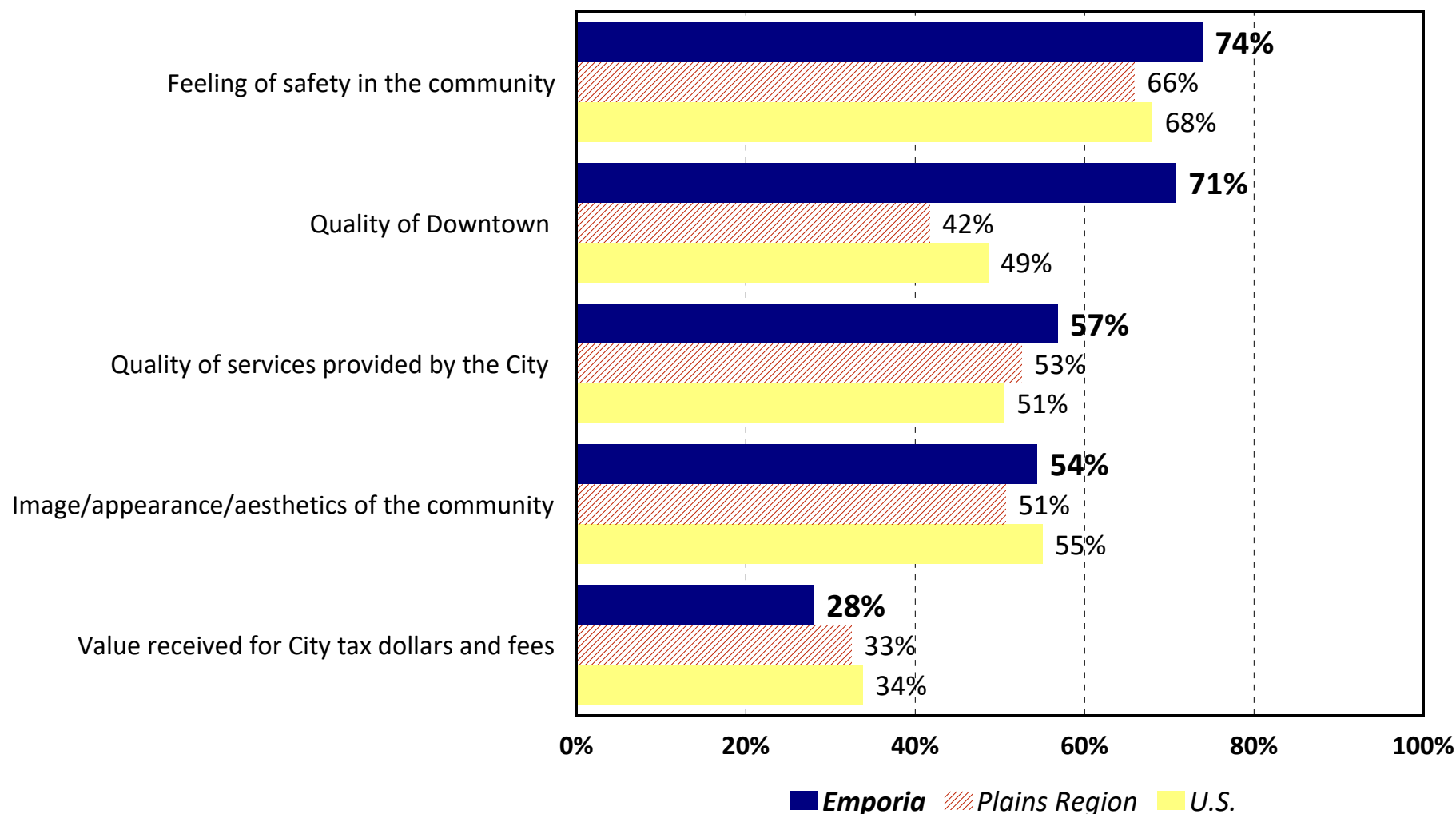
National Benchmarks

Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with the City of Emporia, KS is not authorized without written consent from ETC Institute.

Satisfaction with Perceptions of the Community

Emporia vs. Plains Region vs. the U.S.

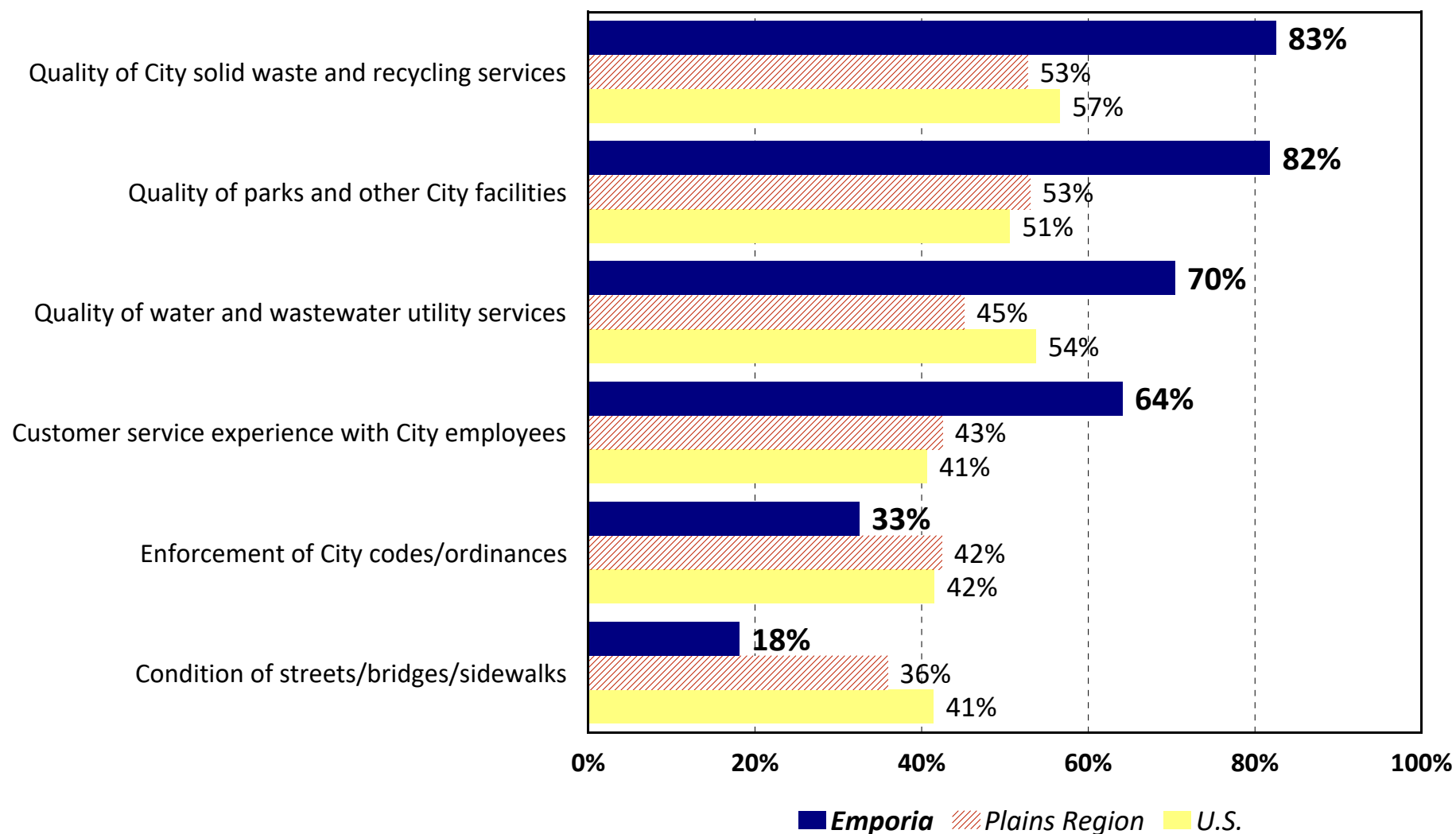
by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding "don't know")



Satisfaction with Major City Services

Emporia vs. Plains Region vs. the U.S.

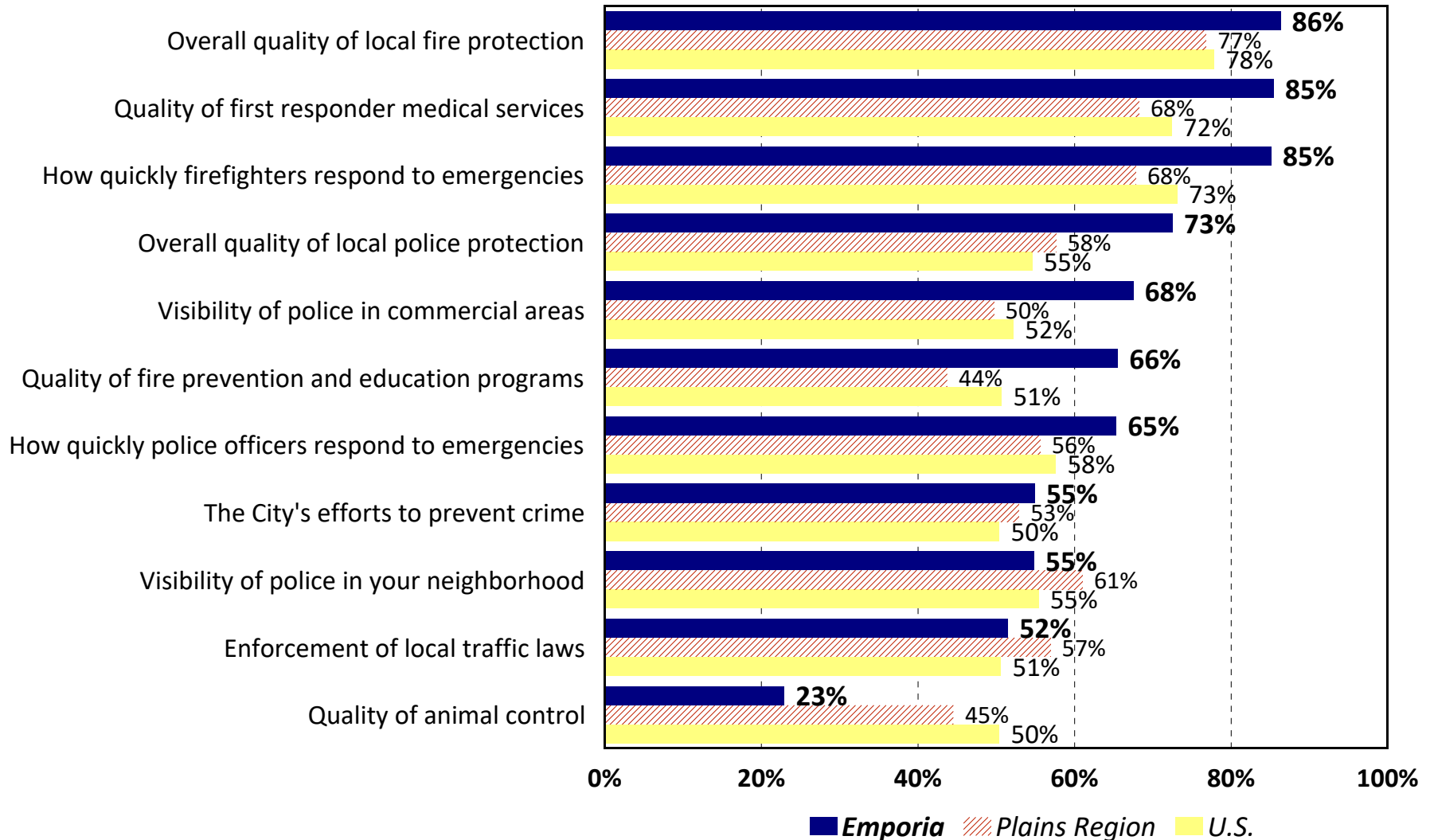
by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding "don't know")



Satisfaction with Public Safety Services

Emporia vs. Plains Region vs. the U.S.

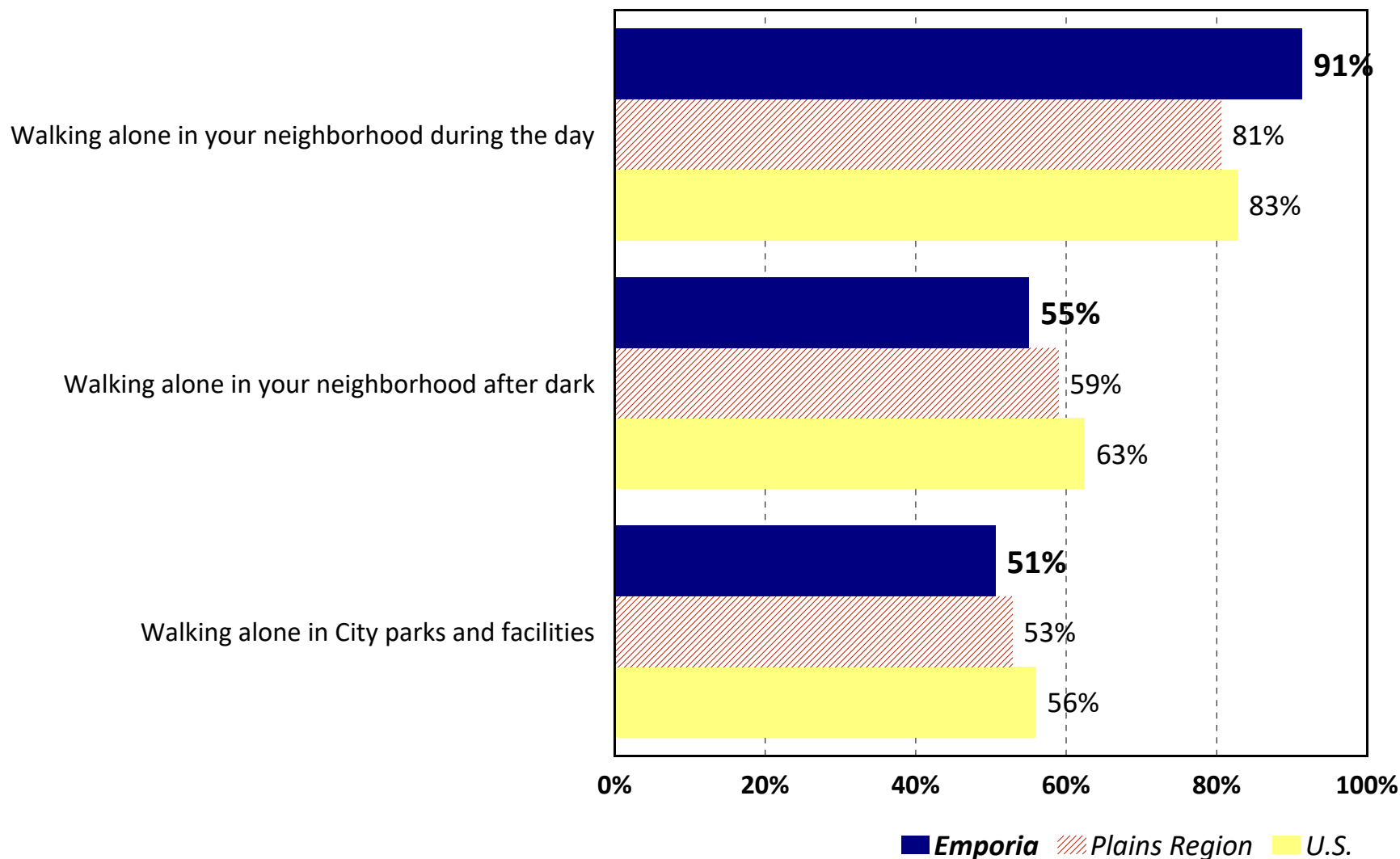
by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding "don't know")



Perceptions of Public Safety

Emporia vs. Plains Region vs. the U.S.

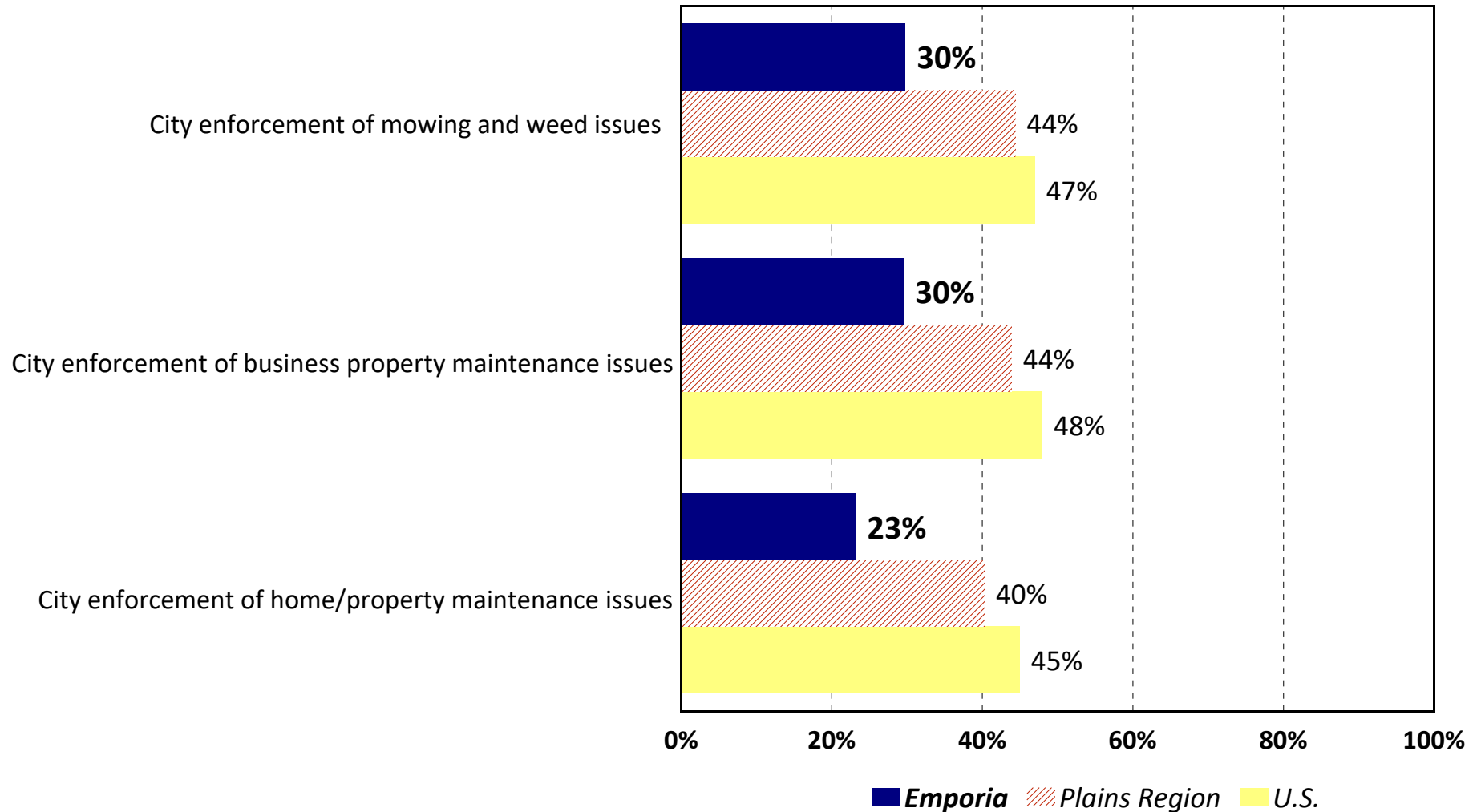
by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very safe" and 1 was "very unsafe" (excluding "don't know")



Satisfaction with Code Enforcement

Emporia vs. Plains Region vs. the U.S.

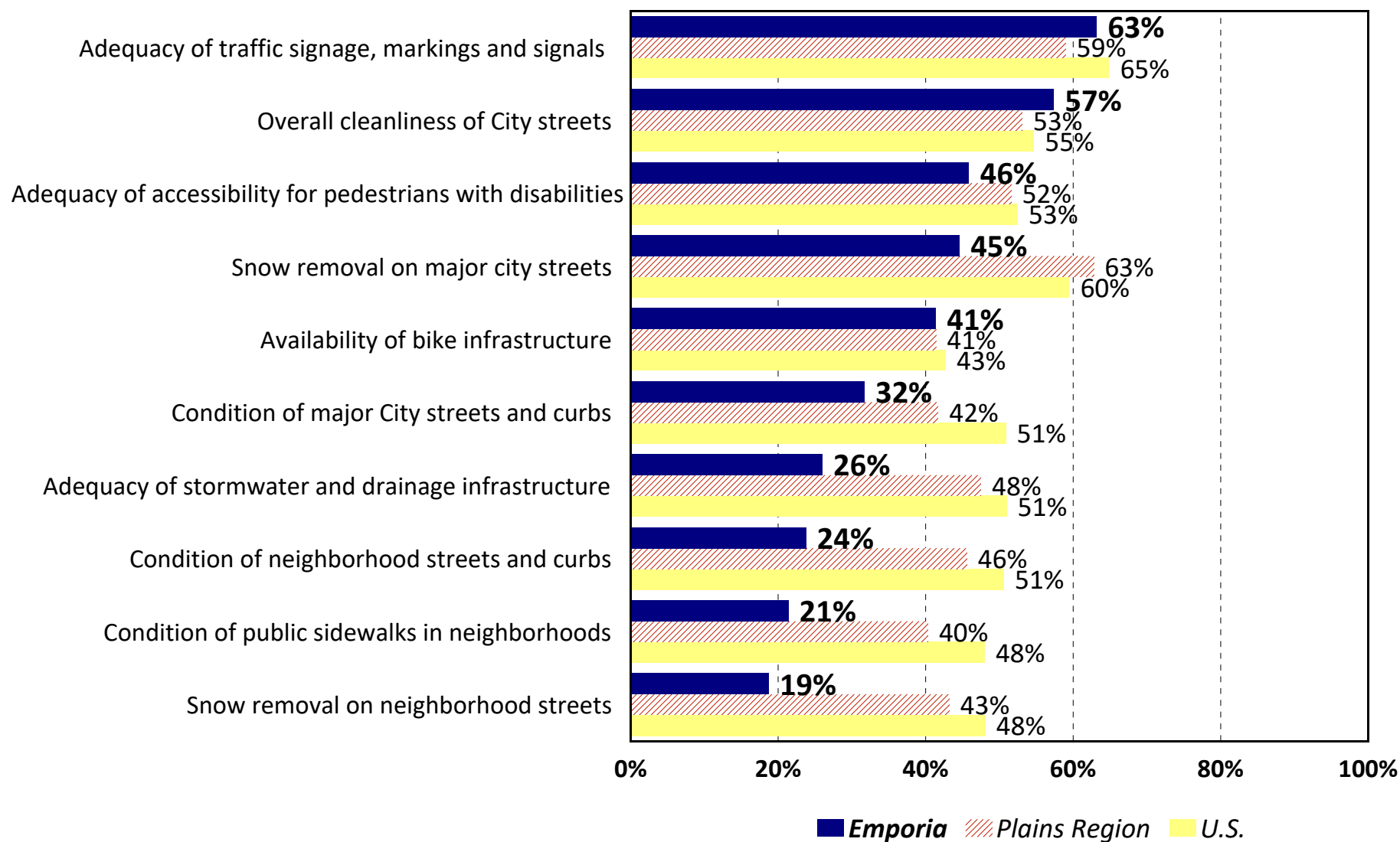
by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding "don't know")



Satisfaction with Transportation/Infrastructure Services

Emporia vs. Plains Region vs. the U.S.

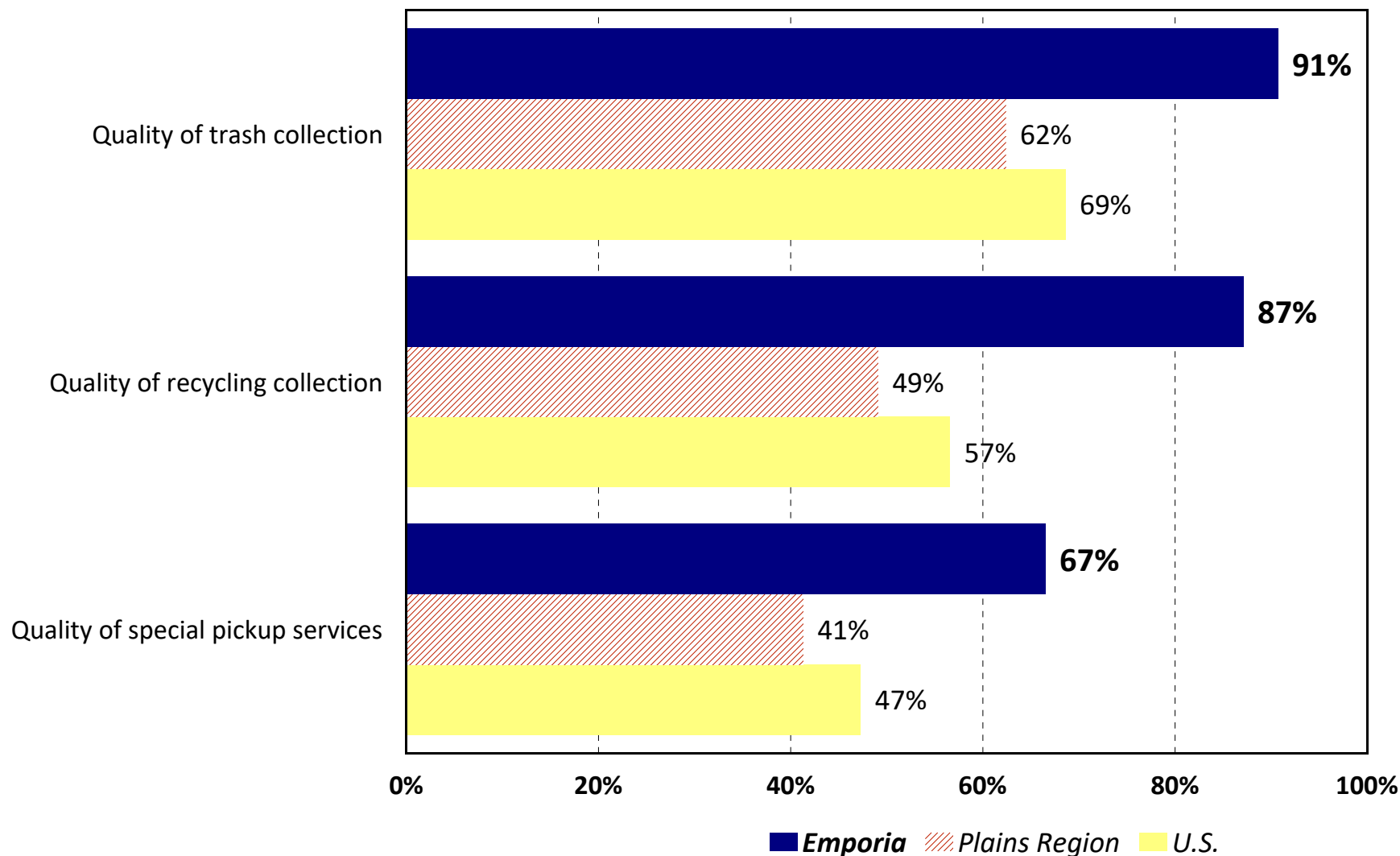
by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding "don't know")



Satisfaction with Solid Waste and Recycling

Emporia vs. Plains Region vs. the U.S.

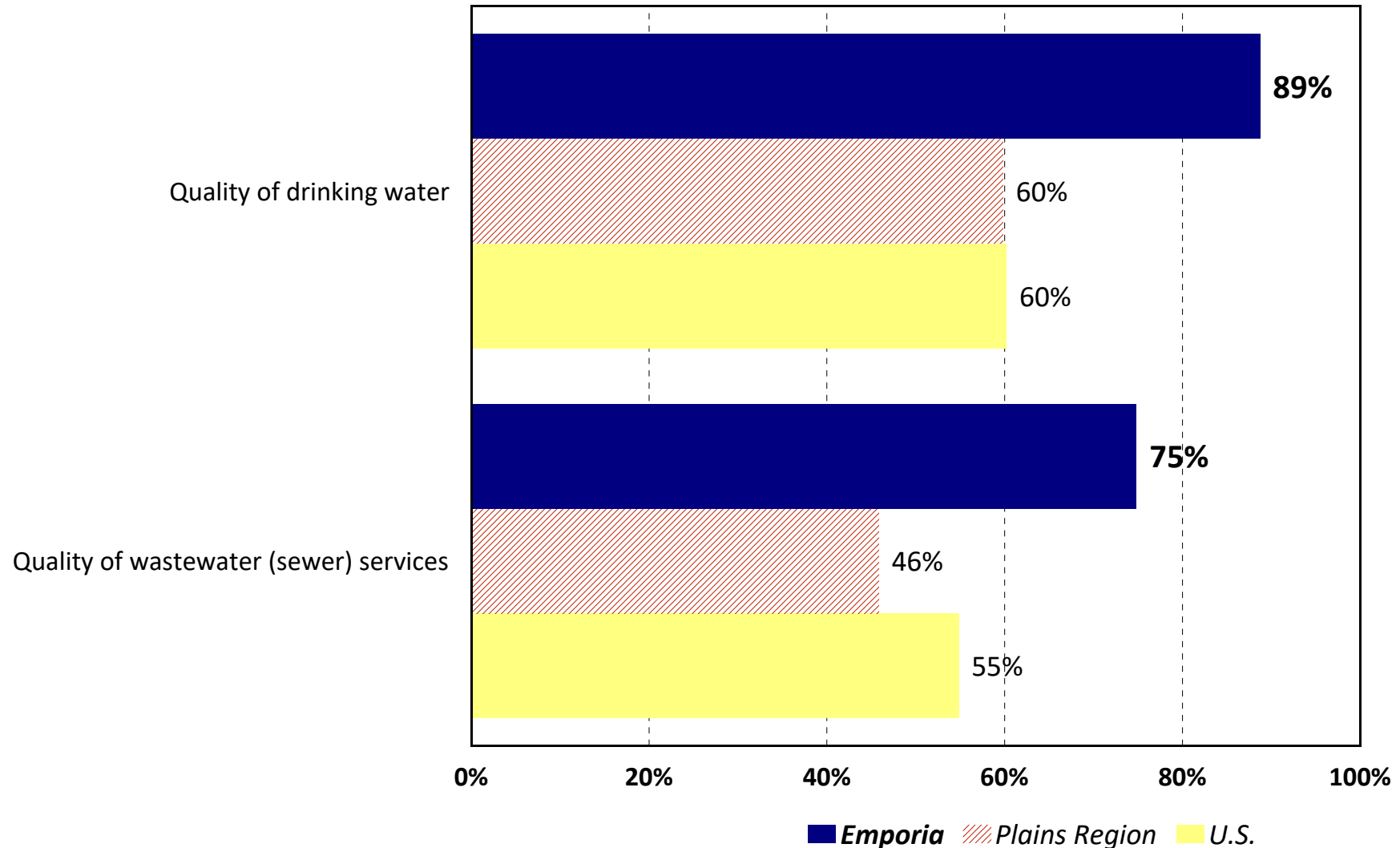
by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding "don't know")



Satisfaction with Water/Wastewater Utilities

Emporia vs. Plains Region vs. the U.S.

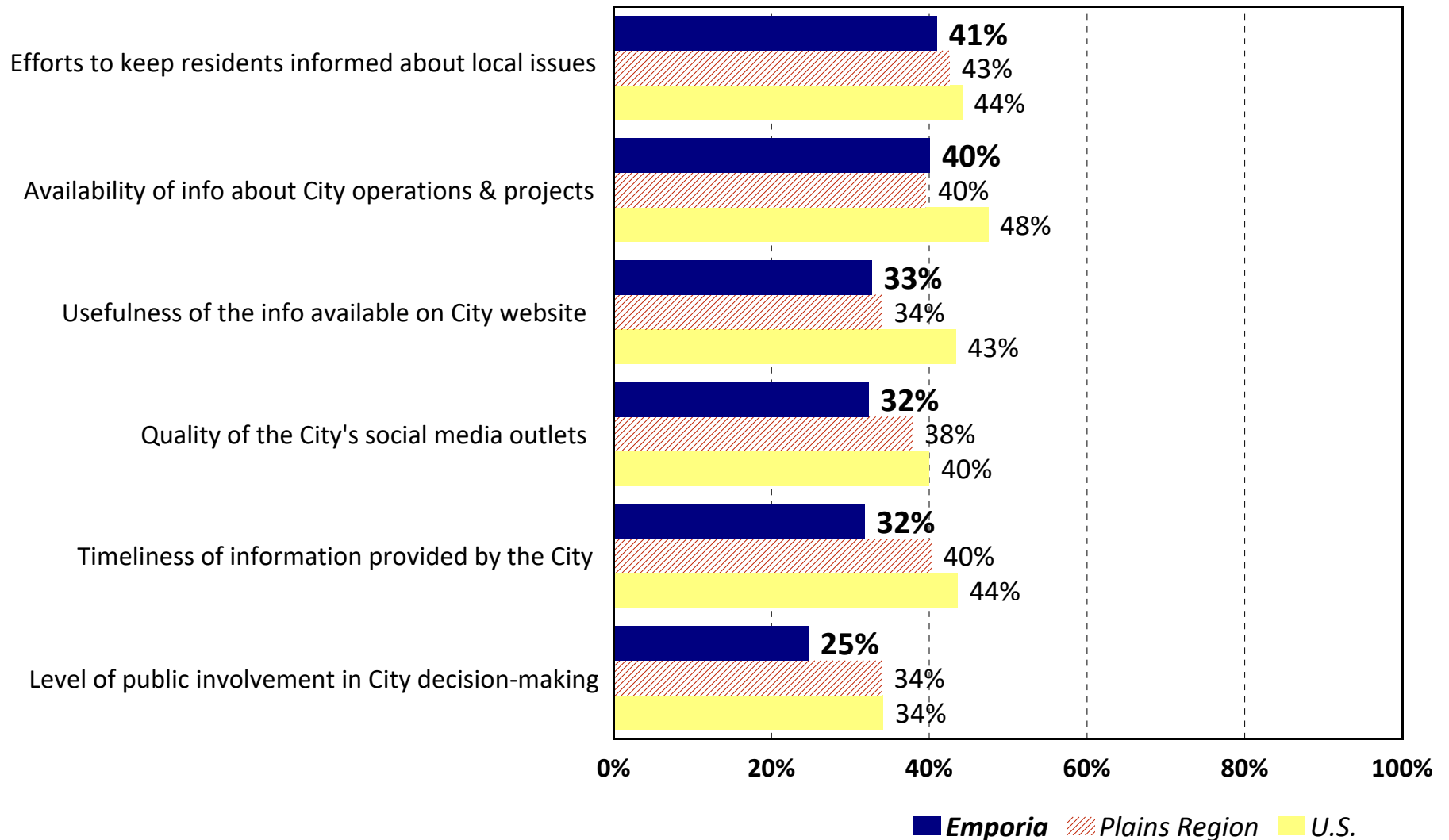
by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding "don't know")



Satisfaction with City Communication

Emporia vs. Plains Region vs. the U.S.

by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied" (excluding "don't know")



3 Importance-Satisfaction Analysis

Importance-Satisfaction Analysis



Overview

Today, community leaders have limited resources which need to be targeted to activities that are of the most benefit to their citizens. Two of the most important criteria for decision making are (1) to target resources toward services of the highest importance to citizens; and (2) to target resources toward those services where citizens are the least satisfied.

The Importance-Satisfaction (I-S) rating is a unique tool that allows public officials to better understand both of these highly important decision-making criteria for each of the services they are providing. The Importance-Satisfaction (I-S) rating is based on the concept that public agencies will maximize overall customer satisfaction by emphasizing improvements in those areas where the level of satisfaction is relatively low, and the perceived importance of the service is relatively high.

The rating is calculated by summing the percentage of responses for items selected as the first, second, and third most important services for the City to provide. The sum is then multiplied by 1 minus the percentage of respondents who indicated they were positively satisfied with the City's performance in the related area (the sum of the ratings of 4 and 5 on a 5-point scale excluding "N/A" responses). "N/A" responses are excluded from the calculation to ensure the satisfaction ratings among service categories are comparable.

$$\text{I-S Rating} = \text{Importance} \times (1 - \text{Satisfaction})$$

Example of the Calculation

Respondents were asked to identify the major City services that were most important to provide. Nearly two-thirds (65.2%) of the respondent households selected "*condition of streets/bridges/sidewalks*" as one of the most important services for the City to provide.

With regard to satisfaction, 18.1% of respondents surveyed rated "*condition of streets/bridges/sidewalks*" as a "4" or "5" on a 5-point scale (where "5" means "Very Satisfied") excluding "don't know" responses. The I-S rating was calculated by multiplying the sum of the most important percentages by one minus the sum of the satisfaction percentages. In this example, 65.2% was multiplied by 81.9% (1-0.181). This calculation yielded an I-S rating of 0.5340, which ranked first out of eight major City services analyzed.

Importance-Satisfaction Analysis



The maximum rating is 1.00 and would be achieved when 100% of the respondents select an item as one of their top three choices of importance and 0% indicate they are positively satisfied with the delivery of the service.

The lowest rating is 0.00 and could be achieved under either of the following two situations:

- If 100% of the respondents were positively satisfied with the delivery of the service
- If none (0%) of the respondents selected the service as one of the three most important areas.

Interpreting the Ratings

Ratings that are greater than or equal to 0.20 identify areas that should receive significantly more emphasis. Ratings from 0.10 to 0.20 identify service areas that should receive increased emphasis. Ratings less than 0.10 should continue to receive the current level of emphasis.

- Definitely Increase Emphasis (I-S > 0.20)
- Increase Current Emphasis (I-S = 0.10 - 0.20)
- Maintain Current Emphasis (I-S < 0.10)

Tables showing the results for the City of Emporia are provided on the following pages.

Importance-Satisfaction Rating

City of Emporia, KS

Major City Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
Condition of streets/bridges/sidewalks	65%	1	18%	8	0.5340	1
<u>High Priority (IS .10-.20)</u>						
Quality of police department services	60%	2	67%	5	0.1973	2
Enforcement of City codes/ordinances	23%	5	33%	7	0.1559	3
Quality of water and wastewater utility services	47%	3	70%	4	0.1391	4
<u>Medium Priority (IS <.10)</u>						
Quality of fire department services	32%	4	87%	1	0.0415	5
Quality of parks and other City facilities	20%	6	82%	3	0.0368	6
Customer service experience with City employees	9%	8	64%	6	0.0337	7
Quality of City solid waste and recycling services	11%	7	83%	2	0.0194	8

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought were most important for the City to provide.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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Importance-Satisfaction Rating

City of Emporia, KS

Public Safety Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance- Satisfaction Rating	I-S Rating Rank
<u>High Priority (IS .10-.20)</u>						
Quality of animal control	23%	5	23%	17	0.1773	1
The City's efforts to prevent crime	28%	2	55%	12	0.1249	2
Adequacy of resources dedicated to substance abuse issues	16%	8	30%	16	0.1101	3
<u>Medium Priority (IS <.10)</u>						
Overall quality of local police protection	36%	1	73%	7	0.0998	4
How quickly police officers respond to emergencies	26%	3	65%	10	0.0909	5
Enforcement of local traffic laws	12%	10	52%	14	0.0601	6
Responsiveness of police to investigating criminal offenses	12%	11	50%	15	0.0585	7
Visibility of police in your neighborhood	12%	12	55%	13	0.0520	8
Professionalism of City police personnel	13%	9	64%	11	0.0453	9
Overall quality of local fire protection	24%	4	86%	1	0.0332	10
Quality of first responder medical services	23%	6	85%	3	0.0331	11
How quickly firefighters respond to emergencies	19%	7	85%	4	0.0289	12
Emergency preparedness services of Fire Dept.	11%	13	81%	5	0.0204	13
Quality of fire prevention and education programs	4%	14	66%	9	0.0145	14
Visibility of police in commercial areas	4%	15	68%	8	0.0124	15
Visibility of Fire Department and fire personnel	1%	17	75%	6	0.0031	16
Professionalism of City fire personnel	2%	16	86%	2	0.0023	17

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought were most important for the City to provide.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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Importance-Satisfaction Rating

City of Emporia, KS

Code Enforcement Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance- Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
City efforts to demolish unsafe/dangerous structures	51%	1	25%	5	0.3797	1
City enforcement of home/property maintenance issues	39%	2	23%	6	0.2995	2
City enforcement of business property maintenance issues	29%	3	30%	4	0.2056	3
<u>High Priority (IS .10-.20)</u>						
City enforcement of mowing and weed issues	25%	4	30%	3	0.1727	4
Maintenance of private homes/properties	24%	5	36%	2	0.1547	5
<u>Medium Priority (IS <.10)</u>						
Maintenance of private business properties	15%	6	40%	1	0.0880	6

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first and second most important responses for each item. Respondents were asked to identify the items they thought were most important for the City to provide.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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Importance-Satisfaction Rating

City of Emporia, KS

Transportation/Infrastructure Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<u>Very High Priority (IS >.20)</u>						
Condition of major City streets and curbs	53%	1	32%	8	0.3647	1
Condition of neighborhood streets and curbs	45%	2	24%	10	0.3444	2
Condition of public sidewalks in neighborhoods	29%	4	21%	11	0.2311	3
Snow removal on neighborhood streets	28%	5	19%	12	0.2285	4
Adequacy of stormwater and drainage infrastructure	31%	3	26%	9	0.2264	5
<u>High Priority (IS .10-.20)</u>						
Snow removal on major city streets	24%	6	45%	6	0.1352	6
<u>Medium Priority (IS <.10)</u>						
Adequacy of accessibility for pedestrians with disabilities	15%	7	46%	5	0.0812	7
Condition of alleys	7%	12	13%	13	0.0615	8
Overall cleanliness of City streets	14%	8	57%	4	0.0609	9
Adequacy of traffic signage, markings and signals	14%	9	63%	2	0.0504	10
Availability of bike infrastructure	7%	11	41%	7	0.0428	11
Condition of public sidewalks downtown	10%	10	75%	1	0.0258	12
Appearance of City medians and highway entrances	4%	13	63%	3	0.0152	13

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %:

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought were most important for the City to provide.

Satisfaction %:

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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4

Tabular Data

Q1. Perceptions of the Community. Please rate your satisfaction with each of the following.

(N=480)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q1-1. Overall quality of life in Emporia	11.7%	62.7%	18.8%	5.6%	0.8%	0.4%
Q1-2. Overall image/appearance/aesthetics of the community	6.7%	47.3%	29.8%	12.9%	2.5%	0.8%
Q1-3. Overall quality of services provided by City of Emporia	8.8%	47.3%	29.0%	11.7%	2.1%	1.3%
Q1-4. Overall quality of Downtown Emporia	19.0%	51.3%	20.8%	7.9%	0.2%	0.8%
Q1-5. Overall feeling of safety in the community	18.8%	55.0%	18.5%	6.3%	1.3%	0.2%
Q1-6. Overall quality of housing options	2.5%	20.4%	29.8%	27.9%	15.0%	4.4%
Q1-7. Overall value that you receive for your City tax dollars & fees	4.2%	22.9%	31.9%	24.2%	13.5%	3.3%
Q1-8. Overall progress on development & redevelopment efforts	4.6%	24.0%	35.6%	24.4%	7.7%	3.8%

WITHOUT "DON'T KNOW"**Q1. Perceptions of the Community. Please rate your satisfaction with each of the following. (without "don't know")**

(N=480)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q1-1. Overall quality of life in Emporia	11.7%	63.0%	18.8%	5.6%	0.8%
Q1-2. Overall image/appearance/aesthetics of the community	6.7%	47.7%	30.0%	13.0%	2.5%
Q1-3. Overall quality of services provided by City of Emporia	8.9%	47.9%	29.3%	11.8%	2.1%
Q1-4. Overall quality of Downtown Emporia	19.1%	51.7%	21.0%	8.0%	0.2%
Q1-5. Overall feeling of safety in the community	18.8%	55.1%	18.6%	6.3%	1.3%
Q1-6. Overall quality of housing options	2.6%	21.4%	31.2%	29.2%	15.7%
Q1-7. Overall value that you receive for your City tax dollars & fees	4.3%	23.7%	33.0%	25.0%	14.0%
Q1-8. Overall progress on development & redevelopment efforts	4.8%	24.9%	37.0%	25.3%	8.0%

Q2. Satisfaction with Major City Services. Please rate your satisfaction with each of the following.

(N=480)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q2-1. Overall quality of parks & other City facilities	22.9%	57.9%	14.2%	3.5%	0.2%	1.3%
Q2-2. Overall condition of streets/bridges/sidewalks	2.9%	15.2%	20.0%	42.7%	19.0%	0.2%
Q2-3. Overall quality of water & wastewater utility services	21.0%	49.2%	16.5%	10.2%	2.9%	0.2%
Q2-4. Overall enforcement of City codes/ordinances	5.4%	25.0%	34.8%	21.3%	7.1%	6.5%
Q2-5. Overall quality of police department services	17.7%	47.5%	23.5%	5.0%	3.5%	2.7%
Q2-6. Overall quality of fire department services	27.3%	55.0%	11.7%	0.6%	0.0%	5.4%
Q2-7. Overall quality of City solid waste & recycling services	24.2%	56.5%	12.7%	3.3%	1.0%	2.3%
Q2-8. Overall customer service experience with City employees	15.6%	43.8%	24.2%	7.3%	1.9%	7.3%

WITHOUT "DON'T KNOW"**Q2. Satisfaction with Major City Services. Please rate your satisfaction with each of the following. (without "don't know")**

(N=480)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q2-1. Overall quality of parks & other City facilities	23.2%	58.6%	14.3%	3.6%	0.2%
Q2-2. Overall condition of streets/bridges/sidewalks	2.9%	15.2%	20.0%	42.8%	19.0%
Q2-3. Overall quality of water & wastewater utility services	21.1%	49.3%	16.5%	10.2%	2.9%
Q2-4. Overall enforcement of City codes/ordinances	5.8%	26.7%	37.2%	22.7%	7.6%
Q2-5. Overall quality of police department services	18.2%	48.8%	24.2%	5.1%	3.6%
Q2-6. Overall quality of fire department services	28.9%	58.1%	12.3%	0.7%	0.0%
Q2-7. Overall quality of City solid waste & recycling services	24.7%	57.8%	13.0%	3.4%	1.1%
Q2-8. Overall customer service experience with City employees	16.9%	47.2%	26.1%	7.9%	2.0%

Q3. Which THREE of the items listed in Question 2 do you think are MOST IMPORTANT to provide?

<u>Q3. Top choice</u>	<u>Number</u>	<u>Percent</u>
Overall quality of parks & other City facilities	28	5.8 %
Overall condition of streets/bridges/sidewalks	160	33.3 %
Overall quality of water & wastewater utility services	81	16.9 %
Overall enforcement of City codes/ordinances	25	5.2 %
Overall quality of police department services	110	22.9 %
Overall quality of fire department services	19	4.0 %
Overall quality of City solid waste & recycling services	10	2.1 %
Overall customer service experience with City employees	6	1.3 %
<u>None chosen</u>	<u>41</u>	<u>8.5 %</u>
Total	480	100.0 %

Q3. Which THREE of the items listed in Question 2 do you think are MOST IMPORTANT to provide?

<u>Q3. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Overall quality of parks & other City facilities	35	7.3 %
Overall condition of streets/bridges/sidewalks	86	17.9 %
Overall quality of water & wastewater utility services	66	13.8 %
Overall enforcement of City codes/ordinances	49	10.2 %
Overall quality of police department services	90	18.8 %
Overall quality of fire department services	84	17.5 %
Overall quality of City solid waste & recycling services	10	2.1 %
Overall customer service experience with City employees	10	2.1 %
<u>None chosen</u>	<u>50</u>	<u>10.4 %</u>
Total	480	100.0 %

Q3. Which THREE of the items listed in Question 2 do you think are MOST IMPORTANT to provide?

Q3. 3rd choice	Number	Percent
Overall quality of parks & other City facilities	34	7.1 %
Overall condition of streets/bridges/sidewalks	67	14.0 %
Overall quality of water & wastewater utility services	78	16.3 %
Overall enforcement of City codes/ordinances	37	7.7 %
Overall quality of police department services	87	18.1 %
Overall quality of fire department services	50	10.4 %
Overall quality of City solid waste & recycling services	33	6.9 %
Overall customer service experience with City employees	29	6.0 %
None chosen	65	13.5 %
Total	480	100.0 %

SUM OF TOP 3 CHOICES**Q3. Which THREE of the items listed in Question 2 do you think are MOST IMPORTANT to provide? (top 3)**

Q3. Sum of top 3 choices	Number	Percent
Overall quality of parks & other City facilities	97	20.2 %
Overall condition of streets/bridges/sidewalks	313	65.2 %
Overall quality of water & wastewater utility services	225	46.9 %
Overall enforcement of City codes/ordinances	111	23.1 %
Overall quality of police department services	287	59.8 %
Overall quality of fire department services	153	31.9 %
Overall quality of City solid waste & recycling services	53	11.0 %
Overall customer service experience with City employees	45	9.4 %
None chosen	41	8.5 %
Total	1325	

Q4. City Government/Administration. Please rate your level of agreement with the following statements.

(N=480)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Don't know
Q4-1. Emporia's City government is democratic & representative	4.2%	29.0%	33.1%	15.8%	7.1%	10.8%
Q4-2. Emporia's City government is transparent	3.1%	25.0%	36.0%	21.0%	5.4%	9.4%
Q4-3. City of Emporia is efficient	2.9%	25.8%	38.1%	19.4%	5.8%	7.9%
Q4-4. City of Emporia is innovative	3.3%	22.3%	40.8%	21.5%	5.4%	6.7%
Q4-5. City of Emporia's leadership is accessible/available/visible	4.2%	28.5%	34.4%	16.5%	5.8%	10.6%
Q4-6. Emporia's City government values diversity	4.2%	25.2%	36.5%	11.7%	6.7%	15.8%
Q4-7. City of Emporia's leaders are ethical & honest	4.8%	24.0%	36.7%	13.3%	6.9%	14.4%
Q4-8. Emporia's government leaders listen to what citizens have to say	4.6%	21.3%	33.5%	17.9%	11.7%	11.0%
Q4-9. It is important for City & County to have a positive & productive relationship	45.4%	41.7%	8.1%	1.3%	0.2%	3.3%

WITHOUT "DON'T KNOW"**Q4. City Government/Administration. Please rate your level of agreement with the following statements. (without "don't know")**

(N=480)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Q4-1. Emporia's City government is democratic & representative	4.7%	32.5%	37.1%	17.8%	7.9%
Q4-2. Emporia's City government is transparent	3.4%	27.6%	39.8%	23.2%	6.0%
Q4-3. City of Emporia is efficient	3.2%	28.1%	41.4%	21.0%	6.3%
Q4-4. City of Emporia is innovative	3.6%	23.9%	43.8%	23.0%	5.8%
Q4-5. City of Emporia's leadership is accessible/available/visible	4.7%	31.9%	38.5%	18.4%	6.5%
Q4-6. Emporia's City government values diversity	5.0%	30.0%	43.3%	13.9%	7.9%
Q4-7. City of Emporia's leaders are ethical & honest	5.6%	28.0%	42.8%	15.6%	8.0%
Q4-8. Emporia's government leaders listen to what citizens have to say	5.2%	23.9%	37.7%	20.1%	13.1%
Q4-9. It is important for City & County to have a positive & productive relationship	47.0%	43.1%	8.4%	1.3%	0.2%

Q5. Please check the THREE items you believe would have the greatest impact on improving the quality of your neighborhood.

Q5. What items would have the greatest impact on
improving quality of your neighborhood

	Number	Percent
Increased street maintenance	283	59.0 %
Lower property taxes	259	54.0 %
Improved sidewalks & trails	183	38.1 %
Stormwater/drainage improvements	158	32.9 %
Improved private property maintenance	148	30.8 %
Additional housing	112	23.3 %
More police patrol presence	68	14.2 %
New investments in parks	57	11.9 %
Improved condition of alleys	55	11.5 %
Better internet connectivity	27	5.6 %
Total	1350	

Q6. Public Safety Services. Please rate your level of satisfaction with each of the following.

(N=480)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q6-1. Overall quality of local police protection	16.7%	54.2%	20.8%	4.8%	1.3%	2.3%
Q6-2. Visibility of police in your neighborhood	11.7%	42.1%	33.5%	8.5%	2.3%	1.9%
Q6-3. Visibility of police in commercial areas	13.5%	50.8%	24.6%	5.6%	0.8%	4.6%
Q6-4. City's efforts to prevent crime	9.8%	40.6%	33.1%	6.7%	1.7%	8.1%
Q6-5. Enforcement of local traffic laws	8.5%	41.3%	32.9%	10.2%	3.8%	3.3%
Q6-6. How quickly police officers respond to emergencies	14.8%	38.3%	23.8%	3.1%	1.5%	18.5%
Q6-7. Quality of animal control	5.0%	15.8%	21.0%	20.6%	28.5%	9.0%
Q6-8. Professionalism of City police personnel	16.0%	42.9%	24.0%	6.9%	1.9%	8.3%
Q6-9. Responsiveness of police to investigating criminal offenses	8.8%	28.3%	26.0%	8.1%	2.3%	26.5%
Q6-10. Adequacy of resources dedicated to substance abuse issues	5.0%	16.0%	27.3%	13.5%	7.5%	30.6%
Q6-11. Overall quality of local fire protection	25.0%	53.8%	12.1%	0.0%	0.4%	8.8%
Q6-12. Quality of first responder medical services	27.7%	46.7%	11.7%	0.8%	0.2%	12.9%
Q6-13. How quickly firefighters respond to emergencies	25.2%	45.8%	12.5%	0.0%	0.0%	16.5%
Q6-14. Quality of fire prevention & education programs	11.7%	38.5%	24.2%	1.7%	0.6%	23.3%
Q6-15. Visibility of Fire Department & fire personnel	17.7%	51.7%	21.0%	2.3%	0.4%	6.9%
Q6-16. Professionalism of City fire personnel	23.8%	49.4%	11.7%	0.4%	0.2%	14.6%

Q6. Public Safety Services. Please rate your level of satisfaction with each of the following.

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q6-17. Emergency preparedness services of Fire Department	19.6%	44.8%	14.4%	0.4%	0.2%	20.6%

WITHOUT "DON'T KNOW"**Q6. Public Safety Services. Please rate your level of satisfaction with each of the following. (without "don't know")**

(N=480)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q6-1. Overall quality of local police protection	17.1%	55.4%	21.3%	4.9%	1.3%
Q6-2. Visibility of police in your neighborhood	11.9%	42.9%	34.2%	8.7%	2.3%
Q6-3. Visibility of police in commercial areas	14.2%	53.3%	25.8%	5.9%	0.9%
Q6-4. City's efforts to prevent crime	10.7%	44.2%	36.1%	7.3%	1.8%
Q6-5. Enforcement of local traffic laws	8.8%	42.7%	34.1%	10.6%	3.9%
Q6-6. How quickly police officers respond to emergencies	18.2%	47.1%	29.2%	3.8%	1.8%
Q6-7. Quality of animal control	5.5%	17.4%	23.1%	22.7%	31.4%
Q6-8. Professionalism of City police personnel	17.5%	46.8%	26.1%	7.5%	2.0%
Q6-9. Responsiveness of police to investigating criminal offenses	11.9%	38.5%	35.4%	11.0%	3.1%
Q6-10. Adequacy of resources dedicated to substance abuse issues	7.2%	23.1%	39.3%	19.5%	10.8%
Q6-11. Overall quality of local fire protection	27.4%	58.9%	13.2%	0.0%	0.5%
Q6-12. Quality of first responder medical services	31.8%	53.6%	13.4%	1.0%	0.2%
Q6-13. How quickly firefighters respond to emergencies	30.2%	54.9%	15.0%	0.0%	0.0%
Q6-14. Quality of fire prevention & education programs	15.2%	50.3%	31.5%	2.2%	0.8%
Q6-15. Visibility of Fire Department & fire personnel	19.0%	55.5%	22.6%	2.5%	0.4%
Q6-16. Professionalism of City fire personnel	27.8%	57.8%	13.7%	0.5%	0.2%
Q6-17. Emergency preparedness services of Fire Department	24.7%	56.4%	18.1%	0.5%	0.3%

Q7. Which THREE of the items listed in Question 6 do you think are MOST IMPORTANT to provide?

Q7. Top choice	Number	Percent
Overall quality of local police protection	130	27.1 %
Visibility of police in your neighborhood	23	4.8 %
Visibility of police in commercial areas	6	1.3 %
City's efforts to prevent crime	51	10.6 %
Enforcement of local traffic laws	18	3.8 %
How quickly police officers respond to emergencies	48	10.0 %
Quality of animal control	43	9.0 %
Professionalism of City police personnel	17	3.5 %
Responsiveness of police to investigating criminal offenses	5	1.0 %
Adequacy of resources dedicated to substance abuse issues	14	2.9 %
Overall quality of local fire protection	16	3.3 %
Quality of first responder medical services	28	5.8 %
How quickly firefighters respond to emergencies	17	3.5 %
Quality of fire prevention & education programs	2	0.4 %
Visibility of Fire Department & fire personnel	1	0.2 %
Professionalism of City fire personnel	1	0.2 %
Emergency preparedness services of Fire Department	10	2.1 %
None chosen	50	10.4 %
Total	480	100.0 %

Q7. Which THREE of the items listed in Question 6 do you think are MOST IMPORTANT to provide?

Q7. 2nd choice	Number	Percent
Overall quality of local police protection	23	4.8 %
Visibility of police in your neighborhood	20	4.2 %
Visibility of police in commercial areas	4	0.8 %
City's efforts to prevent crime	36	7.5 %
Enforcement of local traffic laws	23	4.8 %
How quickly police officers respond to emergencies	64	13.3 %
Quality of animal control	31	6.5 %
Professionalism of City police personnel	21	4.4 %
Responsiveness of police to investigating criminal offenses	29	6.0 %
Adequacy of resources dedicated to substance abuse issues	23	4.8 %
Overall quality of local fire protection	58	12.1 %
Quality of first responder medical services	36	7.5 %
How quickly firefighters respond to emergencies	33	6.9 %
Quality of fire prevention & education programs	6	1.3 %
Visibility of Fire Department & fire personnel	1	0.2 %
Professionalism of City fire personnel	4	0.8 %
Emergency preparedness services of Fire Department	13	2.7 %
None chosen	55	11.5 %
Total	480	100.0 %

Q7. Which THREE of the items listed in Question 6 do you think are MOST IMPORTANT to provide?

Q7. 3rd choice	Number	Percent
Overall quality of local police protection	21	4.4 %
Visibility of police in your neighborhood	12	2.5 %
Visibility of police in commercial areas	8	1.7 %
City's efforts to prevent crime	46	9.6 %
Enforcement of local traffic laws	18	3.8 %
How quickly police officers respond to emergencies	14	2.9 %
Quality of animal control	36	7.5 %
Professionalism of City police personnel	23	4.8 %
Responsiveness of police to investigating criminal offenses	23	4.8 %
Adequacy of resources dedicated to substance abuse issues	39	8.1 %
Overall quality of local fire protection	42	8.8 %
Quality of first responder medical services	45	9.4 %
How quickly firefighters respond to emergencies	43	9.0 %
Quality of fire prevention & education programs	12	2.5 %
Visibility of Fire Department & fire personnel	4	0.8 %
Professionalism of City fire personnel	3	0.6 %
Emergency preparedness services of Fire Department	29	6.0 %
None chosen	62	12.9 %
Total	480	100.0 %

SUM OF TOP 3 CHOICES**Q7. Which THREE of the items listed in Question 6 do you think are MOST IMPORTANT to provide? (top 3)**

Q7. Sum of top 3 choices	Number	Percent
Overall quality of local police protection	174	36.3 %
Visibility of police in your neighborhood	55	11.5 %
Visibility of police in commercial areas	18	3.8 %
City's efforts to prevent crime	133	27.7 %
Enforcement of local traffic laws	59	12.3 %
How quickly police officers respond to emergencies	126	26.3 %
Quality of animal control	110	22.9 %
Professionalism of City police personnel	61	12.7 %
Responsiveness of police to investigating criminal offenses	57	11.9 %
Adequacy of resources dedicated to substance abuse issues	76	15.8 %
Overall quality of local fire protection	116	24.2 %
Quality of first responder medical services	109	22.7 %
How quickly firefighters respond to emergencies	93	19.4 %
Quality of fire prevention & education programs	20	4.2 %
Visibility of Fire Department & fire personnel	6	1.3 %
Professionalism of City fire personnel	8	1.7 %
Emergency preparedness services of Fire Department	52	10.8 %
None chosen	50	10.4 %
Total	1323	

Q8. Perceptions of Public Safety. Please rate your feeling of safety in the following situations.

(N=480)

	Very safe	Safe	Neutral	Unsafe	Very unsafe	Don't know
Q8-1. Walking alone in your neighborhood in general	35.8%	47.1%	10.0%	5.2%	0.6%	1.3%
Q8-2. Walking alone in your neighborhood during the day	54.6%	35.8%	6.3%	2.1%	0.2%	1.0%
Q8-3. Walking alone in your neighborhood after dark	17.7%	35.0%	23.8%	13.5%	5.6%	4.4%
Q8-4. Walking alone in City parks & facilities	13.5%	33.3%	32.3%	10.2%	3.3%	7.3%
Q8-5. Walking alone in commercial areas during the day	44.4%	45.8%	6.7%	1.7%	0.2%	1.3%
Q8-6. Walking alone in commercial areas after dark	9.8%	33.5%	28.8%	18.3%	3.5%	6.0%

WITHOUT "DON'T KNOW"**Q8. Perceptions of Public Safety. Please rate your feeling of safety in the following situations. (without "don't know")**

(N=480)

	Very safe	Safe	Neutral	Unsafe	Very unsafe
Q8-1. Walking alone in your neighborhood in general	36.3%	47.7%	10.1%	5.3%	0.6%
Q8-2. Walking alone in your neighborhood during the day	55.2%	36.2%	6.3%	2.1%	0.2%
Q8-3. Walking alone in your neighborhood after dark	18.5%	36.6%	24.8%	14.2%	5.9%
Q8-4. Walking alone in City parks & facilities	14.6%	36.0%	34.8%	11.0%	3.6%
Q8-5. Walking alone in commercial areas during the day	44.9%	46.4%	6.8%	1.7%	0.2%
Q8-6. Walking alone in commercial areas after dark	10.4%	35.7%	30.6%	19.5%	3.8%

Q9. In the past 3 years, do you think Emporia has become more safe, less safe, or stayed the same?

Q9. What has Emporia become in past 3 years	Number	Percent
More safe	20	4.2 %
Stayed the same	288	60.0 %
Less safe	128	26.7 %
Don't know	44	9.2 %
Total	480	100.0 %

WITHOUT "DON'T KNOW"**Q9. In the past 3 years, do you think Emporia has become more safe, less safe, or stayed the same? (without "don't know")**

Q9. What has Emporia become in past 3 years	Number	Percent
More safe	20	4.6 %
Stayed the same	288	66.1 %
Less safe	128	29.4 %
Total	436	100.0 %

Q10. Do you know, or have you ever had contact with an Emporia police officer?

Q10. Do you know or have you ever had contact with an Emporia police officer	Number	Percent
Yes, I know an officer	193	40.2 %
Yes, I have had contact with an officer, but do not know him/her	211	44.0 %
No	69	14.4 %
Don't know	7	1.5 %
Total	480	100.0 %

WITHOUT "DON'T KNOW"**Q10. Do you know, or have you ever had contact with an Emporia police officer? (without "don't know")**

Q10. Do you know or have you ever had contact with an Emporia police officer	Number	Percent
Yes, I know an officer	193	40.8 %
Yes, I have had contact with an officer, but do not know him/her	211	44.6 %
No	69	14.6 %
Total	473	100.0 %

Q11. In the past 3 years, do you think Emporia has seen an increase in homelessness?

Q11. Has Emporia seen an increase in homelessness in
past 3 years

	Number	Percent
Yes	222	46.3 %
No	46	9.6 %
Don't know	212	44.2 %
Total	480	100.0 %

WITHOUT "DON'T KNOW"**Q11. In the past 3 years, do you think Emporia has seen an increase in homelessness? (without "don't know")**

Q11. Has Emporia seen an increase in homelessness in
past 3 years

	Number	Percent
Yes	222	82.8 %
No	46	17.2 %
Total	268	100.0 %

Q12. Code Enforcement/Building Code Services. Please rate your satisfaction with the following.

(N=480)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q12-1. Maintenance of private homes/properties	2.5%	30.6%	29.8%	23.5%	6.0%	7.5%
Q12-2. City enforcement of home/property maintenance issues	1.9%	17.7%	29.6%	26.3%	9.0%	15.6%
Q12-3. Maintenance of private business properties	2.5%	31.7%	36.7%	12.7%	2.5%	14.0%
Q12-4. City enforcement of business property maintenance issues	1.0%	22.3%	37.7%	14.4%	3.3%	21.3%
Q12-5. City enforcement of mowing & weed issues	3.1%	24.2%	29.0%	27.9%	7.5%	8.3%
Q12-6. City efforts to demolish unsafe/dangerous structures	2.1%	19.4%	29.4%	24.2%	9.8%	15.2%

WITHOUT "DON'T KNOW"**Q12. Code Enforcement/Building Code Services. Please rate your satisfaction with the following. (without "don't know")**

(N=480)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q12-1. Maintenance of private homes/properties	2.7%	33.1%	32.2%	25.5%	6.5%
Q12-2. City enforcement of home/property maintenance issues	2.2%	21.0%	35.1%	31.1%	10.6%
Q12-3. Maintenance of private business properties	2.9%	36.8%	42.6%	14.8%	2.9%
Q12-4. City enforcement of business property maintenance issues	1.3%	28.3%	47.9%	18.3%	4.2%
Q12-5. City enforcement of mowing & weed issues	3.4%	26.4%	31.6%	30.5%	8.2%
Q12-6. City efforts to demolish unsafe/dangerous structures	2.5%	22.9%	34.6%	28.5%	11.5%

Q13. Which TWO of the items listed in Question 12 do you think are MOST IMPORTANT for the City to provide?

Q13. Top choice	Number	Percent
Maintenance of private homes/properties	89	18.5 %
City enforcement of home/property maintenance issues	117	24.4 %
Maintenance of private business properties	23	4.8 %
City enforcement of business property maintenance issues	37	7.7 %
City enforcement of mowing & weed issues	45	9.4 %
City efforts to demolish unsafe/dangerous structures	128	26.7 %
None chosen	41	8.5 %
Total	480	100.0 %

Q13. Which TWO of the items listed in Question 12 do you think are MOST IMPORTANT for the City to provide?

Q13. 2nd choice	Number	Percent
Maintenance of private homes/properties	27	5.6 %
City enforcement of home/property maintenance issues	70	14.6 %
Maintenance of private business properties	47	9.8 %
City enforcement of business property maintenance issues	103	21.5 %
City enforcement of mowing & weed issues	73	15.2 %
City efforts to demolish unsafe/dangerous structures	116	24.2 %
None chosen	44	9.2 %
Total	480	100.0 %

SUM OF TOP 2 CHOICES

Q13. Which TWO of the items listed in Question 12 do you think are MOST IMPORTANT for the City to provide? (top 2)

Q13. Sum of top 2 choices	Number	Percent
Maintenance of private homes/properties	116	24.2 %
City enforcement of home/property maintenance issues	187	39.0 %
Maintenance of private business properties	70	14.6 %
City enforcement of business property maintenance issues	140	29.2 %
City enforcement of mowing & weed issues	118	24.6 %
City efforts to demolish unsafe/dangerous structures	244	50.8 %
None chosen	41	8.5 %
Total	916	

Q14. In the past 3 years, do you think the City's code enforcement efforts have improved?

Q14. Have City's code enforcement efforts improved in past 3 years	Number	Percent
Yes	34	7.1 %
No	116	24.2 %
Stayed the same	133	27.7 %
Don't know	197	41.0 %
Total	480	100.0 %

WITHOUT "DON'T KNOW"**Q14. In the past 3 years, do you think the City's code enforcement efforts have improved? (without "don't know")**

Q14. Have City's code enforcement efforts improved in past 3 years	Number	Percent
Yes	34	12.0 %
No	116	41.0 %
Stayed the same	133	47.0 %
Total	283	100.0 %

Q15. Do you think the City should increase efforts to ensure private property is well maintained?

Q15. Should City increase efforts to ensure private property is well maintained	Number	Percent
Yes	294	61.3 %
No	78	16.3 %
Don't know	108	22.5 %
Total	480	100.0 %

WITHOUT "DON'T KNOW"**Q15. Do you think the City should increase efforts to ensure private property is well maintained? (without "don't know")**

Q15. Should City increase efforts to ensure private property is well maintained	Number	Percent
Yes	294	79.0 %
No	78	21.0 %
Total	372	100.0 %

Q16. Transportation/Infrastructure Services. Please rate your satisfaction with each of the following.

(N=480)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q16-1. Condition of major City streets & curbs	2.3%	29.0%	21.0%	27.9%	18.3%	1.5%
Q16-2. Condition of neighborhood streets & curbs	2.3%	21.3%	21.3%	36.9%	17.3%	1.0%
Q16-3. Adequacy of traffic signage, markings & signals	9.6%	52.7%	22.3%	10.0%	4.0%	1.5%
Q16-4. Overall cleanliness of City streets	7.3%	49.6%	30.2%	10.2%	1.9%	0.8%
Q16-5. Appearance of City medians & highway entrances	8.8%	52.9%	24.8%	10.0%	1.5%	2.1%
Q16-6. Condition of public sidewalks Downtown	14.8%	57.7%	18.5%	5.8%	0.4%	2.7%
Q16-7. Condition of public sidewalks in neighborhoods	2.1%	18.5%	25.0%	36.5%	14.4%	3.5%
Q16-8. Adequacy of accessibility for pedestrians with disabilities	5.0%	33.1%	22.7%	14.6%	7.5%	17.1%
Q16-9. Availability of bike infrastructure	7.3%	29.2%	34.6%	11.3%	5.8%	11.9%
Q16-10. Adequacy of stormwater & drainage infrastructure	2.5%	21.5%	28.3%	27.7%	12.1%	7.9%
Q16-11. Condition of alleys	1.3%	9.2%	31.9%	24.4%	11.3%	22.1%
Q16-12. Snow removal on major City streets	6.3%	37.7%	25.0%	19.0%	10.6%	1.5%
Q16-13. Snow removal on neighborhood streets	1.3%	17.1%	19.8%	32.3%	27.9%	1.7%

WITHOUT "DON'T KNOW"**Q16. Transportation/Infrastructure Services. Please rate your satisfaction with each of the following.**
(without "don't know")

(N=480)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q16-1. Condition of major City streets & curbs	2.3%	29.4%	21.4%	28.3%	18.6%
Q16-2. Condition of neighborhood streets & curbs	2.3%	21.5%	21.5%	37.3%	17.5%
Q16-3. Adequacy of traffic signage, markings & signals	9.7%	53.5%	22.6%	10.1%	4.0%
Q16-4. Overall cleanliness of City streets	7.4%	50.0%	30.5%	10.3%	1.9%
Q16-5. Appearance of City medians & highway entrances	8.9%	54.0%	25.3%	10.2%	1.5%
Q16-6. Condition of public sidewalks Downtown	15.2%	59.3%	19.1%	6.0%	0.4%
Q16-7. Condition of public sidewalks in neighborhoods	2.2%	19.2%	25.9%	37.8%	14.9%
Q16-8. Adequacy of accessibility for pedestrians with disabilities	6.0%	39.9%	27.4%	17.6%	9.0%
Q16-9. Availability of bike infrastructure	8.3%	33.1%	39.2%	12.8%	6.6%
Q16-10. Adequacy of stormwater & drainage infrastructure	2.7%	23.3%	30.8%	30.1%	13.1%
Q16-11. Condition of alleys	1.6%	11.8%	40.9%	31.3%	14.4%
Q16-12. Snow removal on major City streets	6.3%	38.3%	25.4%	19.2%	10.8%
Q16-13. Snow removal on neighborhood streets	1.3%	17.4%	20.1%	32.8%	28.4%

Q17. Which THREE of the items and services listed in Question 16 do you think are MOST IMPORTANT for the City to provide?

<u>Q17. Top choice</u>	<u>Number</u>	<u>Percent</u>
Condition of major City streets & curbs	205	42.7 %
Condition of neighborhood streets & curbs	52	10.8 %
Adequacy of traffic signage, markings & signals	17	3.5 %
Overall cleanliness of City streets	18	3.8 %
Appearance of City medians & highway entrances	5	1.0 %
Condition of public sidewalks Downtown	6	1.3 %
Condition of public sidewalks in neighborhoods	25	5.2 %
Adequacy of accessibility for pedestrians with disabilities	20	4.2 %
Availability of bike infrastructure	4	0.8 %
Adequacy of stormwater & drainage infrastructure	37	7.7 %
Condition of alleys	4	0.8 %
Snow removal on major City streets	34	7.1 %
Snow removal on neighborhood streets	32	6.7 %
None chosen	21	4.4 %
Total	480	100.0 %

Q17. Which THREE of the items and services listed in Question 16 do you think are MOST IMPORTANT for the City to provide?

<u>Q17. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Condition of major City streets & curbs	32	6.7 %
Condition of neighborhood streets & curbs	130	27.1 %
Adequacy of traffic signage, markings & signals	20	4.2 %
Overall cleanliness of City streets	19	4.0 %
Appearance of City medians & highway entrances	5	1.0 %
Condition of public sidewalks Downtown	21	4.4 %
Condition of public sidewalks in neighborhoods	55	11.5 %
Adequacy of accessibility for pedestrians with disabilities	23	4.8 %
Availability of bike infrastructure	10	2.1 %
Adequacy of stormwater & drainage infrastructure	49	10.2 %
Condition of alleys	9	1.9 %
Snow removal on major City streets	43	9.0 %
Snow removal on neighborhood streets	38	7.9 %
None chosen	26	5.4 %
Total	480	100.0 %

Q17. Which THREE of the items and services listed in Question 16 do you think are MOST IMPORTANT for the City to provide?

Q17. 3rd choice	Number	Percent
Condition of major City streets & curbs	19	4.0 %
Condition of neighborhood streets & curbs	35	7.3 %
Adequacy of traffic signage, markings & signals	29	6.0 %
Overall cleanliness of City streets	31	6.5 %
Appearance of City medians & highway entrances	10	2.1 %
Condition of public sidewalks Downtown	21	4.4 %
Condition of public sidewalks in neighborhoods	61	12.7 %
Adequacy of accessibility for pedestrians with disabilities	29	6.0 %
Availability of bike infrastructure	21	4.4 %
Adequacy of stormwater & drainage infrastructure	61	12.7 %
Condition of alleys	21	4.4 %
Snow removal on major City streets	40	8.3 %
Snow removal on neighborhood streets	65	13.5 %
None chosen	37	7.7 %
Total	480	100.0 %

SUM OF TOP 3 CHOICES

Q17. Which THREE of the items and services listed in Question 16 do you think are MOST IMPORTANT for the City to provide? (top 3)

Q17. Sum of top 3 choices	Number	Percent
Condition of major City streets & curbs	256	53.3 %
Condition of neighborhood streets & curbs	217	45.2 %
Adequacy of traffic signage, markings & signals	66	13.8 %
Overall cleanliness of City streets	68	14.2 %
Appearance of City medians & highway entrances	20	4.2 %
Condition of public sidewalks Downtown	48	10.0 %
Condition of public sidewalks in neighborhoods	141	29.4 %
Adequacy of accessibility for pedestrians with disabilities	72	15.0 %
Availability of bike infrastructure	35	7.3 %
Adequacy of stormwater & drainage infrastructure	147	30.6 %
Condition of alleys	34	7.1 %
Snow removal on major City streets	117	24.4 %
Snow removal on neighborhood streets	135	28.1 %
None chosen	21	4.4 %
Total	1377	

Q18. How supportive would you be of approving a new sales tax to fund replacement of aging public safety infrastructure and pay and benefits to recruit and retain public safety personnel?

Q18. How supportive would you be of approving a new sales tax	Number	Percent
Very supportive	80	16.7 %
Somewhat supportive	181	37.7 %
Not supportive	154	32.1 %
Not sure	65	13.5 %
Total	480	100.0 %

WITHOUT "NOT SURE"

Q18. How supportive would you be of approving a new sales tax to fund replacement of aging public safety infrastructure and pay and benefits to recruit and retain public safety personnel? (without "not sure")

Q18. How supportive would you be of approving a new sales tax	Number	Percent
Very supportive	80	19.3 %
Somewhat supportive	181	43.6 %
Not supportive	154	37.1 %
Total	415	100.0 %

Q19. How satisfied are you with the City's efforts in recent years to increase pedestrian safety, specifically around schools?

Q19. How satisfied are you with City's efforts in recent years to increase pedestrian safety

	Number	Percent
Very satisfied	64	13.3 %
Somewhat satisfied	155	32.3 %
Neutral	136	28.3 %
Dissatisfied	28	5.8 %
Very dissatisfied	16	3.3 %
Don't know	81	16.9 %
Total	480	100.0 %

WITHOUT "DON'T KNOW"

Q19. How satisfied are you with the City's efforts in recent years to increase pedestrian safety, specifically around schools? (without "don't know")

Q19. How satisfied are you with City's efforts in recent years to increase pedestrian safety

	Number	Percent
Very satisfied	64	16.0 %
Somewhat satisfied	155	38.8 %
Neutral	136	34.1 %
Dissatisfied	28	7.0 %
Very dissatisfied	16	4.0 %
Total	399	100.0 %

Q20. Do you believe the City has made noticeable progress with transportation infrastructure in the last 5 years?

Q20. Has City made noticeable progress with transportation infrastructure in last 5 years	Number	Percent
Yes	135	28.1 %
No	147	30.6 %
Not sure	183	38.1 %
Not provided	15	3.1 %
Total	480	100.0 %

WITHOUT "NOT PROVIDED"

Q20. Do you believe the City has made noticeable progress with transportation infrastructure in the last 5 years? (without "not provided")

Q20. Has City made noticeable progress with transportation infrastructure in last 5 years	Number	Percent
Yes	135	29.0 %
No	147	31.6 %
Not sure	183	39.4 %
Total	465	100.0 %

Q21. Parks and Facilities. Please rate your satisfaction with each of the following.

(N=480)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q21-1. General maintenance & appearance of City parks	22.7%	55.4%	14.6%	1.9%	0.2%	5.2%
Q21-2. General availability & quality of trails	9.2%	32.3%	28.5%	10.0%	4.6%	15.4%
Q21-3. Quality of Peter Pan Park	22.5%	46.7%	17.5%	4.6%	0.0%	8.8%
Q21-4. Quality of Jones Park	23.1%	54.0%	12.5%	1.3%	0.6%	8.5%
Q21-5. Quality of Jones Aquatic Center	12.3%	35.8%	17.9%	4.2%	1.3%	28.5%
Q21-6. Quality of Hammond Park	17.1%	48.5%	18.1%	1.0%	0.2%	15.0%
Q21-7. Quality of Freemont Park	10.6%	37.7%	23.8%	2.1%	0.0%	25.8%
Q21-8. Quality of Las Casitas Park	8.5%	32.3%	23.8%	4.0%	0.6%	30.8%
Q21-9. Quality of Eastside Memorial Park	12.1%	33.5%	21.5%	1.3%	0.2%	31.5%

WITHOUT "DON'T KNOW"**Q21. Parks and Facilities. Please rate your satisfaction with each of the following. (without "don't know")**

(N=480)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q21-1. General maintenance & appearance of City parks	24.0%	58.5%	15.4%	2.0%	0.2%
Q21-2. General availability & quality of trails	10.8%	38.2%	33.7%	11.8%	5.4%
Q21-3. Quality of Peter Pan Park	24.7%	51.1%	19.2%	5.0%	0.0%
Q21-4. Quality of Jones Park	25.3%	59.0%	13.7%	1.4%	0.7%
Q21-5. Quality of Jones Aquatic Center	17.2%	50.1%	25.1%	5.8%	1.7%
Q21-6. Quality of Hammond Park	20.1%	57.1%	21.3%	1.2%	0.2%
Q21-7. Quality of Freemont Park	14.3%	50.8%	32.0%	2.8%	0.0%
Q21-8. Quality of Las Casitas Park	12.3%	46.7%	34.3%	5.7%	0.9%
Q21-9. Quality of Eastside Memorial Park	17.6%	48.9%	31.3%	1.8%	0.3%

Q22. Miscellaneous Facilities. In the past 3 years, do you think the quality of facilities in City parks has improved?

Q22. Has quality of facilities in City parks improved in past 3 years	Number	Percent
Yes	222	46.3 %
No	32	6.7 %
Stayed the same	134	27.9 %
Don't know	92	19.2 %
Total	480	100.0 %

WITHOUT "DON'T KNOW"

Q22. Miscellaneous Facilities. In the past 3 years, do you think the quality of facilities in City parks has improved? (without "don't know")

Q22. Has quality of facilities in City parks improved in past 3 years	Number	Percent
Yes	222	57.2 %
No	32	8.2 %
Stayed the same	134	34.5 %
Total	388	100.0 %

Q23. How supportive would you be of funding a higher level of service for parks and public facilities improvements, including, but not limited to new playground facilities?

Q23. How supportive would you be of funding a higher level of service for parks & public facilities improvements	Number	Percent
Very supportive	98	20.4 %
Somewhat supportive	210	43.8 %
Not supportive	108	22.5 %
Not sure	64	13.3 %
Total	480	100.0 %

WITHOUT "NOT SURE"

Q23. How supportive would you be of funding a higher level of service for parks and public facilities improvements, including, but not limited to new playground facilities? (without "not sure")

Q23. How supportive would you be of funding a higher level of service for parks & public facilities improvements	Number	Percent
Very supportive	98	23.6 %
Somewhat supportive	210	50.5 %
Not supportive	108	26.0 %
Total	416	100.0 %

Q24. Please rate your satisfaction with each of the following.

(N=480)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q24-1. Quality of airport facilities	2.7%	12.5%	22.3%	2.7%	1.3%	58.5%
Q24-2. Quality of David Traylor Zoo	52.9%	35.6%	6.3%	1.3%	0.2%	3.8%
Q24-3. Maintenance & appearance WL White Auditorium	20.2%	48.1%	20.2%	3.3%	0.4%	7.7%
Q24-4. Quality of Emporia Golf Course	13.3%	24.6%	16.9%	1.0%	0.0%	44.2%
Q24-5. Quality of Emporia Public Library	24.4%	42.5%	16.9%	2.7%	0.6%	12.9%

WITHOUT "DON'T KNOW"**Q24. Please rate your satisfaction with each of the following. (without "don't know")**

(N=480)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q24-1. Quality of airport facilities	6.5%	30.2%	53.8%	6.5%	3.0%
Q24-2. Quality of David Traylor Zoo	55.0%	37.0%	6.5%	1.3%	0.2%
Q24-3. Maintenance & appearance WL White Auditorium	21.9%	52.1%	21.9%	3.6%	0.5%
Q24-4. Quality of Emporia Golf Course	23.9%	44.0%	30.2%	1.9%	0.0%
Q24-5. Quality of Emporia Public Library	28.0%	48.8%	19.4%	3.1%	0.7%

Q25. Do you believe the airport is or could be a significant benefit to the community in terms of economic development?

Q25. Is the airport a significant benefit to the community in terms of economic development	Number	Percent
Yes	311	64.8 %
No	126	26.3 %
Not provided	43	9.0 %
Total	480	100.0 %

WITHOUT "NOT PROVIDED"

Q25. Do you believe the airport is or could be a significant benefit to the community in terms of economic development? (without "not provided")

Q25. Is the airport a significant benefit to the community in terms of economic development	Number	Percent
Yes	311	71.2 %
No	126	28.8 %
Total	437	100.0 %

Q26. Solid Waste and Recycling. Please rate your satisfaction with each of the following.

(N=480)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q26-1. Overall quality of solid waste/recycling collection services	30.4%	55.0%	9.8%	2.1%	0.6%	2.1%
Q26-2. Quality of trash collection	33.3%	56.9%	6.5%	2.5%	0.2%	0.6%
Q26-3. Quality of recycling collection	33.1%	51.7%	8.8%	3.3%	0.4%	2.7%
Q26-4. Quality of special pickup services	11.3%	25.6%	15.0%	2.5%	1.0%	44.6%
Q26-5. Use of standardized collection cart system	28.1%	49.2%	12.1%	0.6%	0.4%	9.6%

WITHOUT "DON'T KNOW"**Q26. Solid Waste and Recycling. Please rate your satisfaction with each of the following. (without "don't know")**

(N=480)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q26-1. Overall quality of solid waste/recycling collection services	31.1%	56.2%	10.0%	2.1%	0.6%
Q26-2. Quality of trash collection	33.5%	57.2%	6.5%	2.5%	0.2%
Q26-3. Quality of recycling collection	34.0%	53.1%	9.0%	3.4%	0.4%
Q26-4. Quality of special pickup services	20.3%	46.2%	27.1%	4.5%	1.9%
Q26-5. Use of standardized collection cart system	31.1%	54.4%	13.4%	0.7%	0.5%

Q27. Water/Wastewater Utilities. Please rate your satisfaction with each of the following.

(N=480)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q27-1. Quality of drinking water	52.5%	35.2%	6.7%	3.5%	1.0%	1.0%
Q27-2. Quality of wastewater (sewer) services	21.3%	51.7%	16.3%	6.5%	1.9%	2.5%
Q27-3. Quality of utility billing	15.8%	43.5%	23.3%	9.6%	4.4%	3.3%
Q27-4. Quality of water/wastewater customer service	15.2%	40.4%	20.8%	5.2%	2.9%	15.4%
Q27-5. Timeliness of water/sewer line break repairs	9.2%	34.0%	20.8%	16.7%	7.3%	12.1%
Q27-6. Overall value that you receive for billed water/wastewater service	11.7%	41.7%	27.1%	11.7%	5.0%	2.9%

WITHOUT "DON'T KNOW"**Q27. Water/Wastewater Utilities. Please rate your satisfaction with each of the following. (without "don't know")**

(N=480)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q27-1. Quality of drinking water	53.1%	35.6%	6.7%	3.6%	1.1%
Q27-2. Quality of wastewater (sewer) services	21.8%	53.0%	16.7%	6.6%	1.9%
Q27-3. Quality of utility billing	16.4%	45.0%	24.1%	9.9%	4.5%
Q27-4. Quality of water/wastewater customer service	18.0%	47.8%	24.6%	6.2%	3.4%
Q27-5. Timeliness of water/sewer line break repairs	10.4%	38.6%	23.7%	19.0%	8.3%
Q27-6. Overall value that you receive for billed water/wastewater service	12.0%	42.9%	27.9%	12.0%	5.2%

Q28. City Communication. Please rate your satisfaction with each of the following.

(N=480)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q28-1. Availability of information about City operations & projects	3.3%	31.0%	30.8%	16.3%	4.4%	14.2%
Q28-2. City efforts to keep residents informed about local issues	4.2%	33.5%	28.3%	20.2%	5.6%	8.1%
Q28-3. Level of public involvement in City decision-making	3.3%	17.7%	29.6%	25.2%	9.4%	14.8%
Q28-4. Usefulness of information that is available on City website	2.1%	22.1%	31.3%	12.3%	6.0%	26.3%
Q28-5. Timeliness of information provided by City	2.5%	23.1%	36.3%	14.8%	4.0%	19.4%
Q28-6. Quality of City's social media outlets (Facebook, Twitter, etc.)	2.5%	17.1%	29.0%	8.1%	4.0%	39.4%

WITHOUT "DON'T KNOW"**Q28. City Communication. Please rate your satisfaction with each of the following. (without "don't know")**

(N=480)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q28-1. Availability of information about City operations & projects	3.9%	36.2%	35.9%	18.9%	5.1%
Q28-2. City efforts to keep residents informed about local issues	4.5%	36.5%	30.8%	22.0%	6.1%
Q28-3. Level of public involvement in City decision-making	3.9%	20.8%	34.7%	29.6%	11.0%
Q28-4. Usefulness of information that is available on City website	2.8%	29.9%	42.4%	16.7%	8.2%
Q28-5. Timeliness of information provided by City	3.1%	28.7%	45.0%	18.3%	4.9%
Q28-6. Quality of City's social media outlets (Facebook, Twitter, etc.)	4.1%	28.2%	47.8%	13.4%	6.5%

Q29. Please CHECK ALL of the following sources you currently use to obtain or receive information about the City of Emporia.

Q29. All the sources you currently use to obtain or receive information about City of Emporia	Number	Percent
City of Emporia website	180	37.5 %
City Commission meetings	81	16.9 %
City's Facebook pages	137	28.5 %
Other social media outlets	109	22.7 %
The Emporia Gazette	319	66.5 %
KVOE Radio	417	86.9 %
Total	1243	

Q30. Which THREE of the information sources listed in Question 29 do you MOST PREFER to obtain or receive information about the City of Emporia?

Q30. Top choice	Number	Percent
City of Emporia website	60	12.5 %
City Commission meetings	14	2.9 %
City's Facebook pages	55	11.5 %
Other social media outlets	11	2.3 %
The Emporia Gazette	114	23.8 %
KVOE Radio	189	39.4 %
None chosen	37	7.7 %
Total	480	100.0 %

Q30. Which THREE of the information sources listed in Question 29 do you MOST PREFER to obtain or receive information about the City of Emporia?

Q30. 2nd choice	Number	Percent
City of Emporia website	33	6.9 %
City Commission meetings	17	3.5 %
City's Facebook pages	50	10.4 %
Other social media outlets	22	4.6 %
The Emporia Gazette	155	32.3 %
KVOE Radio	134	27.9 %
None chosen	69	14.4 %
Total	480	100.0 %

Q30. Which THREE of the information sources listed in Question 29 do you MOST PREFER to obtain or receive information about the City of Emporia?

Q30. 3rd choice	Number	Percent
City of Emporia website	88	18.3 %
City Commission meetings	31	6.5 %
City's Facebook pages	55	11.5 %
Other social media outlets	54	11.3 %
The Emporia Gazette	73	15.2 %
KVOE Radio	59	12.3 %
None chosen	120	25.0 %
Total	480	100.0 %

SUM OF TOP 3 CHOICES

Q30. Which THREE of the information sources listed in Question 29 do you MOST PREFER to obtain or receive information about the City of Emporia? (top 3)

Q30. Sum of top 3 choices	Number	Percent
City of Emporia website	181	37.7 %
City Commission meetings	62	12.9 %
City's Facebook pages	160	33.3 %
Other social media outlets	87	18.1 %
The Emporia Gazette	342	71.3 %
KVOE Radio	382	79.6 %
None chosen	37	7.7 %
Total	1251	

Q31. Are there communication tools that you prefer that the City does not currently utilize (e.g., Podcast, Online Newsletter)?

- Emporia Facebook Chat
- OUR OWN TV CHANNEL
- A COMMUNITY NEWSLETTER WOULD BE AN ASSET
- A newsletter online might be helpful.
- A podcast or online newsletter would both be good, especially a podcast.
- all of them
- ALL SOCIAL MEDIA PLATFORMS-TIKTOK, TWITTER, INSTAGRAM, BROCHURES, PAMPHLETS ABOUT CURRENT EVENTS AT LOCAL BUSINESSES, REGULAR NEWSLETTERS ABOUT WHAT THE COMMISSION WILL BE VOTING ON
- An online newsletter would be helpful. Also perhaps more use of inserts in utility bills not everyone has or uses social media.
- Direct mailings
- Email
- Email blasts
- Email newsletter
- Email to individuals with online availability for those who do not have internet in their home that can be accessed at schools, library or restaurant/coffee shops
- Email with a rundown of planed projects, events or any other pertinent information the public needs to know about.
- email, online newsletter
- Keep up the good work.
- list the things in the paper ahead of time not after they happen
- mail post cards - elderly are not on social media. Text messages
- Mailer
- miss more frequent local newspaper
- More detailed financial information.
- More notifications by mail.
- MUCH LESS OF AN ISSUE OF WHAT PLATFORM AND MORE HOW EFFECTIVELY IS IT USED
- Need an anonymous complaint line.
- newsletter
- newsletter
- newsletter
- Newsletter would be great.
- NEWSLETTER, GAZETTE ON LINE FREE
- newsletter, twitter
- Newsletters and emails.
- NEWSLETTERS-ONLINE-EMAIL-SNAIL MAIL
- next door web site, online newsletter
- Online
- Online anything
- online newsletter could be helpful. City website when I have gone to it has a lot of information and is hard to navigate/understand.
- online news letter posted or information page clearly marketed I think could be helpful

Q31. Are there communication tools that you prefer that the City does not currently utilize (e.g., Podcast, Online Newsletter)?

- Online newsletter
- podcast
- public svc announcement via tv
- Shopper newsletter.
- TEXT ALERTS-EMERGENCIES AND TEXT FOR IMPROVEMENTS AND IMPORTANT DATES
- TikTok
- TV AND NEWSLETTER
- Update city of Emporia website, KVOE website
- WEBSITE HARD TO USE

Q32. Economic Development. Please rate your satisfaction with each of the following.

(N=480)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q32-1. Quality of housing options	2.3%	14.8%	27.5%	29.6%	18.3%	7.5%
Q32-2. Quality of retail/shopping	2.3%	20.2%	24.2%	37.7%	14.2%	1.5%
Q32-3. Quality of restaurants	6.7%	32.5%	25.0%	25.2%	8.8%	1.9%
Q32-4. Quality of entertainment options	3.1%	21.7%	31.0%	26.0%	12.1%	6.0%
Q32-5. Quality of employers & employment options	4.8%	28.8%	37.9%	12.5%	4.8%	11.3%

WITHOUT "DON'T KNOW"**Q32. Economic Development. Please rate your satisfaction with each of the following. (without "don't know")**

(N=480)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q32-1. Quality of housing options	2.5%	16.0%	29.7%	32.0%	19.8%
Q32-2. Quality of retail/shopping	2.3%	20.5%	24.5%	38.3%	14.4%
Q32-3. Quality of restaurants	6.8%	33.1%	25.5%	25.7%	8.9%
Q32-4. Quality of entertainment options	3.3%	23.1%	33.0%	27.7%	12.9%
Q32-5. Quality of employers & employment options	5.4%	32.4%	42.7%	14.1%	5.4%

Q33. Which THREE of the following do you think will be the biggest issues facing Emporia within the next FIVE years?

Q33. What will be the biggest issues facing Emporia within next five years

	Number	Percent
High taxes/property taxes/finances	247	51.5 %
Improving housing supply	245	51.0 %
Street repair/maintenance	220	45.8 %
Economic development	203	42.3 %
Retaining youth population	177	36.9 %
Quality of life/entertainment options	93	19.4 %
Water/wastewater maintenance & utility bill rates	93	19.4 %
Crime	91	19.0 %
Other	27	5.6 %
Total	1396	

Q33-9. Other

- Animal control.
- Availability of child care and availability of quality child care
- bring big box stores here
- Child care
- Childcare for children younger than school age. If we want to attract and keep young families we need to have a place for their children to be, safely, while their parents work. I'm not saying it's the cities' responsibility but it's an important need and a draw.
- CHILDCARE FOR WORKING PARENTS
- Childcare issues make it difficult to retain employees.
- Childcare options are an issue
- employment
- employment options
- filling jobs
- grocery store
- Lack of employment opportunities.
- lack of workforce
- larger grocery store
- moral decay
- old water pipes
- one level housing for seniors
- quality grocery store
- retail downtown
- Retaining current residents/maintaining a stable city population.
- sanitation code enforcement for restaurants/bars.
- SCHOOLS
- Teachers

Q33-9. Other

- The city is missing to boat on marketing itself as a place to retire for those from Kansas City, Wichita, Topeka, Lawrence, etc. You can stay in the area but significantly reduce your cost of living. The big plus is that retirees earned their money elsewhere but are spending it in Emporia. I happen to be a cyclist who retired to Emporia and I am quite happy with my choice.
- Wasting time and resources on endless surveys and studies such as this. Between the Chamber, Ignite Emporia, city, and other groups, there is some kind of survey and strategic plan every couple of years with very little follow-through.
- water line replacements

Q34. If the City were to focus on attracting new housing choices for the community, please select the THREE housing types you feel are most needed in Emporia.

Q34. What housing types are most needed in Emporia	Number	Percent
Entry-level single-family homes	321	66.9 %
Mid-range single-family homes	298	62.1 %
Senior housing (independent living)	246	51.3 %
Low maintenance patio homes	151	31.5 %
Apartments or lofts	103	21.5 %
Townhomes or row houses	103	21.5 %
Senior housing (assisted/nursing home)	61	12.7 %
Accessory apartments (granny-flats/garage suites)	56	11.7 %
Large estate single-family homes	26	5.4 %
Total	1365	

Q35. Which THREE of the following do you think are most important in the next FIVE years?

Q35. What are most important in next five years	Number	Percent
Retail growth downtown	199	41.5 %
Restaurant growth	192	40.0 %
Infill housing investments (vacant lot redevelopment)	186	38.8 %
White collar job growth	186	38.8 %
Growing entrepreneurship (locally owned startups)	160	33.3 %
Industrial growth at Park 3 & Park 4	135	28.1 %
Suburban housing investments (new subdivisions)	125	26.0 %
Entertainment business growth	113	23.5 %
Downtown housing investments (loft apartments)	41	8.5 %
Total	1337	

Q36. Please rate your level of agreement with the following actions that could be taken by the City of Emporia.

(N=480)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Don't know
Q36-1. Subsidize & provide support resources for special events (Dynamic Disc Open/ Unbound Gravel)	18.1%	34.2%	22.9%	10.2%	7.7%	6.9%
Q36-2. Subsidize & provide support resources for Emporia State	17.3%	37.5%	23.3%	10.0%	6.5%	5.4%
Q36-3. Subsidize & provide support resources for Flint Hills Technical College	19.0%	44.6%	20.8%	7.3%	3.1%	5.2%
Q36-4. Subsidize & provide support resources for Emporia Main Street	13.8%	40.8%	29.0%	7.1%	3.3%	6.0%
Q36-5. Subsidize & provide support resources for Emporia Regional Development Authority (Economic Development Agency)	11.5%	37.9%	28.1%	8.1%	4.0%	10.4%
Q36-6. Subsidize & provide support resources for Visit Emporia	9.0%	34.0%	34.6%	7.7%	5.2%	9.6%
Q36-7. Play an active role in acquiring vacant or dilapidated properties as part of a strategy to advance redevelopment efforts	29.0%	36.9%	18.3%	5.2%	4.0%	6.7%

WITHOUT "DON'T KNOW"**Q36. Please rate your level of agreement with the following actions that could be taken by the City of Emporia. (without "don't know")**

(N=480)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Q36-1. Subsidize & provide support resources for special events (Dynamic Disc Open/ Unbound Gravel)	19.5%	36.7%	24.6%	11.0%	8.3%
Q36-2. Subsidize & provide support resources for Emporia State	18.3%	39.6%	24.7%	10.6%	6.8%
Q36-3. Subsidize & provide support resources for Flint Hills Technical College	20.0%	47.0%	22.0%	7.7%	3.3%
Q36-4. Subsidize & provide support resources for Emporia Main Street	14.6%	43.5%	30.8%	7.5%	3.5%
Q36-5. Subsidize & provide support resources for Emporia Regional Development Authority (Economic Development Agency)	12.8%	42.3%	31.4%	9.1%	4.4%
Q36-6. Subsidize & provide support resources for Visit Emporia	9.9%	37.6%	38.2%	8.5%	5.8%
Q36-7. Play an active role in acquiring vacant or dilapidated properties as part of a strategy to advance redevelopment efforts	31.0%	39.5%	19.6%	5.6%	4.2%

Q37. Do you think the City of Emporia does a good job supporting the local small business community?

Q37. Do you think City does a good job supporting local small business community	Number	Percent
Yes	242	50.4 %
No	64	13.3 %
Don't know	174	36.3 %
Total	480	100.0 %

WITHOUT "DON'T KNOW"**Q37. Do you think the City of Emporia does a good job supporting the local small business community? (without "don't know")**

Q37. Do you think City does a good job supporting local small business community	Number	Percent
Yes	242	79.1 %
No	64	20.9 %
Total	306	100.0 %

Q38. Would you support reducing the number of railroad crossings to build fewer safer crossings without regular horn noise?

Q38. Would you support reducing number of railroad crossings	Number	Percent
Yes	254	52.9 %
No	114	23.8 %
Don't know	112	23.3 %
Total	480	100.0 %

WITHOUT "DON'T KNOW"**Q38. Would you support reducing the number of railroad crossings to build fewer safer crossings without regular horn noise? (without "don't know")**

Q38. Would you support reducing number of railroad crossings	Number	Percent
Yes	254	69.0 %
No	114	31.0 %
Total	368	100.0 %

Q39. Do you think Downtown Emporia is more successful and vibrant compared to five years ago?

Q39. Is Downtown Emporia more successful & vibrant
compared to five years ago

	Number	Percent
Yes	298	62.1 %
No	119	24.8 %
Don't know	63	13.1 %
Total	480	100.0 %

WITHOUT "DON'T KNOW"**Q39. Do you think Downtown Emporia is more successful and vibrant compared to five years ago? (without "don't know")**

Q39. Is Downtown Emporia more successful & vibrant
compared to five years ago

	Number	Percent
Yes	298	71.5 %
No	119	28.5 %
Total	417	100.0 %

Q40. Do you think the appearance of Downtown Emporia has improved over the last five years?

Q40. Has the appearance of Downtown Emporia
improved over last five years

	Number	Percent
Yes	359	74.8 %
No	78	16.3 %
Don't know	43	9.0 %
Total	480	100.0 %

WITHOUT "DON'T KNOW"**Q40. Do you think the appearance of Downtown Emporia has improved over the last five years? (without "don't know")**

Q40. Has the appearance of Downtown Emporia
improved over last five years

	Number	Percent
Yes	359	82.2 %
No	78	17.8 %
Total	437	100.0 %

Q41. What brought you to Emporia?

<u>Q41. What brought you to Emporia</u>	<u>Number</u>	<u>Percent</u>
Born and/or raised in Emporia	152	31.7 %
Emporia State/Flint Hills Tec community	95	19.8 %
Employment	125	26.0 %
Family	54	11.3 %
Friends	3	0.6 %
Regional hub	6	1.3 %
Spouse	24	5.0 %
Other	10	2.1 %
<u>Not provided</u>	<u>11</u>	<u>2.3 %</u>
Total	480	100.0 %

WITHOUT "NOT PROVIDED"**Q41. What brought you to Emporia? (without "not provided")**

<u>Q41. What brought you to Emporia</u>	<u>Number</u>	<u>Percent</u>
Born and/or raised in Emporia	152	32.4 %
Emporia State/Flint Hills Tec community	95	20.3 %
Employment	125	26.7 %
Family	54	11.5 %
Friends	3	0.6 %
Regional hub	6	1.3 %
Spouse	24	5.1 %
<u>Other</u>	<u>10</u>	<u>2.1 %</u>
Total	469	100.0 %

Q41-8. Other

<u>Q41-8. Other</u>	<u>Number</u>	<u>Percent</u>
A mix of family, friends and need for change	1	10.0 %
RELOCATED FOR BUSINESS REASONS	1	10.0 %
SAFE HOUSE	1	10.0 %
THE GLASS PROGRAM AT ESU	1	10.0 %
WOLF CREEK	1	10.0 %
Small town atmosphere	1	10.0 %
ESU	1	10.0 %
Medical and transportation options	1	10.0 %
A CHANGE	1	10.0 %
<u>Father's job</u>	<u>1</u>	<u>10.0 %</u>
Total	10	100.0 %

Q42. Approximately how many years have you lived in Emporia?

Q42. How many years have you lived in Emporia	Number	Percent
Less than 2 years	19	4.0 %
2-5 years	40	8.3 %
6-10 years	45	9.4 %
11-15 years	32	6.7 %
16-20 years	60	12.5 %
21-30 years	66	13.8 %
31+ years	216	45.0 %
Not provided	2	0.4 %
Total	480	100.0 %

WITHOUT "NOT PROVIDED"**Q42. Approximately how many years have you lived in Emporia? (without "not provided")**

Q42. How many years have you lived in Emporia	Number	Percent
Less than 2 years	19	4.0 %
2-5 years	40	8.4 %
6-10 years	45	9.4 %
11-15 years	32	6.7 %
16-20 years	60	12.6 %
21-30 years	66	13.8 %
31+ years	216	45.2 %
Total	478	100.0 %

Q43. What is your age?

Q43. Your age	Number	Percent
18-34	88	18.3 %
35-44	88	18.3 %
45-54	89	18.5 %
55-64	92	19.2 %
65+	93	19.4 %
Not provided	30	6.3 %
Total	480	100.0 %

WITHOUT "NOT PROVIDED"**Q43. What is your age? (without "not provided")**

Q43. Your age	Number	Percent
18-34	88	19.6 %
35-44	88	19.6 %
45-54	89	19.8 %
55-64	92	20.4 %
65+	93	20.7 %
Total	450	100.0 %

Q44. What is the highest level of formal education you have completed?

Q44. Highest level of formal education you have completed	Number	Percent
Grade school	21	4.4 %
High school	105	21.9 %
Some college	88	18.3 %
College graduate	96	20.0 %
Graduate work	44	9.2 %
Graduate degree	69	14.4 %
Technical/trade school	52	10.8 %
Not provided	5	1.0 %
Total	480	100.0 %

WITHOUT "NOT PROVIDED"**Q44. What is the highest level of formal education you have completed? (without "not provided")**

Q44. Highest level of formal education you have completed	Number	Percent
Grade school	21	4.4 %
High school	105	22.1 %
Some college	88	18.5 %
College graduate	96	20.2 %
Graduate work	44	9.3 %
Graduate degree	69	14.5 %
Technical/trade school	52	10.9 %
Total	475	100.0 %

Q45. Do you work in the City of Emporia?

Q45. Do you work in City of Emporia	Number	Percent
Yes	288	60.0 %
No	192	40.0 %
Total	480	100.0 %

Q46. Do you own or rent your home in Emporia?

Q46. Do you own or rent your home in Emporia	Number	Percent
Own	320	66.7 %
Rent	158	32.9 %
Not provided	2	0.4 %
Total	480	100.0 %

WITHOUT "NOT PROVIDED"**Q46. Do you own or rent your home in Emporia? (without "not provided")**

Q46. Do you own or rent your home in Emporia	Number	Percent
Own	320	66.9 %
Rent	158	33.1 %
Total	478	100.0 %

Q47. Which of the following best describes your total annual household income?

Q47. Your total annual household income	Number	Percent
Under \$25K	72	15.0 %
\$25K-\$49,999	118	24.6 %
\$50K-\$74,999	82	17.1 %
\$75K-\$99,999	75	15.6 %
\$100K-\$124,999	45	9.4 %
\$125K-\$149,999	21	4.4 %
\$150K-\$199,999	15	3.1 %
\$200K+	8	1.7 %
Not provided	44	9.2 %
Total	480	100.0 %

WITHOUT "NOT PROVIDED"**Q47. Which of the following best describes your total annual household income? (without "not provided")**

Q47. Your total annual household income	Number	Percent
Under \$25K	72	16.5 %
\$25K-\$49,999	118	27.1 %
\$50K-\$74,999	82	18.8 %
\$75K-\$99,999	75	17.2 %
\$100K-\$124,999	45	10.3 %
\$125K-\$149,999	21	4.8 %
\$150K-\$199,999	15	3.4 %
\$200K+	8	1.8 %
Total	436	100.0 %

Q48. Which of the following best describes your race/ethnicity?

<u>Q48. Your race/ethnicity</u>	<u>Number</u>	<u>Percent</u>
Asian or Asian Indian	15	3.1 %
Black or African American	15	3.1 %
American Indian or Alaska Native	4	0.8 %
White	394	82.1 %
Native Hawaiian or other Pacific Islander	2	0.4 %
Hispanic, Spanish, or Latino/a/x	127	26.5 %
Other	9	1.9 %
Total	566	

Q48-7. Self-describe your race/ethnicity:

<u>Q48-7. Self-describe your race/ethnicity</u>	<u>Number</u>	<u>Percent</u>
Mixed	5	41.7 %
White	3	25.0 %
More than one	1	8.3 %
Multi-race	1	8.3 %
Norweigan	1	8.3 %
MEXICAN	1	8.3 %
Total	12	100.0 %

Q49. Your gender:

Q49. Your gender	Number	Percent
Male	234	48.8 %
Female	241	50.2 %
Other	2	0.4 %
Not provided	3	0.6 %
Total	480	100.0 %

WITHOUT "NOT PROVIDED"**Q49. Your gender: (without "not provided")**

Q49. Your gender	Number	Percent
Male	234	49.1 %
Female	241	50.5 %
Other	2	0.4 %
Total	477	100.0 %

Q49-3. Self-describe your gender:

Q49-3. Self-describe your gender	Number	Percent
Transman	1	50.0 %
Non binary	1	50.0 %
Total	2	100.0 %

Q50. Are you registered to vote?

Q50. Are you registered to vote	Number	Percent
Yes	431	89.8 %
No	49	10.2 %
Total	480	100.0 %



Survey Instrument



July 2022

Dear Emporia Resident,

The City of Emporia is conducting a survey to gather information and feedback about city priorities and the quality of programs and services. Your opinion and experience matters. It will be a part of our ongoing planning process, designed to provide residents with the best services possible. The information in this survey will be used to improve and expand existing programs and determine future needs of residents in the City of Emporia.

Please, take a few minutes to complete the survey in the next week online or return this survey by using the postage-paid return envelope addressed to ETC Institute. The survey can be completed online at emporiasurvey.org. The city has selected ETC Institute as our partner for this project because of its outstanding record of performance in working with communities nationwide. While individual responses to the survey will remain confidential; ETC will compile the results and present a public report to the city in the weeks ahead. The report will be a valuable resource as the city works to provide residents with proactive government. Look for a summary of the survey results on our Facebook page as well as the city's website.

If you have any questions, please contact the City of Emporia at (620) 343-4251 or sbryson@emporia-kansas.gov. Thank you for your participation in this important endeavor.

Regards,

A handwritten signature in black ink that reads "Becky Smith". The signature is written in a cursive, flowing style.

Becky Smith
Mayor
City of Emporia

2022 Emporia Community Survey

Please take a few minutes to complete this survey. Your input is an important part of the City's ongoing effort to provide quality services for the community. If you have questions, please call City Hall at 620-343-4251. If you would prefer to take this survey online, you may do so at [EmporiaSurvey.org](https://emporia.k12ks.edu/emporia-survey). Thank you!

1. Perceptions of the Community. Please rate your satisfaction with each of the following.

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Overall quality of life in Emporia	5	4	3	2	1	9
2.	Overall image/appearance/aesthetics of the community	5	4	3	2	1	9
3.	Overall quality of services provided by the City of Emporia	5	4	3	2	1	9
4.	Overall quality of Downtown Emporia	5	4	3	2	1	9
5.	Overall feeling of safety in the community	5	4	3	2	1	9
6.	Overall quality of housing options	5	4	3	2	1	9
7.	Overall value that you receive for your City tax dollars and fees	5	4	3	2	1	9
8.	Overall progress on development and redevelopment efforts	5	4	3	2	1	9

2. Satisfaction with Major City Services. Please rate your satisfaction with each of the following.

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Overall quality of parks and other City facilities	5	4	3	2	1	9
2.	Overall condition of streets/bridges/sidewalks	5	4	3	2	1	9
3.	Overall quality of water and wastewater utility services	5	4	3	2	1	9
4.	Overall enforcement of City codes/ordinances	5	4	3	2	1	9
5.	Overall quality of police department services	5	4	3	2	1	9
6.	Overall quality of fire department services	5	4	3	2	1	9
7.	Overall quality of City solid waste and recycling services	5	4	3	2	1	9
8.	Overall customer service experience with City employees	5	4	3	2	1	9

3. Which **THREE** of the items listed in Question 2 do you think are **MOST IMPORTANT** to provide? [Write in your answers below using the numbers from the list in Question 2.]

1st: ____ 2nd: ____ 3rd: ____

4. City Government/Administration. Please rate your level of agreement with the following statements.

		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know
1.	Emporia's City government is democratic and representative	5	4	3	2	1	9
2.	Emporia's City government is transparent	5	4	3	2	1	9
3.	The City of Emporia is efficient	5	4	3	2	1	9
4.	The City of Emporia is innovative	5	4	3	2	1	9
5.	The City of Emporia's leadership is accessible/available/visible	5	4	3	2	1	9
6.	Emporia's City government values diversity	5	4	3	2	1	9
7.	The City of Emporia's leaders are ethical and honest	5	4	3	2	1	9
8.	Emporia's government leaders listen to what citizens have to say	5	4	3	2	1	9
9.	It is important for the City and County to have a positive and productive relationship	5	4	3	2	1	9

5. Please check the THREE items you believe would have the greatest impact on improving the quality of your neighborhood.

- ____(01) Improved private property maintenance
 ____ (02) Stormwater/Drainage improvements
 ____ (03) Improved condition of alleys
 ____ (04) Increased street maintenance
 ____ (05) Improved sidewalks and trails

- ____(06) Lower property taxes
 ____ (07) New investments in parks
 ____ (08) More police patrol presence
 ____ (09) Better internet connectivity
 ____ (10) Additional housing

6. Public Safety Services. Please rate your level of satisfaction with each of the following.

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Overall quality of local police protection	5	4	3	2	1	9
02.	Visibility of police in your neighborhood	5	4	3	2	1	9
03.	Visibility of police in commercial areas	5	4	3	2	1	9
04.	The City's efforts to prevent crime	5	4	3	2	1	9
05.	Enforcement of local traffic laws	5	4	3	2	1	9
06.	How quickly police officers respond to emergencies	5	4	3	2	1	9
07.	Quality of animal control	5	4	3	2	1	9
08.	Professionalism of City police personnel	5	4	3	2	1	9
09.	Responsiveness of police to investigating criminal offenses	5	4	3	2	1	9
10.	Adequacy of resources dedicated to substance abuse issues	5	4	3	2	1	9
11.	Overall quality of local fire protection	5	4	3	2	1	9
12.	Quality of first responder medical services	5	4	3	2	1	9
13.	How quickly firefighters respond to emergencies	5	4	3	2	1	9
14.	Quality of fire prevention and education programs	5	4	3	2	1	9
15.	Visibility of Fire Department and fire personnel	5	4	3	2	1	9
16.	Professionalism of City fire personnel	5	4	3	2	1	9
17.	Emergency preparedness services of the Fire Department	5	4	3	2	1	9

7. Which THREE of the items listed in Question 6 do you think are MOST IMPORTANT to provide?
[Write in your answers below using the numbers from the list in Question 6.]

1st: ____ 2nd: ____ 3rd: ____

8. Perceptions of Public Safety. Please rate your feeling of safety in the following situations.

		Very Safe	Safe	Neutral	Unsafe	Very Unsafe	Don't Know
1.	Walking alone in your neighborhood in general	5	4	3	2	1	9
2.	Walking alone in your neighborhood during the day	5	4	3	2	1	9
3.	Walking alone in your neighborhood after dark	5	4	3	2	1	9
4.	Walking alone in City parks and facilities	5	4	3	2	1	9
5.	Walking alone in commercial areas during the day	5	4	3	2	1	9
6.	Walking alone in commercial areas after dark	5	4	3	2	1	9

9. In the past 3 years, do you think Emporia has become more safe, less safe, or stayed the same?

____(1) More safe ____ (2) Stayed the same ____ (3) Less safe ____ (9) Don't know

10. Do you know, or have you ever had contact with an Emporia police officer?

____(1) Yes, I know an officer ____ (3) No
 ____ (2) Yes, I have had contact with an officer, but do not know him/her ____ (9) Don't know

11. In the past 3 years, do you think Emporia has seen an increase in homelessness?

____(1) Yes ____ (2) No ____ (9) Don't know

12. Code Enforcement/Building Code Services. Please rate your satisfaction with the following.

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Maintenance of private homes/properties	5	4	3	2	1	9
2.	City enforcement of home/property maintenance issues	5	4	3	2	1	9
3.	Maintenance of private business properties	5	4	3	2	1	9
4.	City enforcement of business property maintenance issues	5	4	3	2	1	9
5.	City enforcement of mowing and weed issues	5	4	3	2	1	9
6.	City efforts to demolish unsafe/dangerous structures	5	4	3	2	1	9

13. Which TWO of the items listed in Question 12 do you think are MOST IMPORTANT for the City to provide? [Write in your answers below using the numbers from the list in Question 12.]

1st: _____ 2nd: _____

14. In the past 3 years, do you think the City's code enforcement efforts have improved?

____(1) Yes ____ (2) No ____ (3) Stayed the same ____ (9) Don't know

15. Do you think the City should increase efforts to ensure private property is well maintained?

____(1) Yes ____ (2) No ____ (9) Don't know

16. Transportation/Infrastructure Services. Please rate your satisfaction with each of the following.

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01.	Condition of major City streets and curbs	5	4	3	2	1	9
02.	Condition of neighborhood streets and curbs	5	4	3	2	1	9
03.	Adequacy of traffic signage, markings and signals	5	4	3	2	1	9
04.	Overall cleanliness of City streets	5	4	3	2	1	9
05.	Appearance of City medians and highway entrances	5	4	3	2	1	9
06.	Condition of public sidewalks downtown	5	4	3	2	1	9
07.	Condition of public sidewalks in neighborhoods	5	4	3	2	1	9
08.	Adequacy of accessibility for pedestrians with disabilities	5	4	3	2	1	9
09.	Availability of bike infrastructure	5	4	3	2	1	9
10.	Adequacy of stormwater and drainage infrastructure	5	4	3	2	1	9
11.	Condition of alleys	5	4	3	2	1	9
12.	Snow removal on major city streets	5	4	3	2	1	9
13.	Snow removal on neighborhood streets	5	4	3	2	1	9

17. Which THREE of the items and services listed in Question 16 do you think are MOST IMPORTANT for the City to provide? [Write in your answers below using the numbers from the list in Question 16.]

1st: _____ 2nd: _____ 3rd: _____

18. How supportive would you be of approving a new sales tax to fund replacement of aging public safety infrastructure and pay and benefits to recruit and retain public safety personnel?

____(3) Very supportive ____ (2) Somewhat supportive ____ (1) Not supportive ____ (9) Not sure

19. How satisfied are you with the City's efforts in recent years to increase pedestrian safety, specifically around schools?

____(5) Very satisfied ____ (3) Neutral ____ (1) Very dissatisfied
 ____ (4) Somewhat satisfied ____ (2) Dissatisfied ____ (9) Don't know

20. Do you believe the City has made noticeable progress with transportation infrastructure in the last 5 years?

____(1) Yes ____ (2) No ____ (3) Not sure

21. **Parks and Facilities.** Please rate your satisfaction with each of the following.

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	General maintenance and appearance of City parks	5	4	3	2	1	9
2.	General availability and quality of trails	5	4	3	2	1	9
3.	Quality of Peter Pan Park	5	4	3	2	1	9
4.	Quality of Jones Park	5	4	3	2	1	9
5.	Quality of Jones Aquatic Center	5	4	3	2	1	9
6.	Quality of Hammond Park	5	4	3	2	1	9
7.	Quality of Freemont Park	5	4	3	2	1	9
8.	Quality of Las Casitas Park	5	4	3	2	1	9
9.	Quality of Eastside Memorial Park	5	4	3	2	1	9

22. **Miscellaneous Facilities.** In the past 3 years, do you think the quality of facilities in City parks has improved?

____(1) Yes ____ (2) No ____ (3) Stayed the same ____ (9) Don't know

23. How supportive would you be of funding a higher level of service for parks and public facilities improvements, including, but not limited to new playground facilities?

____(3) Very supportive ____ (2) Somewhat supportive ____ (1) Not supportive ____ (9) Not sure

24. Please rate your satisfaction with each of the following.

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Quality of airport facilities	5	4	3	2	1	9
2.	Quality of the David Traylor Zoo	5	4	3	2	1	9
3.	Maintenance and appearance WL White Auditorium	5	4	3	2	1	9
4.	Quality of the Emporia Golf Course	5	4	3	2	1	9
5.	Quality of the Emporia Public Library	5	4	3	2	1	9

25. Do you believe the airport is or could be a significant benefit to the community in terms of economic development?

____(1) Yes ____ (2) No

26. **Solid Waste and Recycling.** Please rate your satisfaction with each of the following.

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Overall quality of solid waste/recycling collection services	5	4	3	2	1	9
2.	Quality of trash collection	5	4	3	2	1	9
3.	Quality of recycling collection	5	4	3	2	1	9
4.	Quality of special pickup services	5	4	3	2	1	9
5.	Use of standardized collection cart system	5	4	3	2	1	9

27. Water/Wastewater Utilities. Please rate your satisfaction with each of the following.

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Quality of drinking water	5	4	3	2	1	9
2.	Quality of wastewater (sewer) services	5	4	3	2	1	9
3.	Quality of utility billing	5	4	3	2	1	9
4.	Quality of water/wastewater customer service	5	4	3	2	1	9
5.	Timeliness of water/sewer line break repairs	5	4	3	2	1	9
6.	Overall value that you receive for billed water/wastewater service	5	4	3	2	1	9

28. City Communication. Please rate your satisfaction with each of the following.

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	The availability of information about City operations and projects	5	4	3	2	1	9
2.	City efforts to keep residents informed about local issues	5	4	3	2	1	9
3.	The level of public involvement in City decision-making	5	4	3	2	1	9
4.	Usefulness of the information that is available on the City website	5	4	3	2	1	9
5.	Timeliness of information provided by the City	5	4	3	2	1	9
6.	Quality of the City's social media outlets (Facebook, Twitter, etc.)	5	4	3	2	1	9

29. Please CHECK ALL of the following sources you currently use to obtain or receive information about the City of Emporia.

☐ (1) City of Emporia website
 ☐ (3) The City's Facebook pages
 ☐ (5) The Emporia Gazette
☐ (2) City Commission meetings
 ☐ (4) Other social media outlets
 ☐ (6) KVOE Radio

30. Which THREE of the information sources listed in Question 29 do you MOST PREFER to obtain or receive information about the City of Emporia? [Write in your answers below using the numbers from the list in Question 29.]

1st: _____ 2nd: _____ 3rd: _____

31. Are there communication tools that you prefer that the City does not currently utilize (e.g., Podcast, Online Newsletter)?

32. Economic Development. Please rate your satisfaction with each of the following.

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1.	Quality of housing options	5	4	3	2	1	9
2.	Quality of retail/shopping	5	4	3	2	1	9
3.	Quality of restaurants	5	4	3	2	1	9
4.	Quality of entertainment options	5	4	3	2	1	9
5.	Quality of employers and employment options	5	4	3	2	1	9

33. Which THREE of the following do you think will be the biggest issues facing Emporia within the next FIVE years?

☐ (1) Retaining youth population
 ☐ (6) Quality of life/entertainment options
☐ (2) Improving housing supply
 ☐ (7) Crime
☐ (3) Economic development
 ☐ (8) Water/Wastewater maintenance and utility bill rates
☐ (4) Street repair/maintenance
 ☐ (9) Other: _____
☐ (5) High taxes/property taxes/finances

34. If the City were to focus on attracting new housing choices for the community, please select the THREE housing types you feel are most needed in Emporia.

- | | |
|---|--|
| ☐ (1) Entry-level single-family homes | ☐ (6) Senior housing (independent living) |
| ☐ (2) Mid-range single-family homes | ☐ (7) Senior housing (assisted/nursing home) |
| ☐ (3) Large estate single-family homes | ☐ (8) Accessory apartments (granny-flats/garage suites) |
| ☐ (4) Townhomes or row houses | ☐ (9) Low maintenance patio homes |
| ☐ (5) Apartments or lofts | |

35. Which THREE of the following do you think are most important in the next FIVE years?

- | | |
|--|--|
| ☐ (1) Retail growth downtown | ☐ (6) Infill housing investments (vacant lot redevelopment) |
| ☐ (2) Industrial growth at Park 3 and Park 4 | ☐ (7) Suburban housing investments (new subdivisions) |
| ☐ (3) Restaurant growth | ☐ (8) Downtown housing investments (loft apartments) |
| ☐ (4) Entertainment business growth | ☐ (9) White collar job growth |
| ☐ (5) Growing entrepreneurship (locally owned startups) | |

36. Please rate your level of agreement with the following actions that could be taken by the City of Emporia.

The City of Emporia should.....		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Don't Know
1.	Subsidize and provide support resources for special events (Dynamic Disc Open/Unbound Gravel)	5	4	3	2	1	9
2.	Subsidize and provide support resources for Emporia State	5	4	3	2	1	9
3.	Subsidize and provide support resources for Flint Hills Technical College	5	4	3	2	1	9
4.	Subsidize and provide support resources for Emporia Main Street	5	4	3	2	1	9
5.	Subsidize and provide support resources for Emporia Regional Development Authority (Economic Development Agency)	5	4	3	2	1	9
6.	Subsidize and provide support resources for Visit Emporia	5	4	3	2	1	9
7.	Play an active role in acquiring vacant or dilapidated properties as part of a strategy to advance redevelopment efforts	5	4	3	2	1	9

37. Do you think the City of Emporia does a good job supporting the local small business community?

☐ (1) Yes ☐ (2) No ☐ (9) Don't know

38. Would you support reducing the number of railroad crossings to build fewer safer crossings without regular horn noise?

☐ (1) Yes ☐ (2) No ☐ (9) Don't know

39. Do you think downtown Emporia is more successful and vibrant compared to five years ago?

☐ (1) Yes ☐ (2) No ☐ (9) Don't know

40. Do you think the appearance of downtown Emporia has improved over the last five years?

☐ (1) Yes ☐ (2) No ☐ (9) Don't know

Demographics

41. What brought you to Emporia?

- | | |
|--|---|
| ☐ (1) Born and/or raised in Emporia | ☐ (5) Friends |
| ☐ (2) Emporia State/Flint Hills Tec community | ☐ (6) Regional hub |
| ☐ (3) Employment | ☐ (7) Spouse |
| ☐ (4) Family | ☐ (8) Other: _____ |

42. Approximately how many years have you lived in Emporia?

- ☐ (1) Less than 2 years ☐ (4) 11-15 years ☐ (7) More than 30 years
☐ (2) 2-5 years ☐ (5) 16-20 years
☐ (3) 6-10 years ☐ (6) 21-30 years

43. What is your age? _____ years

44. What is the highest level of formal education you have completed?

- ☐ (1) Grade school ☐ (4) College graduate ☐ (7) Technical/Trade school
☐ (2) High school ☐ (5) Graduate work
☐ (3) Some college ☐ (6) Graduate degree

45. Do you work in the City of Emporia? ☐ (1) Yes ☐ (2) No

46. Do you own or rent your home in Emporia? ☐ (1) Own ☐ (2) Rent

47. Which of the following best describes your total annual household income?

- ☐ (1) Under \$25,000 ☐ (4) \$75,000-\$99,999 ☐ (7) \$150,000-\$199,999
☐ (2) \$25,000-\$49,999 ☐ (5) \$100,000-\$124,999 ☐ (8) \$200,000 or more
☐ (3) \$50,000-\$74,999 ☐ (6) \$125,000-\$149,999

48. Which of the following best describes your race/ethnicity? [Check all that apply.]

- ☐ (01) Asian or Asian Indian ☐ (05) Native Hawaiian or other Pacific Islander
☐ (02) Black or African American ☐ (06) Hispanic, Spanish, or Latino/a/x
☐ (03) American Indian or Alaska Native ☐ (99) Other: _____
☐ (04) White

49. Your gender: ☐ (1) Male ☐ (2) Female ☐ (3) Other: _____

50. Are you registered to vote? ☐ (1) Yes ☐ (2) No

51. Would be willing to participate in a focus group sponsored by the City of Emporia to discuss some of the issues addressed in this survey?

- ☐ (1) Yes [Answer Q51a.] ☐ (2) No

51a. Please provide your contact information below. Your contact information will be recorded separately from your responses to the survey.

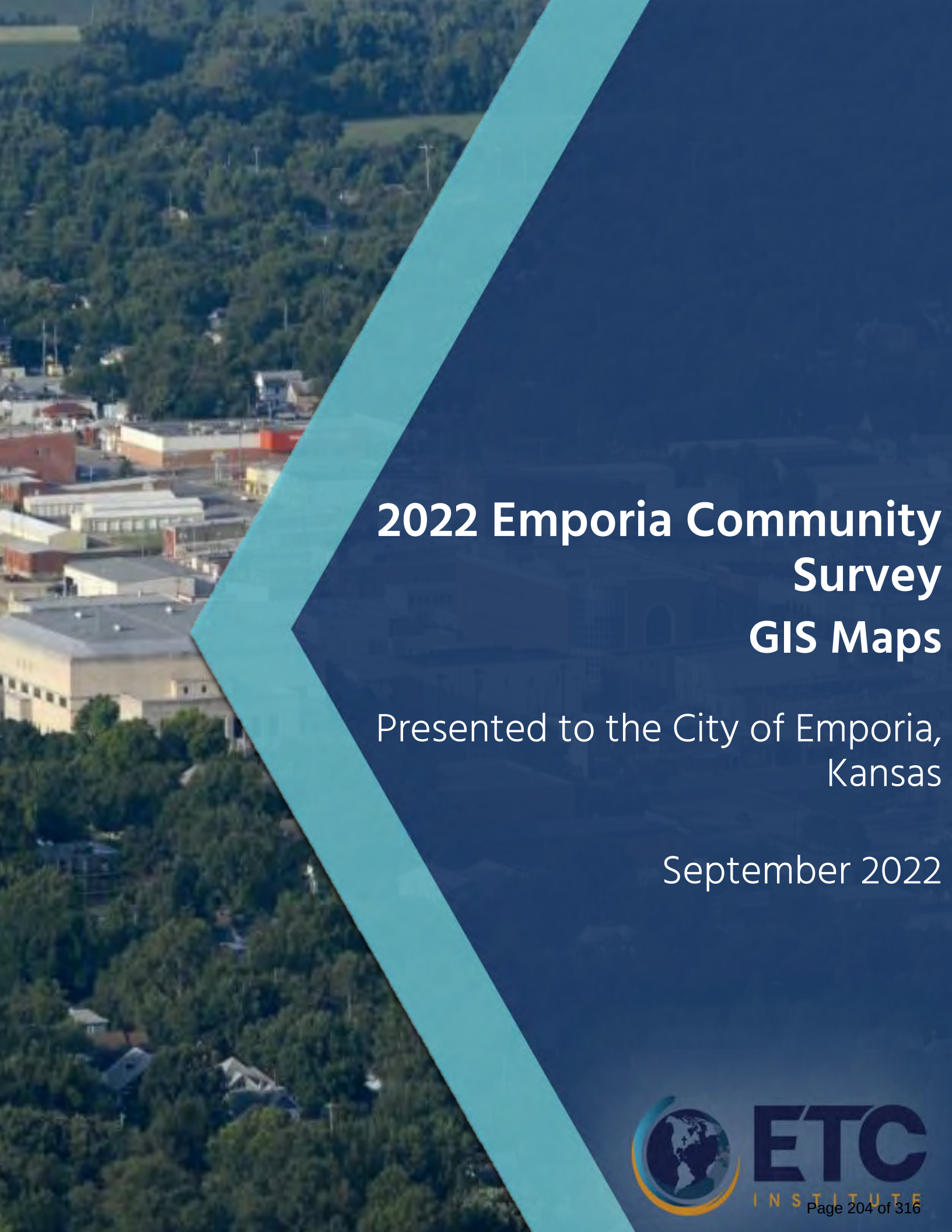
Name: _____ Phone: _____

E-mail: _____

This concludes the survey. Thank you for your time!

Please return your completed survey in the enclosed postage-paid envelope addressed to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain anonymous. The information printed to the right will only be used to help identify needs and priorities in different areas of the region. If your address is not correct, please provide the correct information. Thank you.



2022 Emporia Community Survey GIS Maps

Presented to the City of Emporia,
Kansas

September 2022



ETC
INSTITUTE

Interpreting the Maps

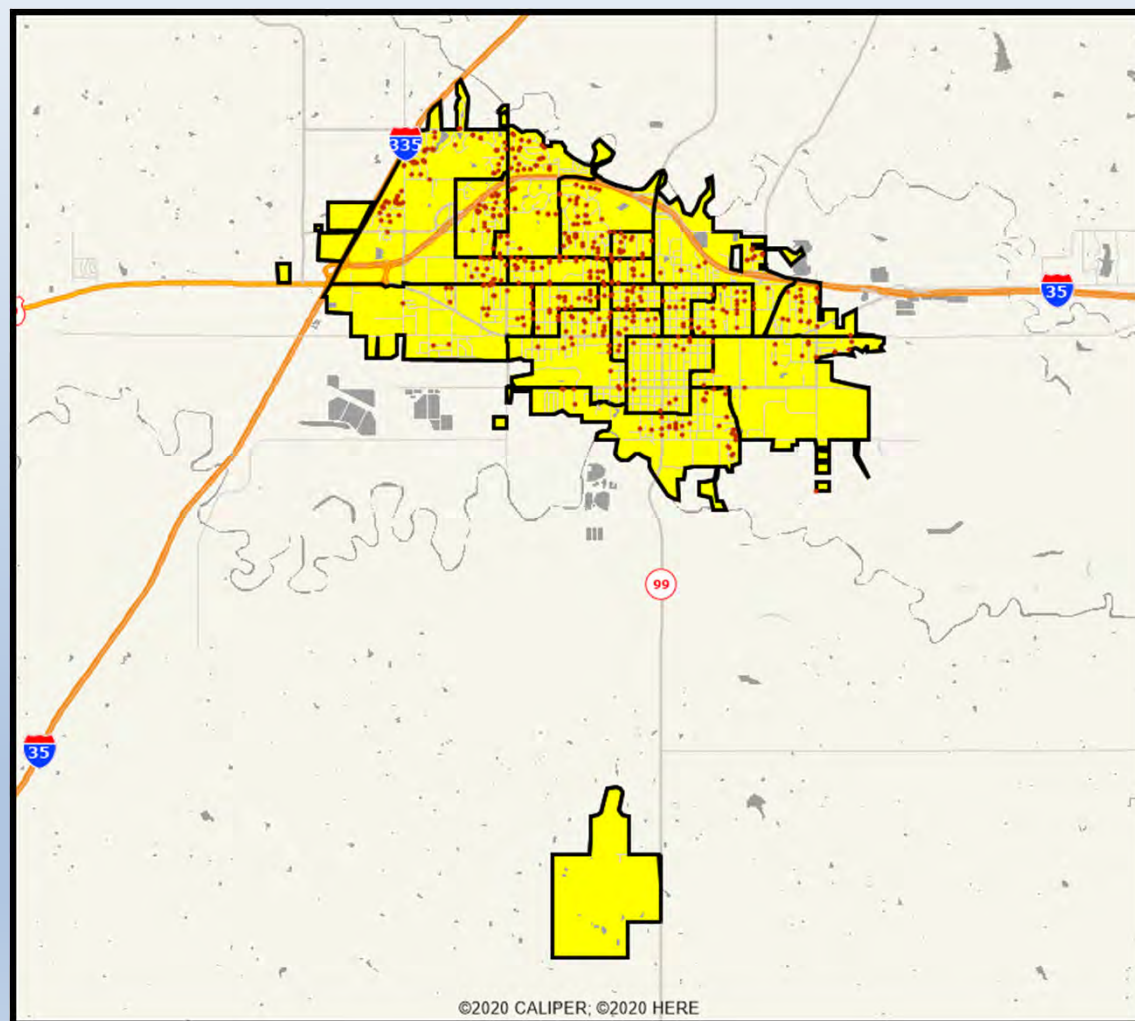
The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

When reading the maps, please use the following color scheme as a guide:

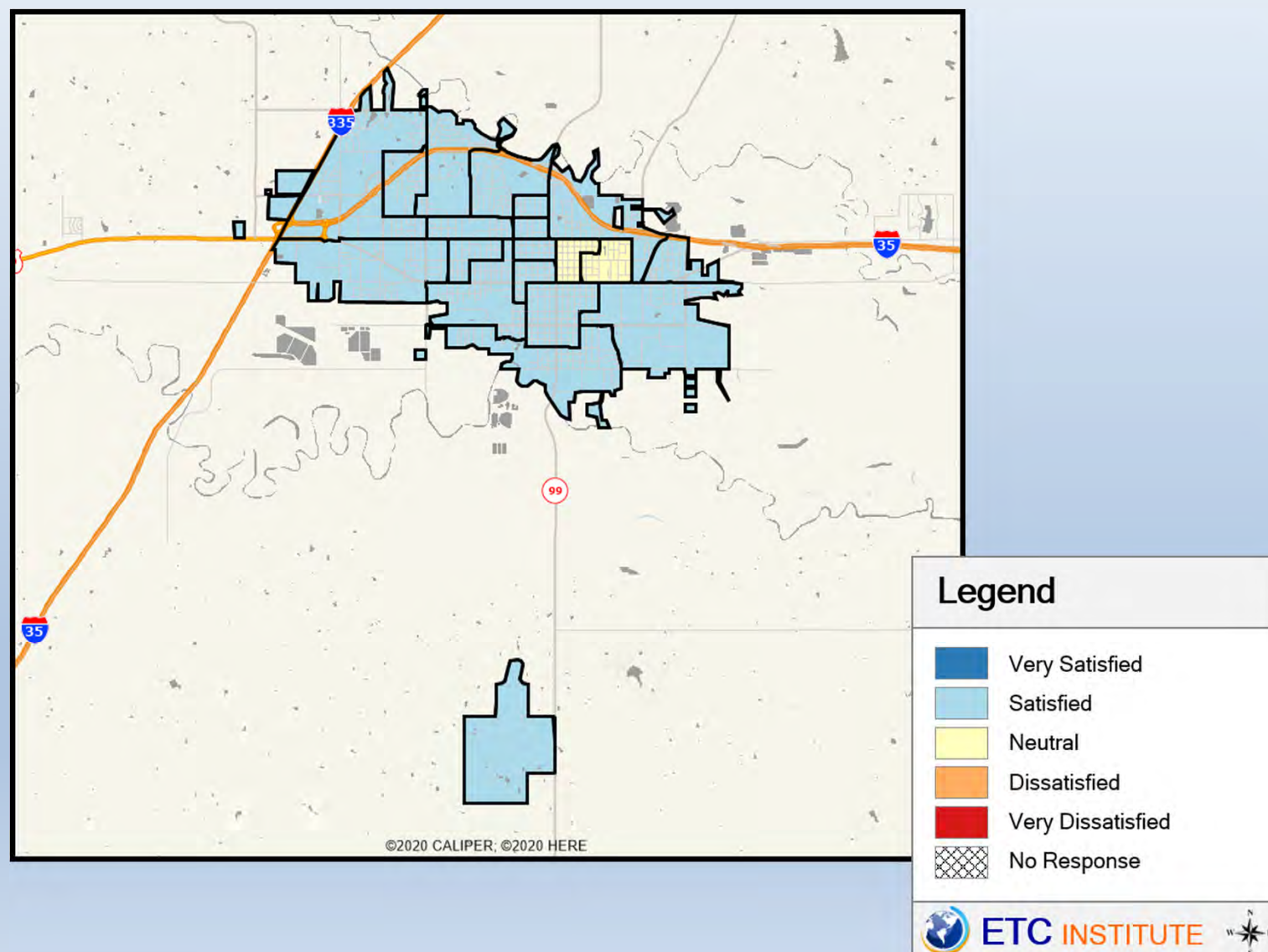
- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

Location of Respondents

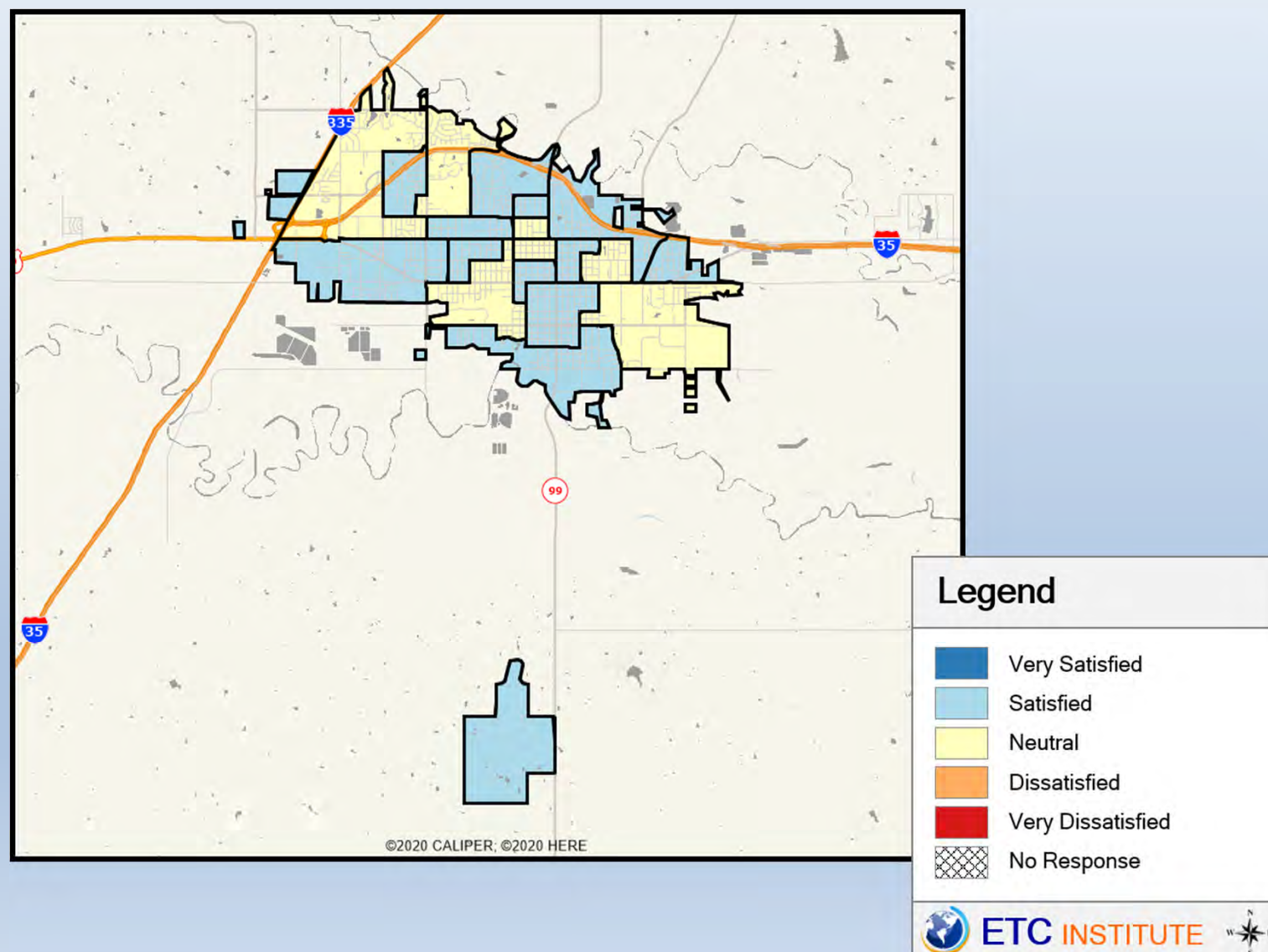
(Boundary by Census Block Group)



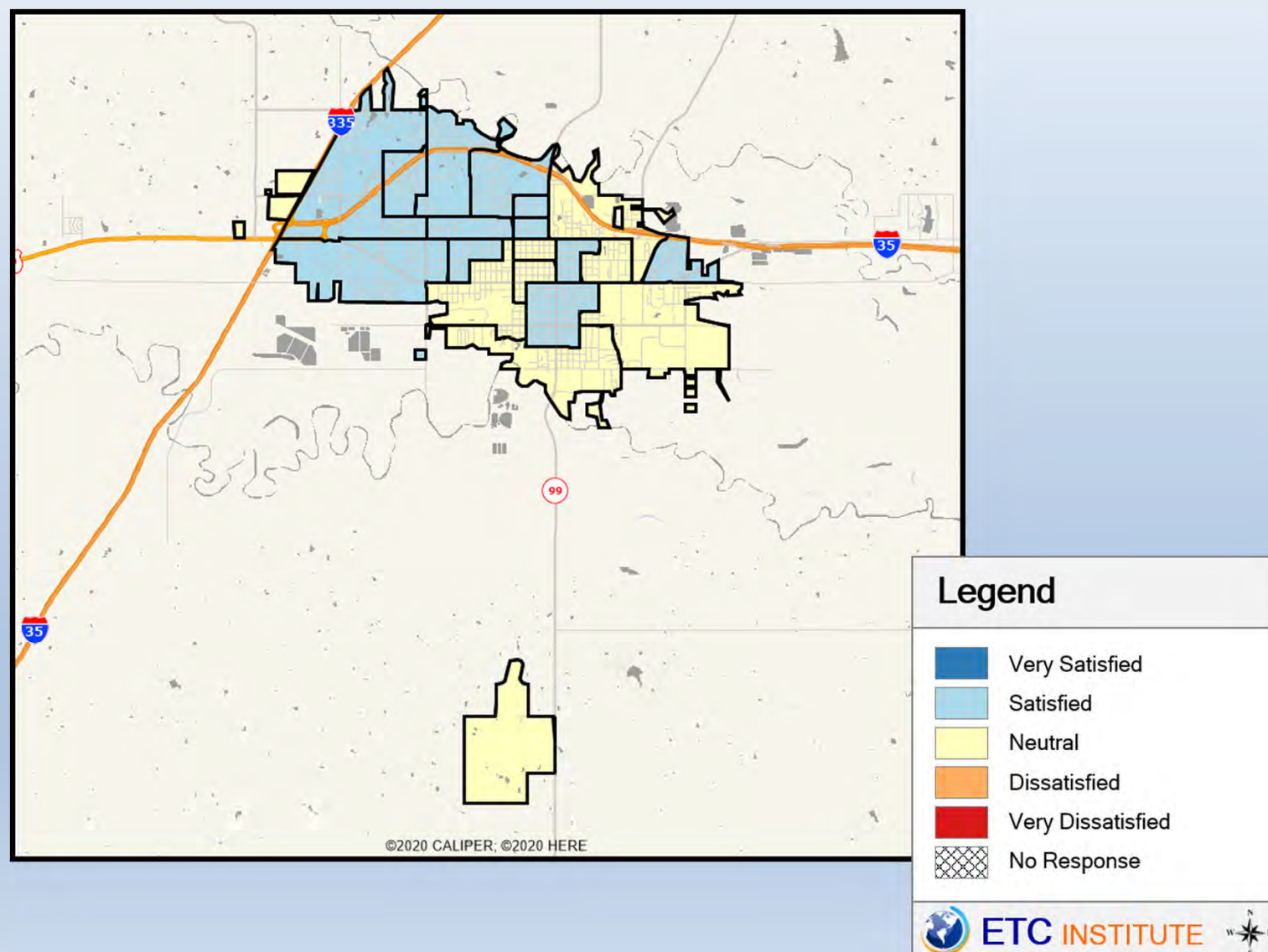
Q1-1. Overall quality of life in Emporia



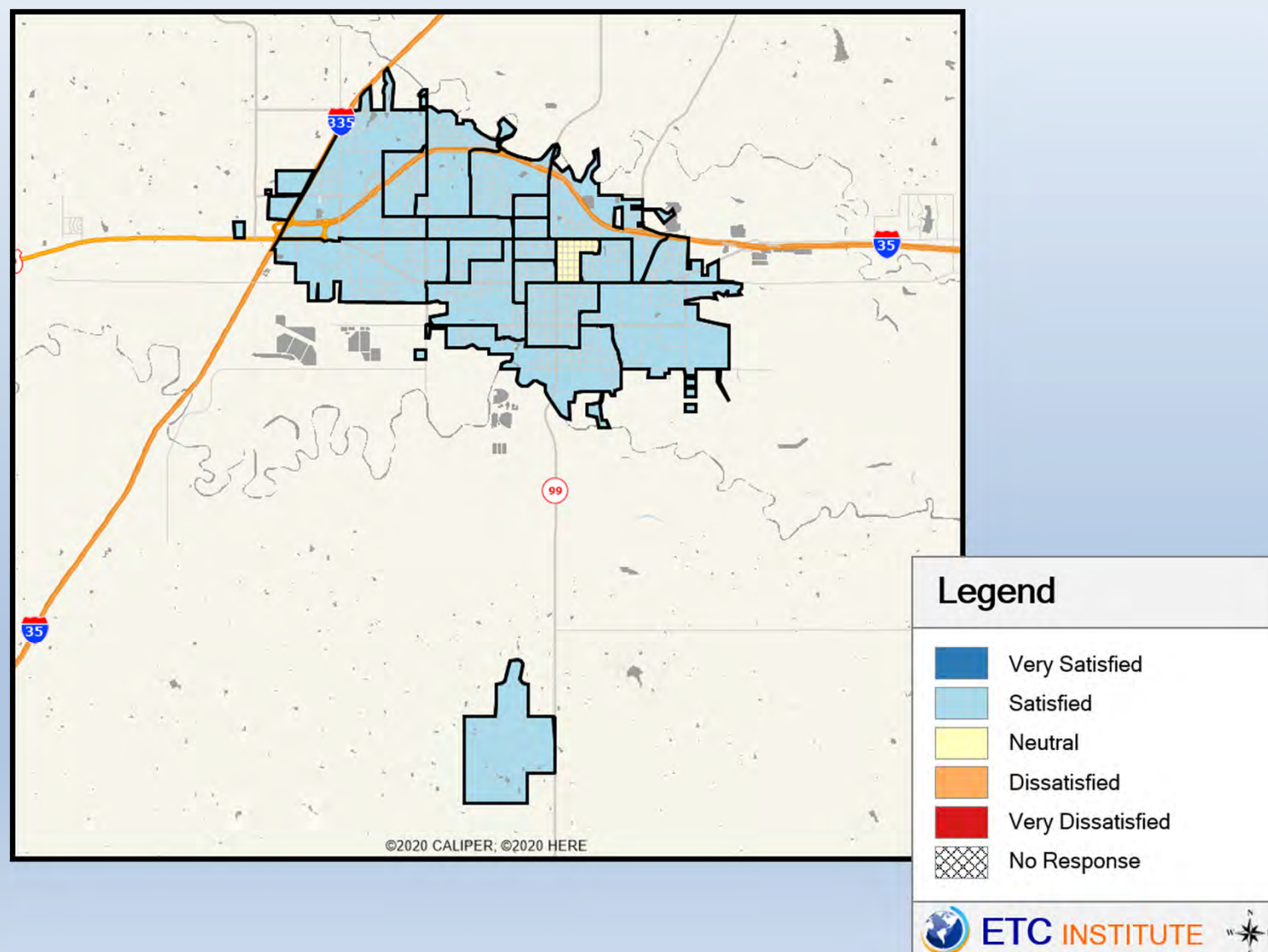
Q1-2. Overall image/appearance/aesthetics of the community



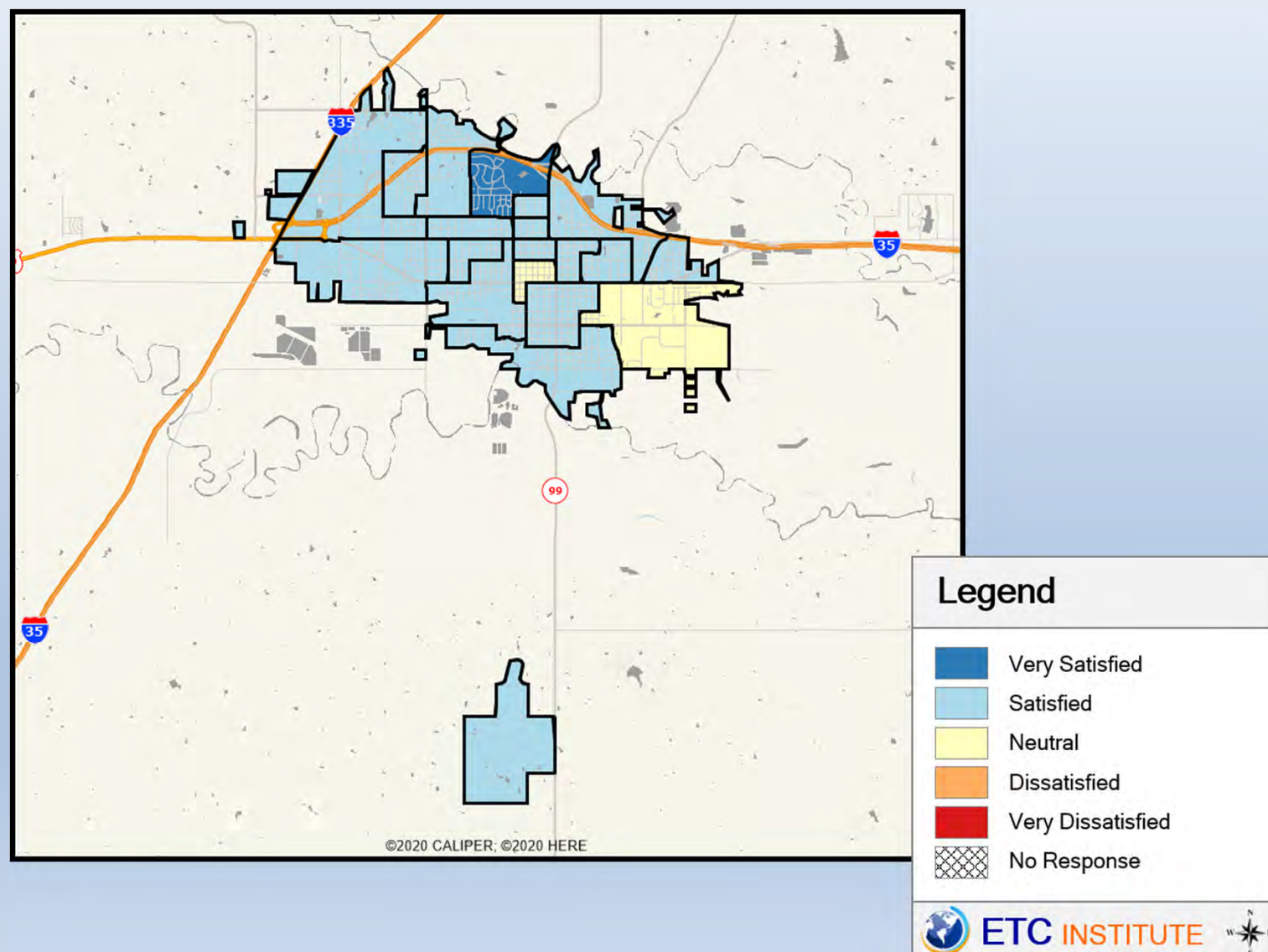
Q1-3. Overall quality of services provided by the City of Emporia



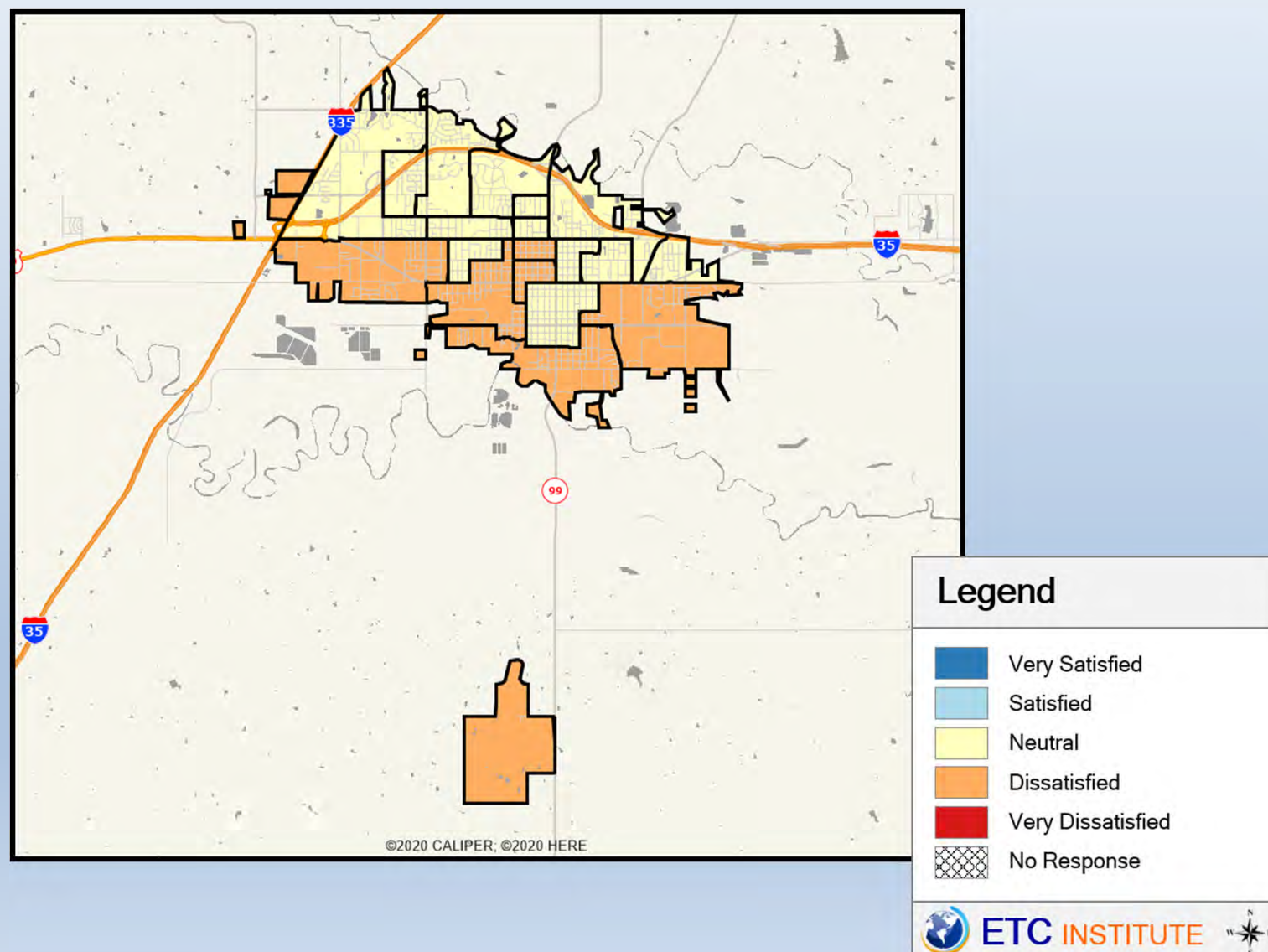
Q1-4. Overall quality of Downtown Emporia



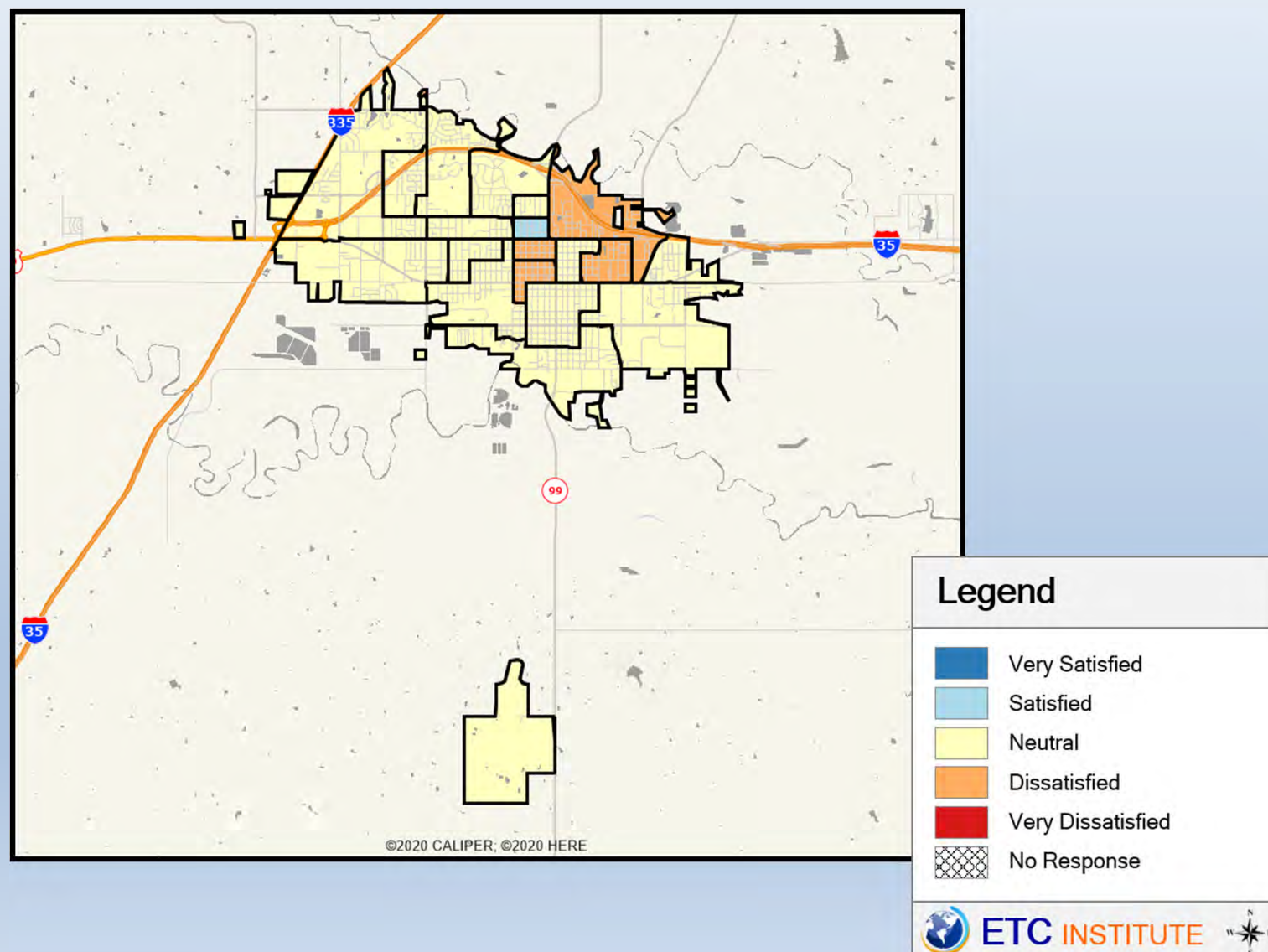
Q1-5. Overall feeling of safety in the community



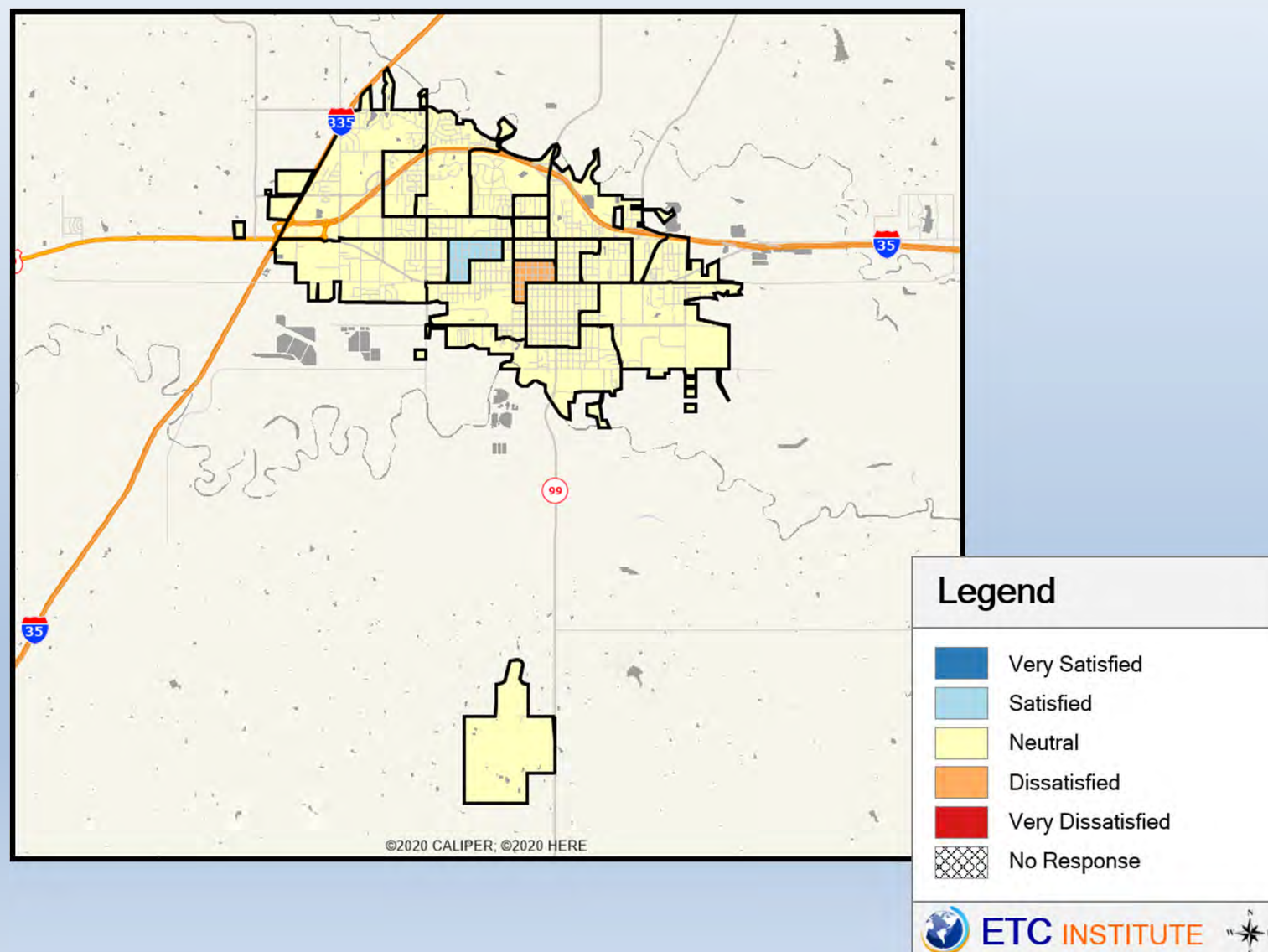
Q1-6. Overall quality of housing options



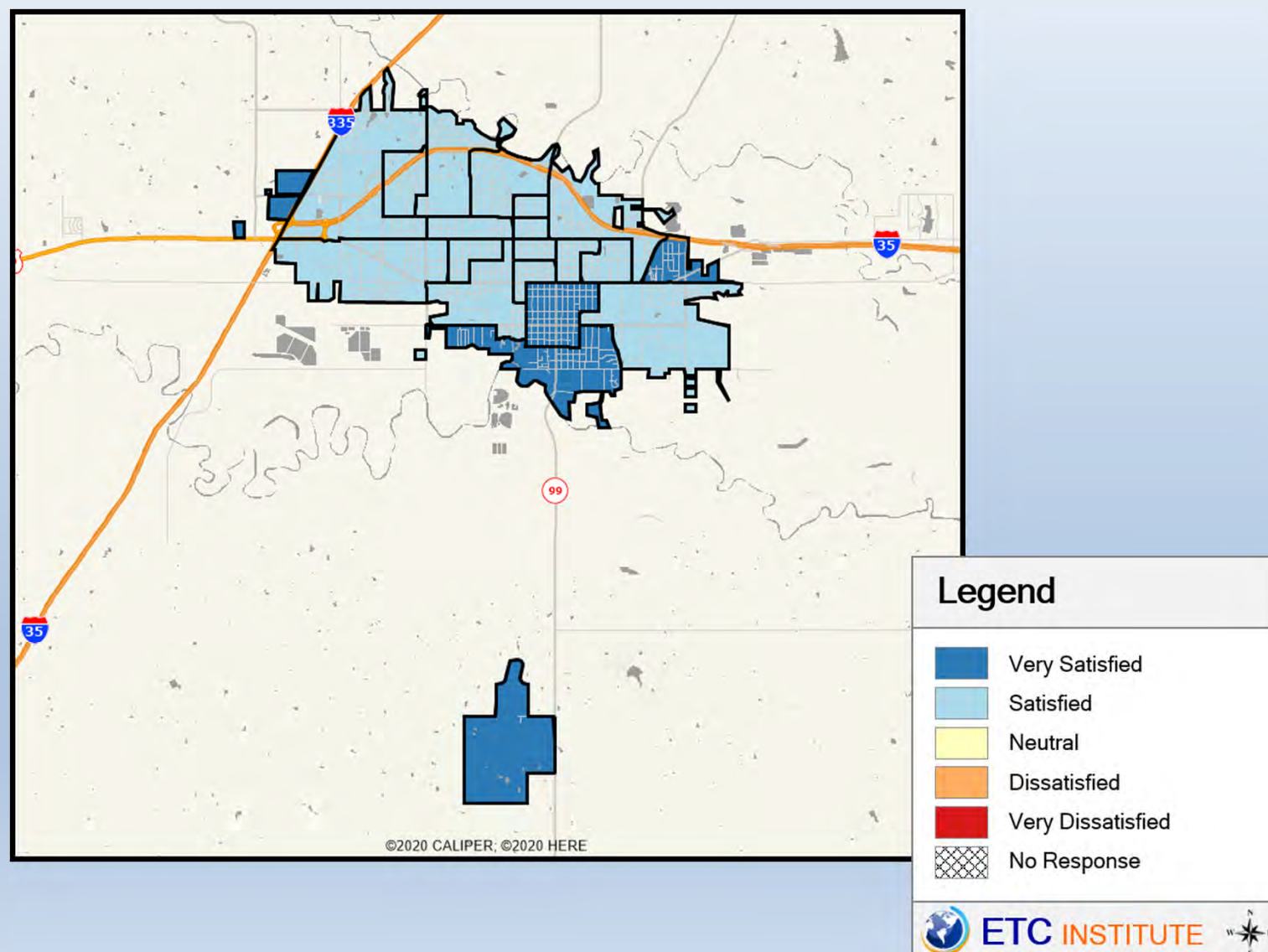
Q1-7. Overall value that you receive for your City tax dollars and fees



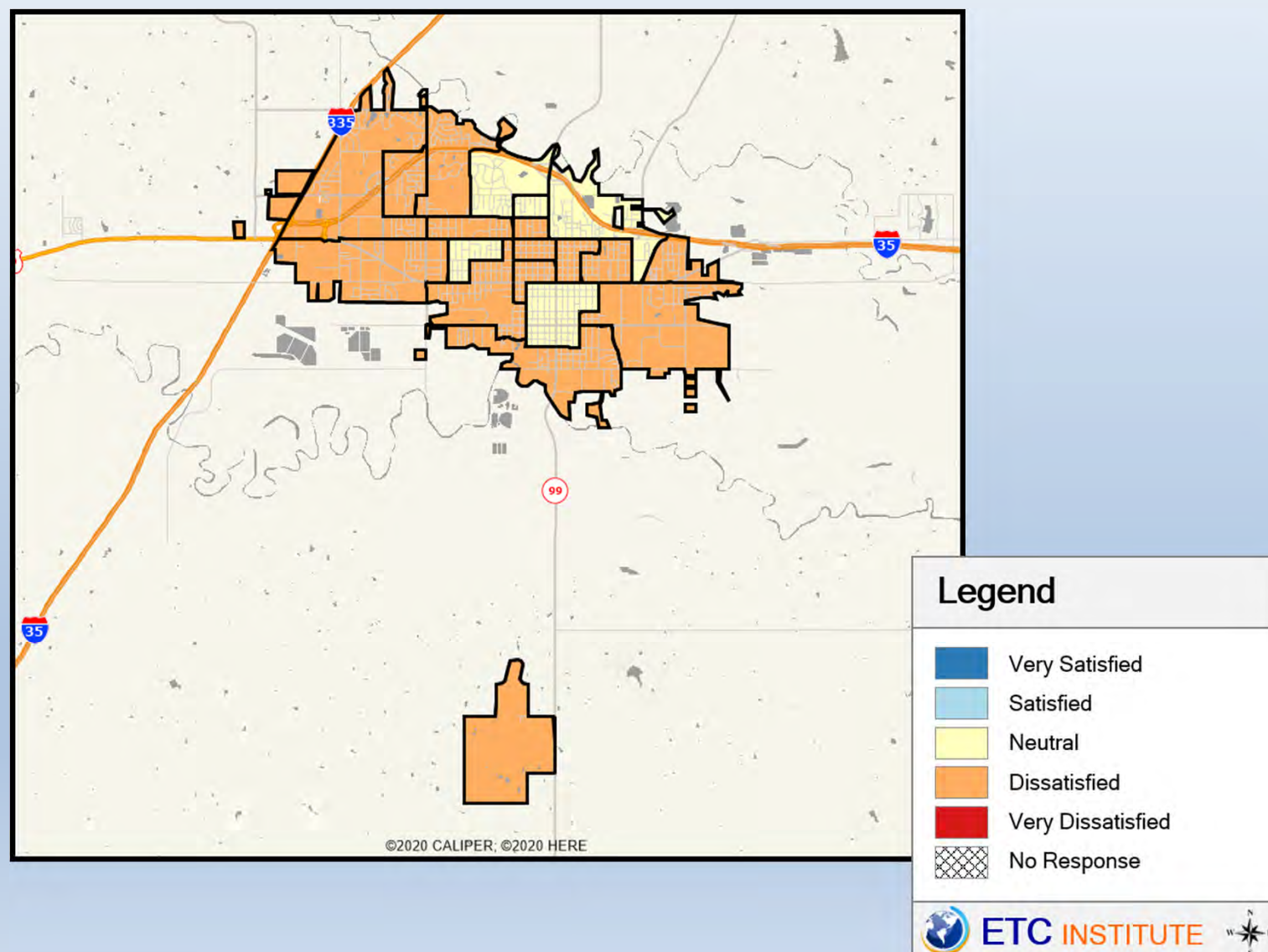
Q1-8. Overall progress on development and redevelopment efforts



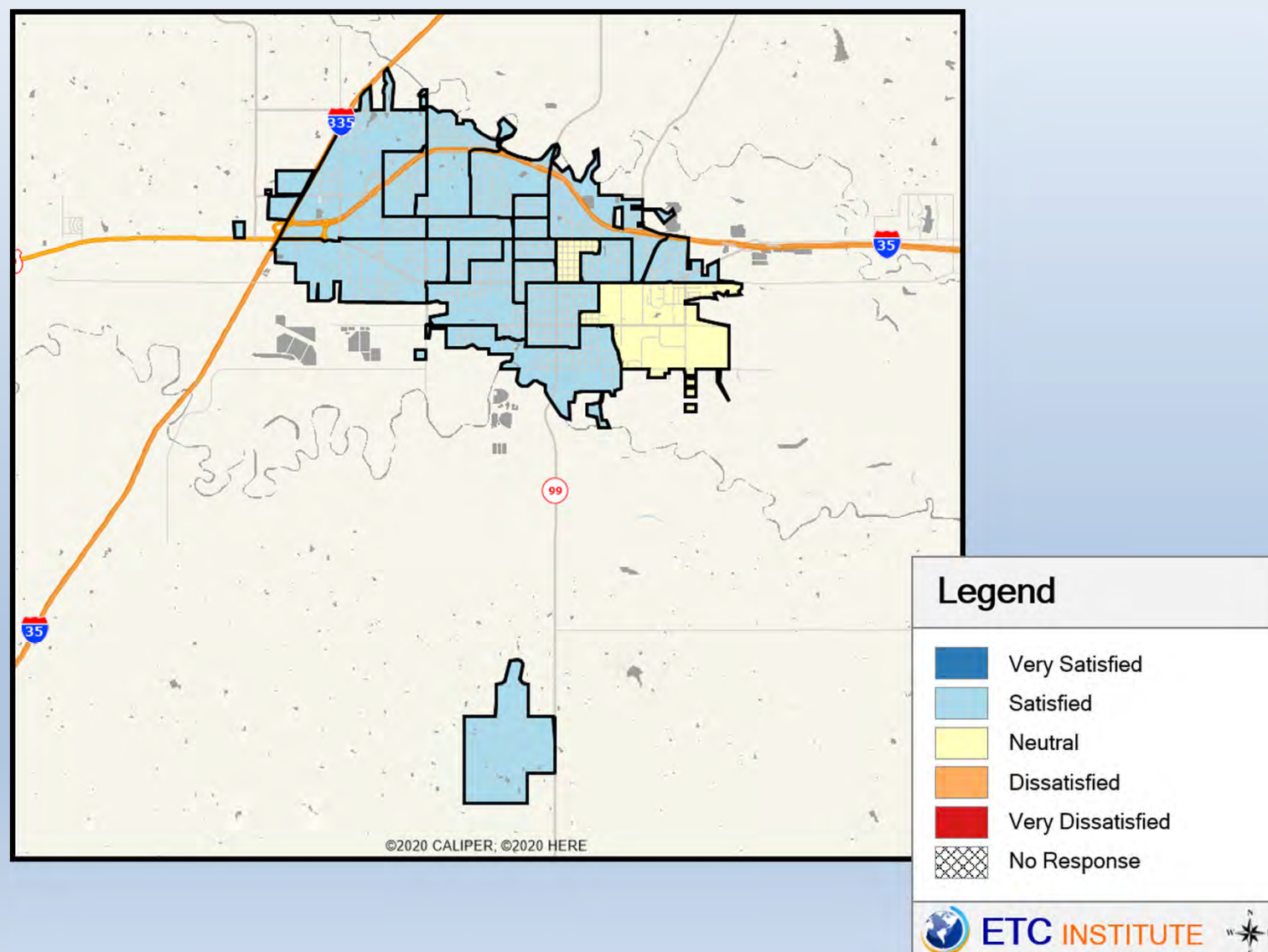
Q2-1. Overall quality of parks and other City facilities



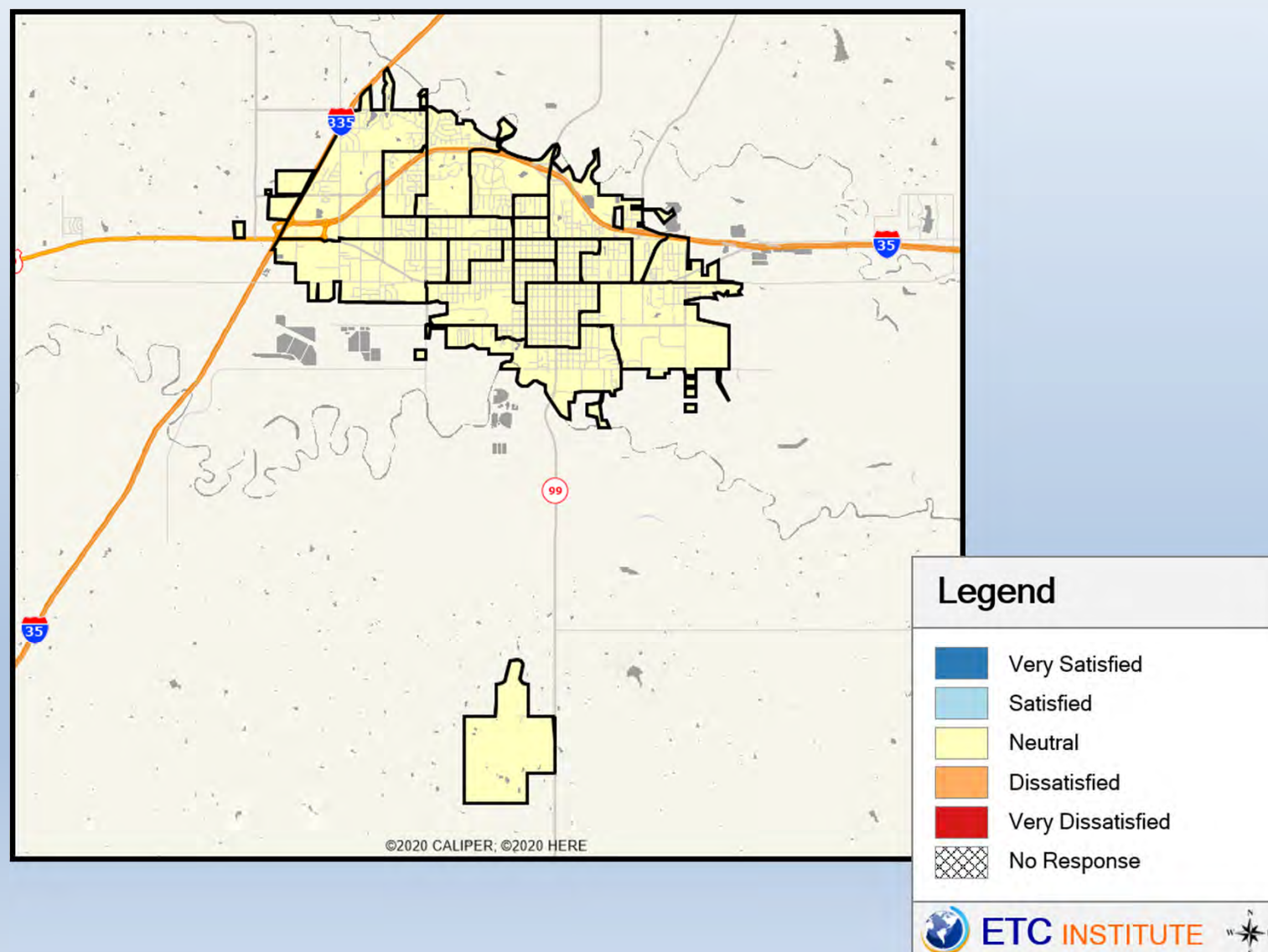
Q2-2. Overall condition of streets/bridges/sidewalks



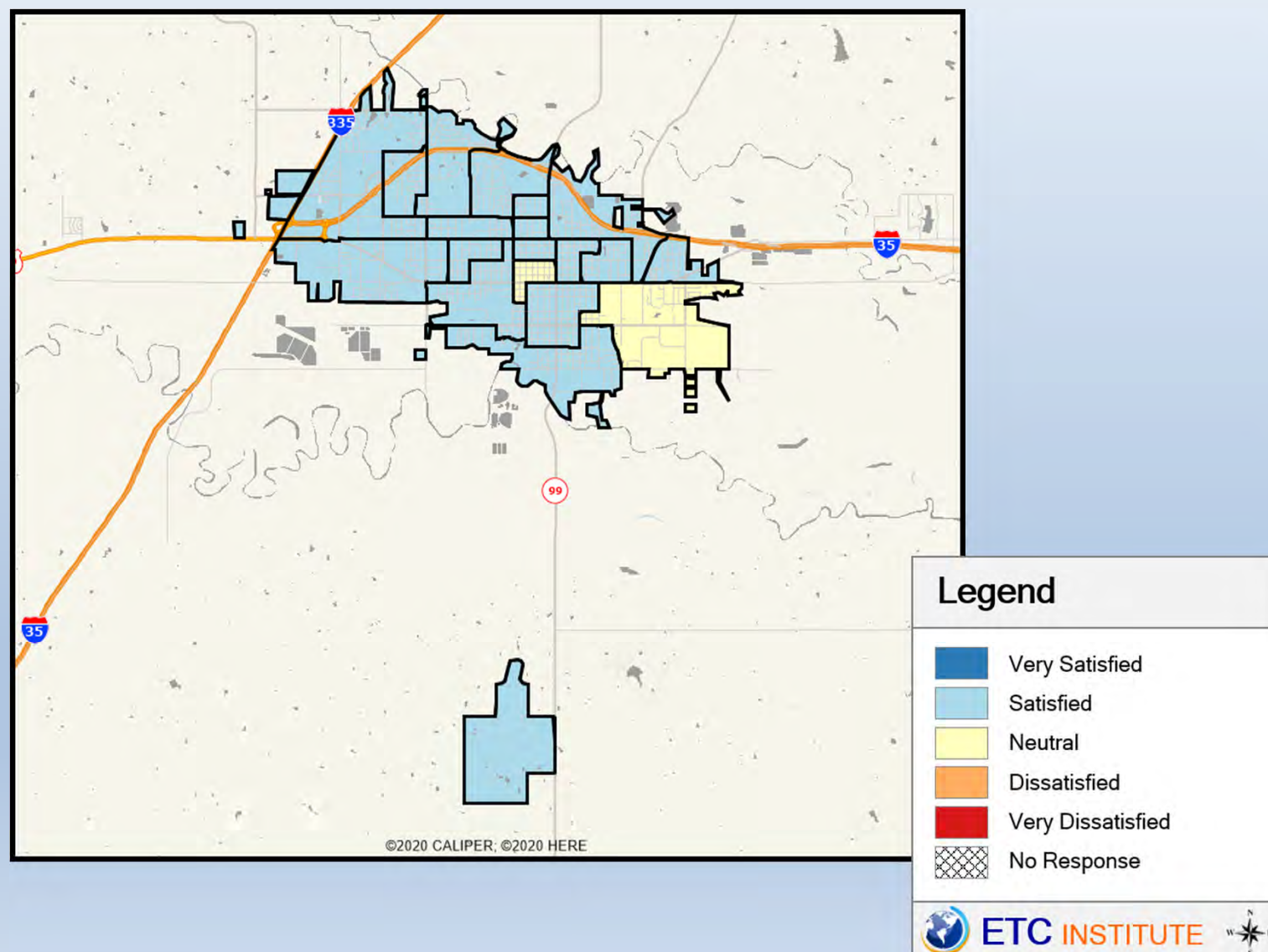
Q2-3. Overall quality of water and wastewater utility services



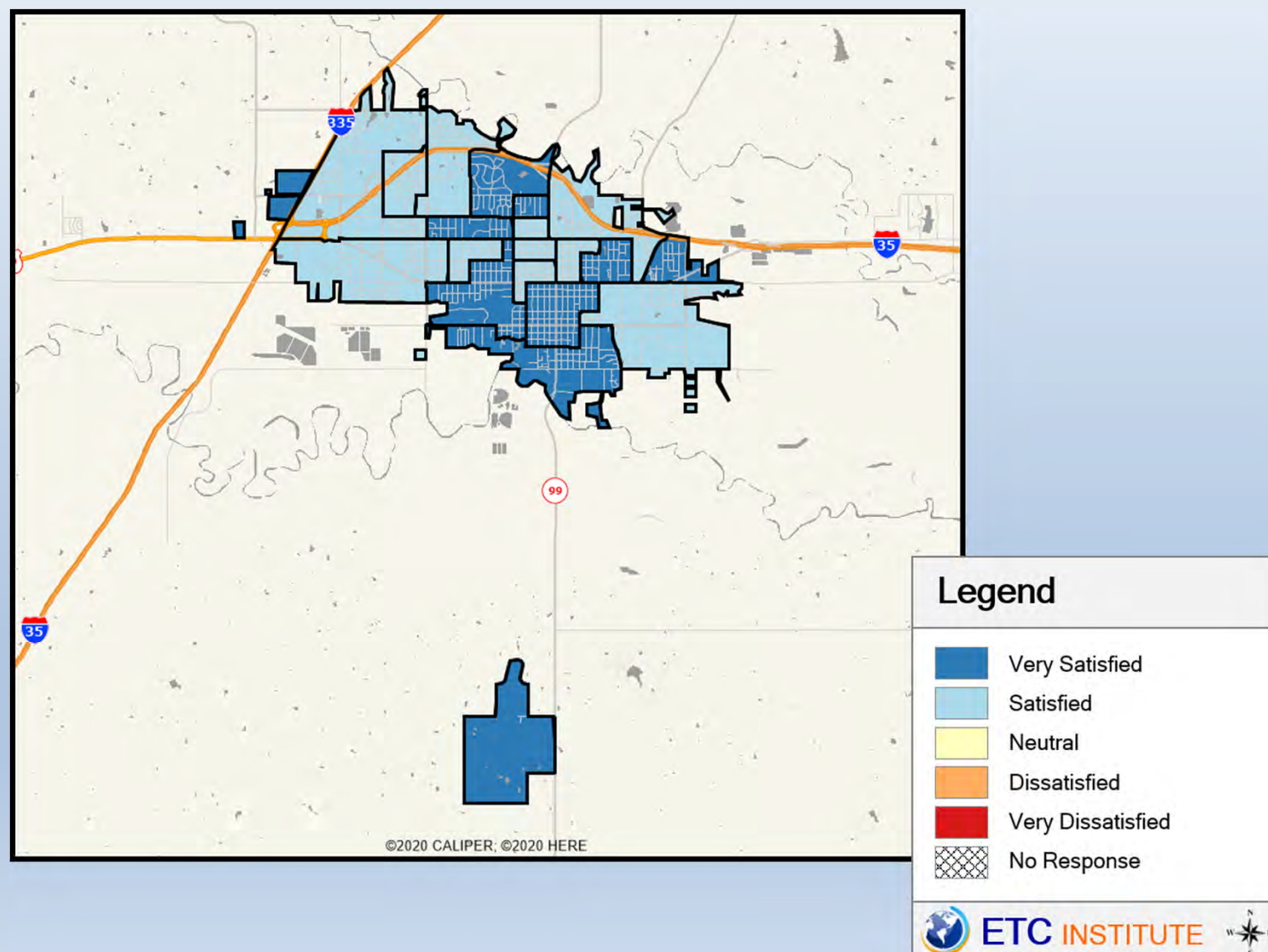
Q2-4. Overall enforcement of City codes/ordinances



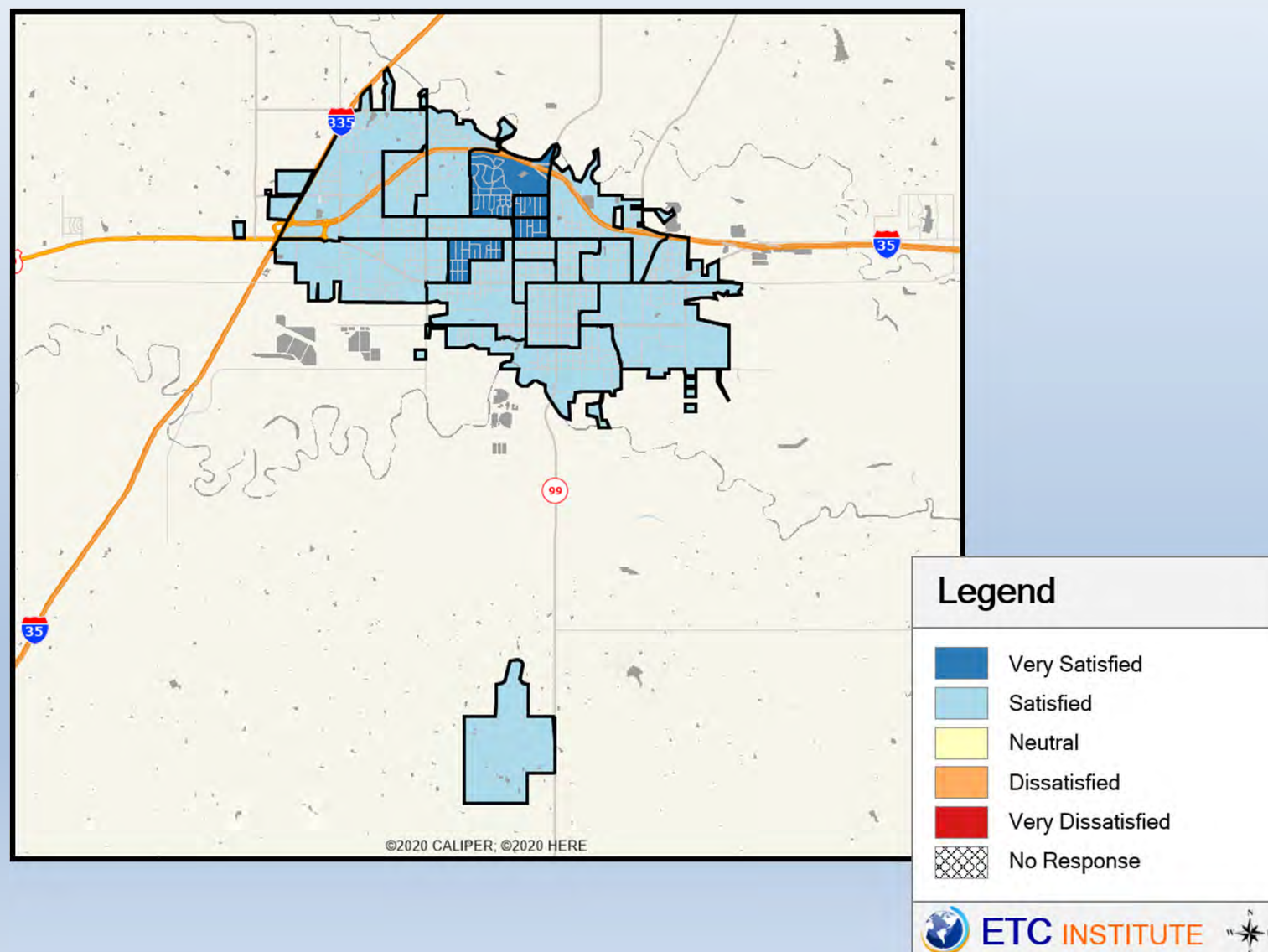
Q2-5. Overall quality of police department services



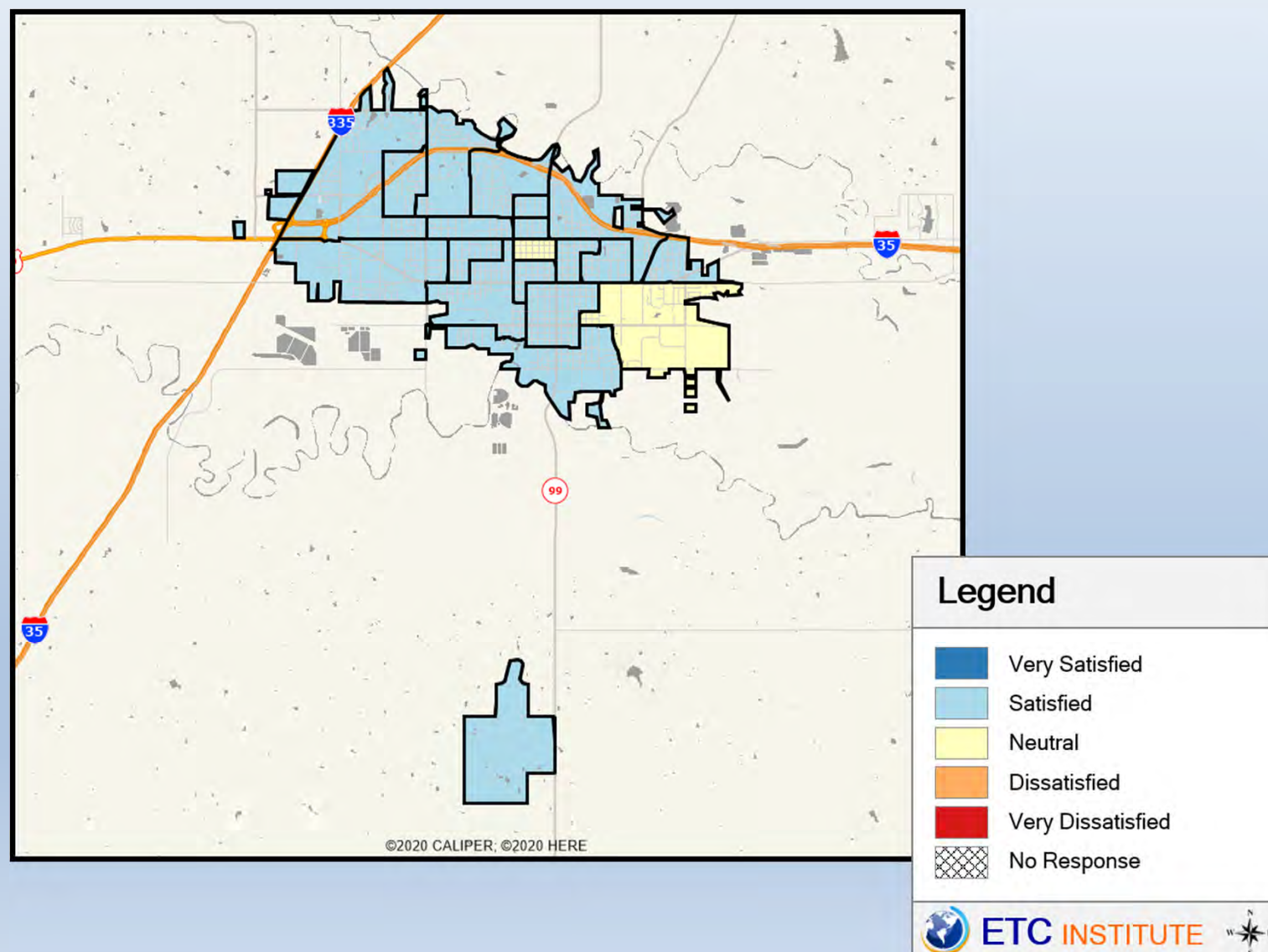
Q2-6. Overall quality of fire department services



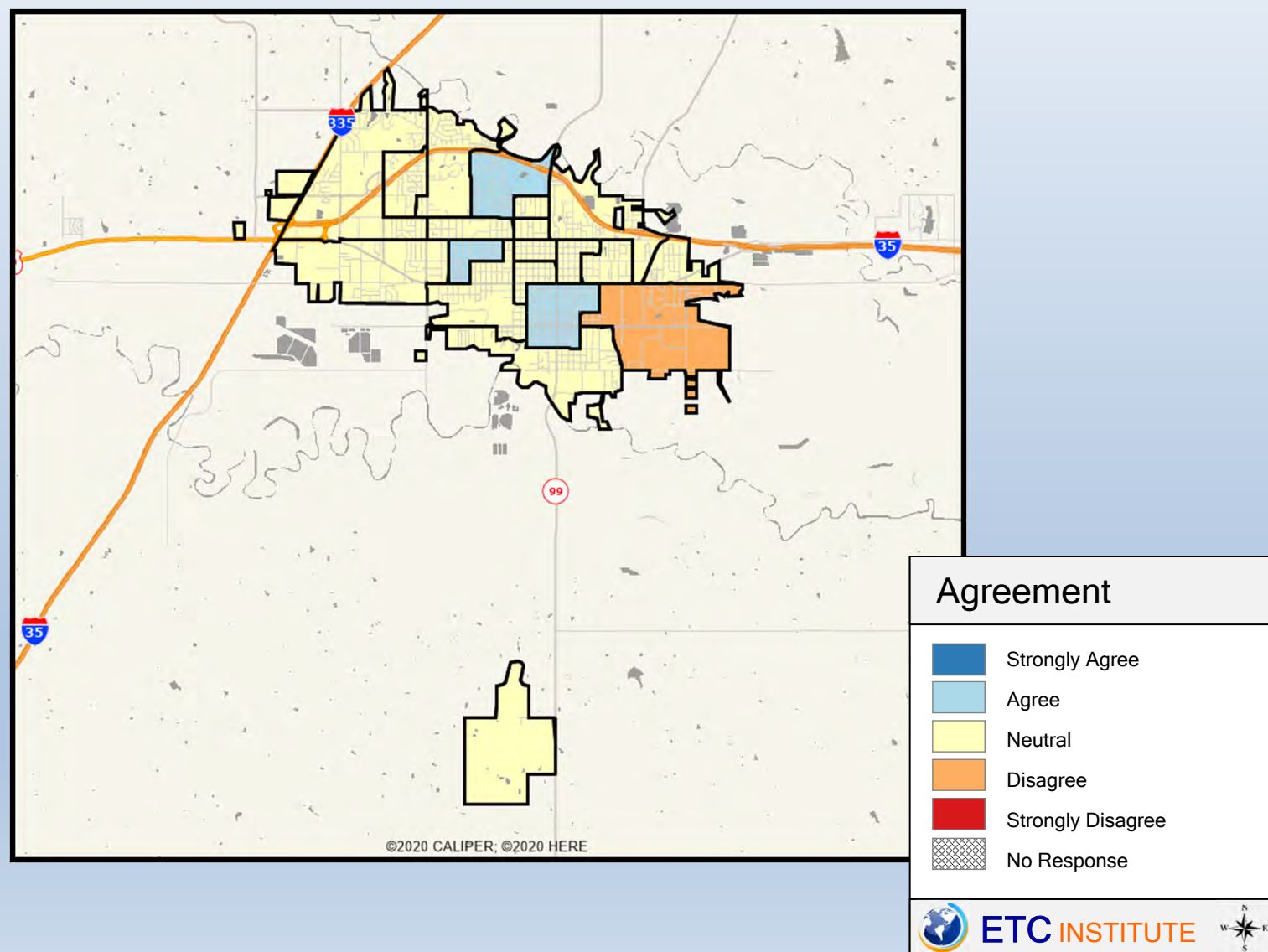
Q2-7. Overall quality of City solid waste and recycling services



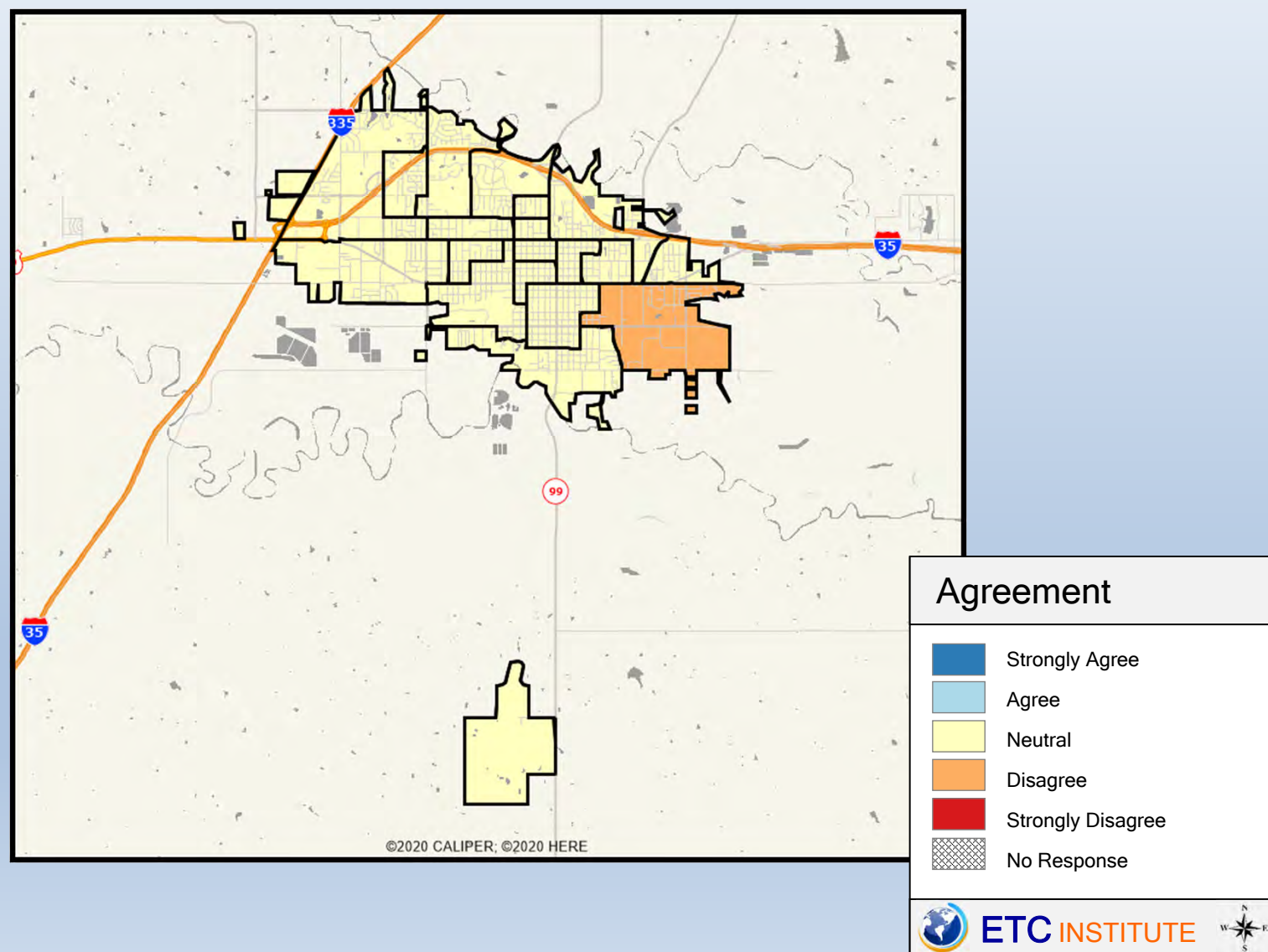
Q2-8. Overall customer service experience with City employees



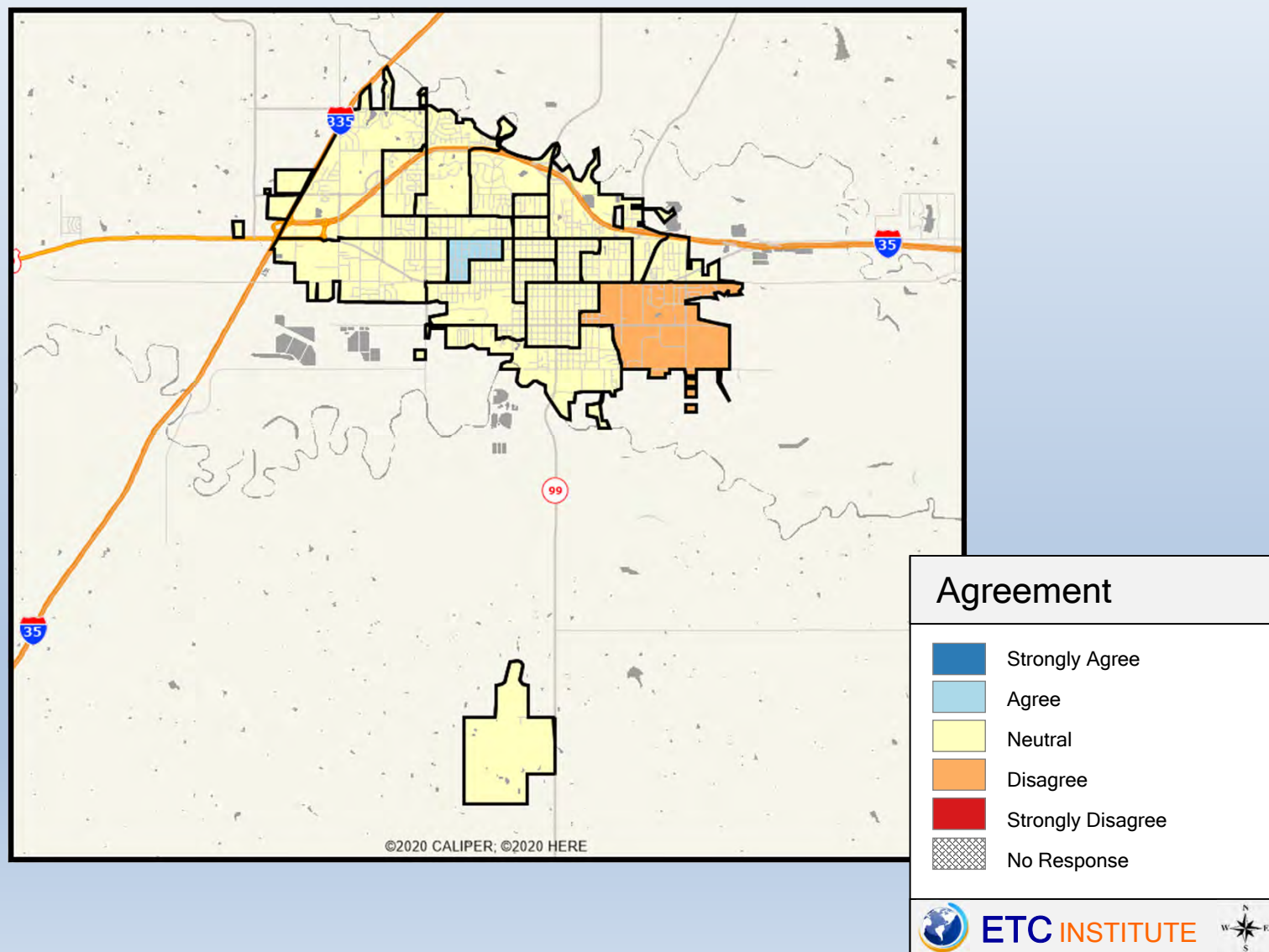
Q4-1. Emporia's City government is democratic and representative



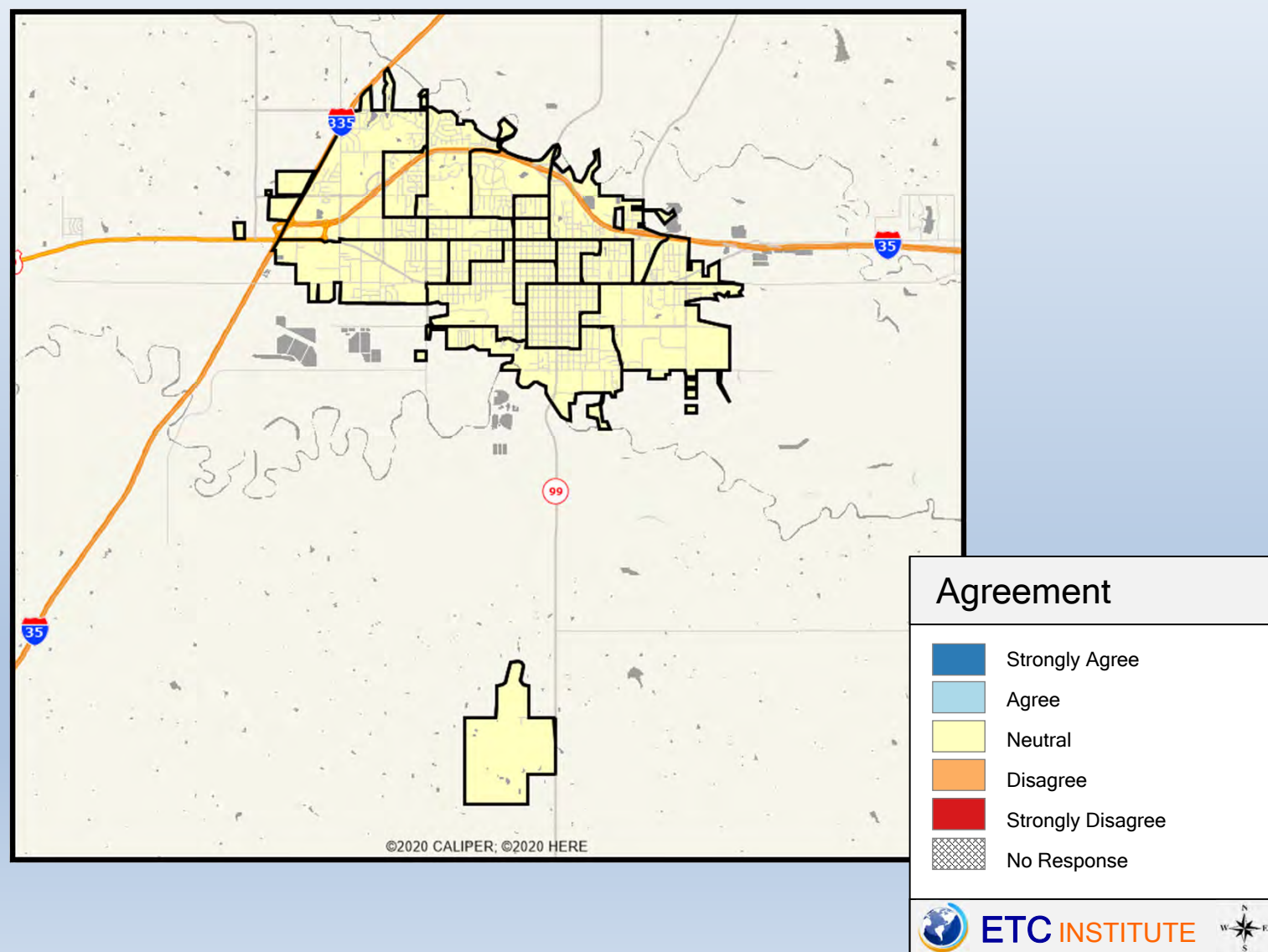
Q4-2. Emporia's City government is transparent



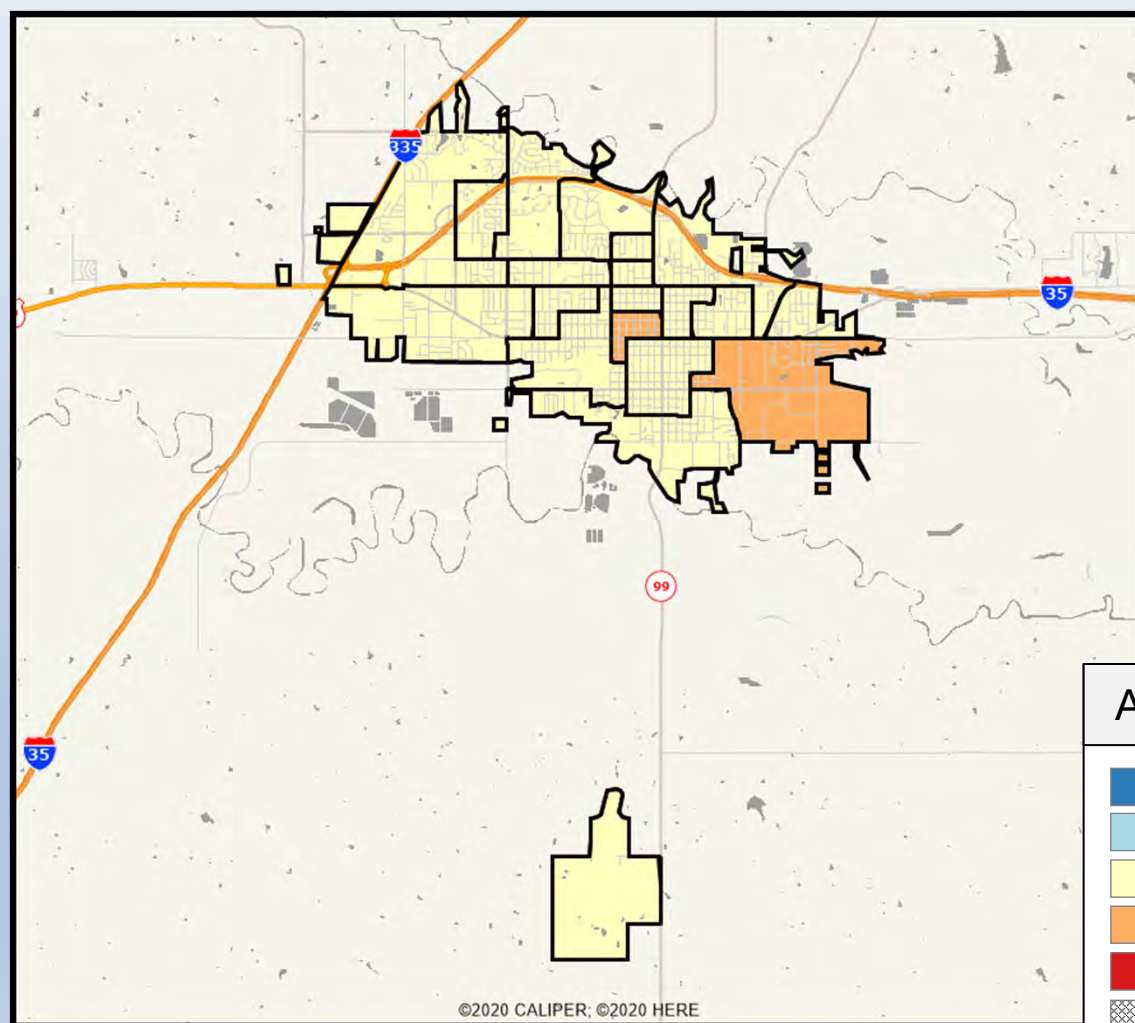
Q4-3. The City of Emporia is efficient



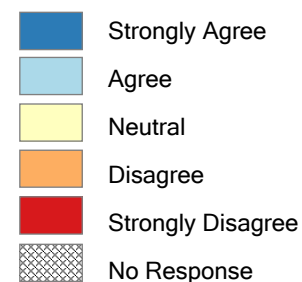
Q4-4. The City of Emporia is innovative



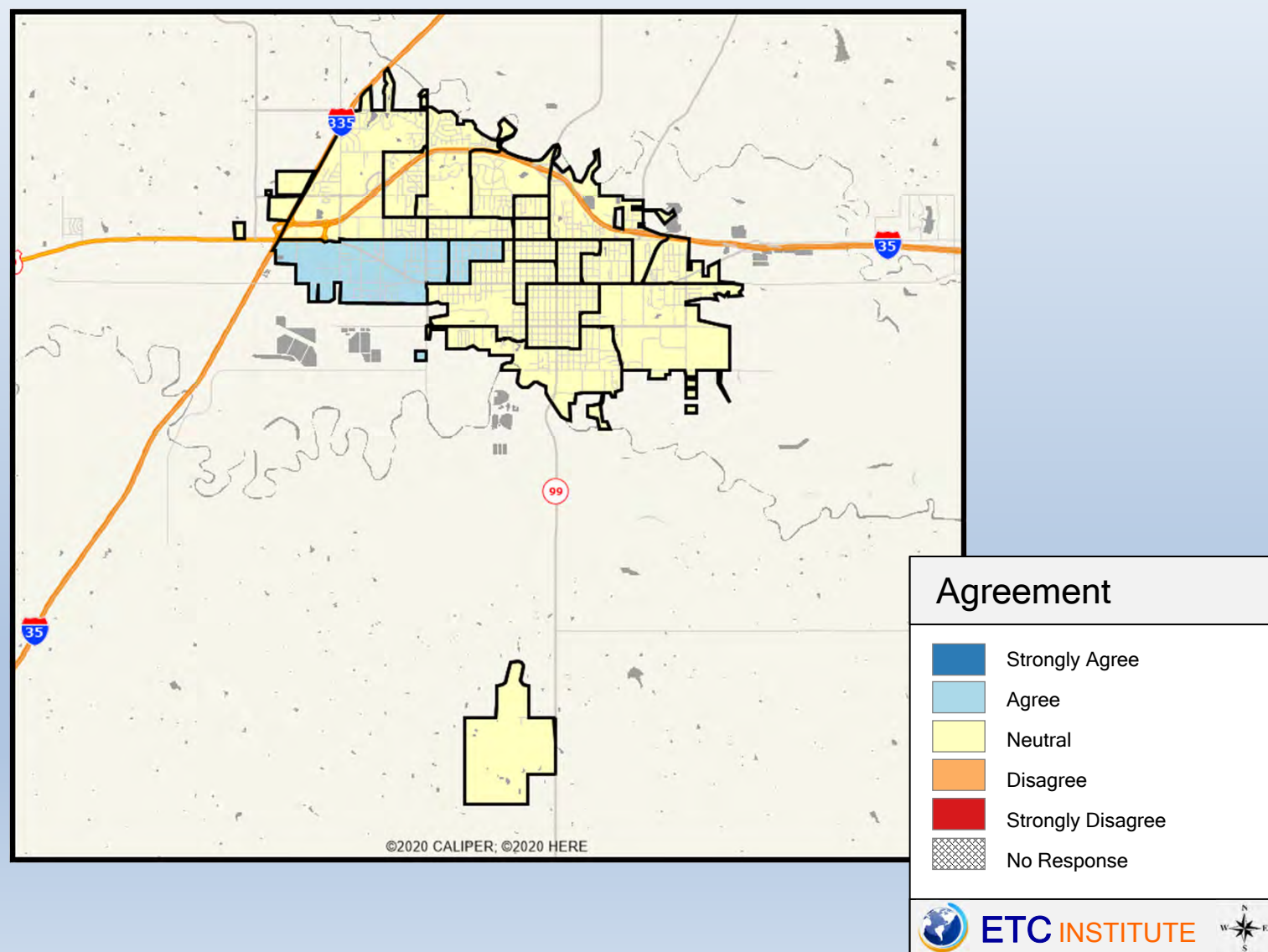
Q4-5. The City of Emporia's leadership is accessible/available/visible



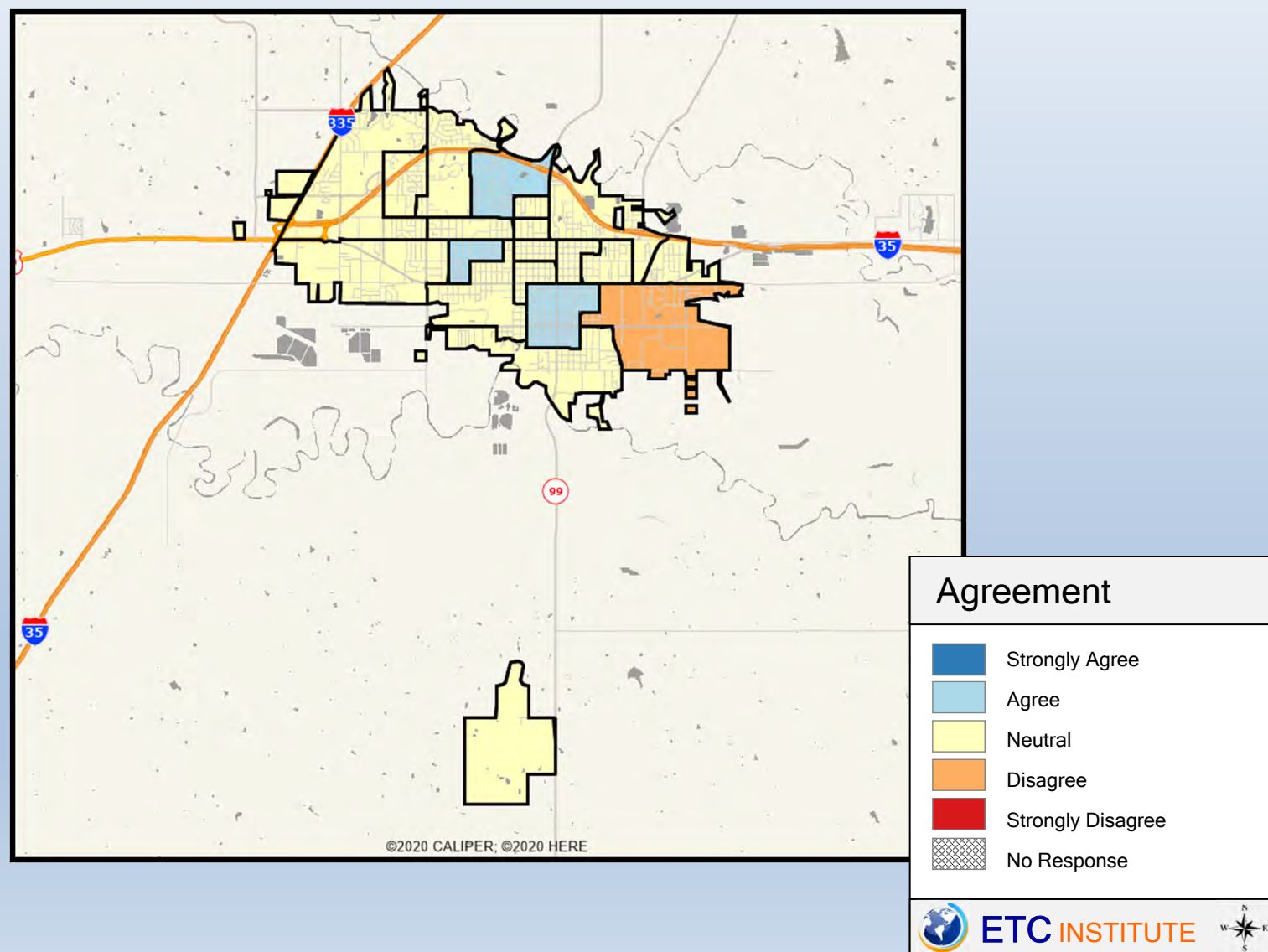
Agreement

**ETC INSTITUTE**

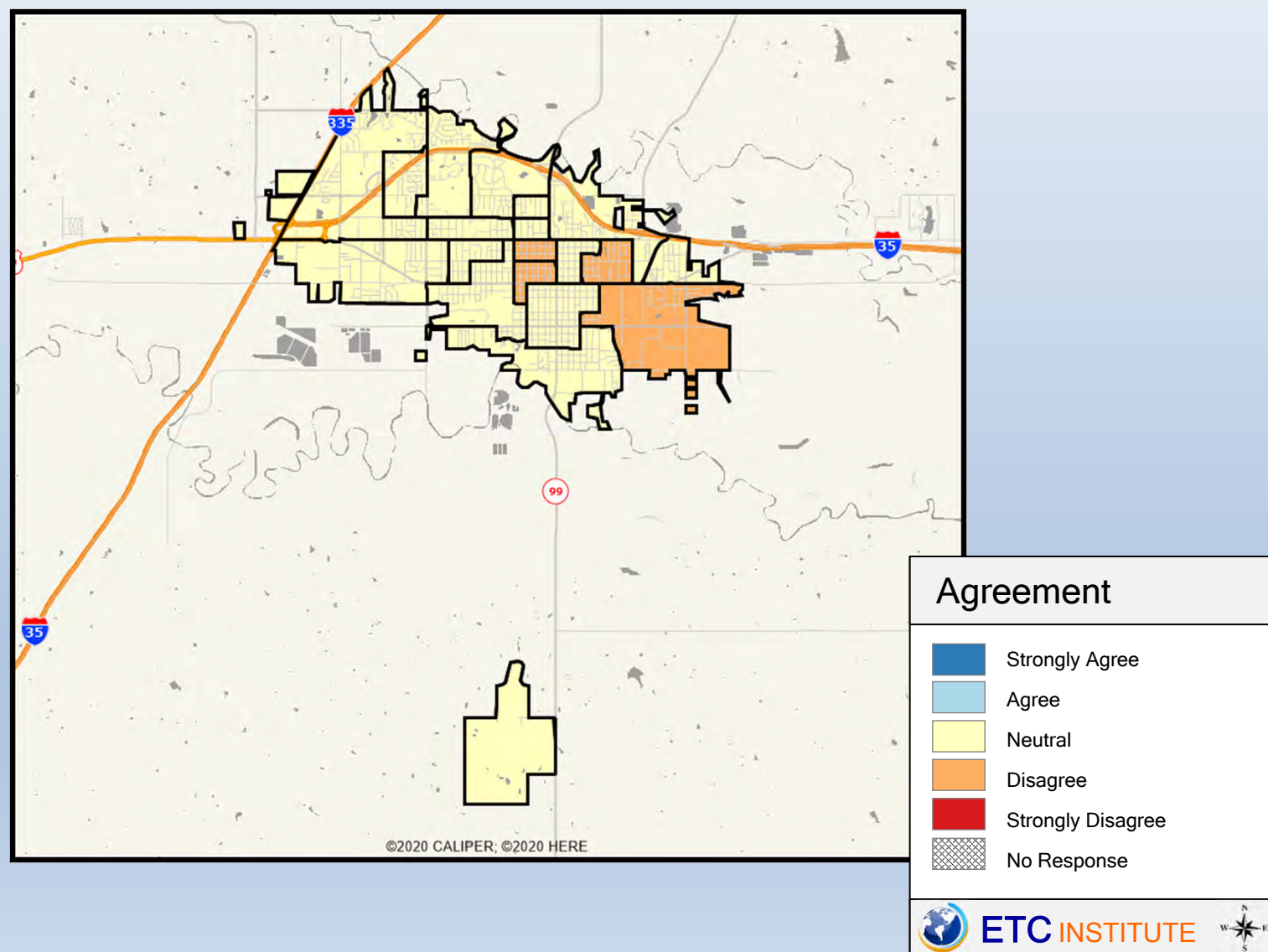
Q4-6. Emporia's City government values diversity



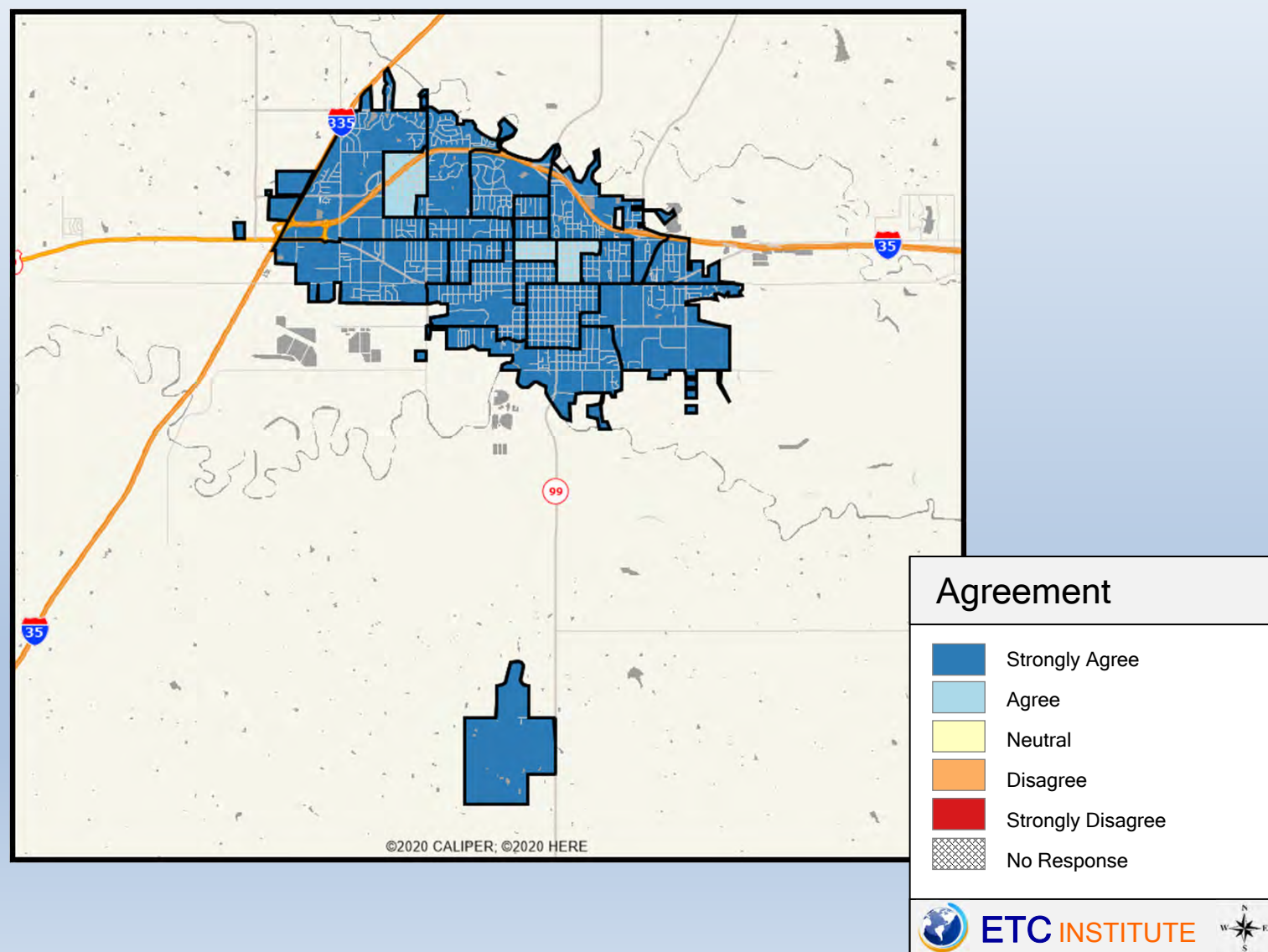
Q4-7. The City of Emporia's leaders are ethical and honest



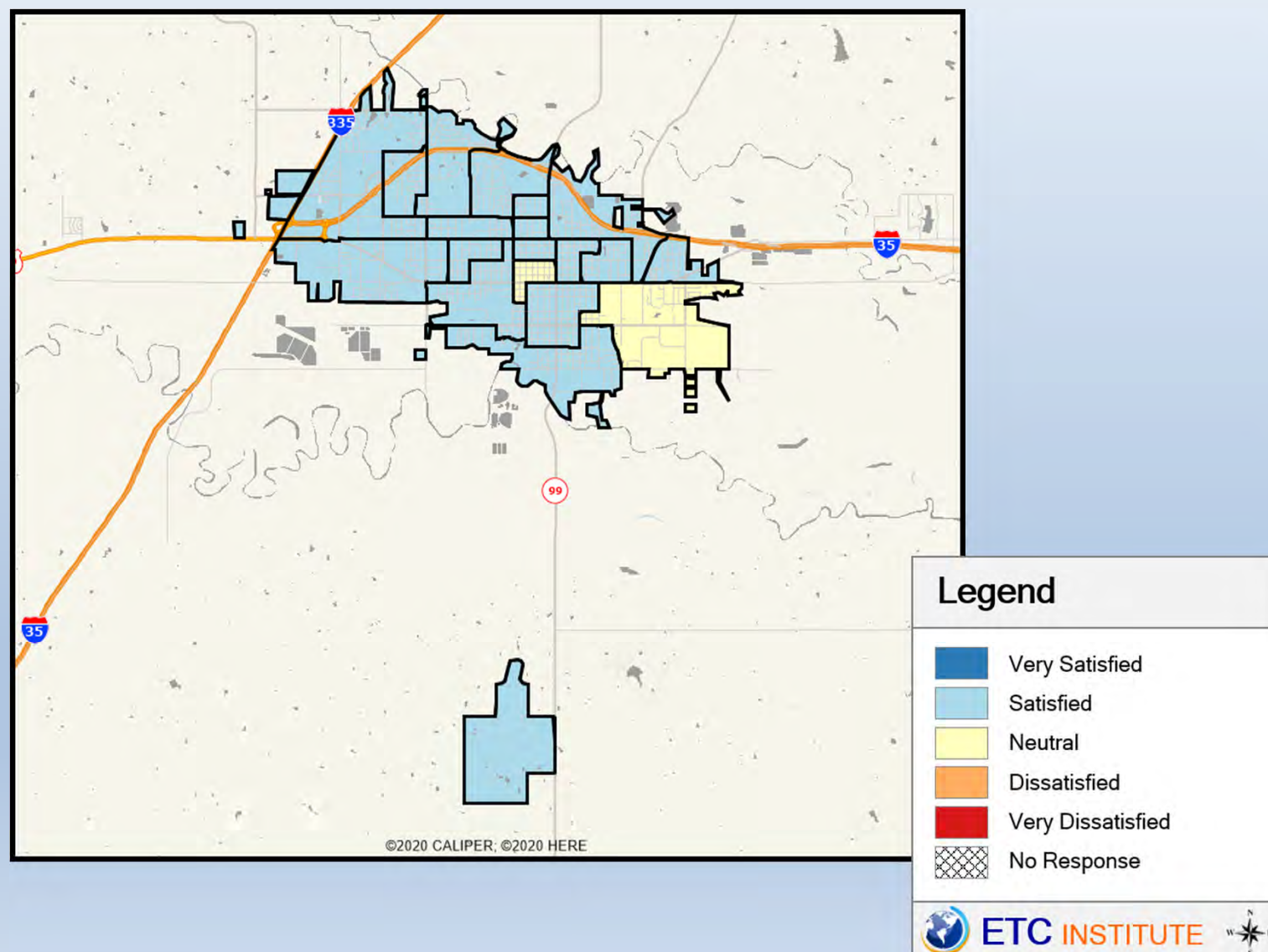
Q4-8. Emporia's government leaders listen to what citizens have to say



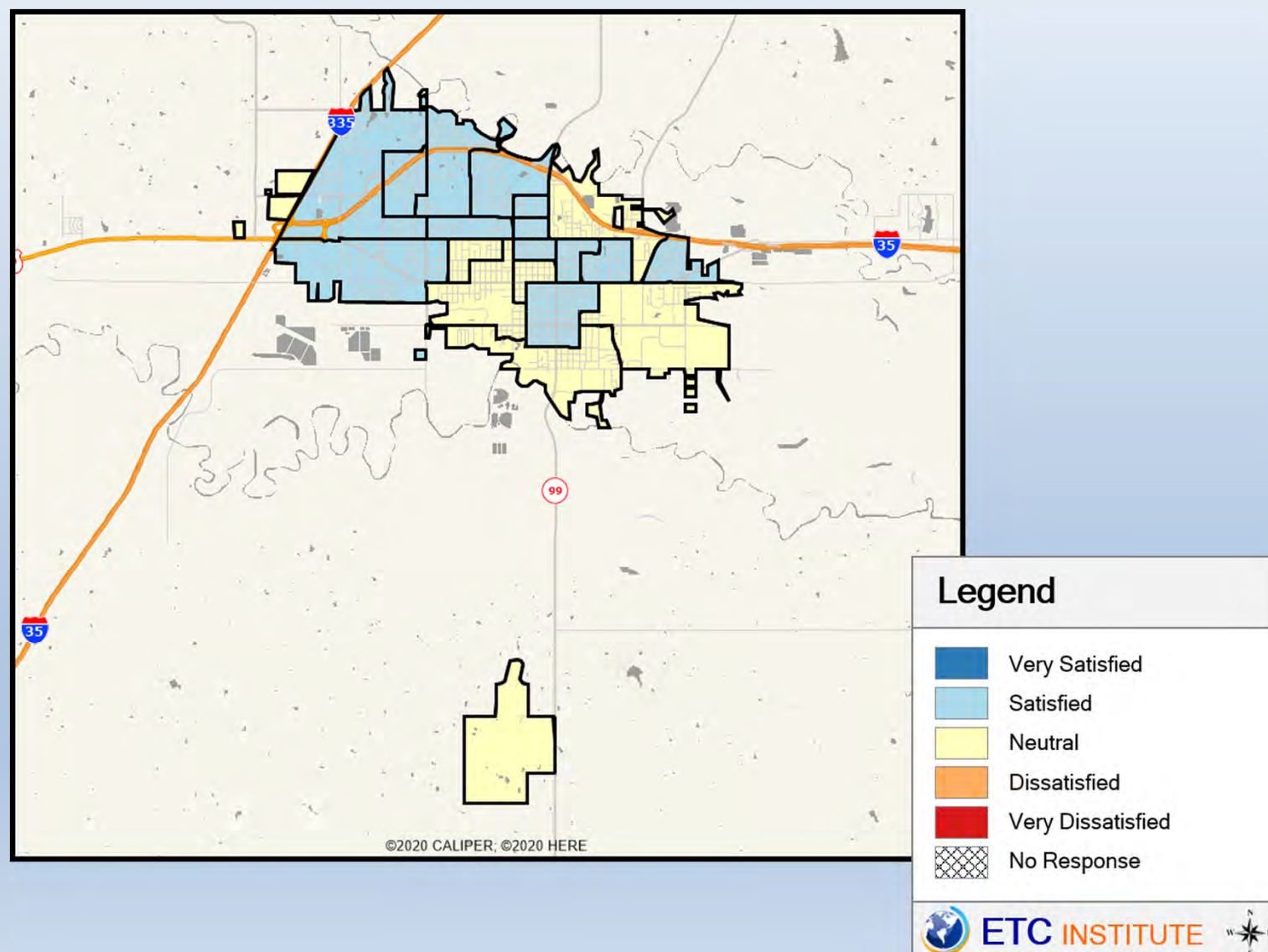
Q4-9. It is important for the City and County to have a positive and productive relationship



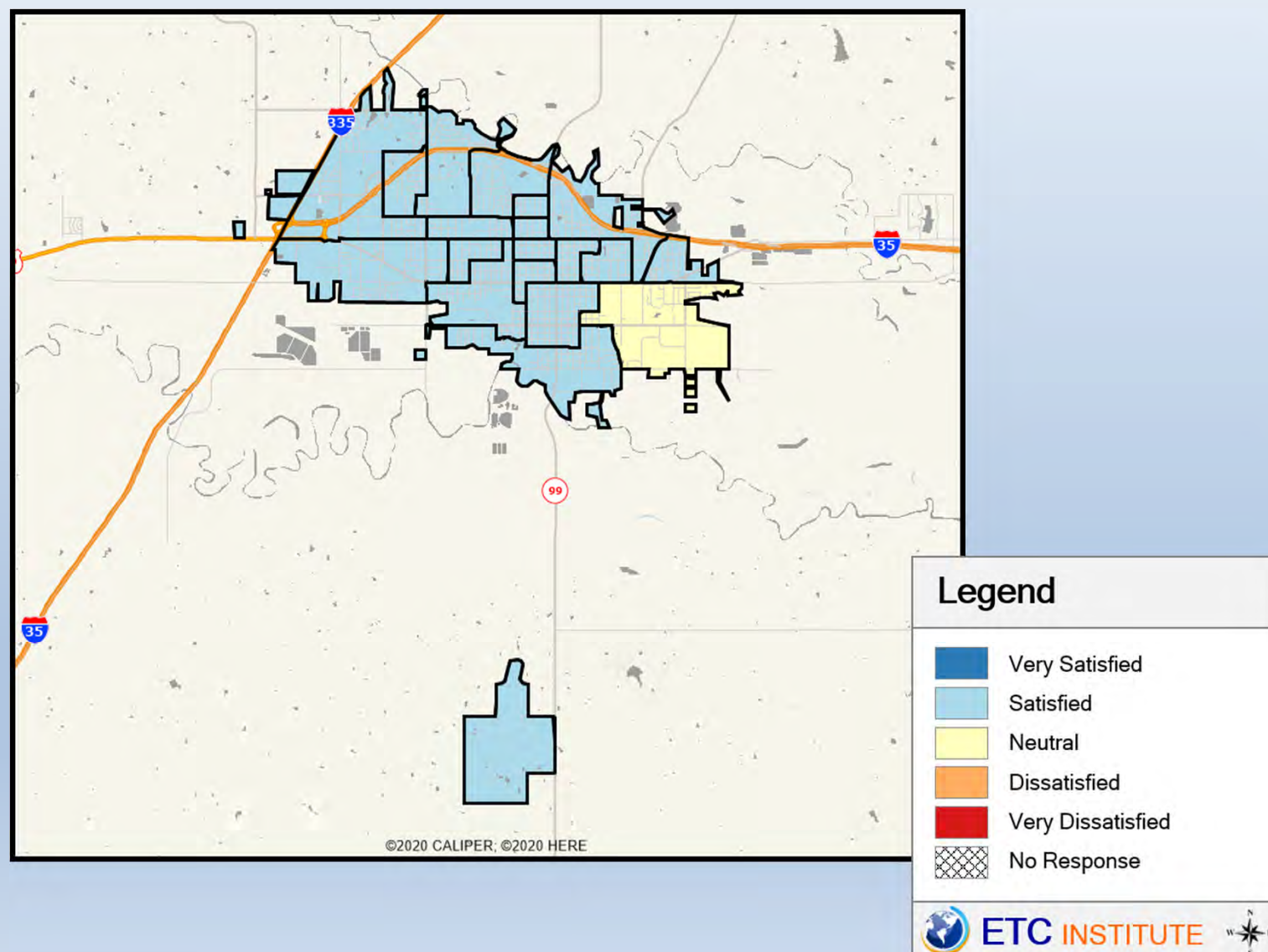
Q6-01. Overall quality of local police protection



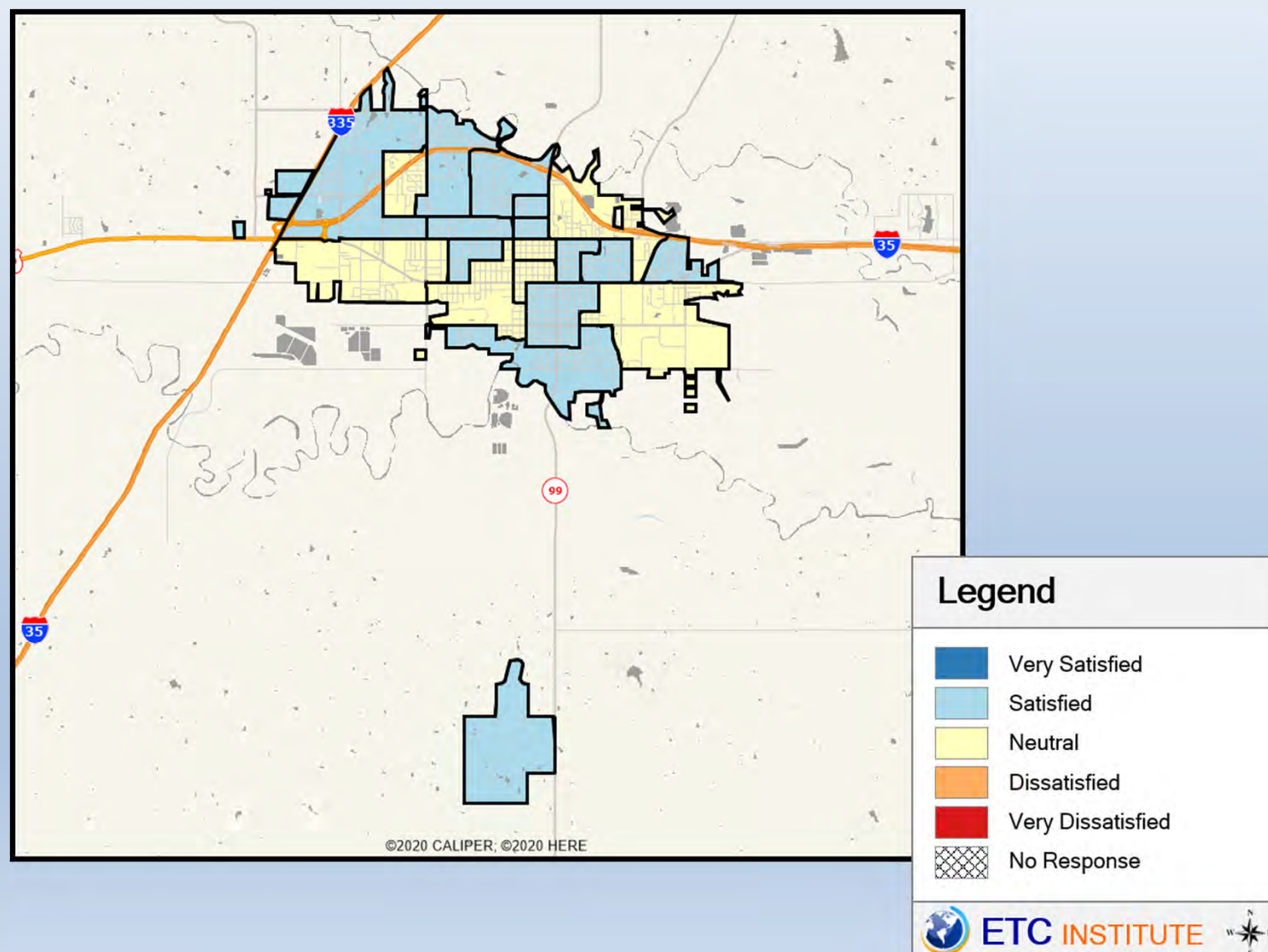
Q6-02. Visibility of police in your neighborhood



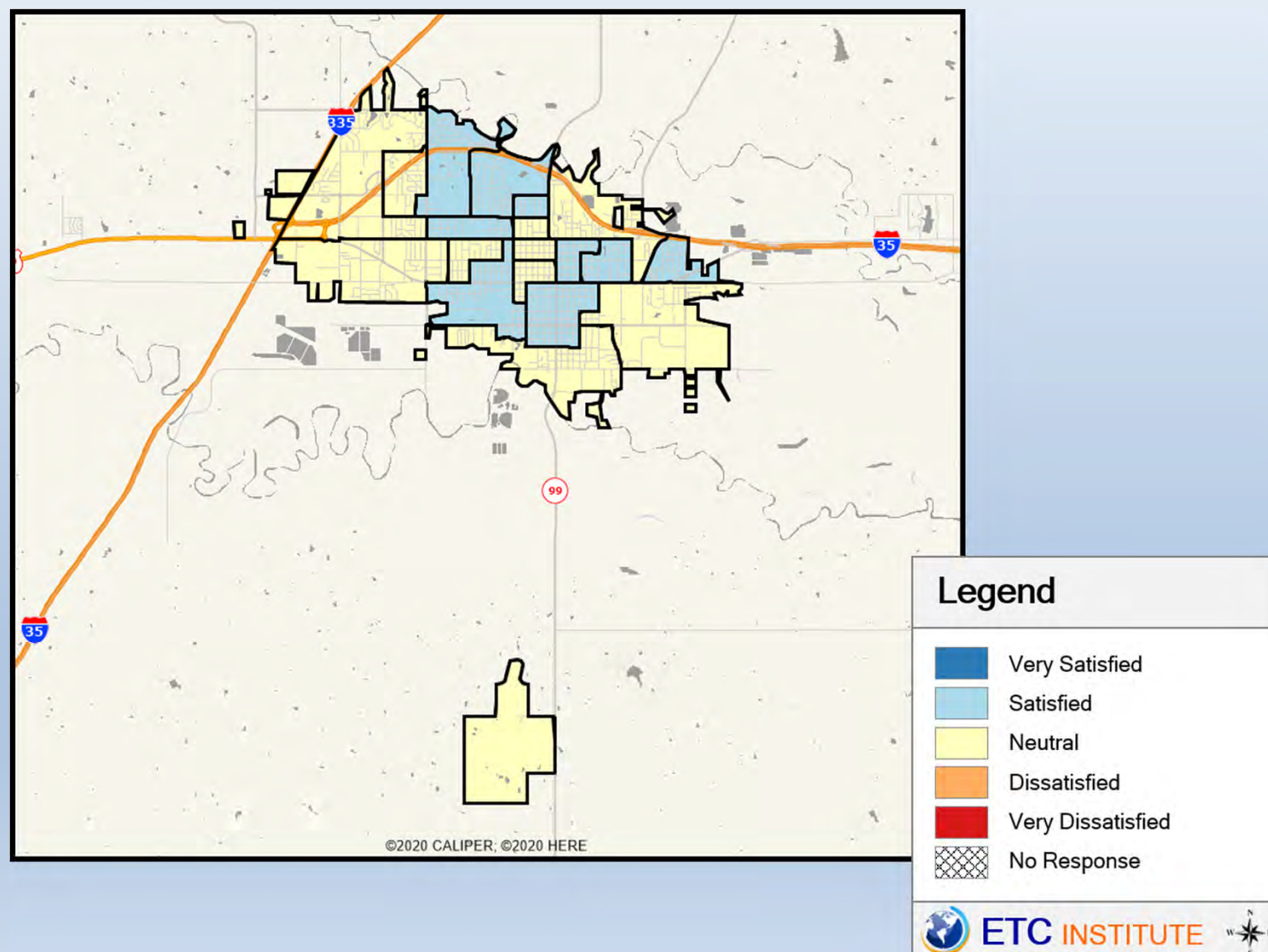
Q6-03. Visibility of police in commercial areas



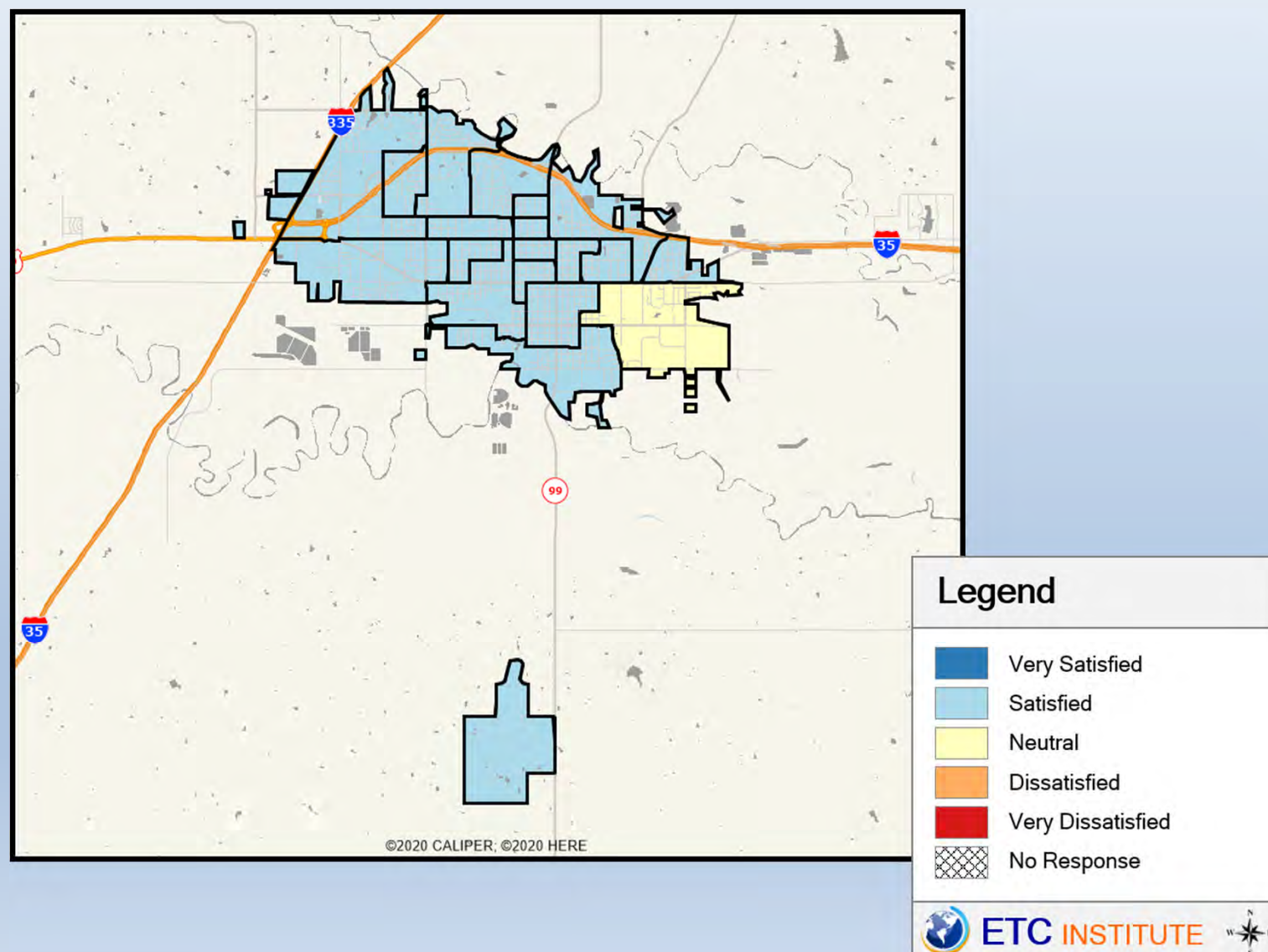
Q6-04. The City's efforts to prevent crime



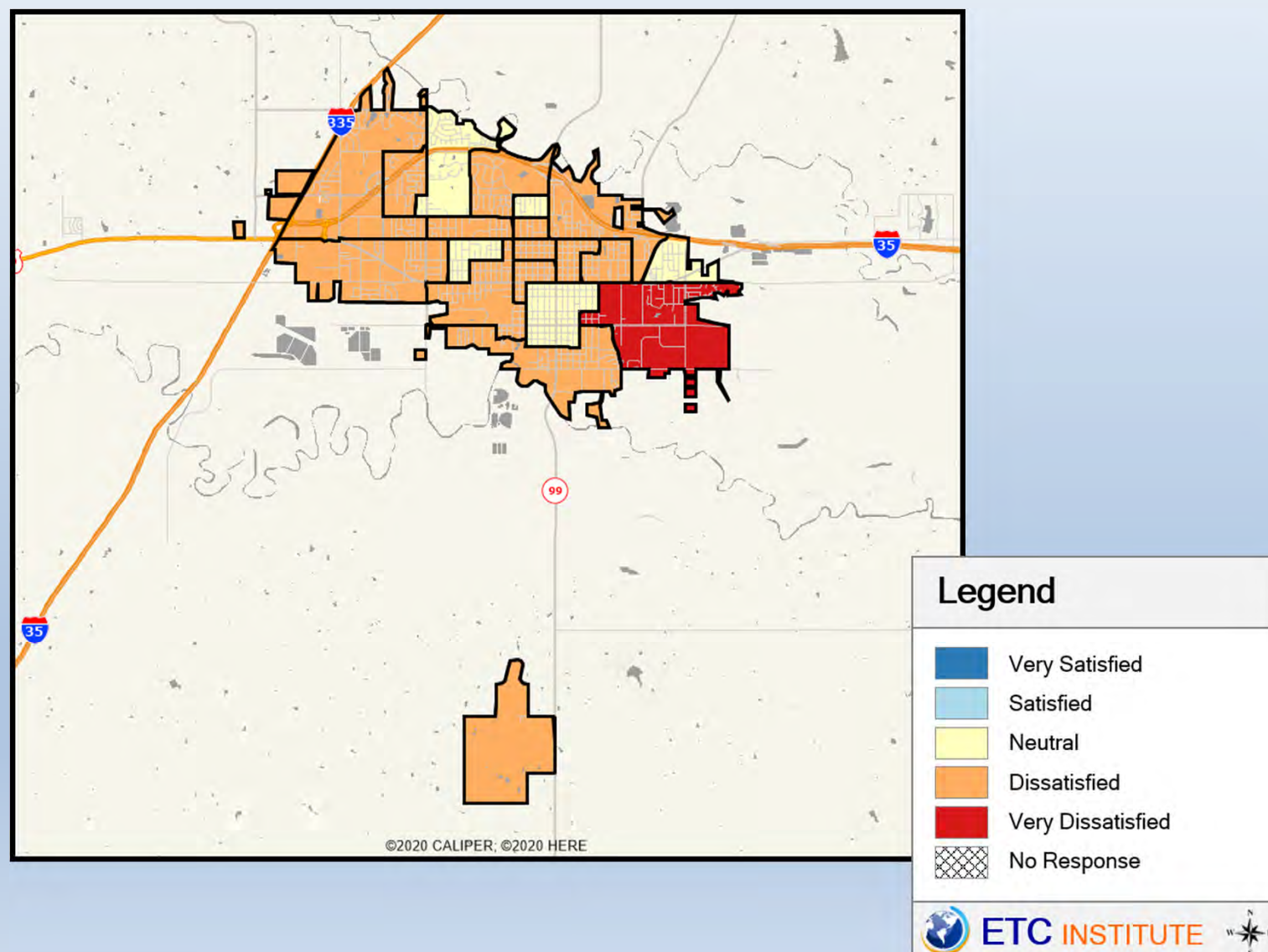
Q6-05. Enforcement of local traffic laws



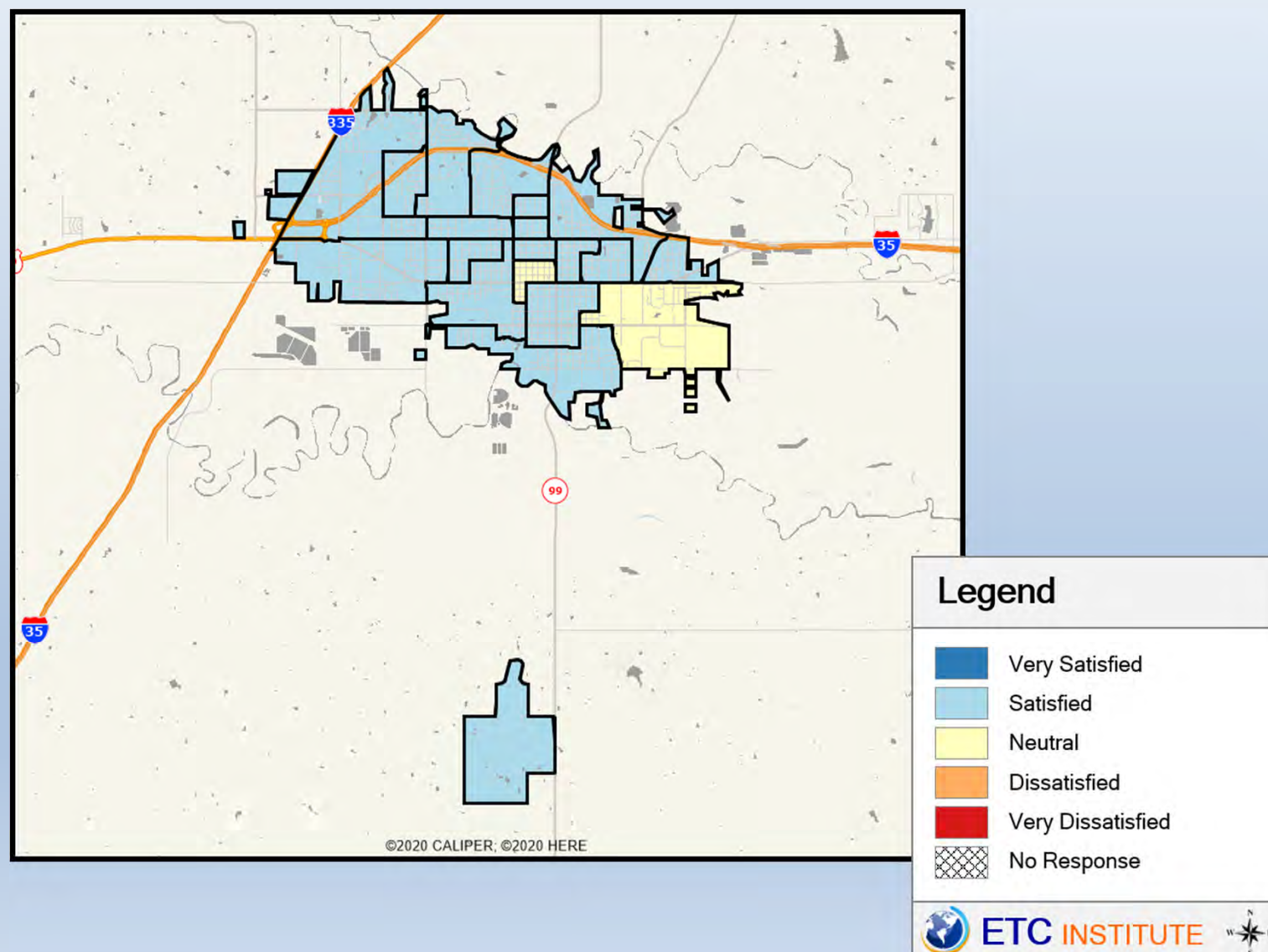
Q6-06. How quickly police officers respond to emergencies



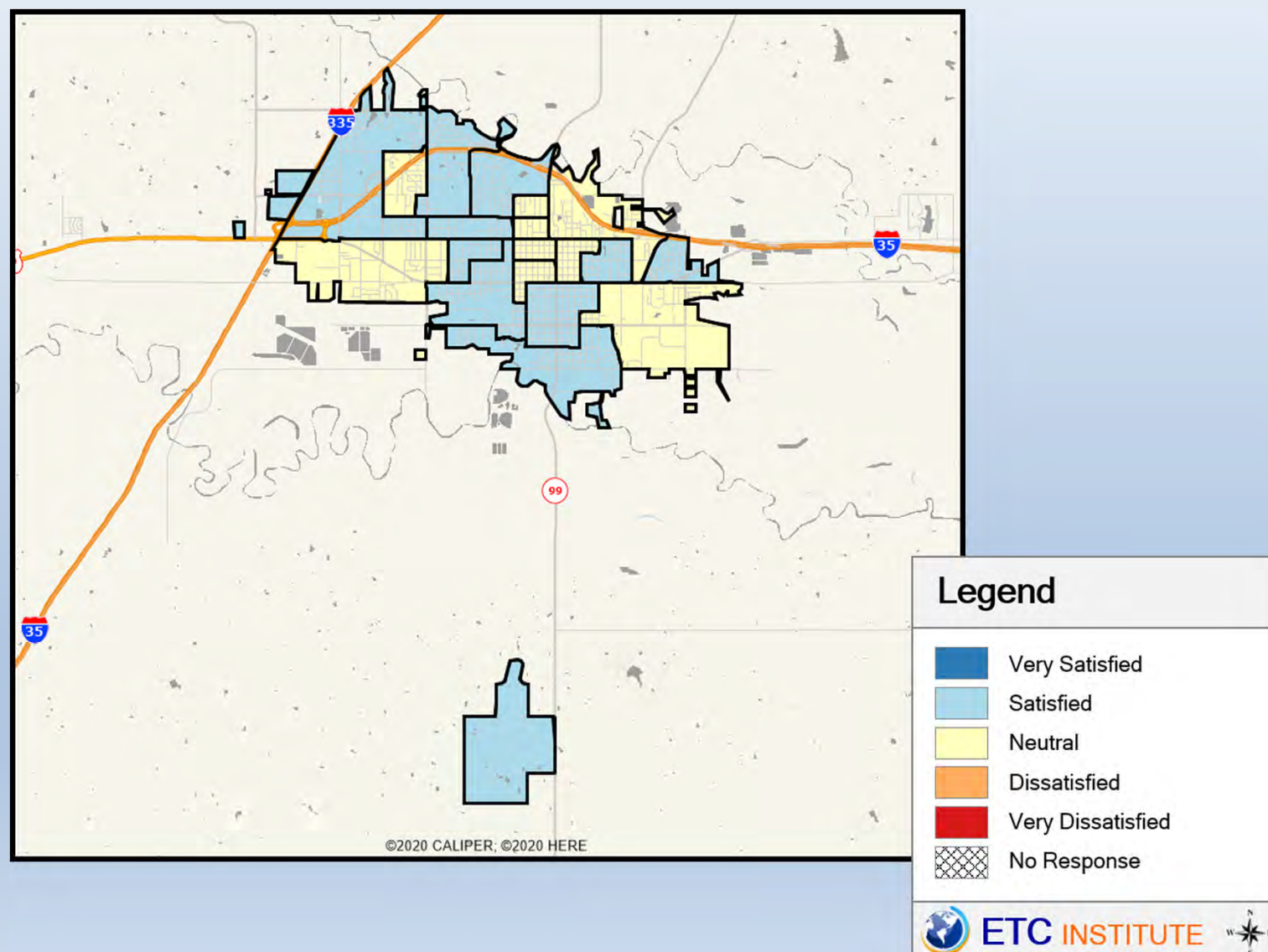
Q6-07. Quality of animal control



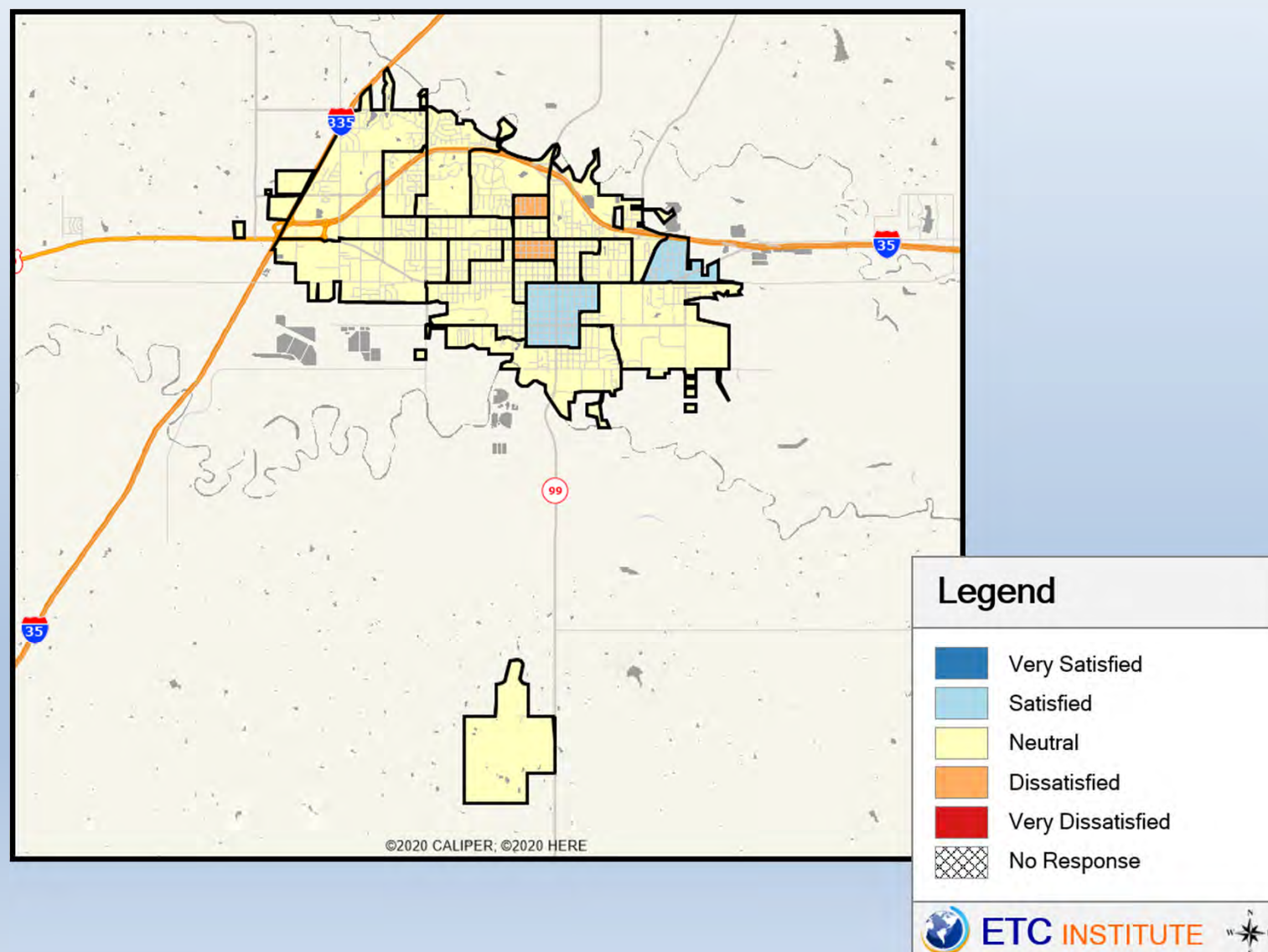
Q6-08. Professionalism of City police personnel



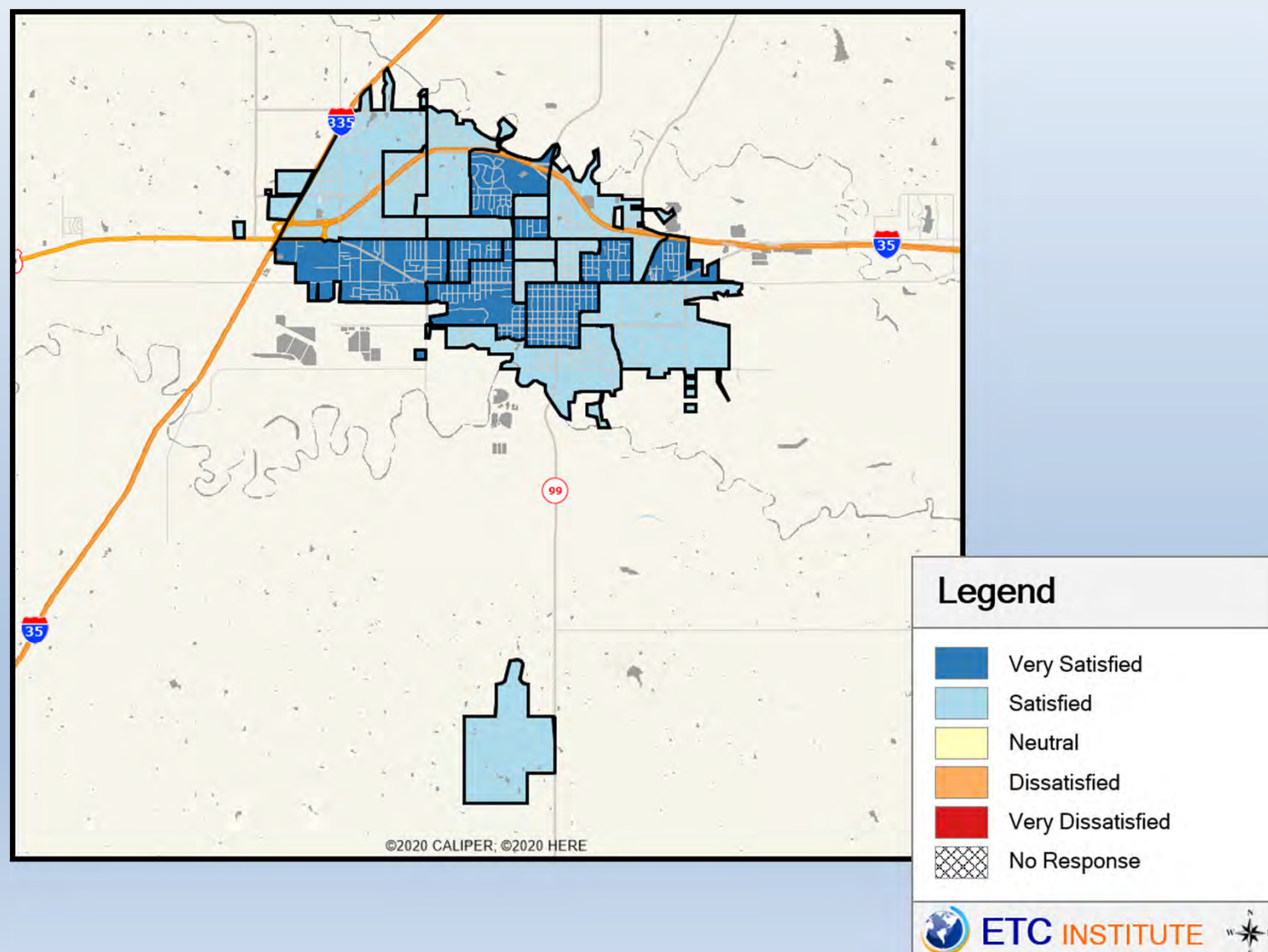
Q6-09. Responsiveness of police to investigating criminal offenses



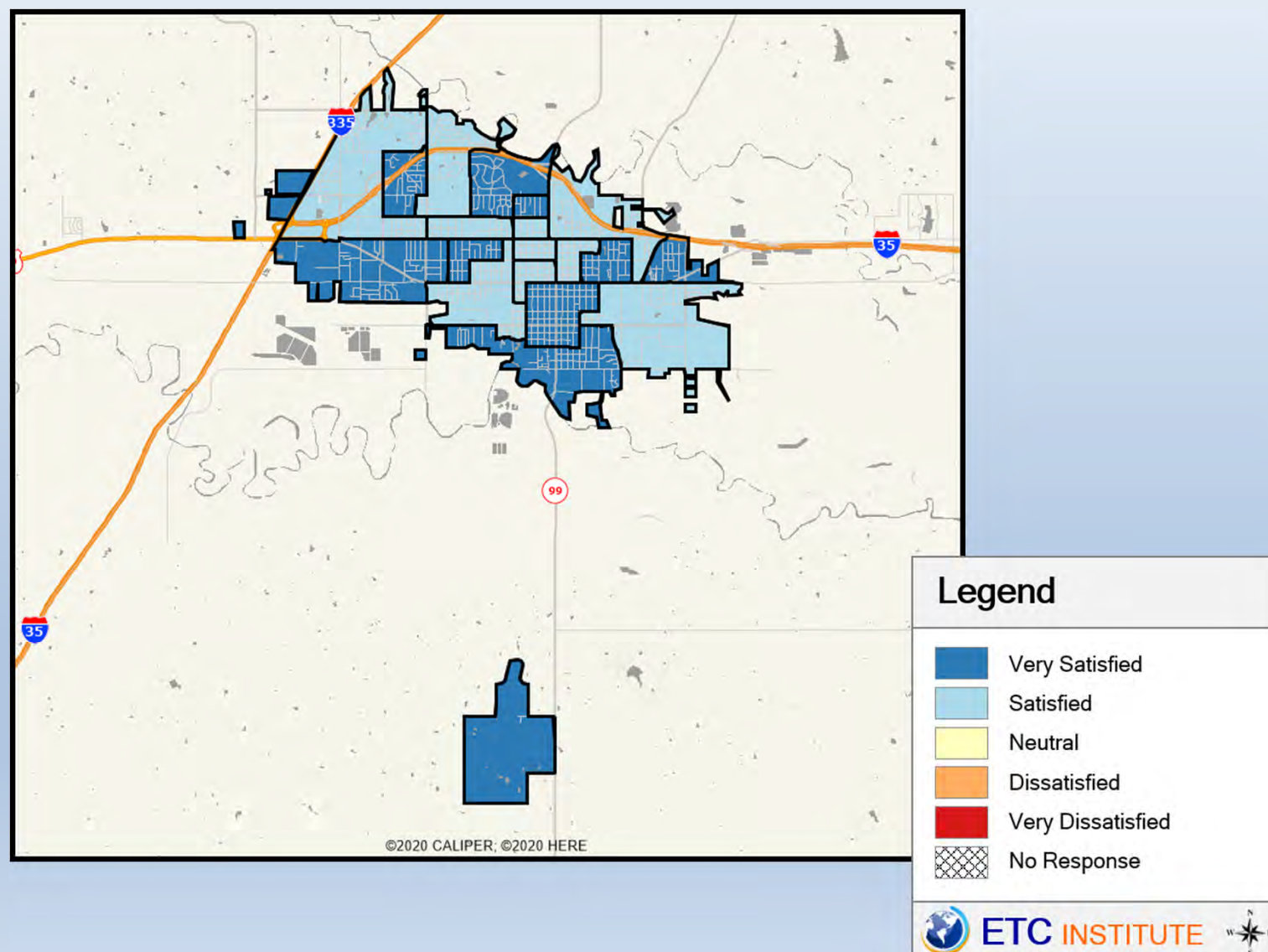
Q6-10. Adequacy of resources dedicated to substance abuse issues



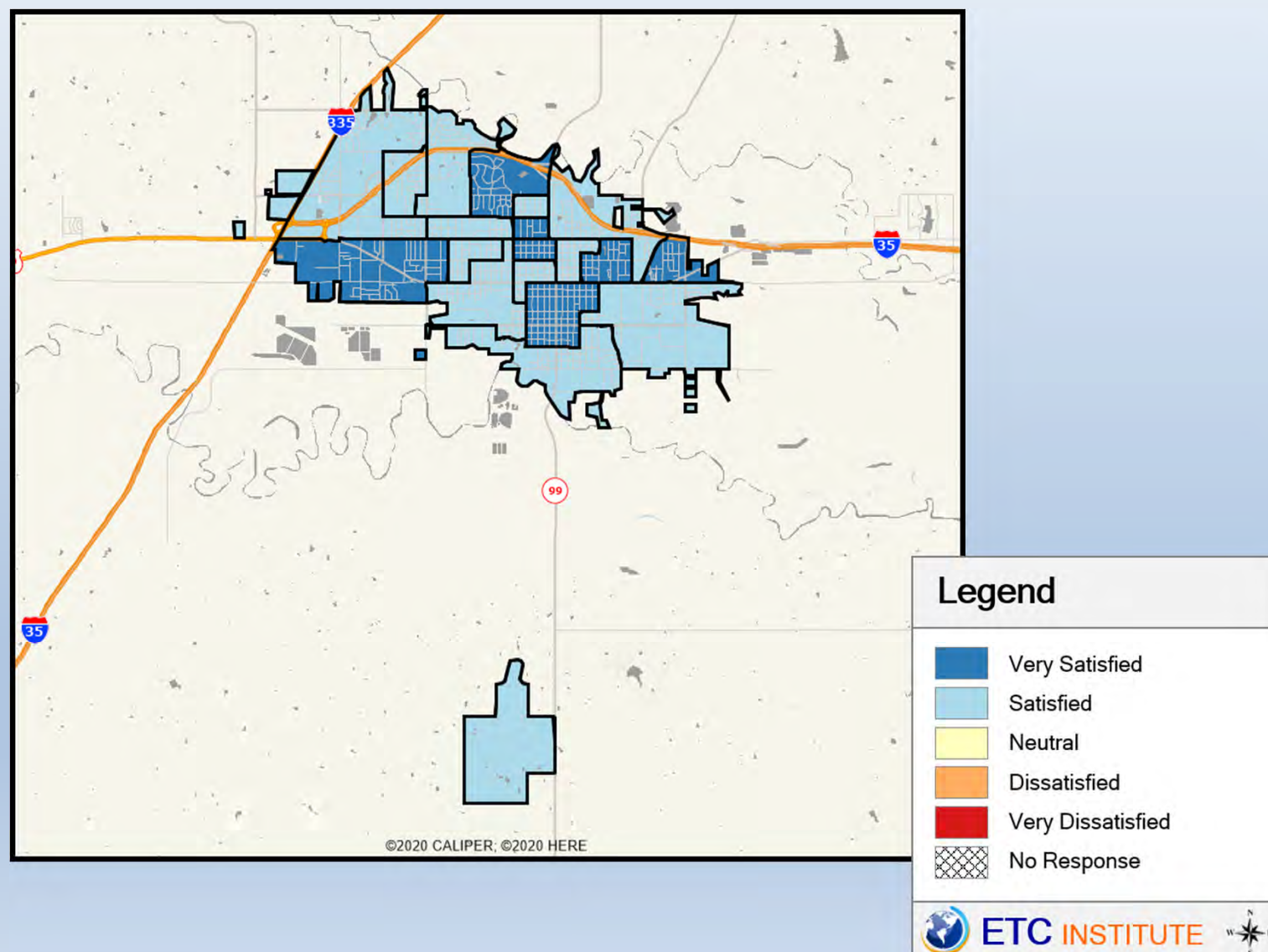
Q6-11. Overall quality of local fire protection



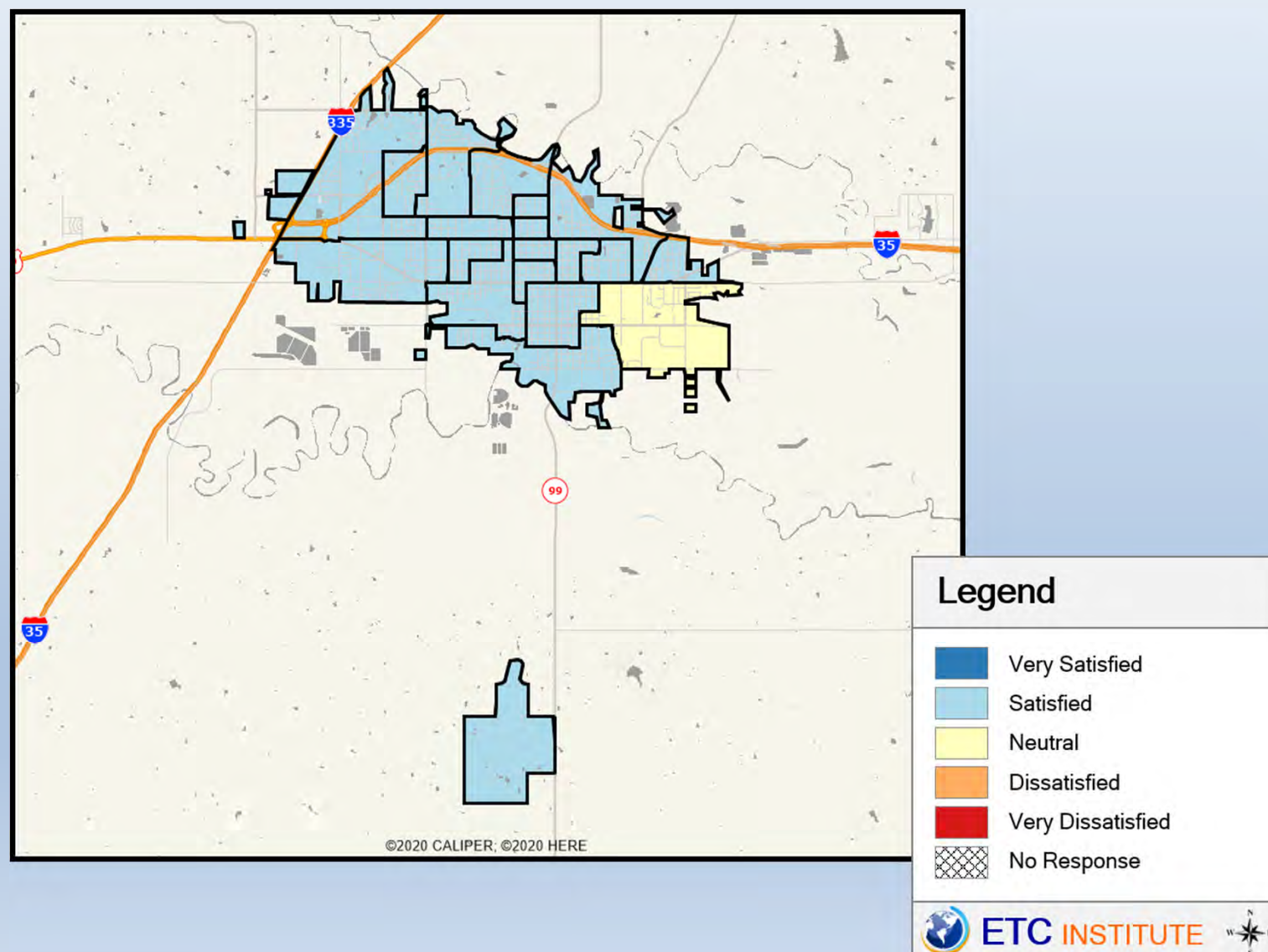
Q6-12. Quality of first responder medical services



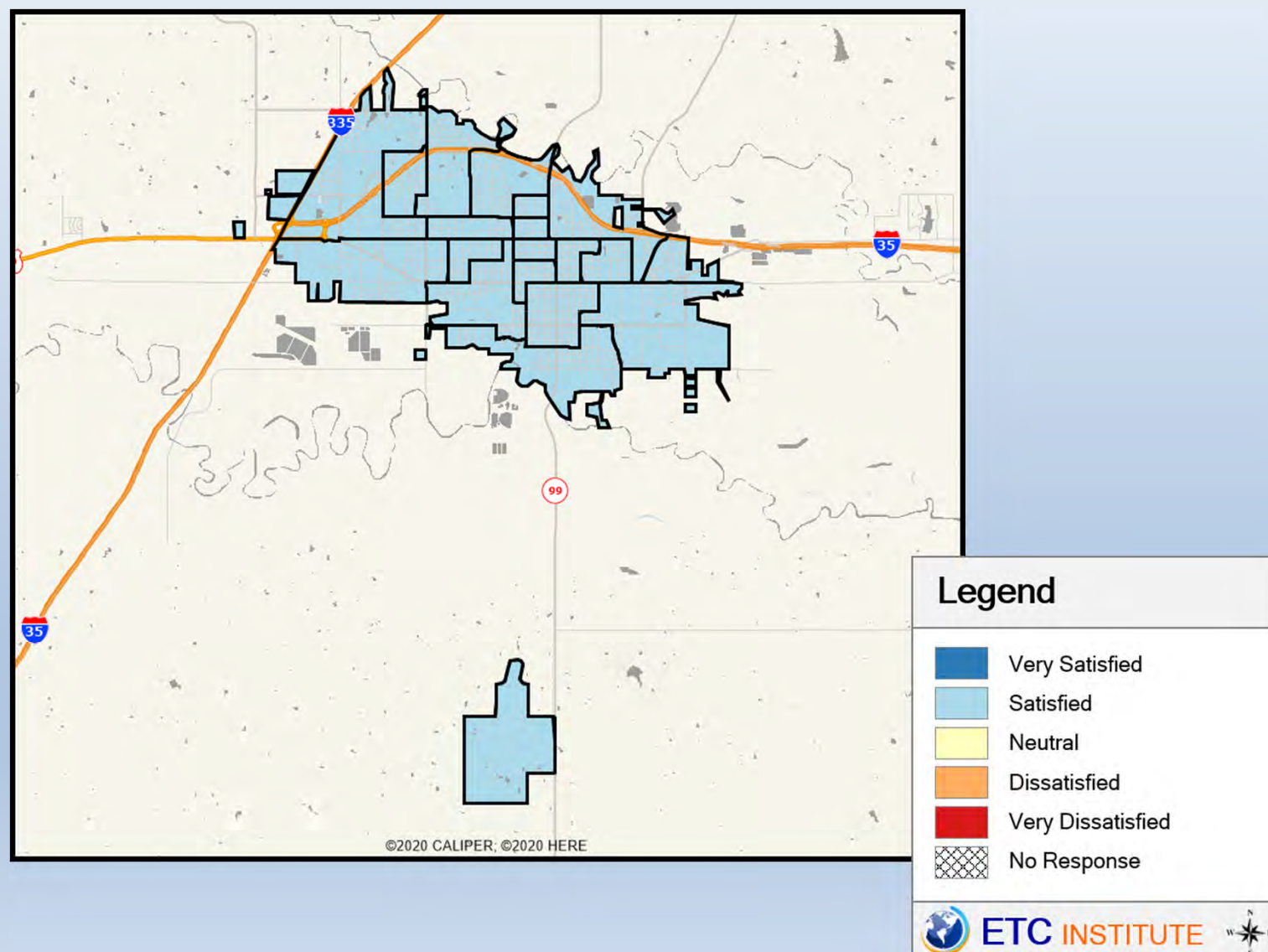
Q6-13. How quickly firefighters respond to emergencies



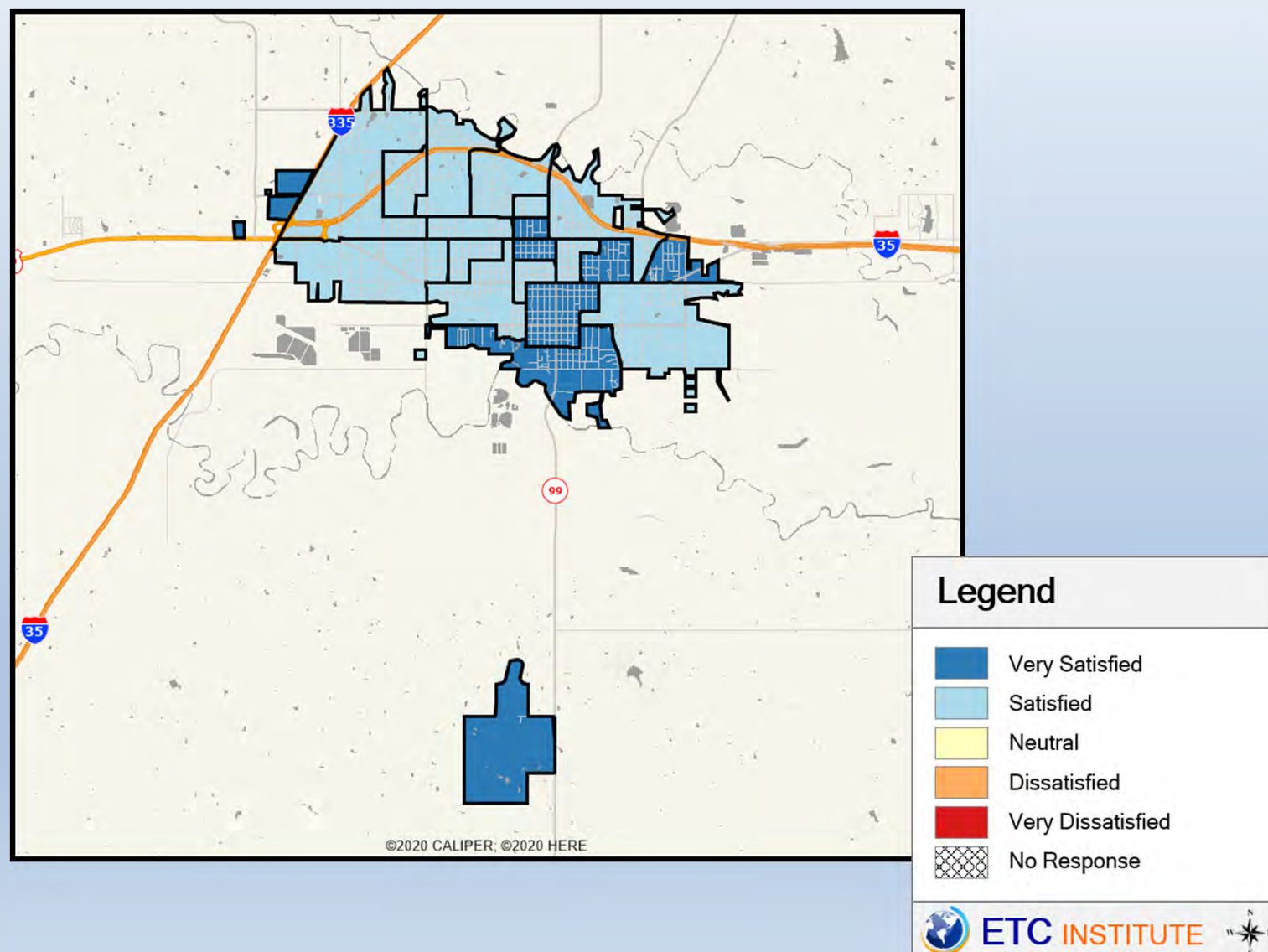
Q6-14. Quality of fire prevention and education programs



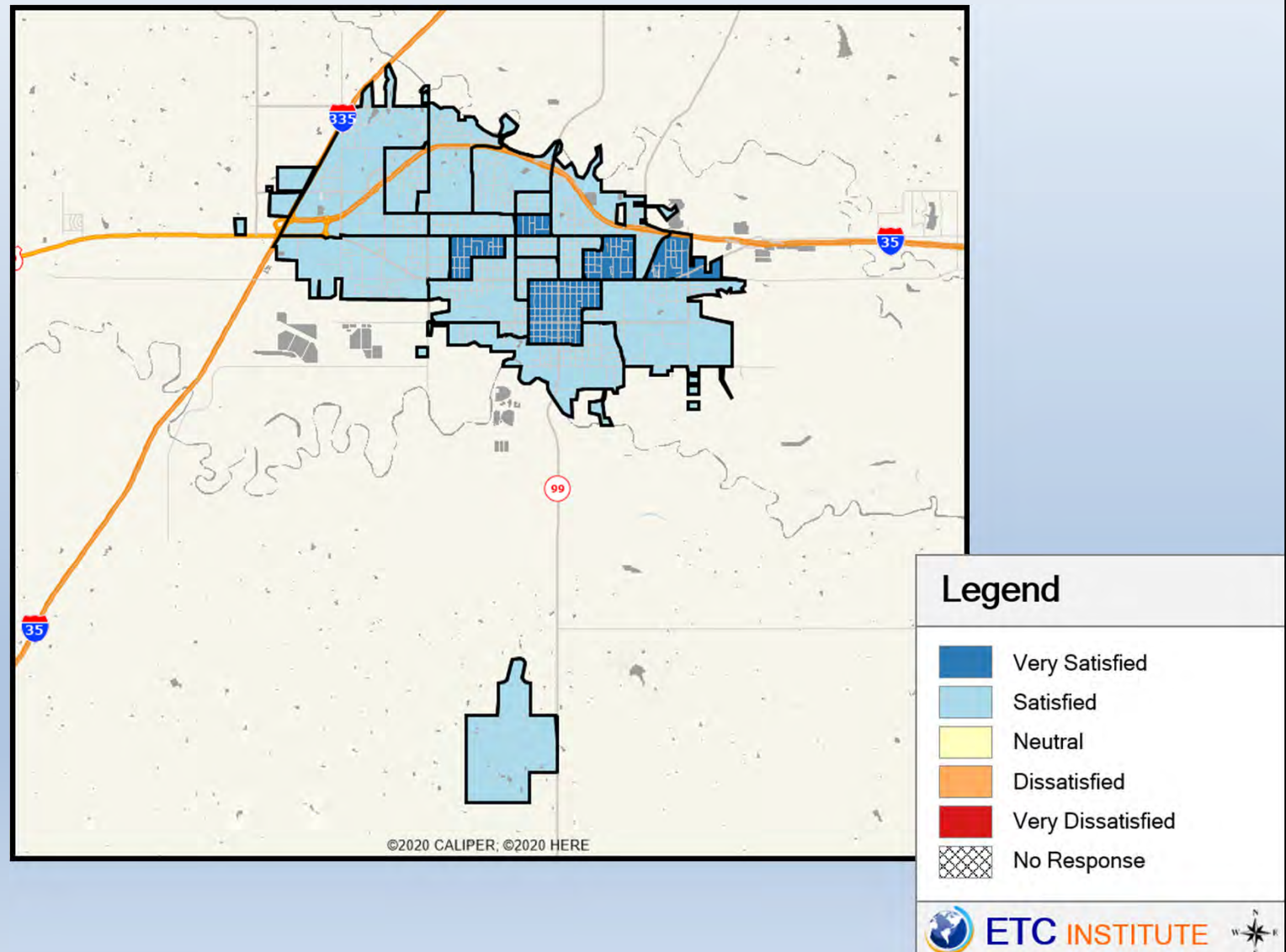
Q6-15. Visibility of Fire Department and fire personnel



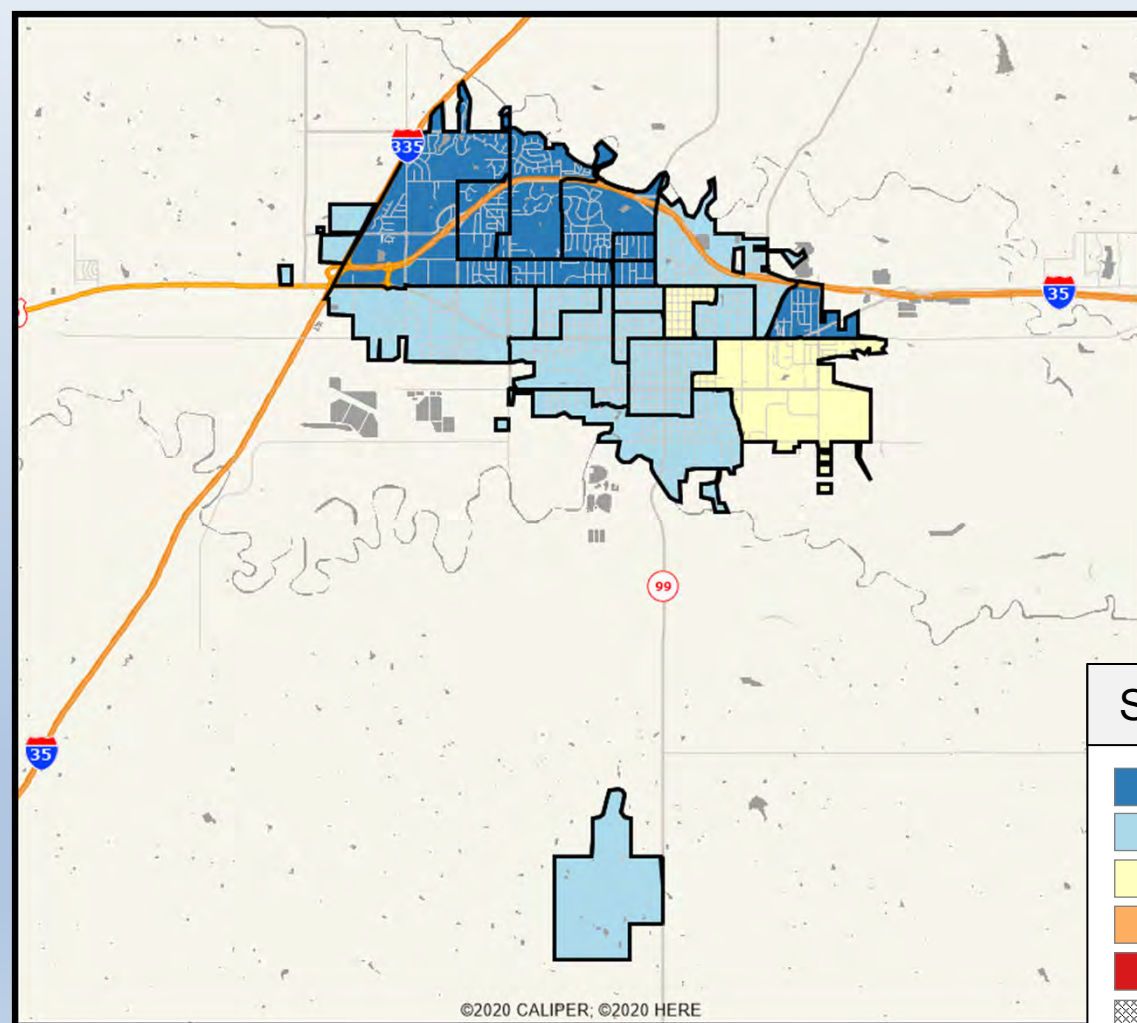
Q6-16. Professionalism of City fire personnel



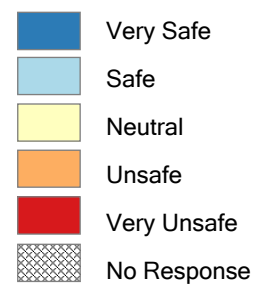
Q6-17. Emergency preparedness services of the Fire Department



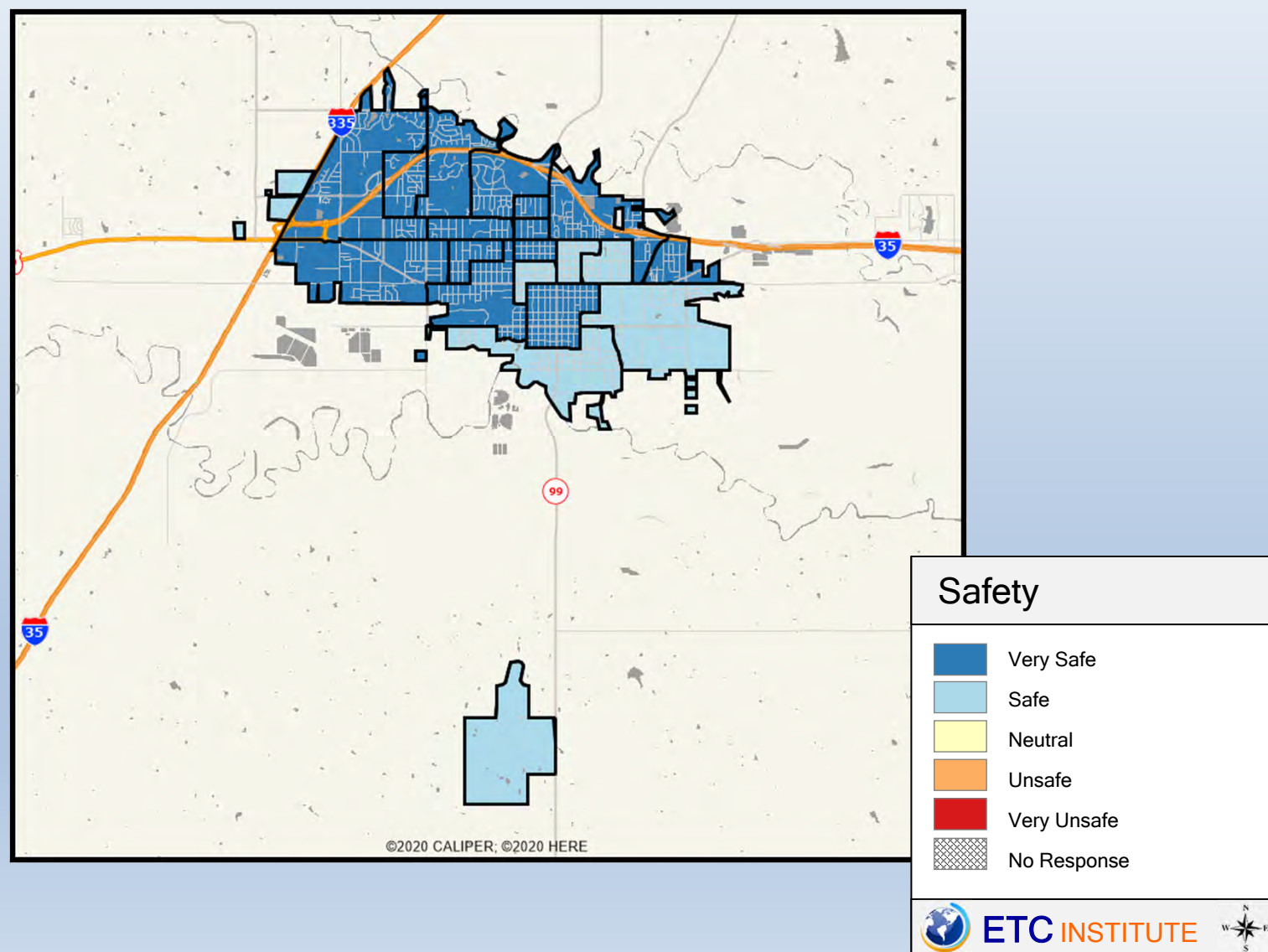
Q8-1. Walking alone in your neighborhood in general



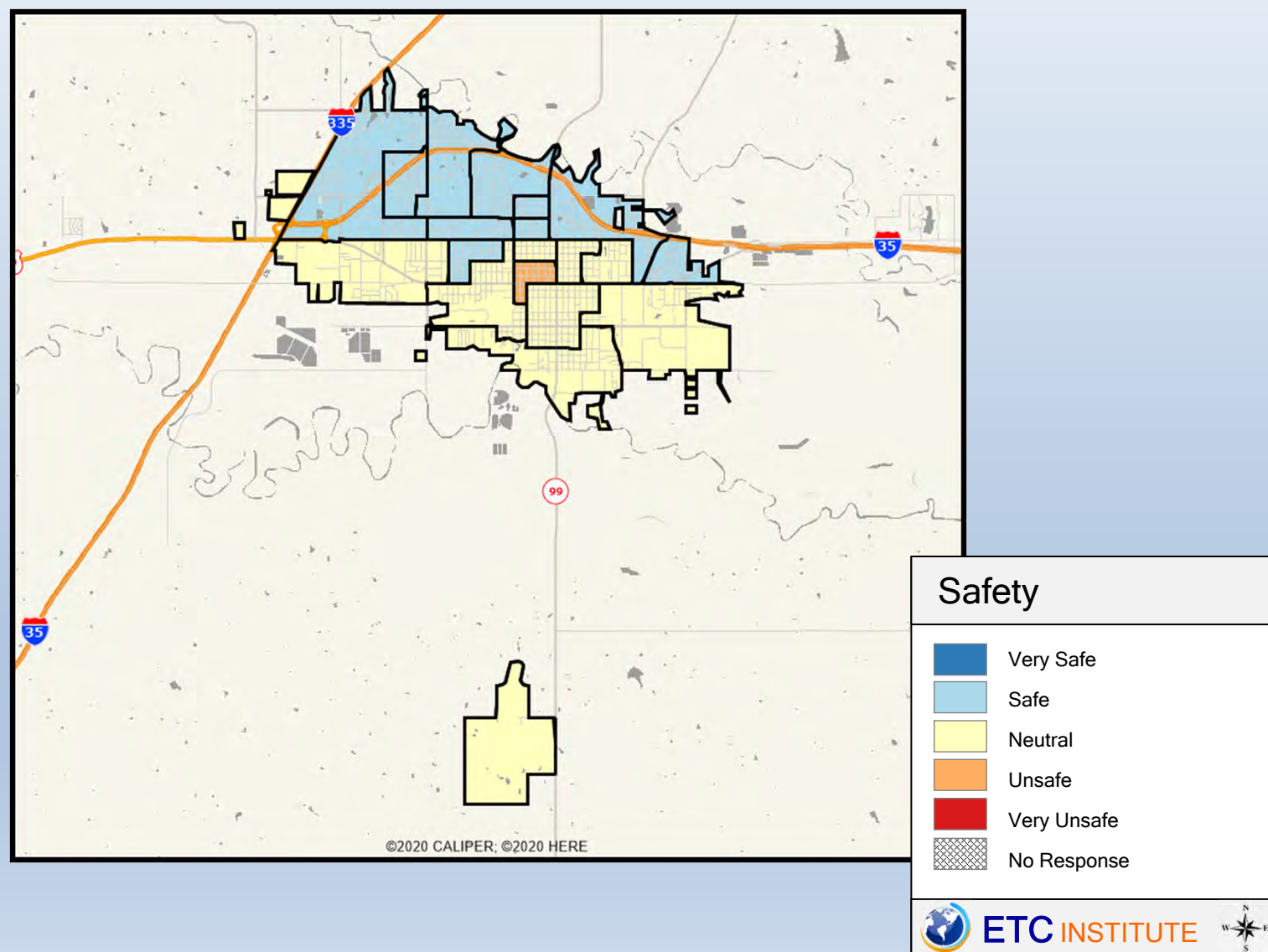
Safety

**ETC INSTITUTE**

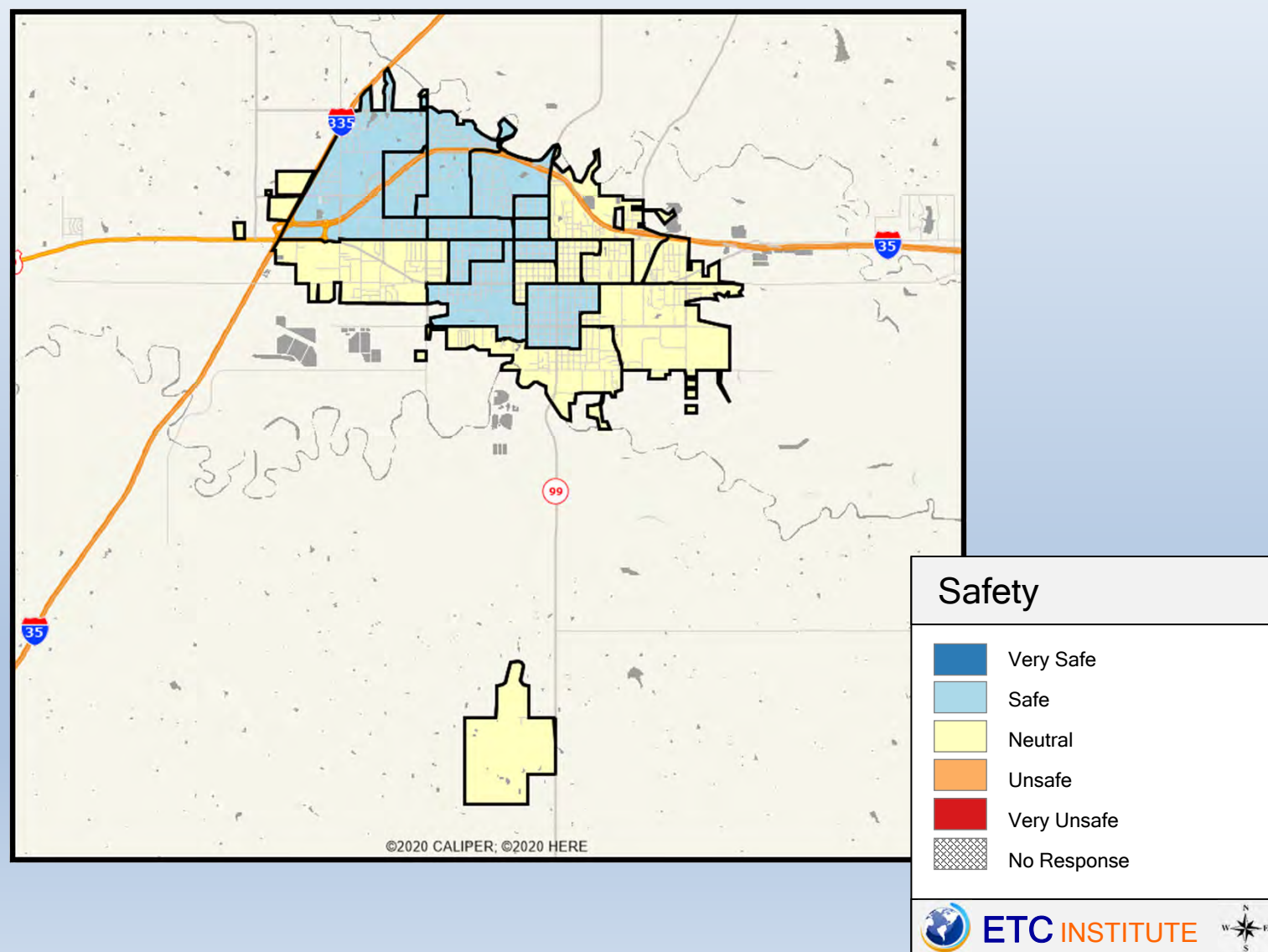
Q8-2. Walking alone in your neighborhood during the day



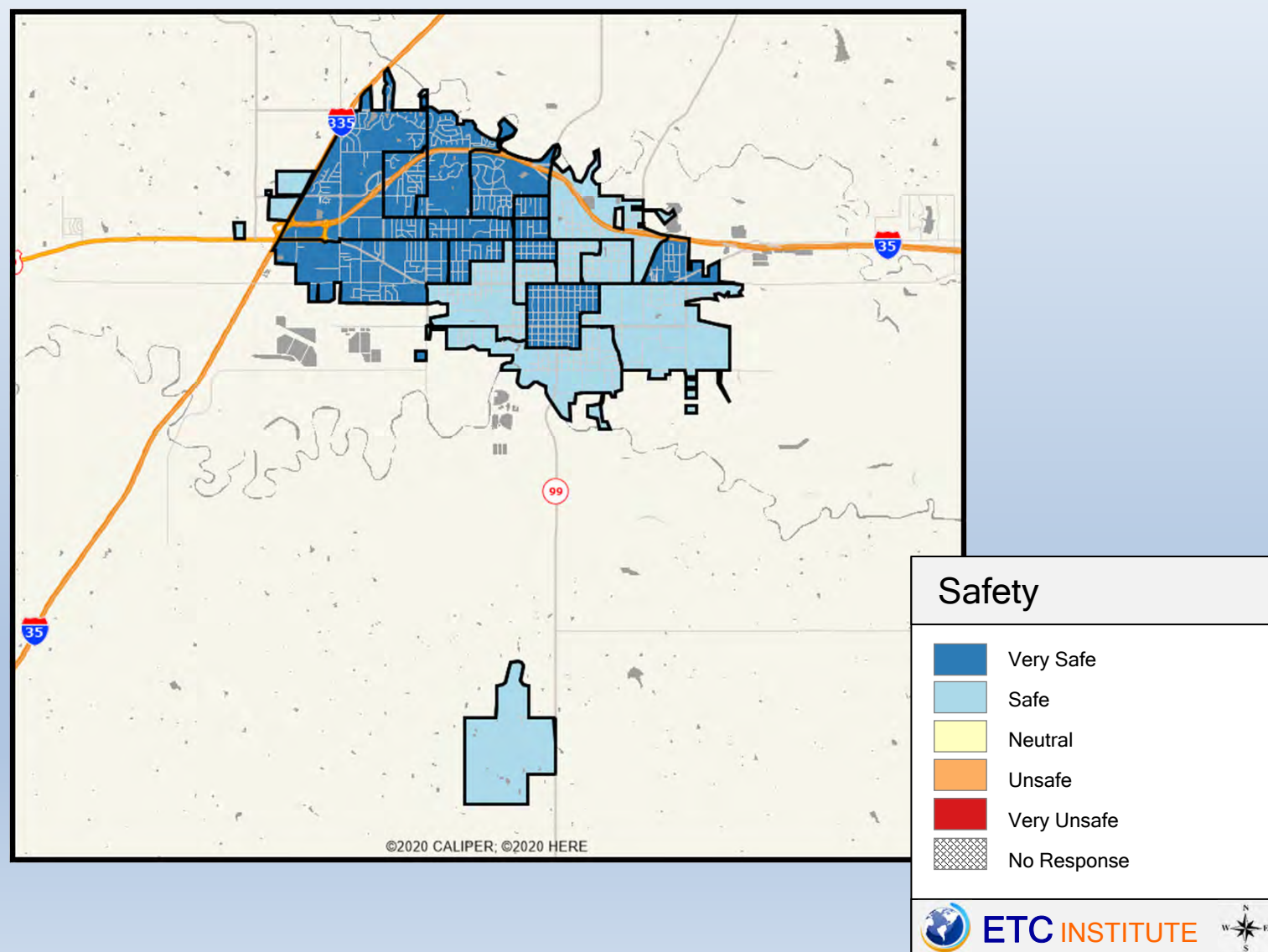
Q8-3. Walking alone in your neighborhood after dark



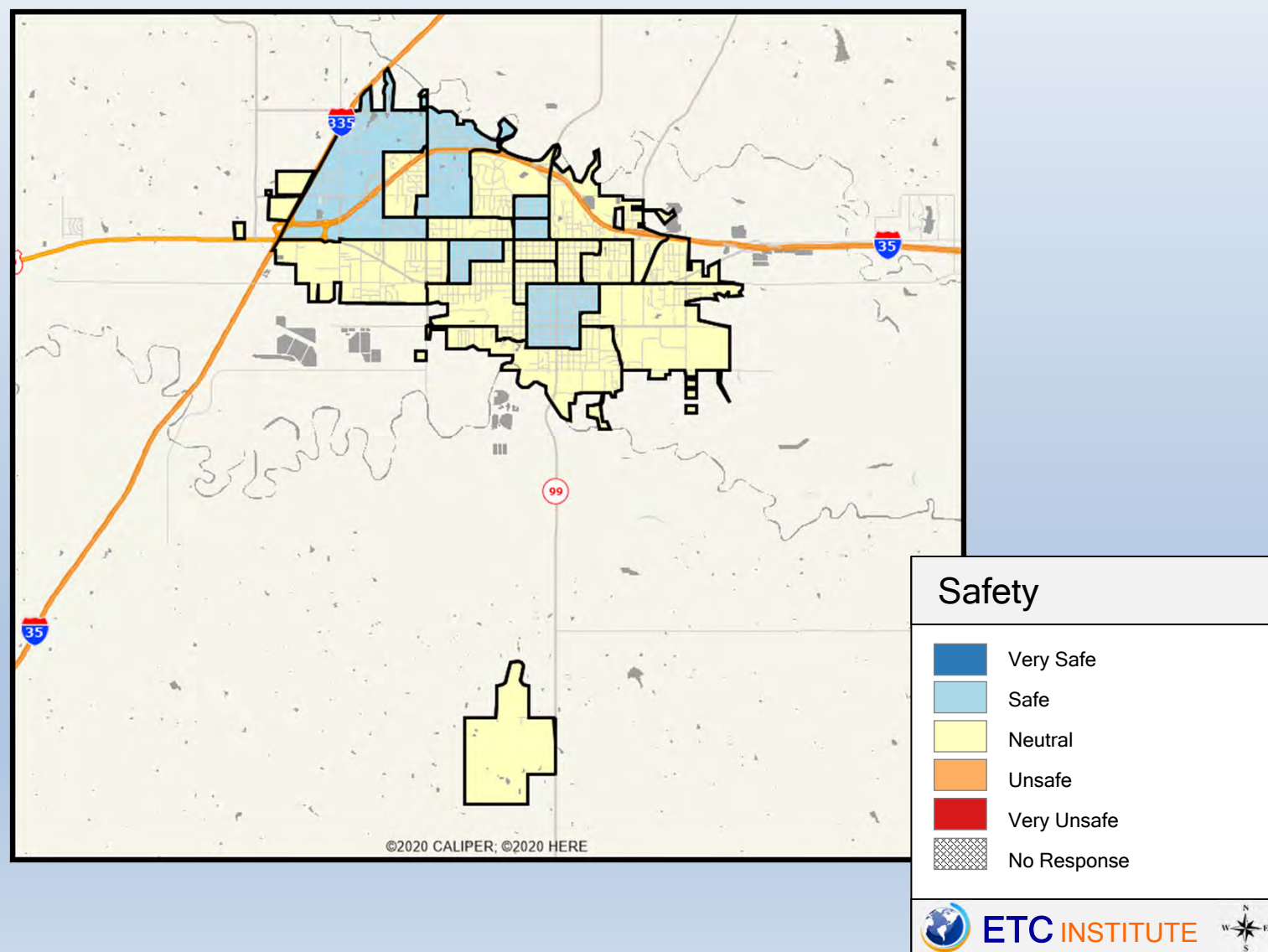
Q8-4. Walking alone in City parks and facilities



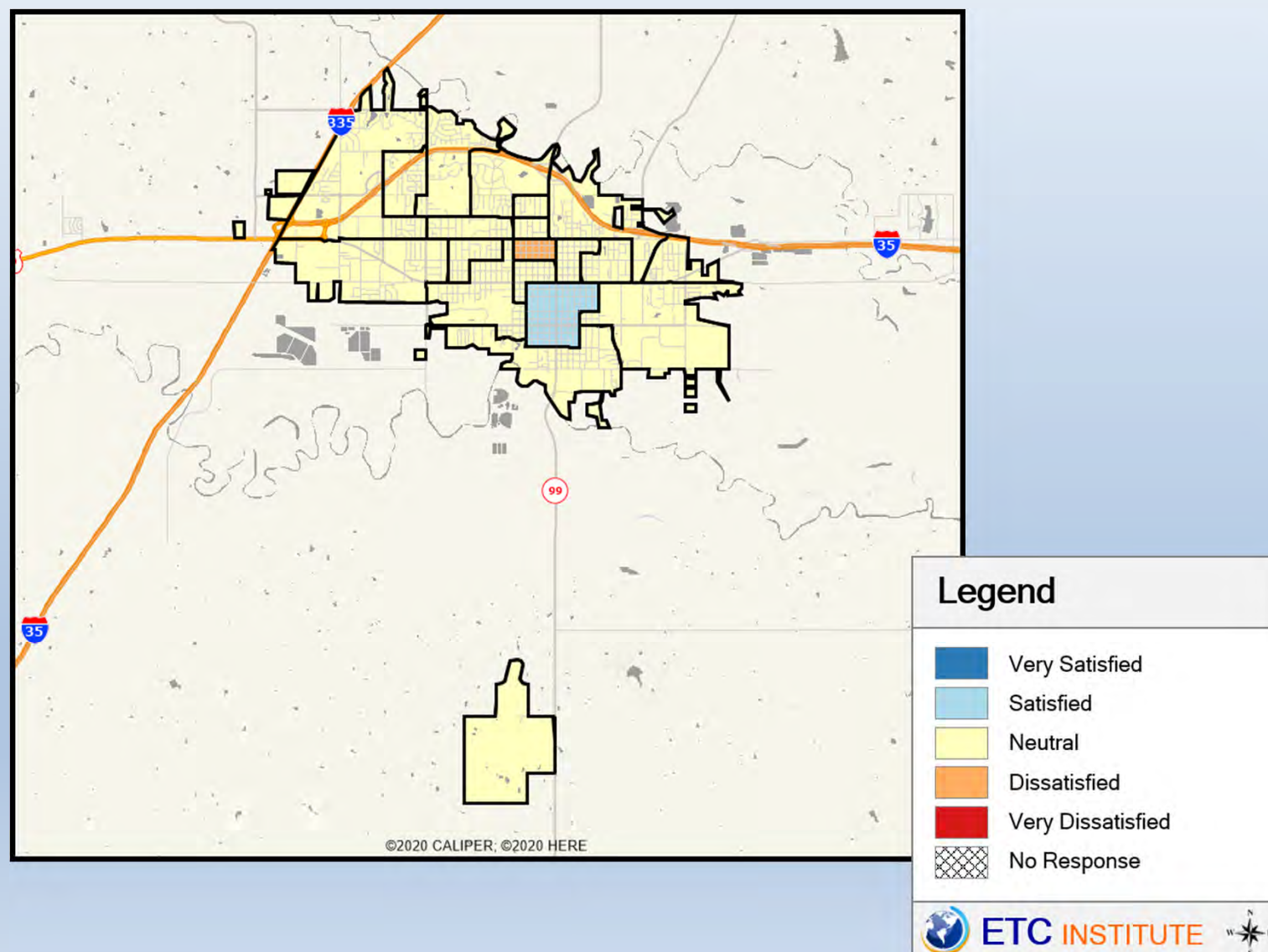
Q8-5. Walking alone in commercial areas during the day



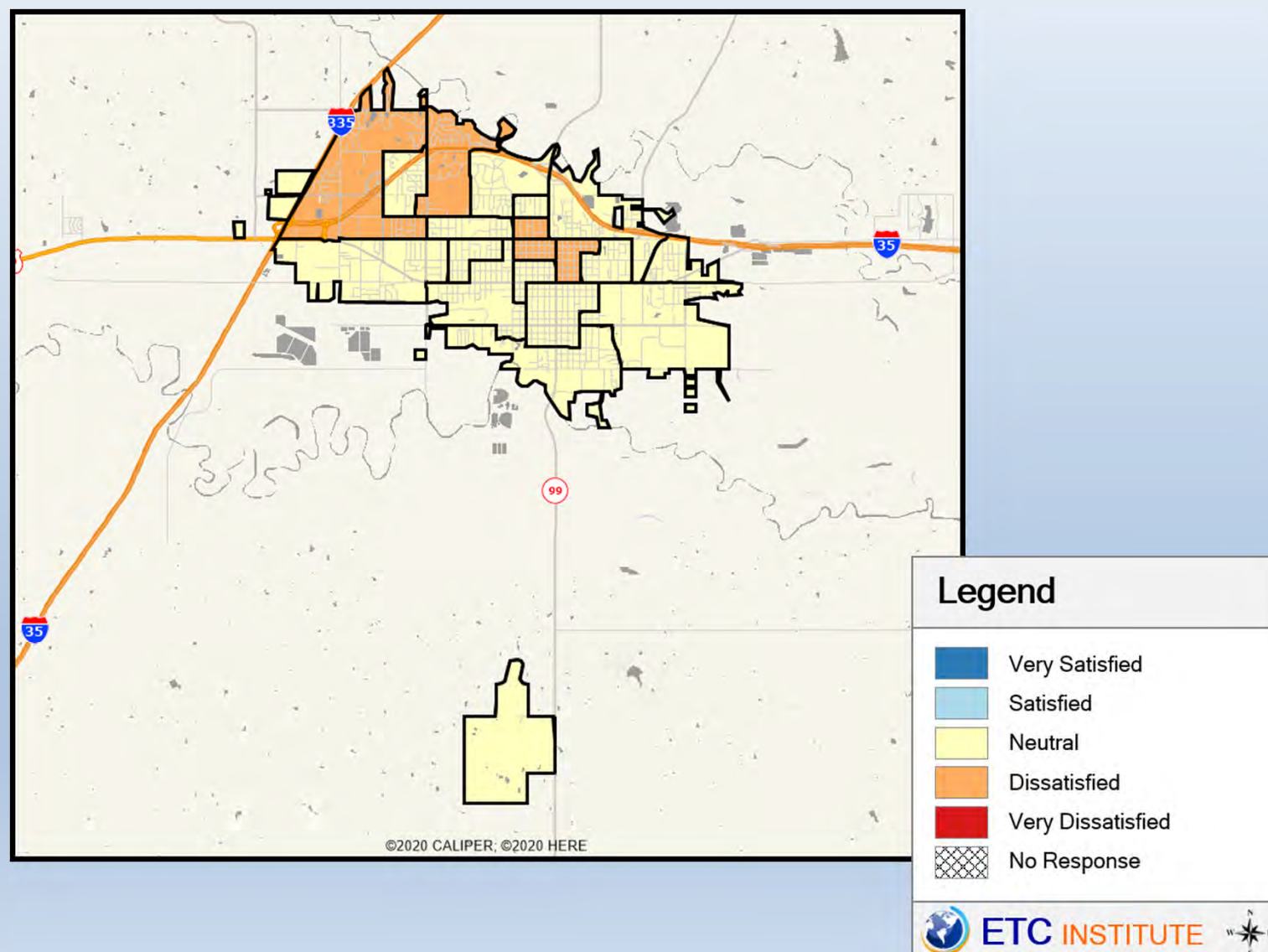
Q8-6. Walking alone in commercial areas after dark



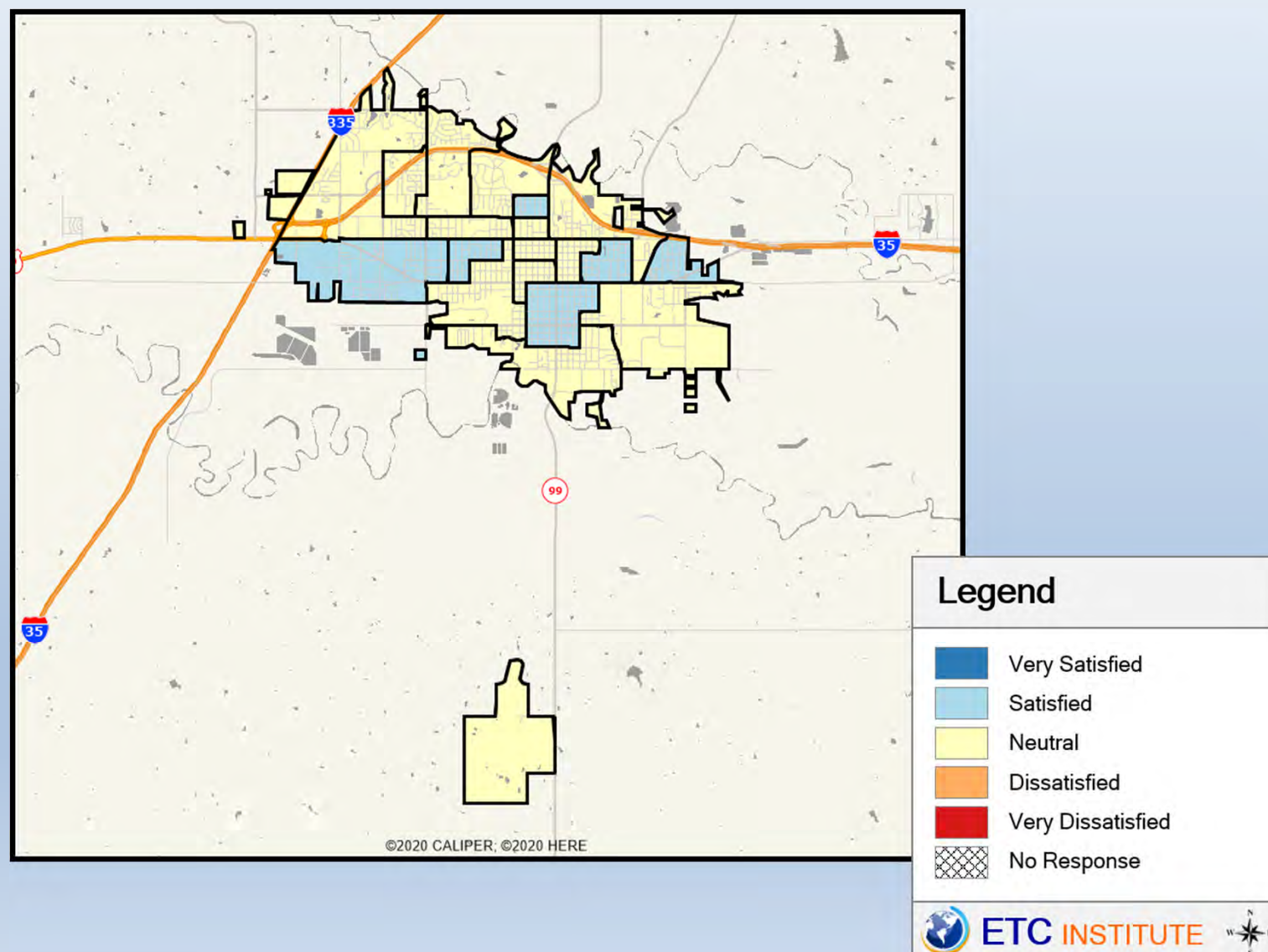
Q12-1. Maintenance of private homes/properties



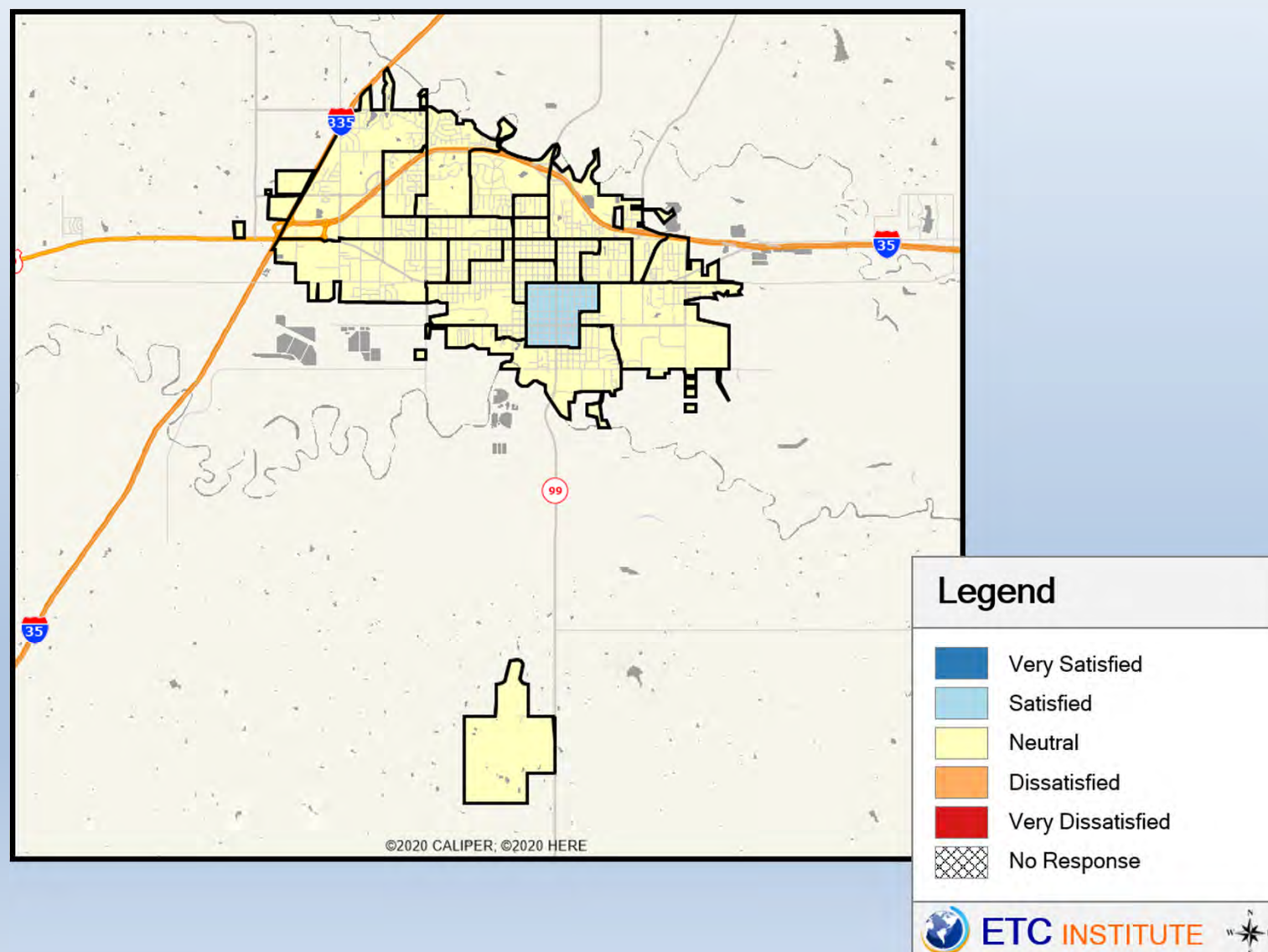
Q12-2. City enforcement of home/property maintenance issues



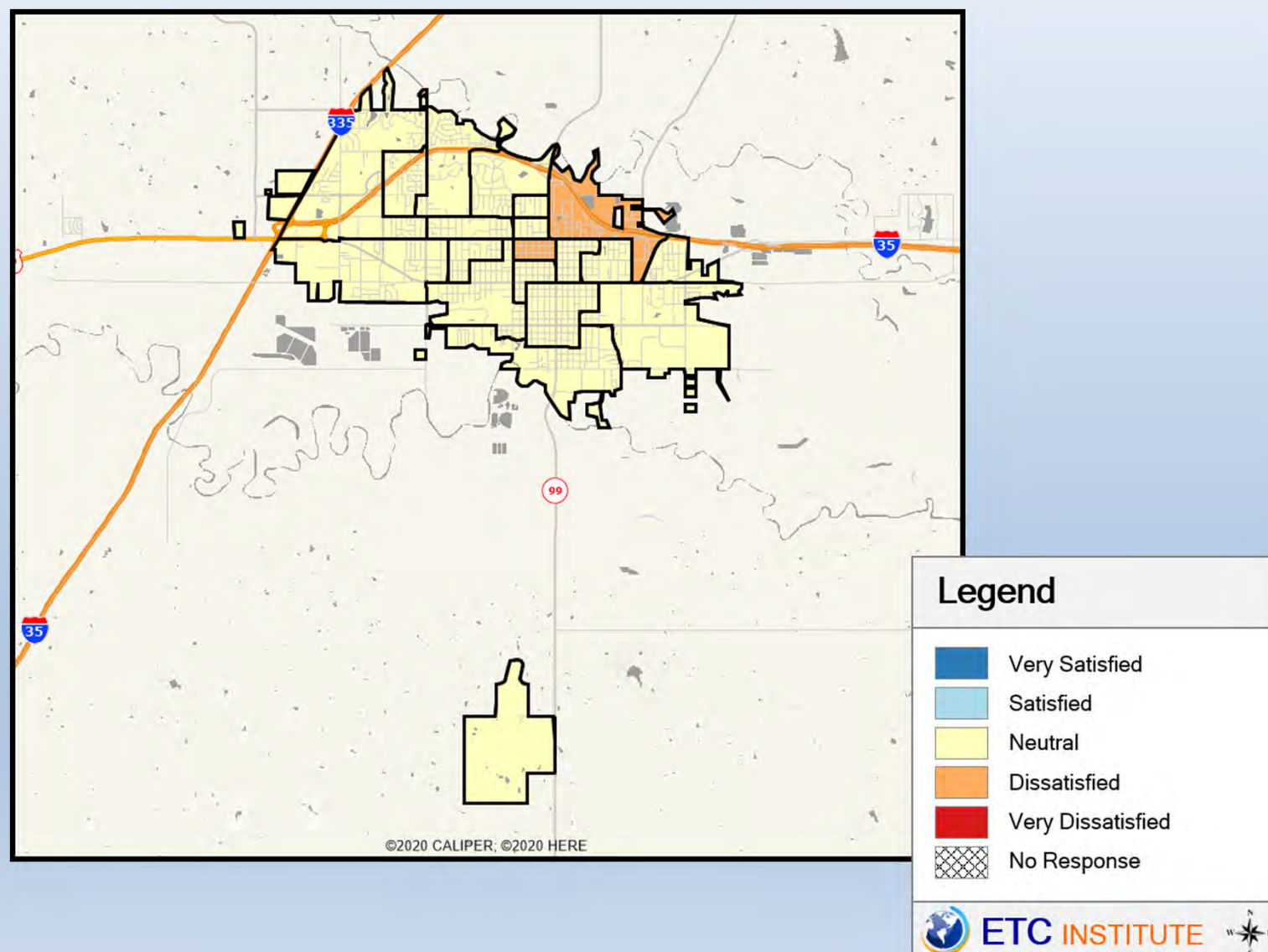
Q12-3. Maintenance of private business properties



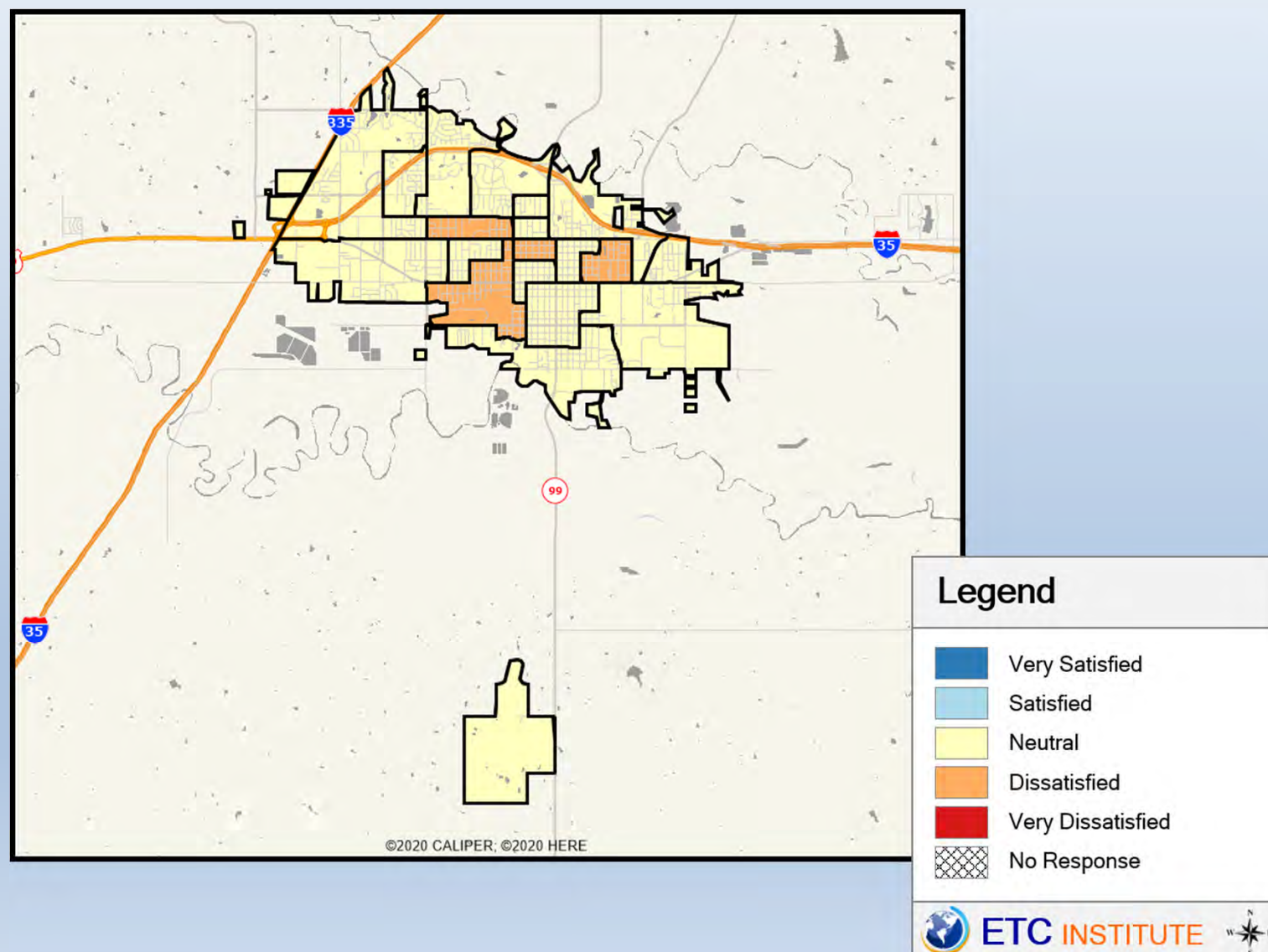
Q12-4. City enforcement of business property maintenance issues



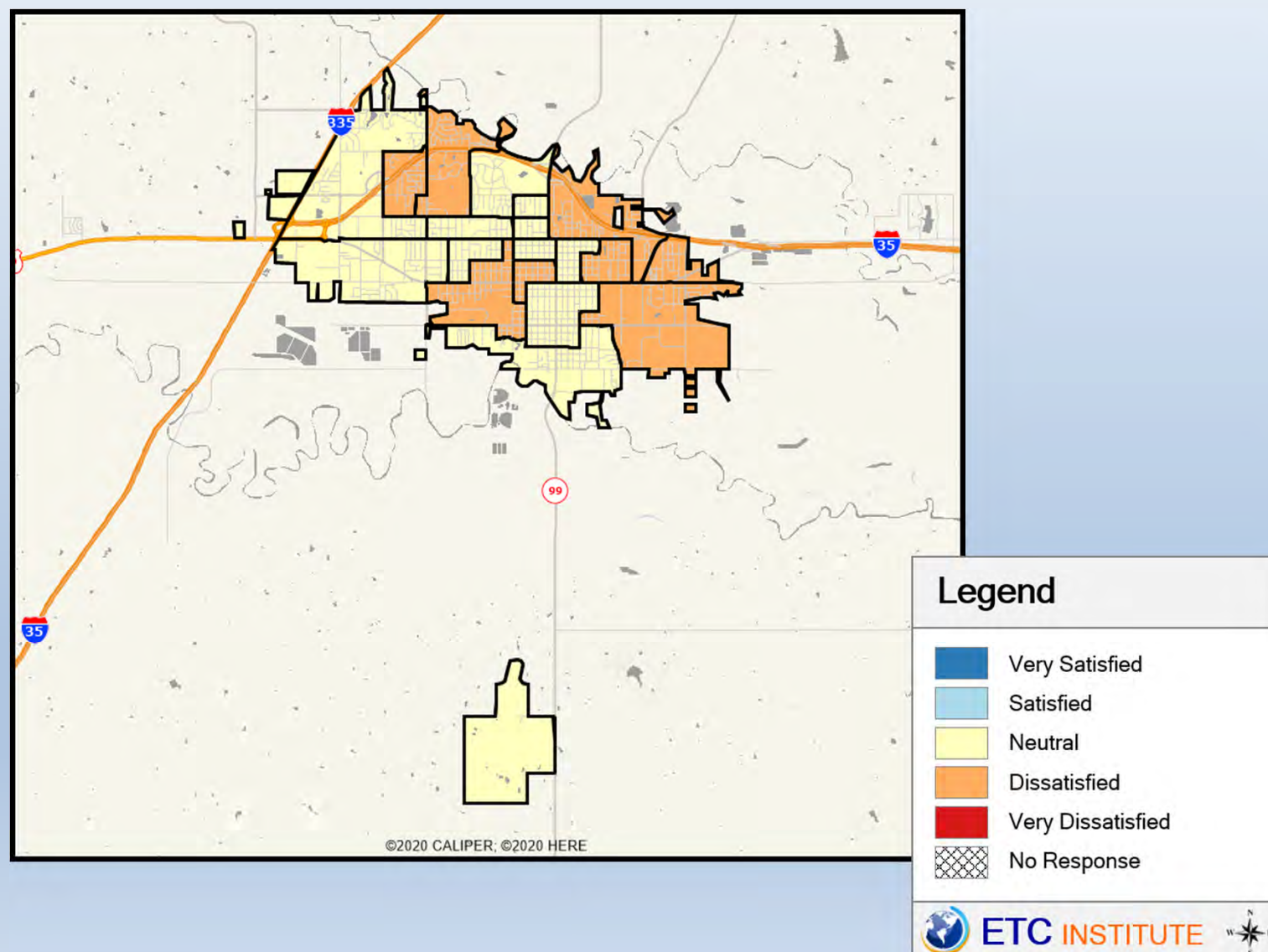
Q12-5. City enforcement of mowing and weed issues



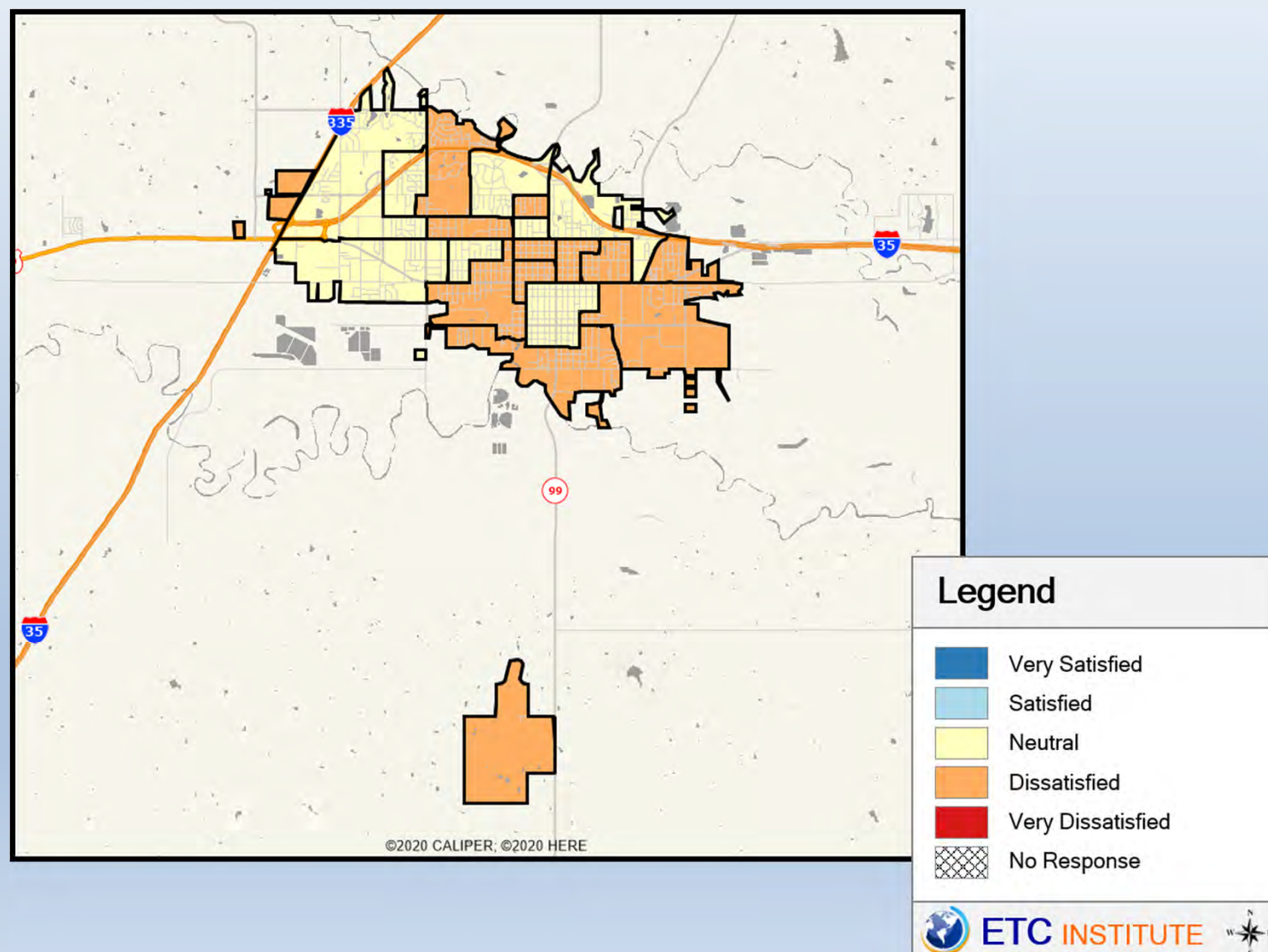
Q12-6. City efforts to demolish unsafe/dangerous structures



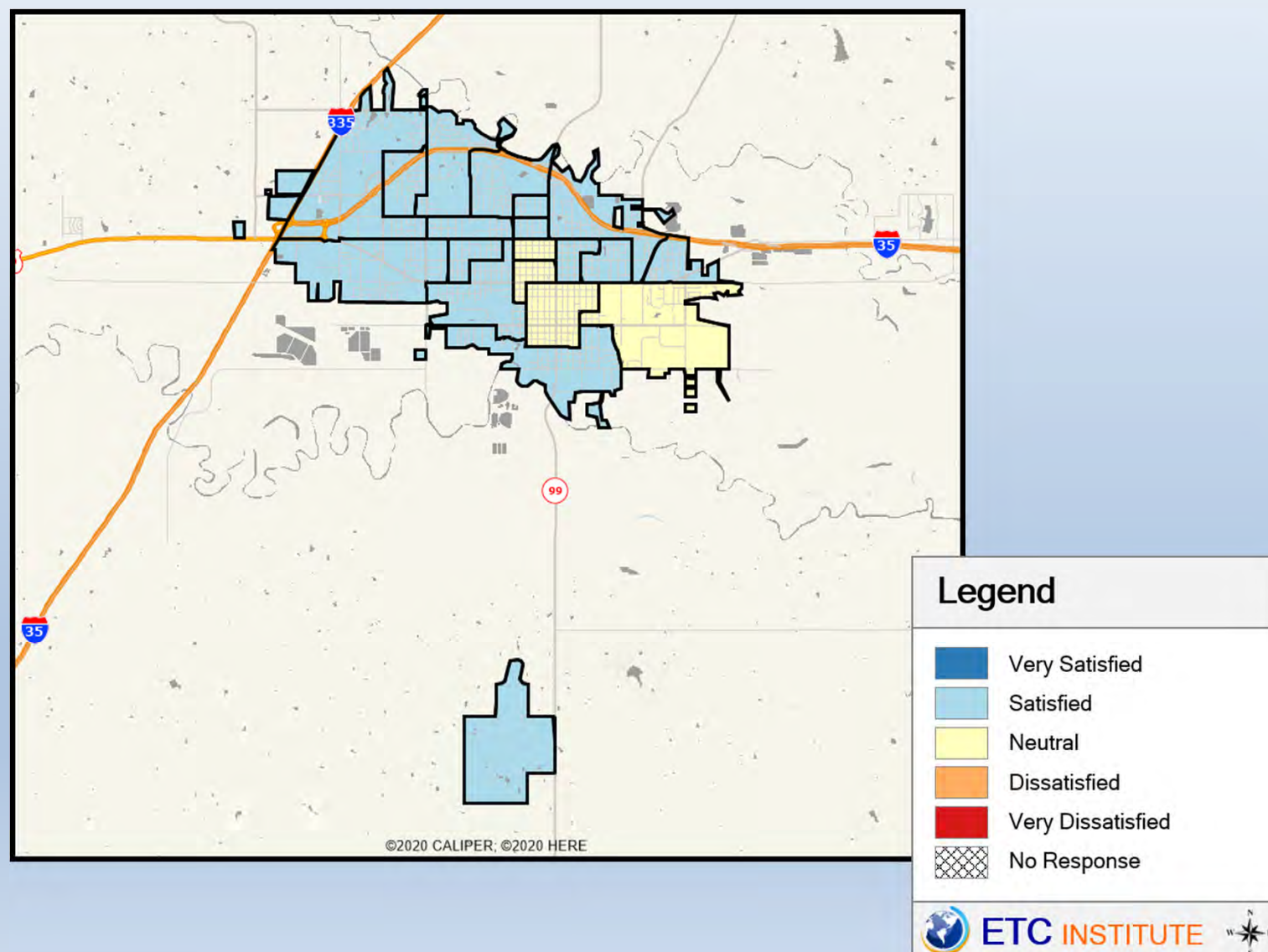
Q16-01. Condition of major City streets and curbs



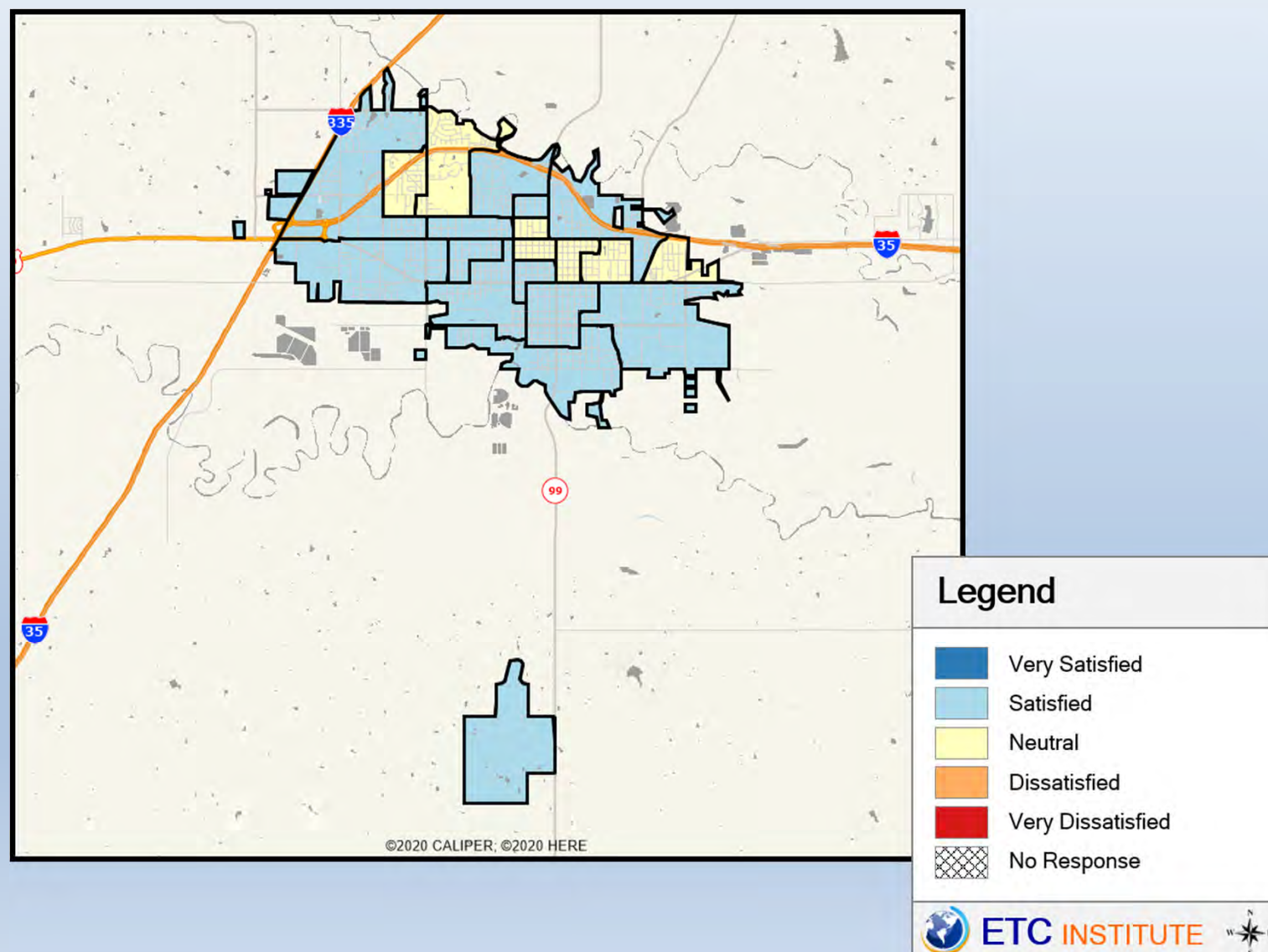
Q16-02. Condition of neighborhood streets and curbs



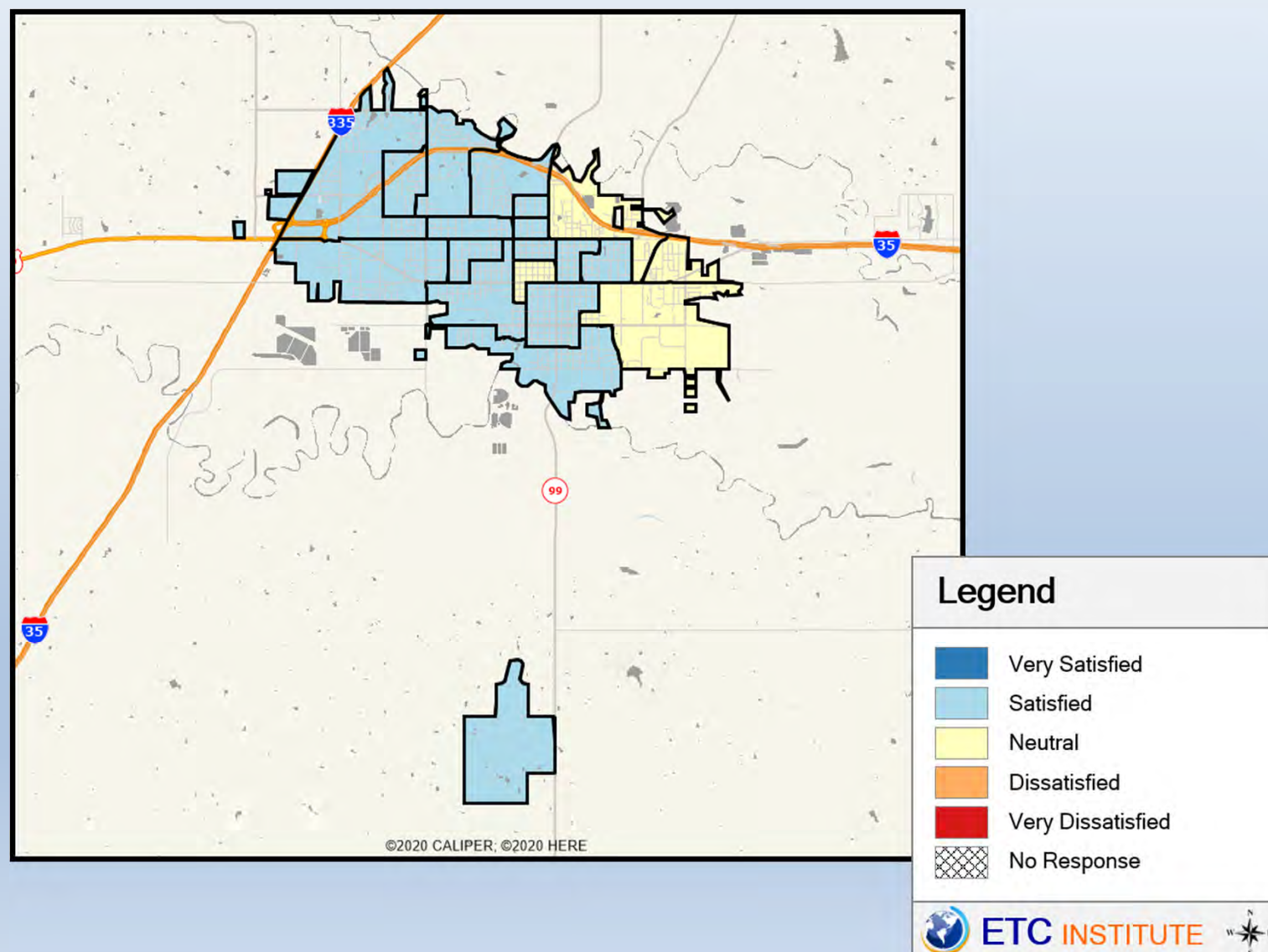
Q16-03. Adequacy of traffic signage, markings and signals



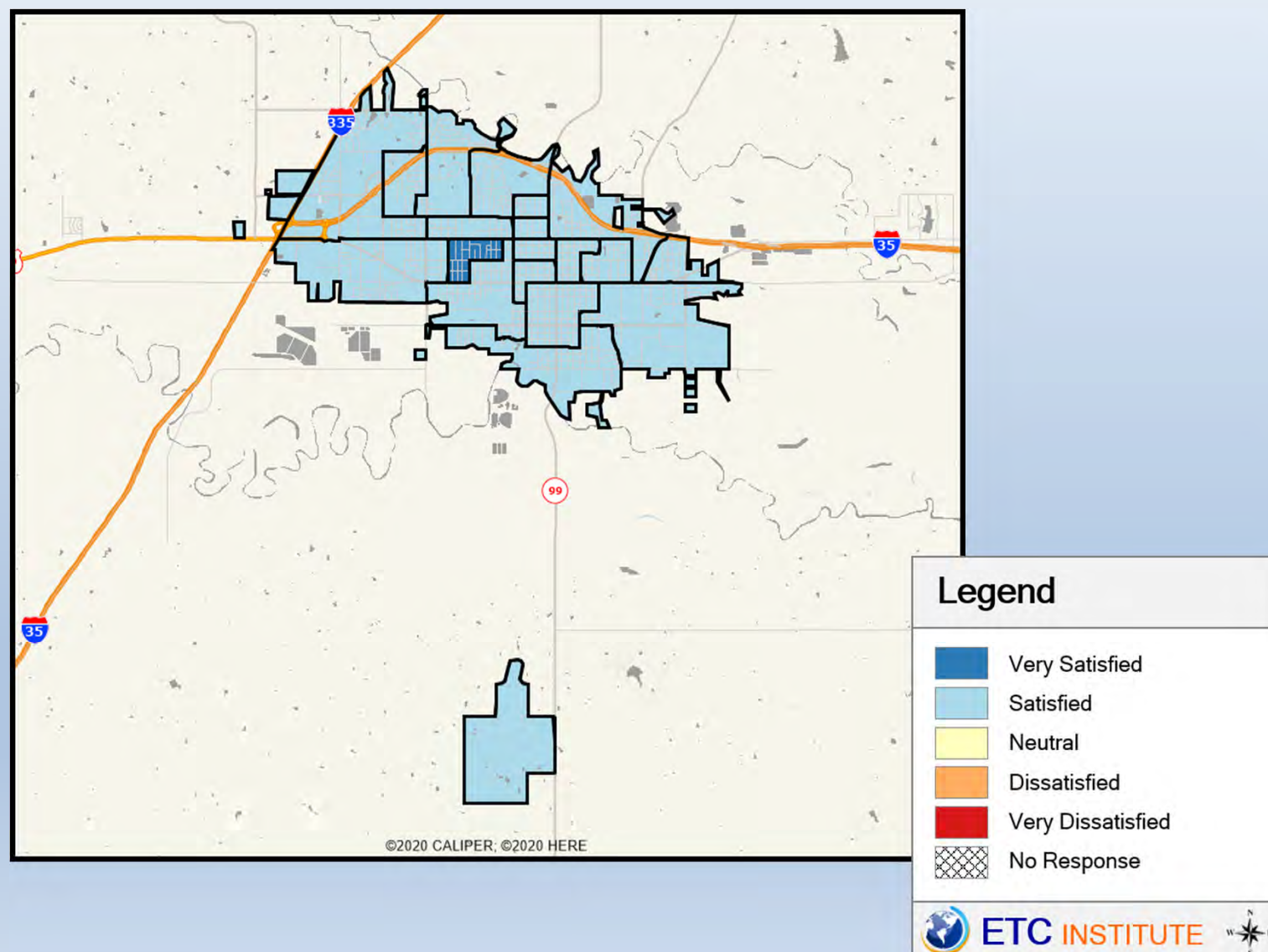
Q16-04. Overall cleanliness of City streets



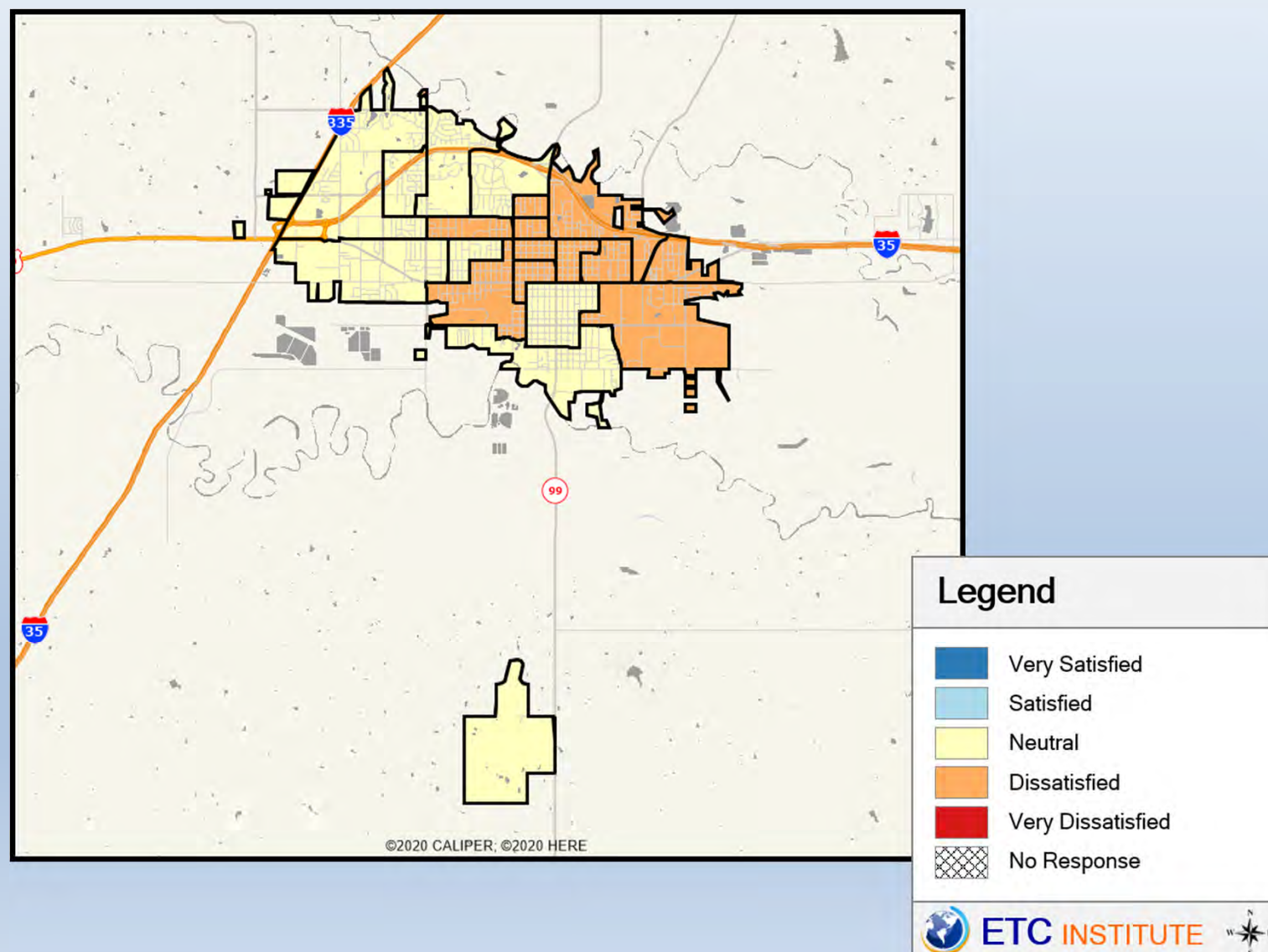
Q16-05. Appearance of City medians and highway entrances



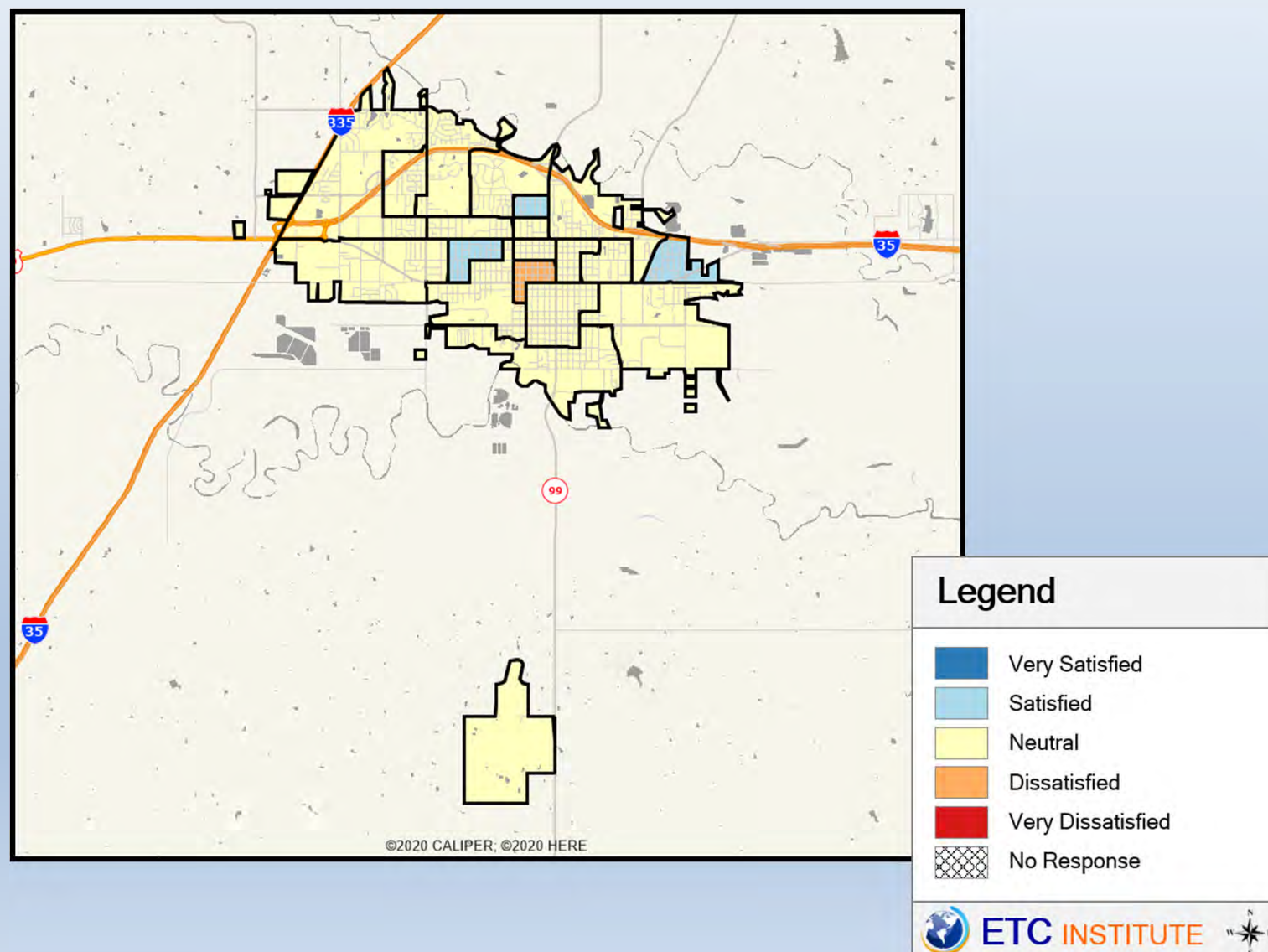
Q16-06. Condition of public sidewalks downtown



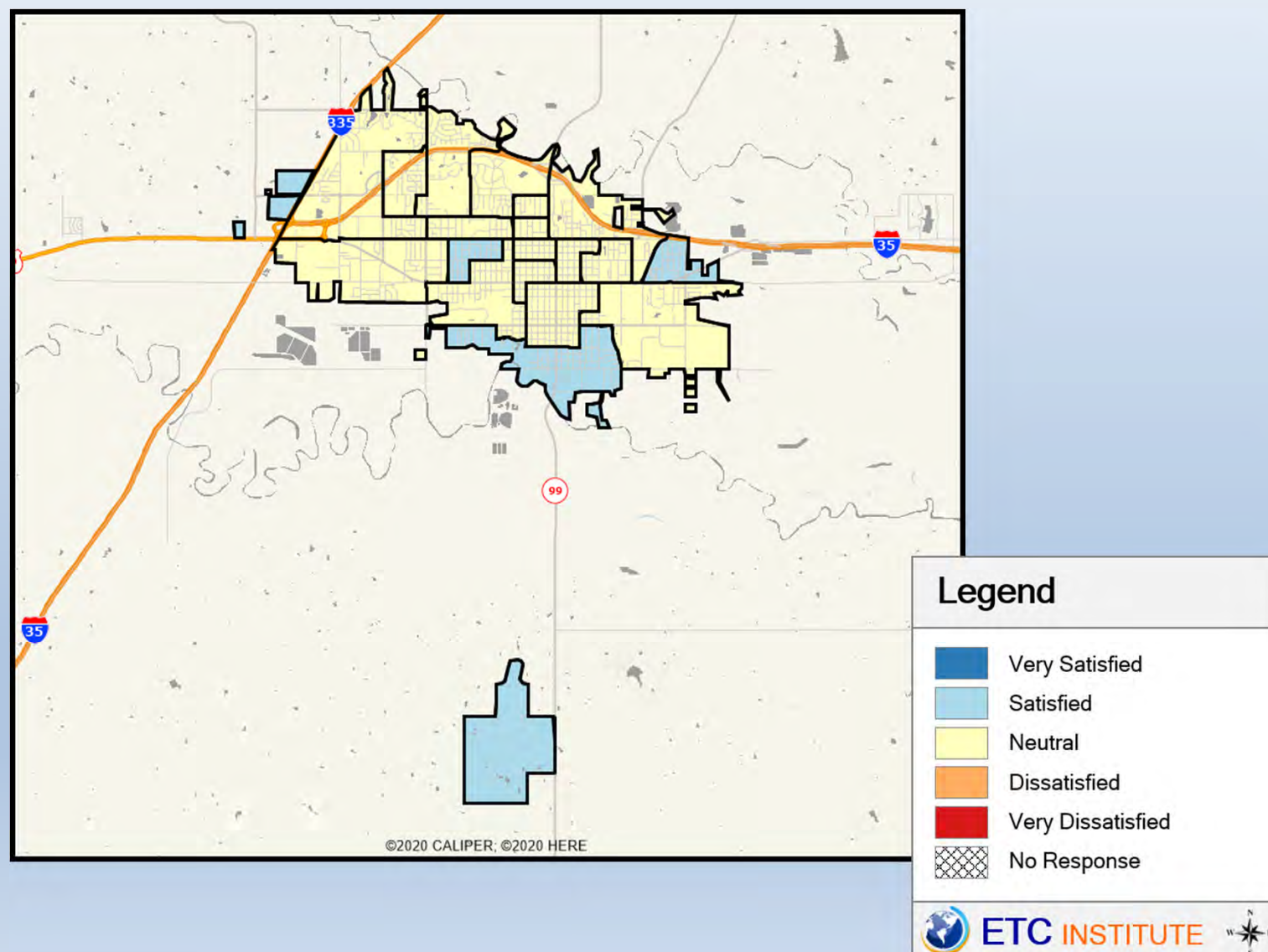
Q16-07. Condition of public sidewalks in neighborhoods



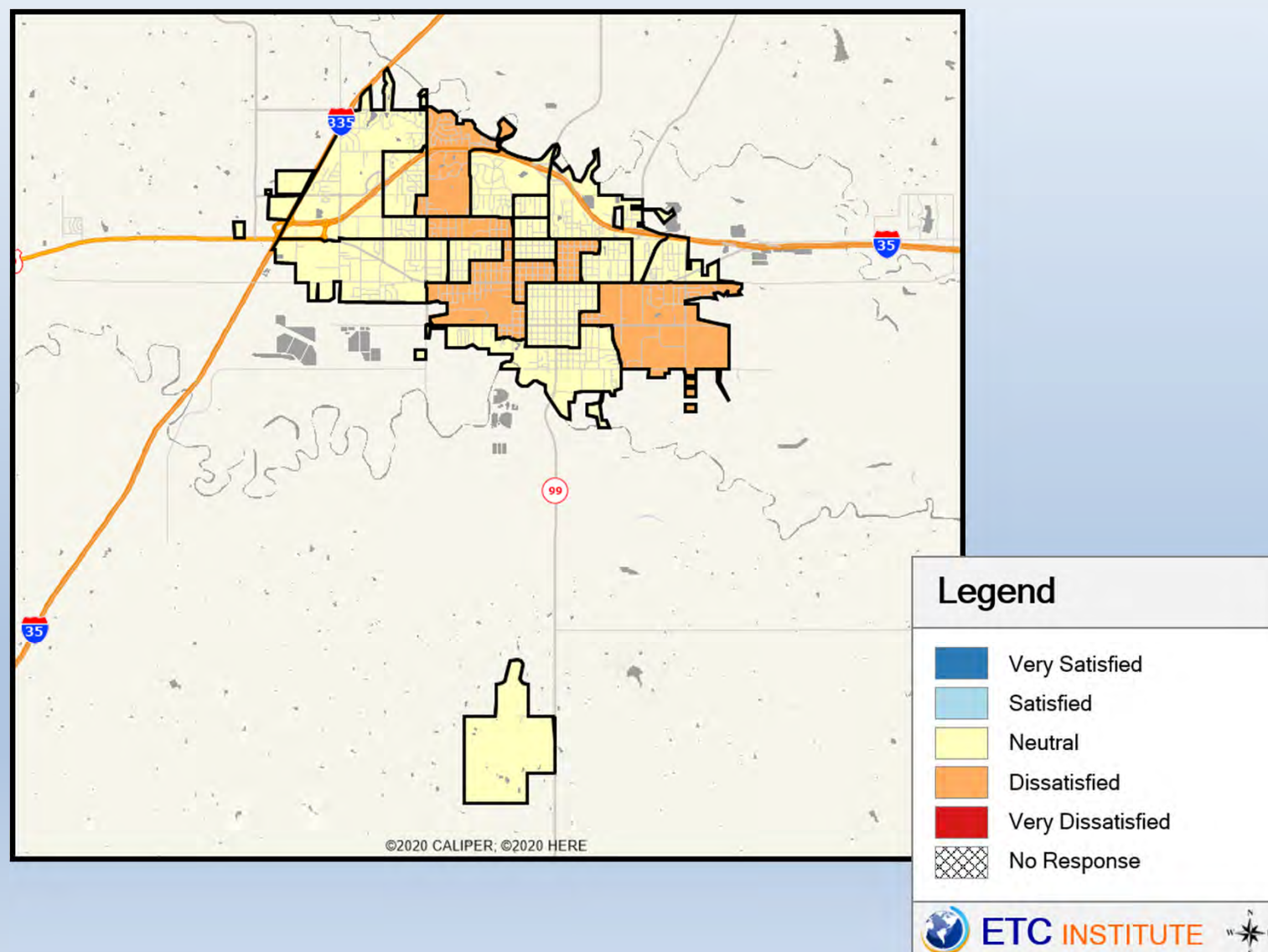
Q16-08. Adequacy of accessibility for pedestrians with disabilities



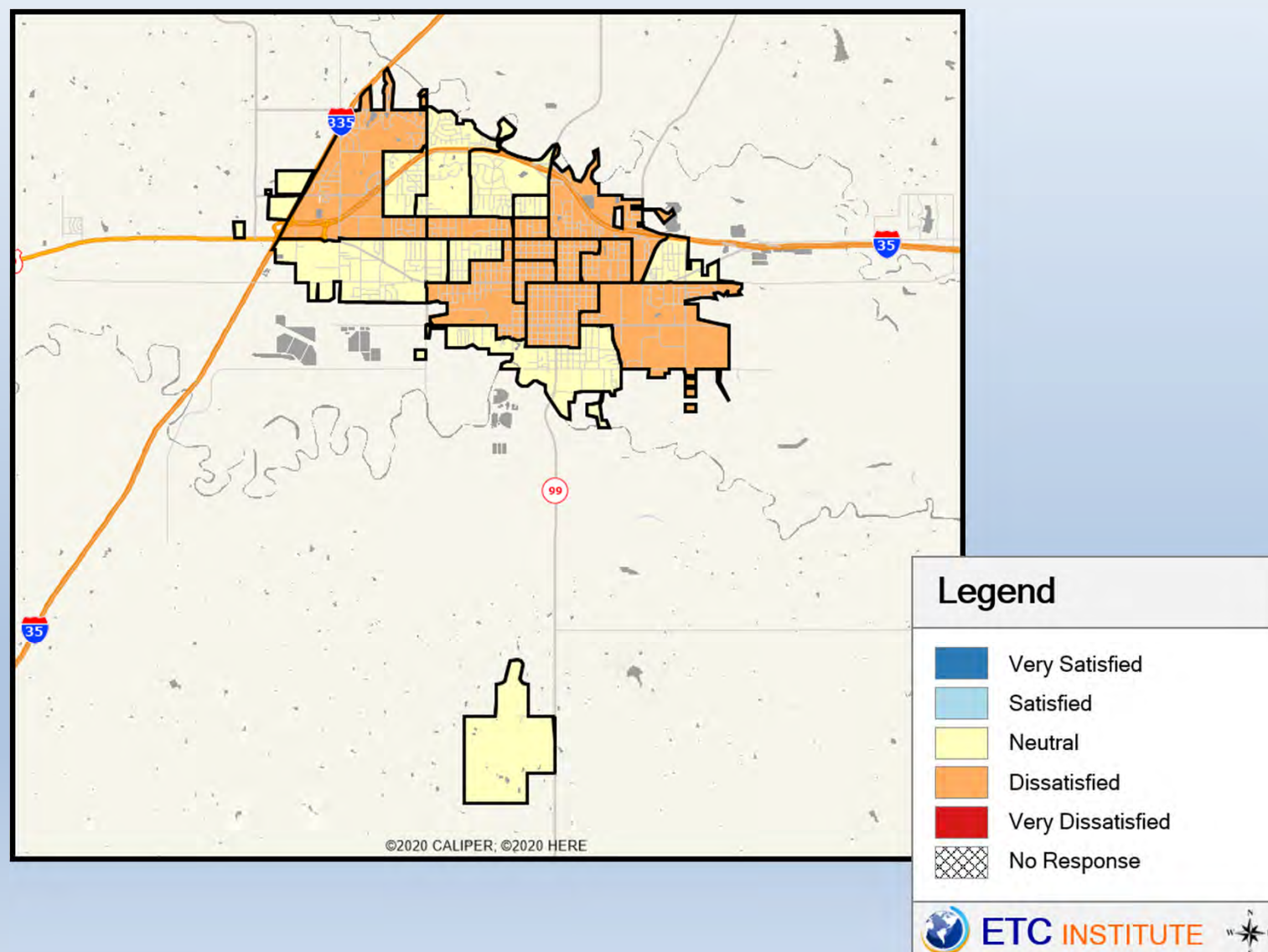
Q16-09. Availability of bike infrastructure



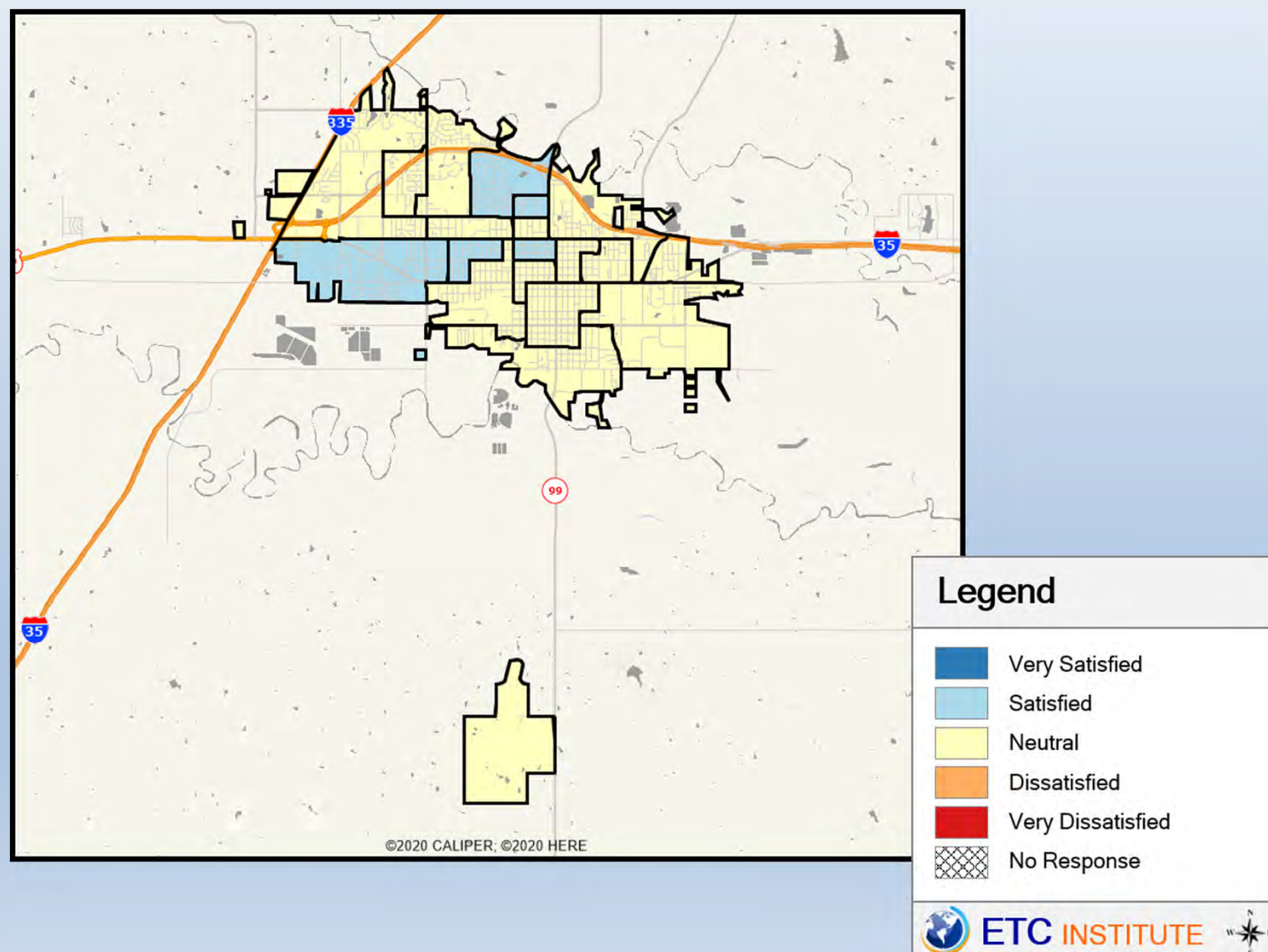
Q16-10. Adequacy of stormwater and drainage infrastructure



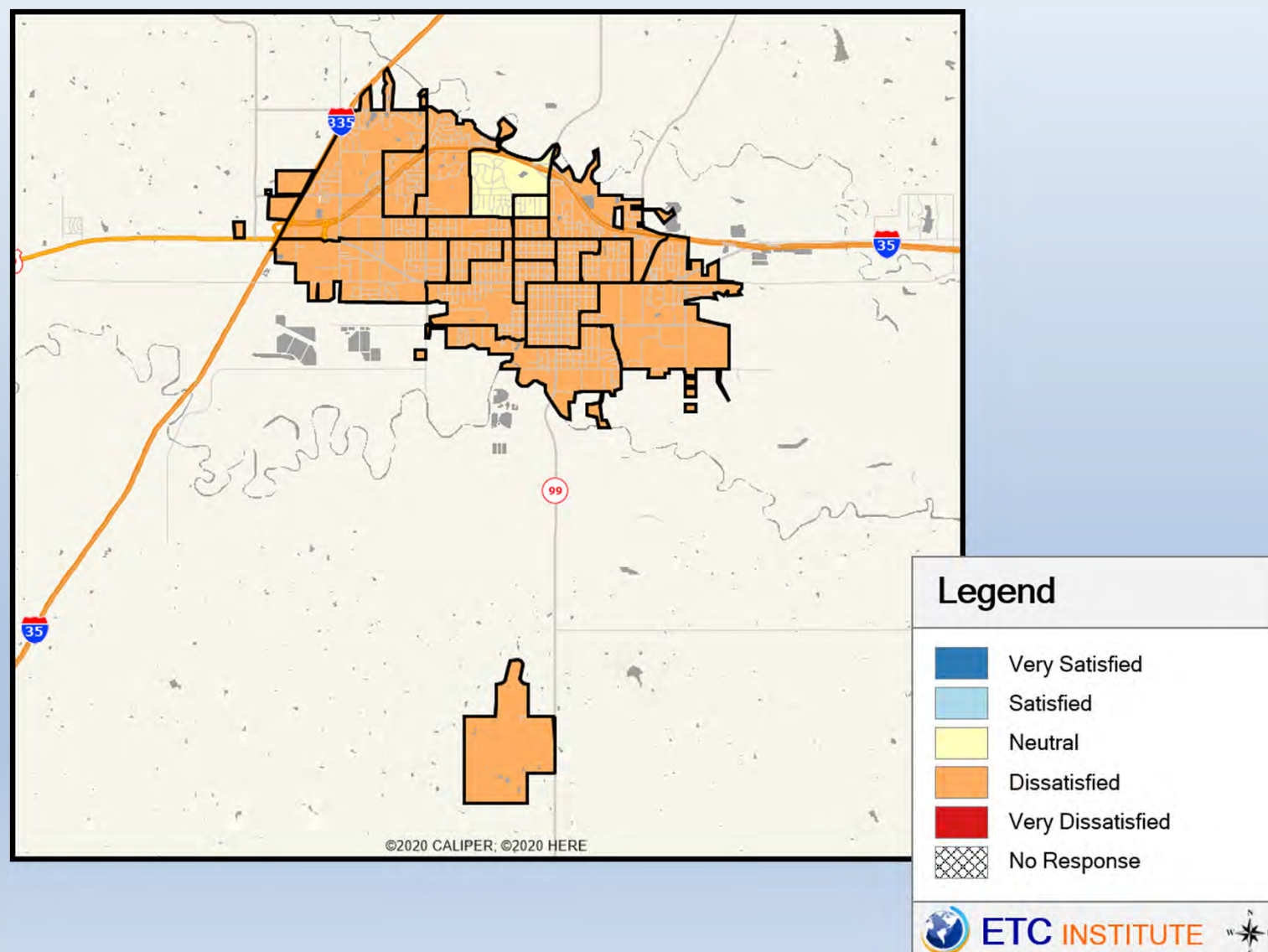
Q16-11. Condition of alleys



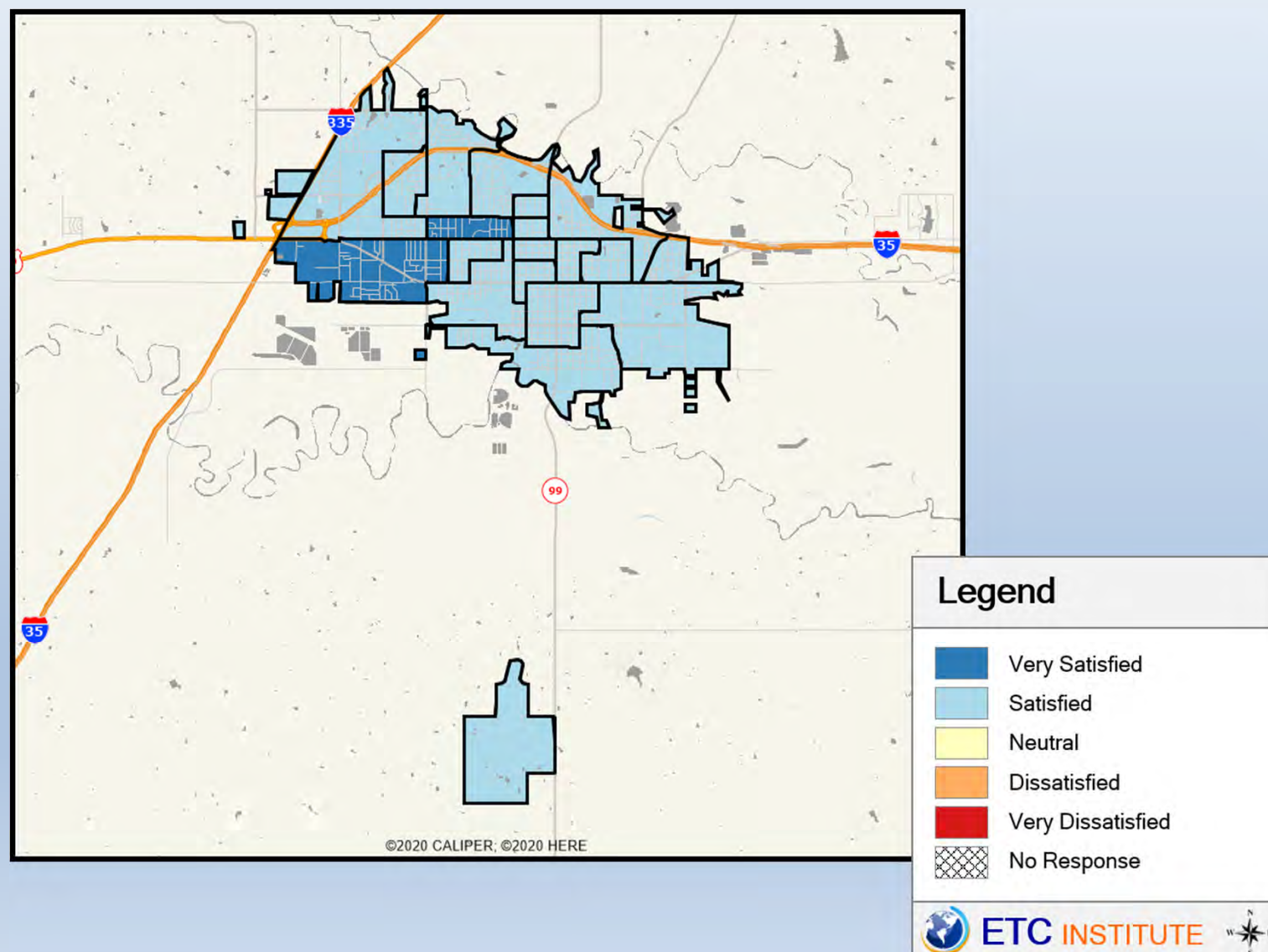
Q16-12. Snow removal on major city streets



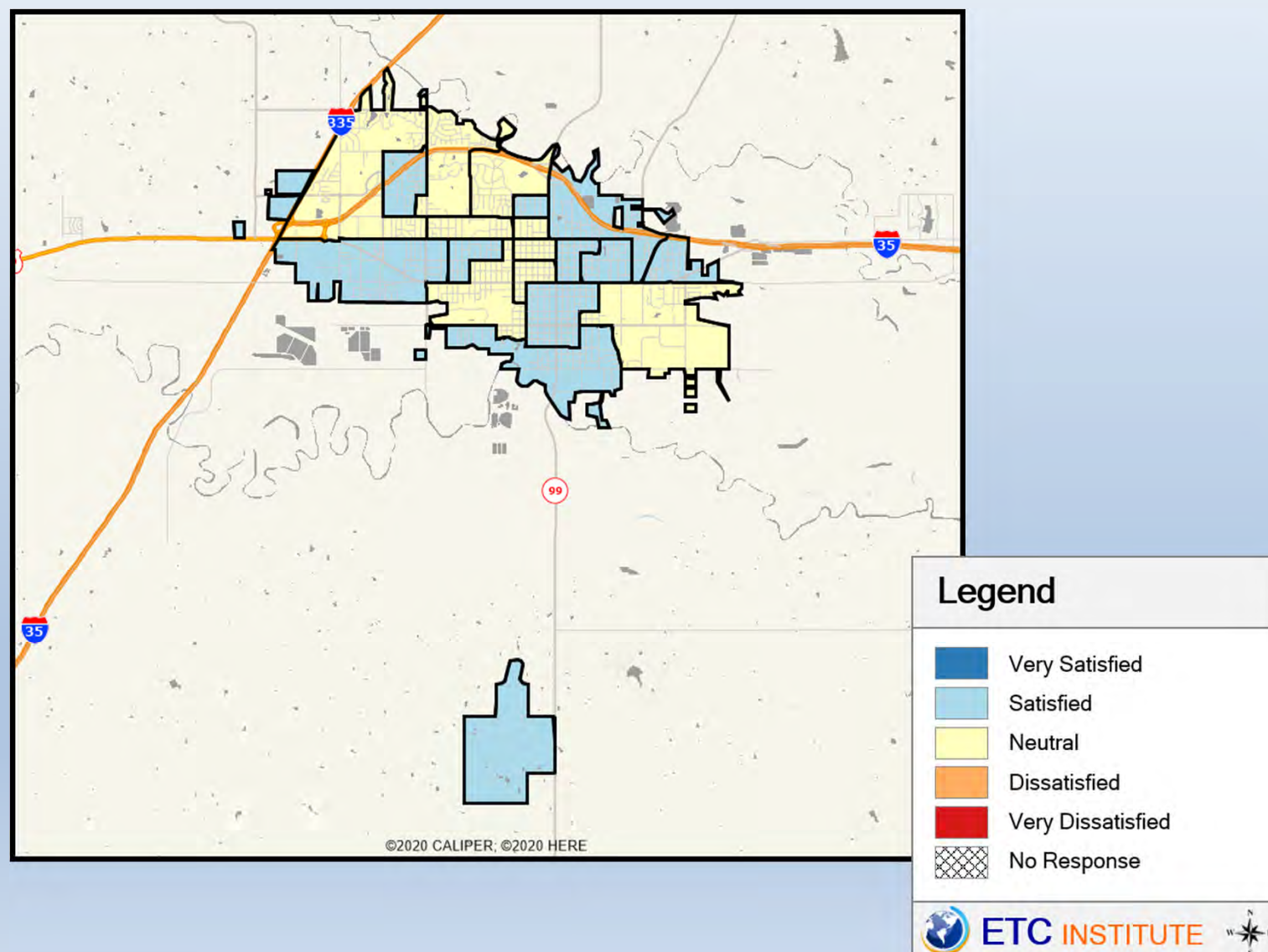
Q16-13. Snow removal on neighborhood streets



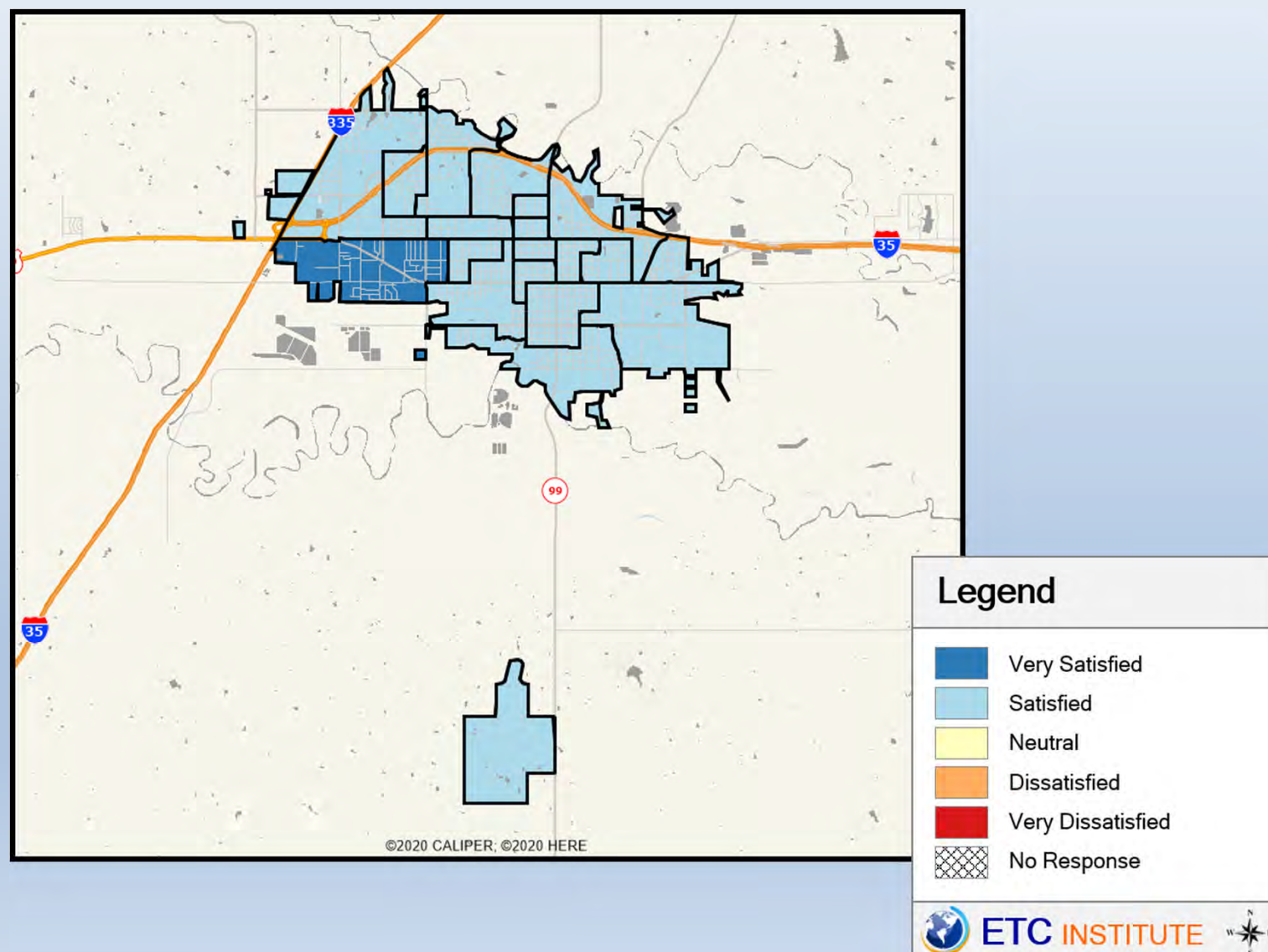
Q21-1. General maintenance and appearance of City parks



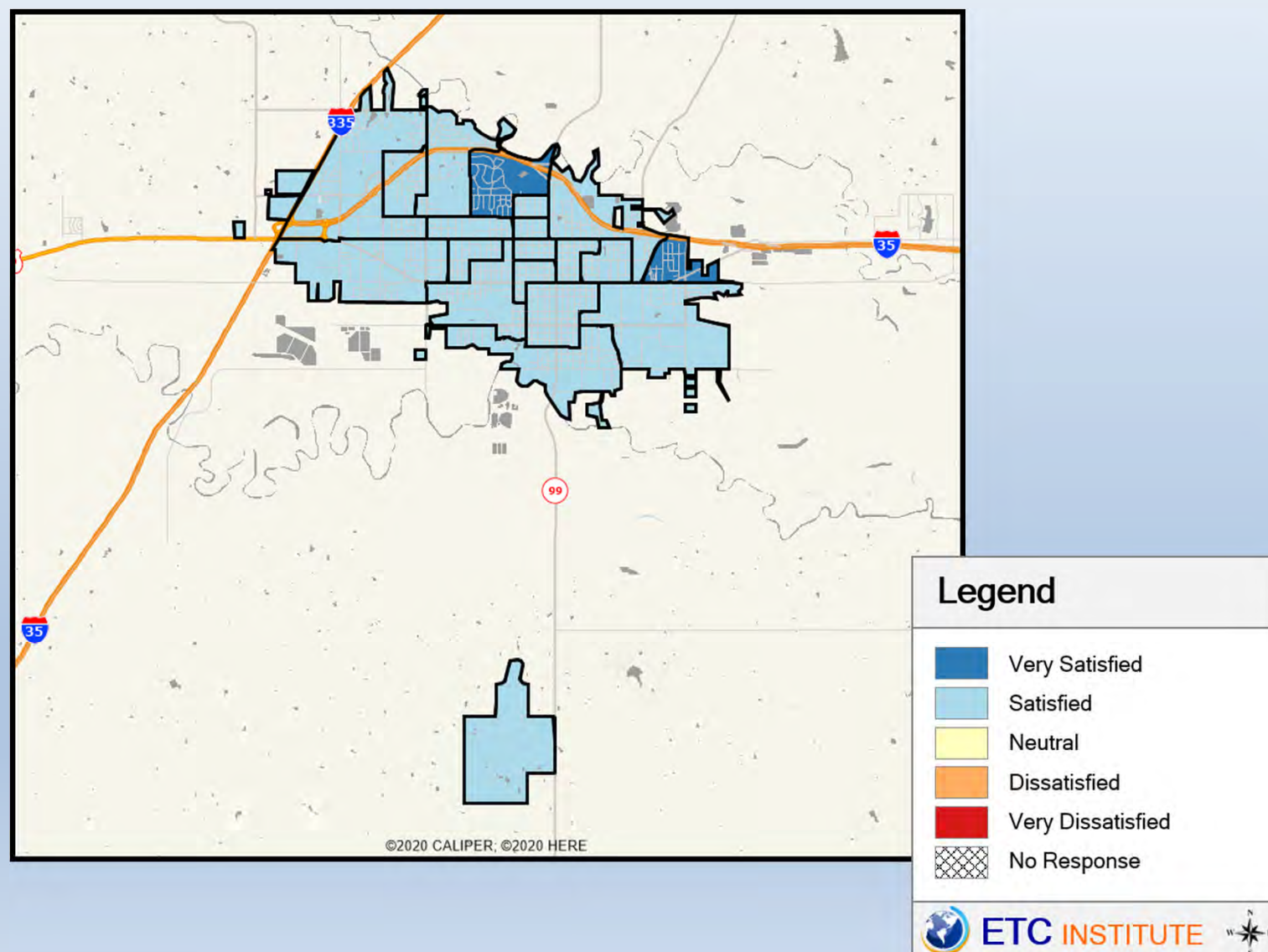
Q21-2. General availability and quality of trails



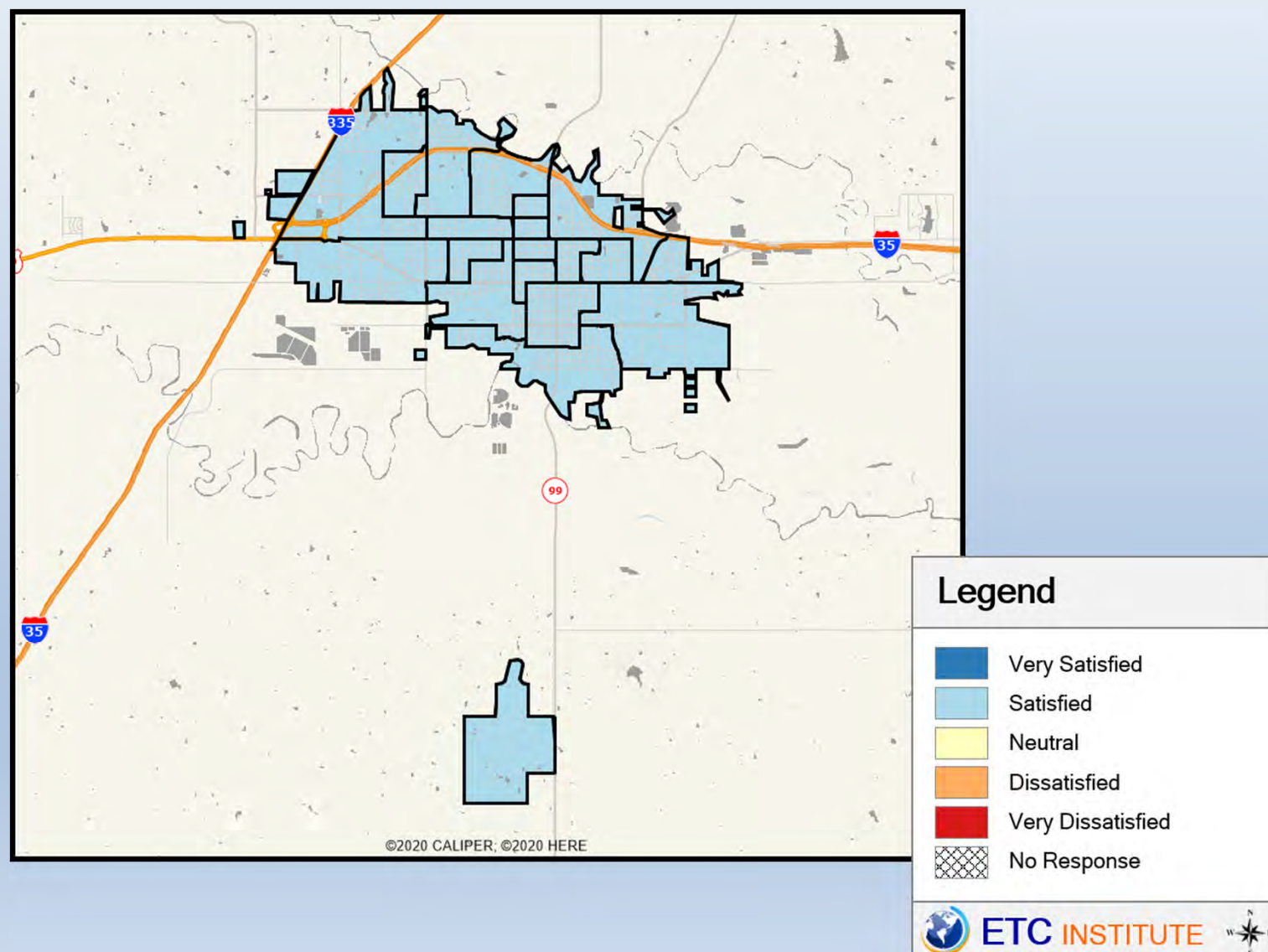
Q21-3. Quality of Peter Pan Park



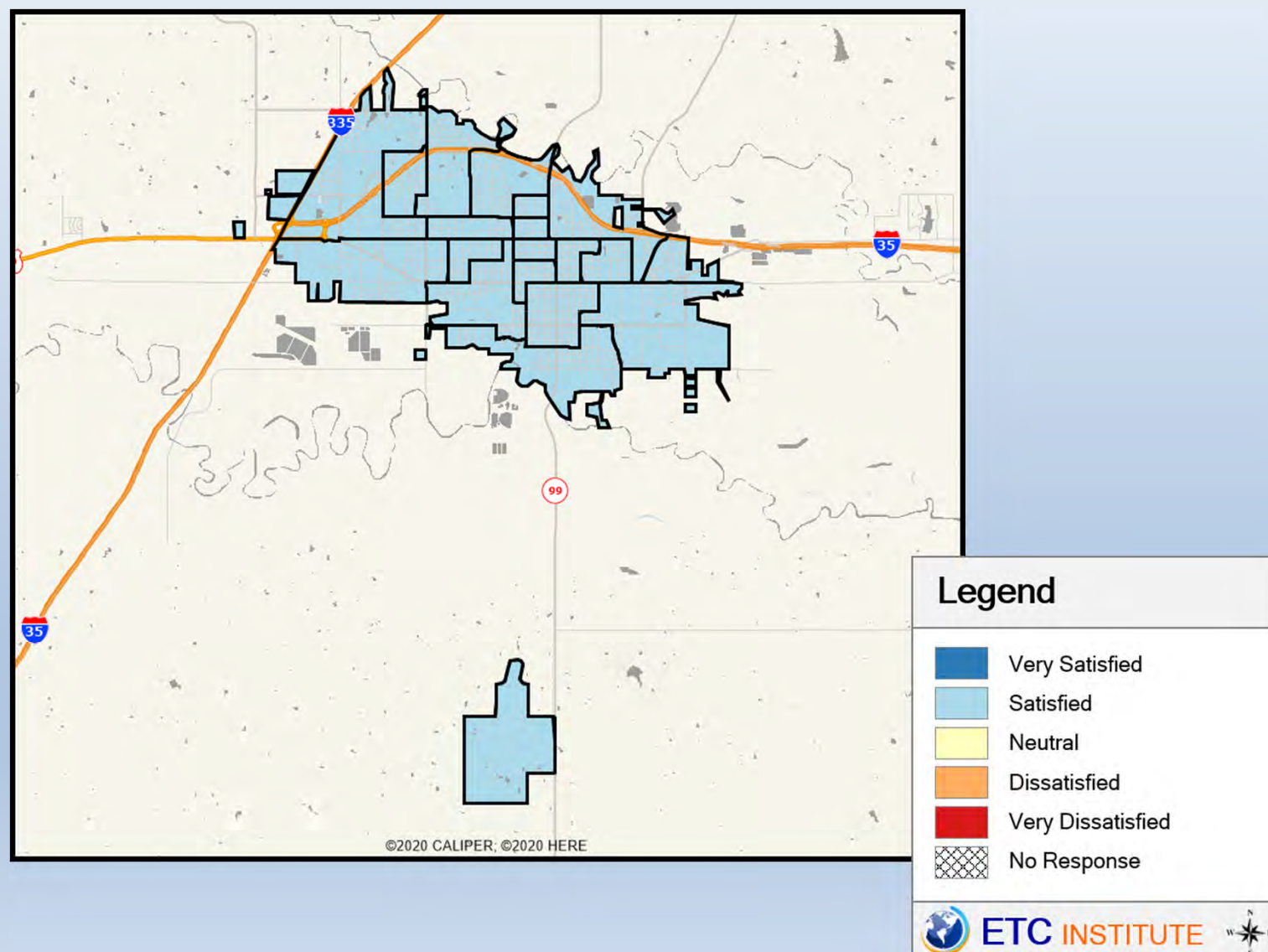
Q21-4. Quality of Jones Park



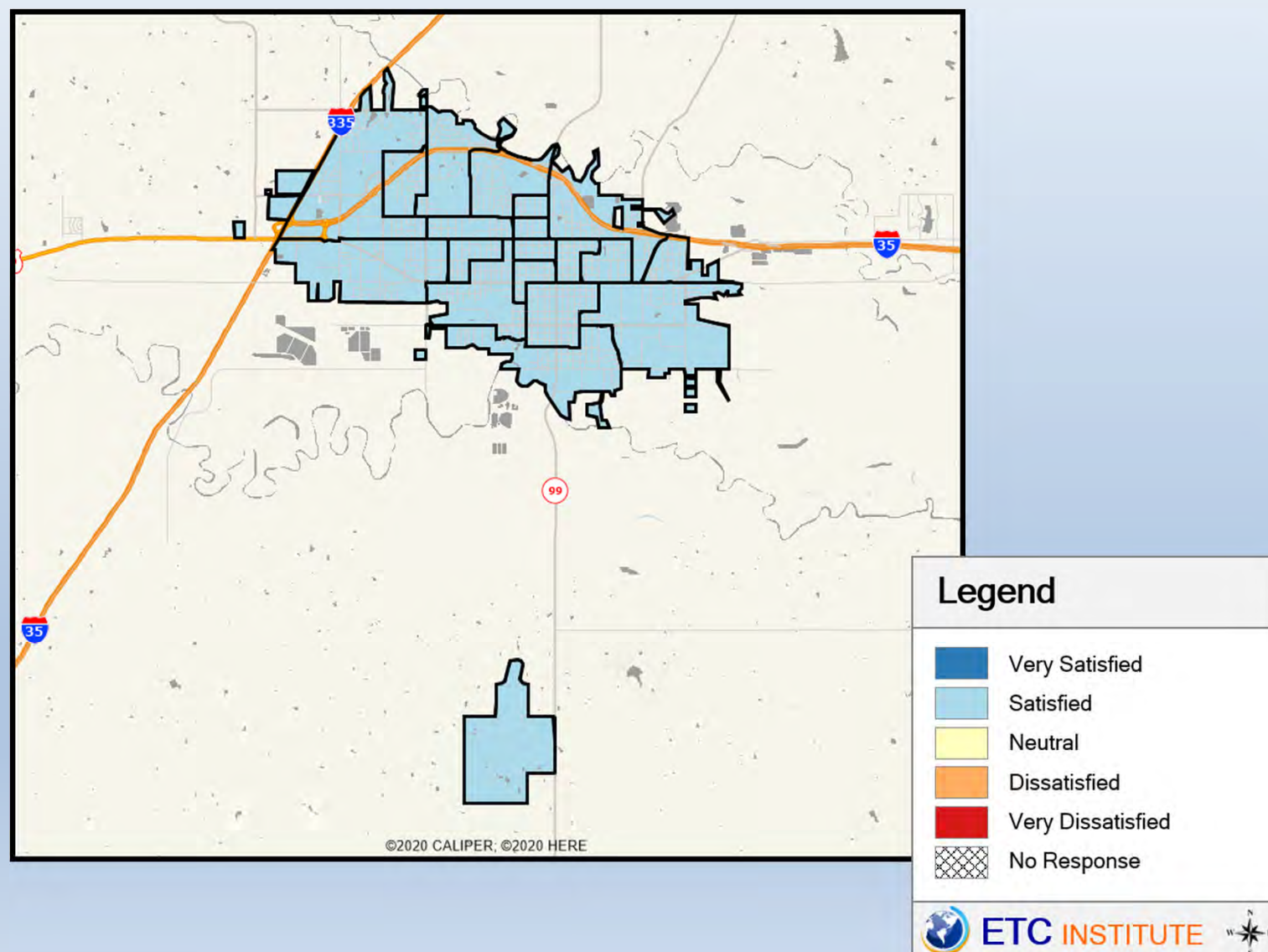
Q21-5. Quality of Jones Aquatic Center



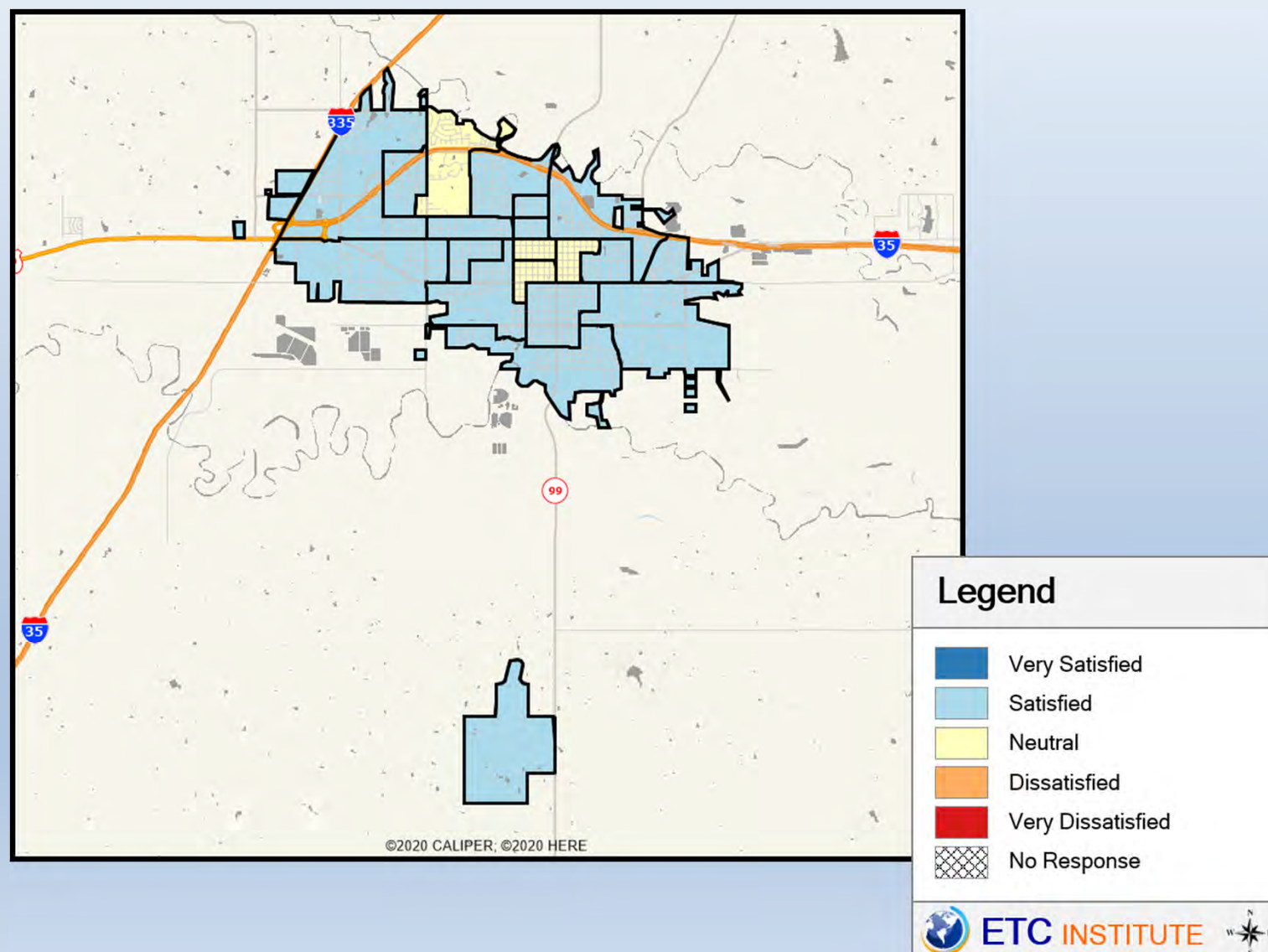
Q21-6. Quality of Hammond Park



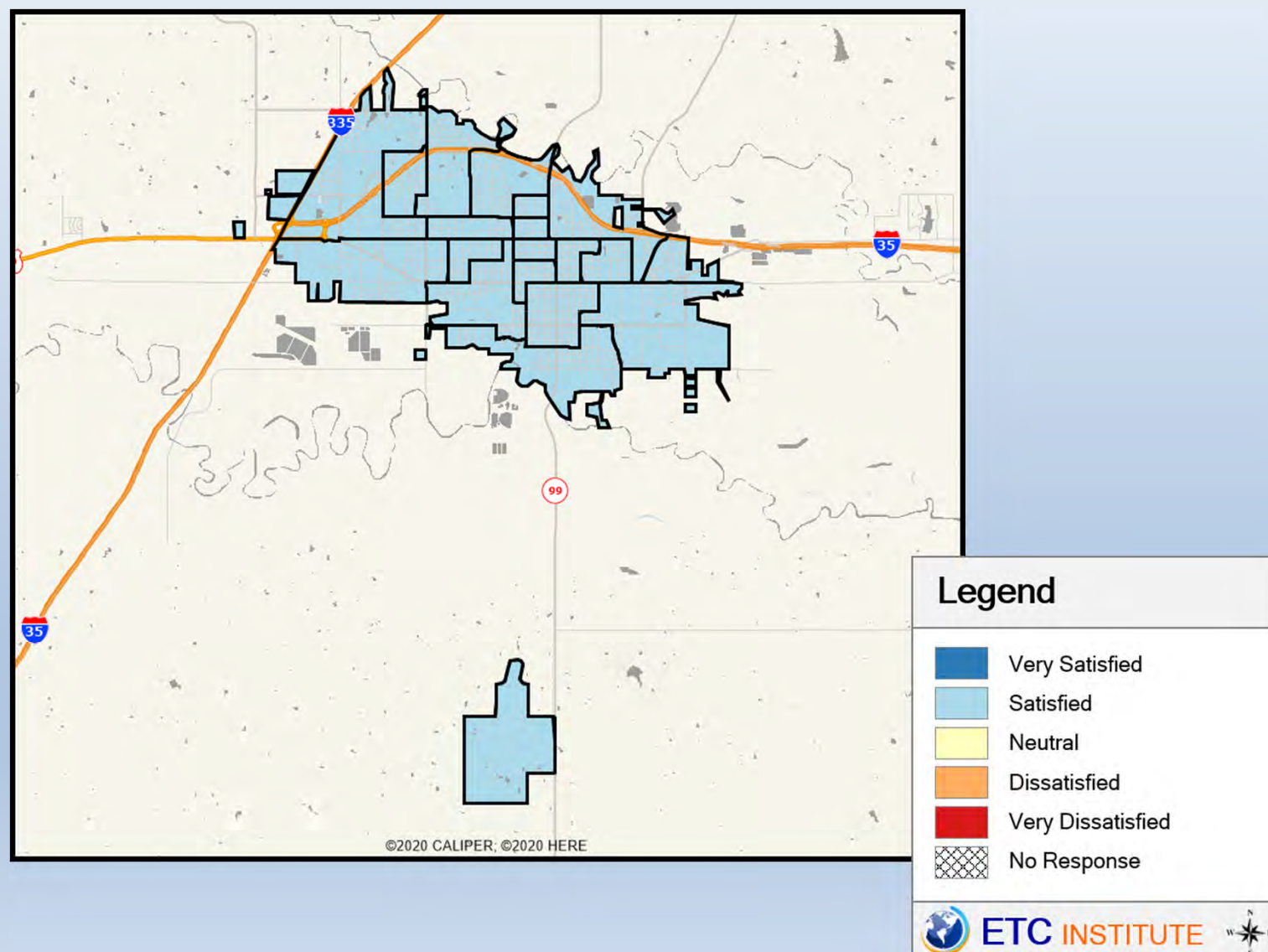
Q21-7. Quality of Freemont Park



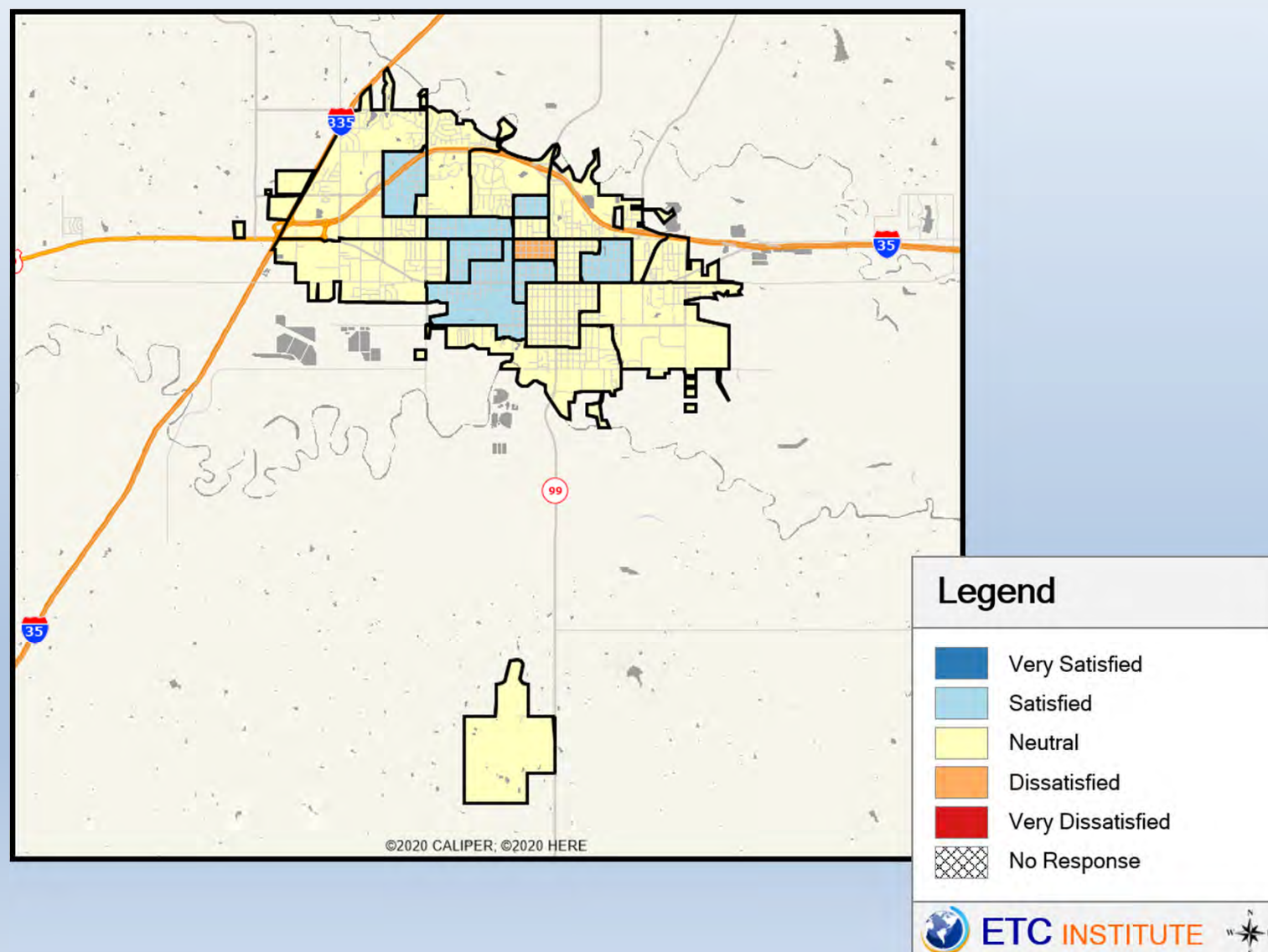
Q21-8. Quality of Las Casitas Park



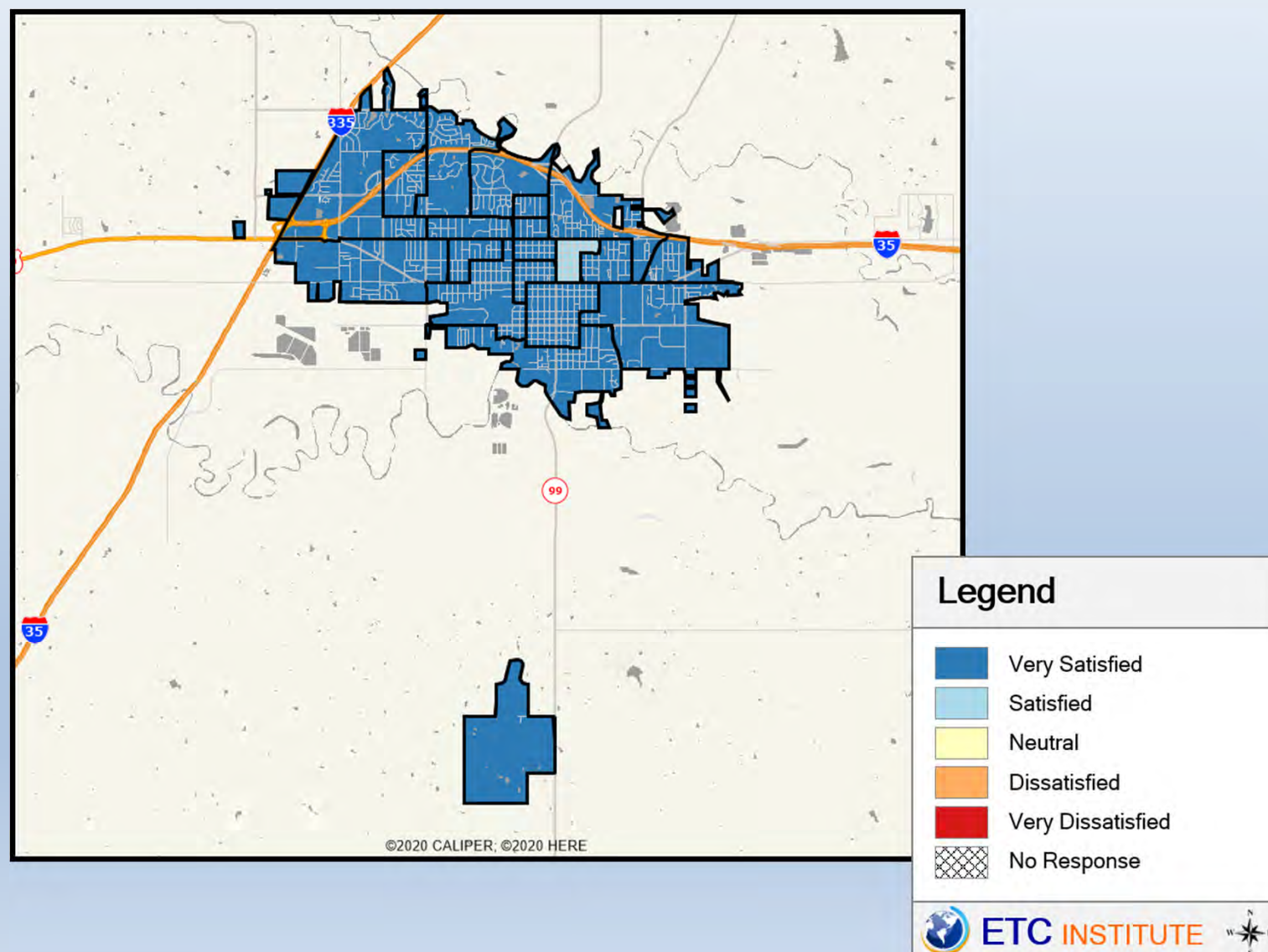
Q21-9. Quality of Eastside Memorial Park



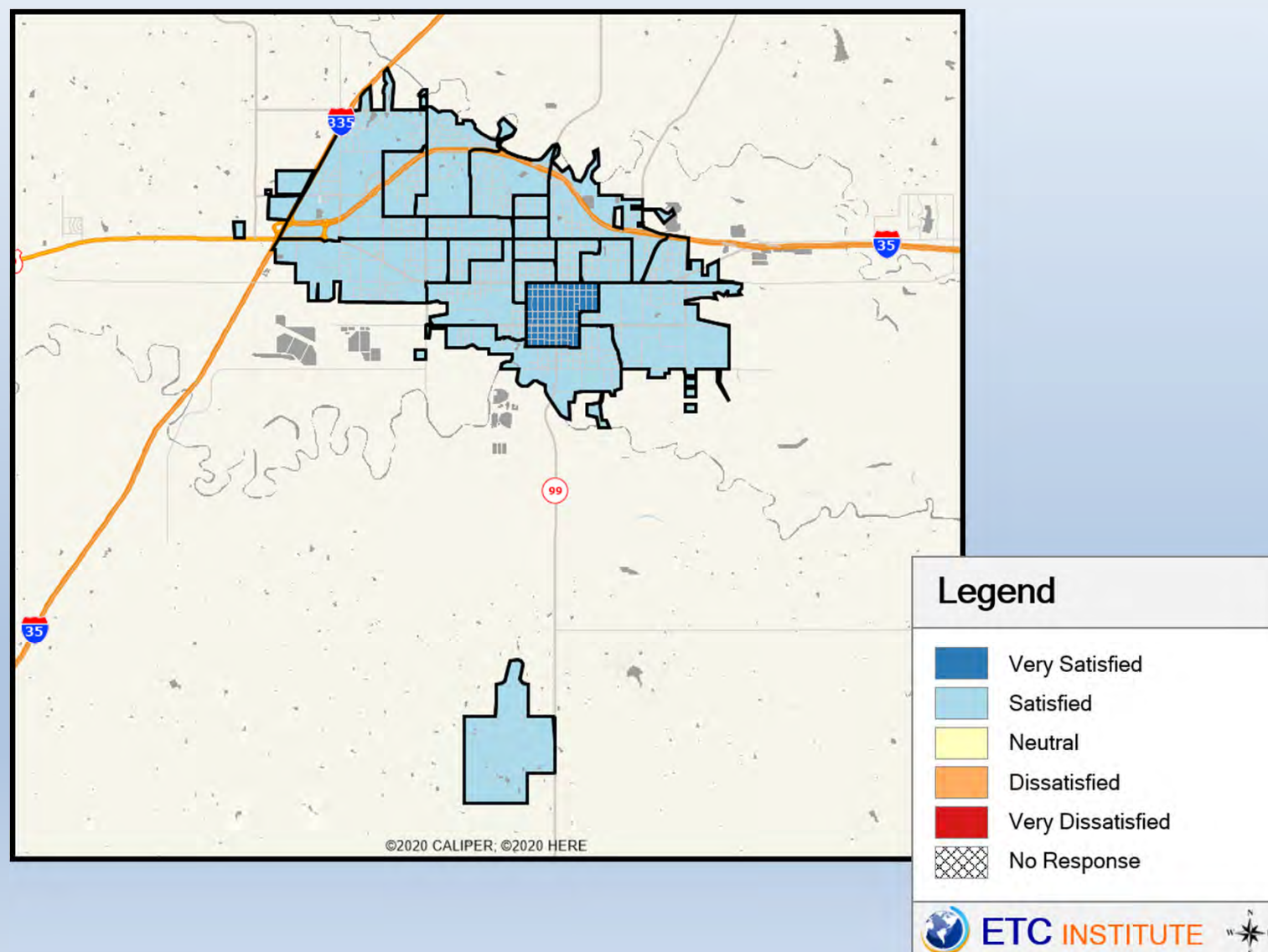
Q24-1. Quality of airport facilities



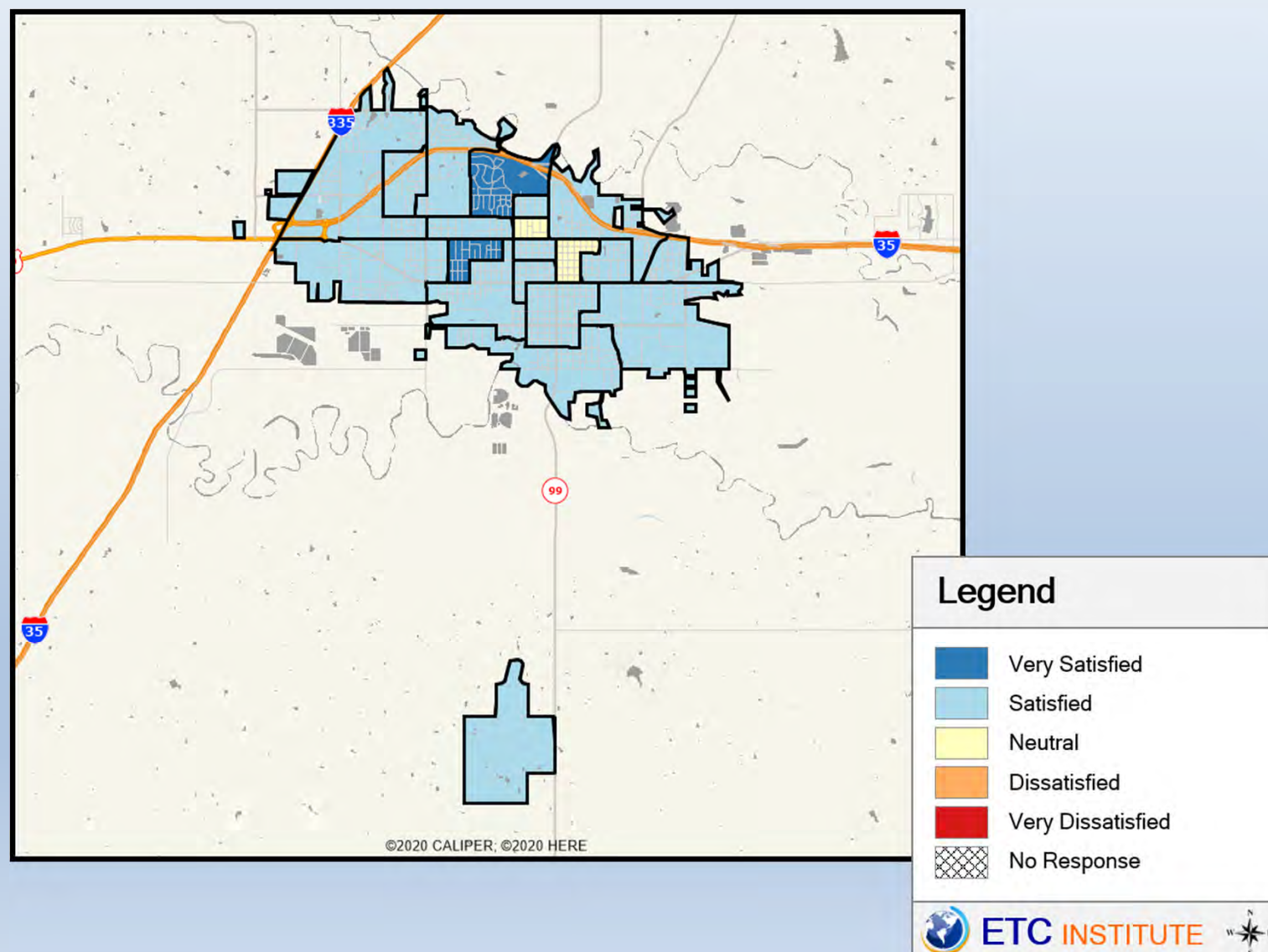
Q24-2. Quality of the David Traylor Zoo



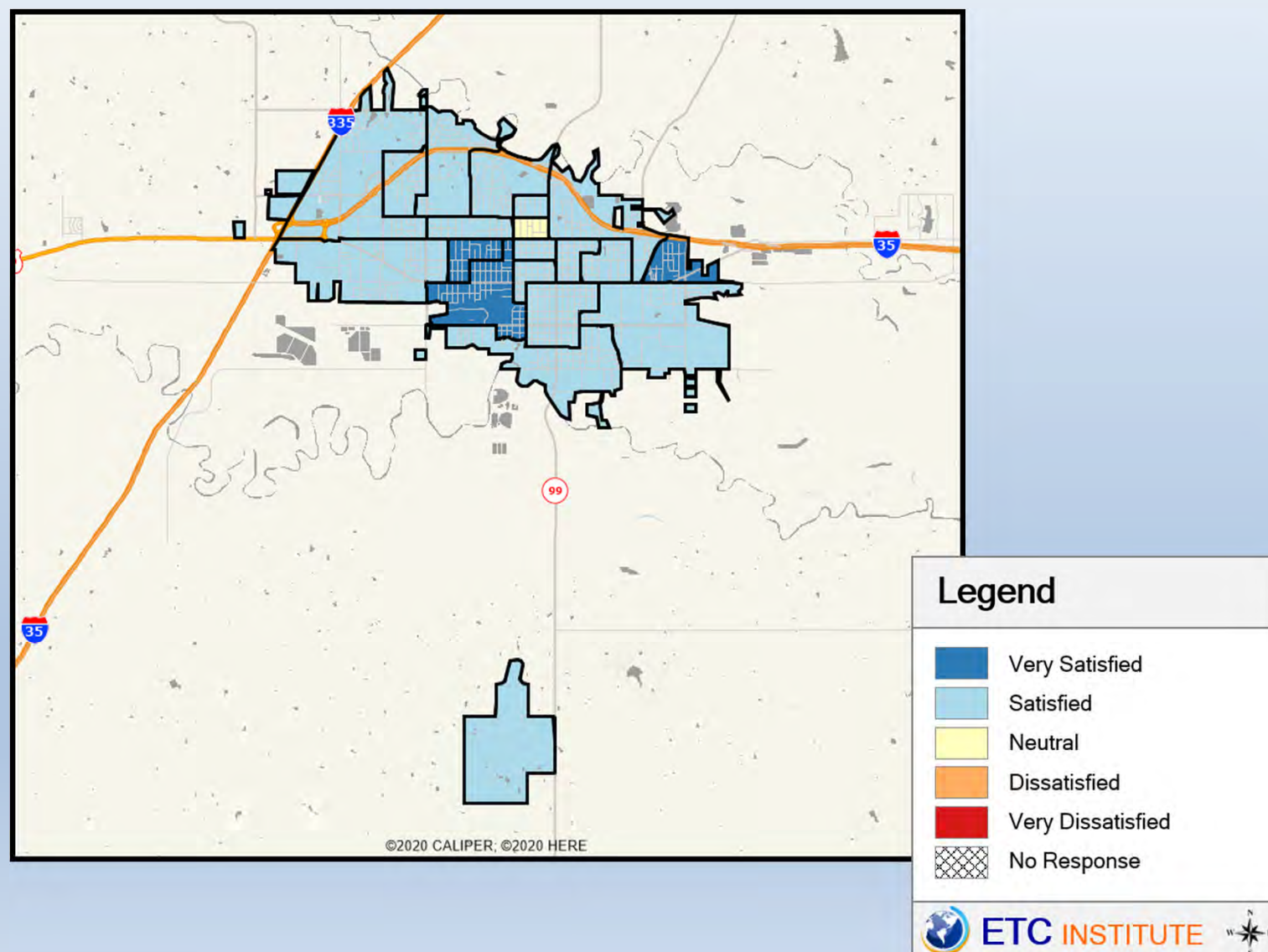
Q24-3. Maintenance and appearance WL White Auditorium



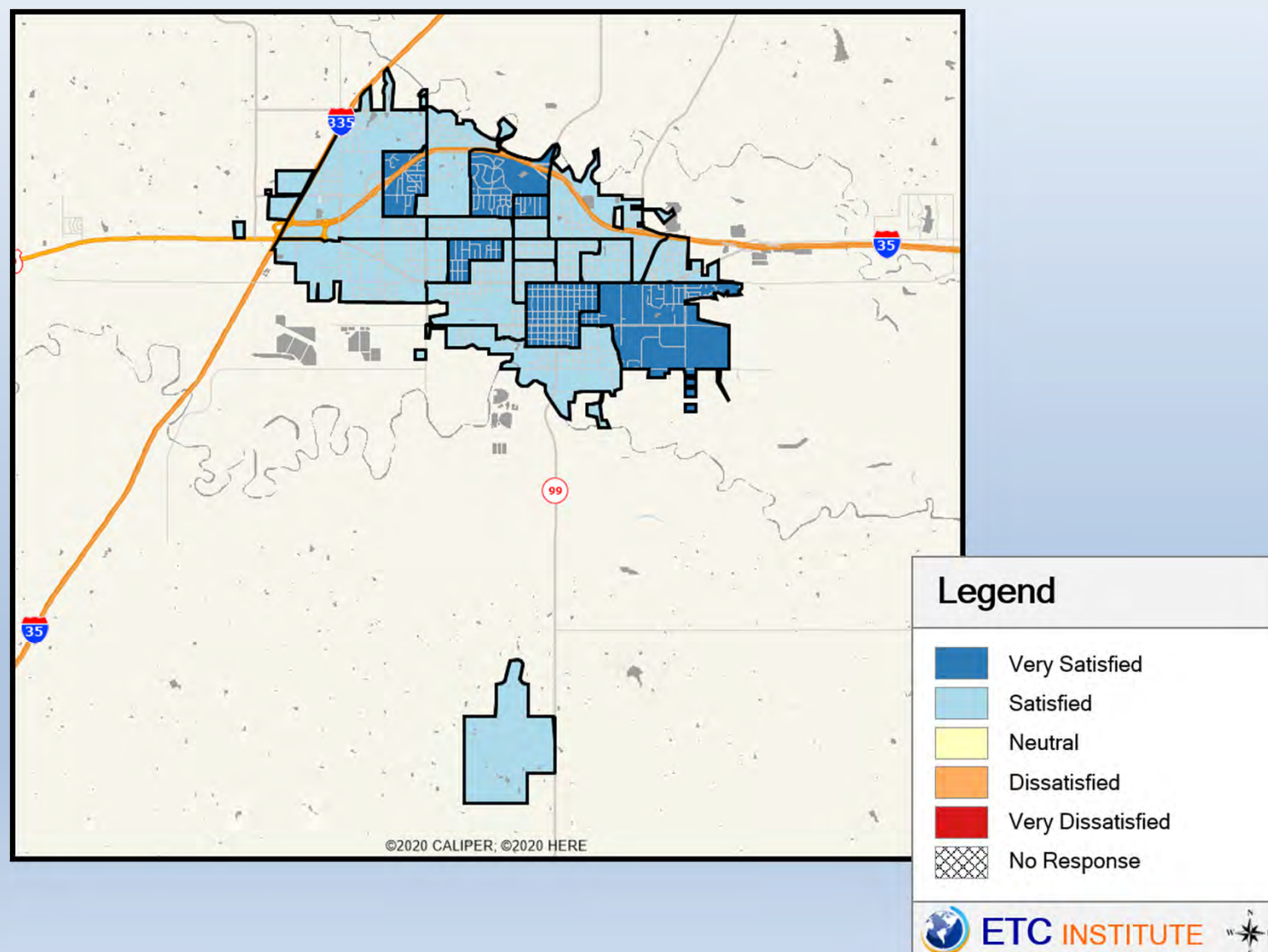
Q24-4. Quality of the Emporia Golf Course



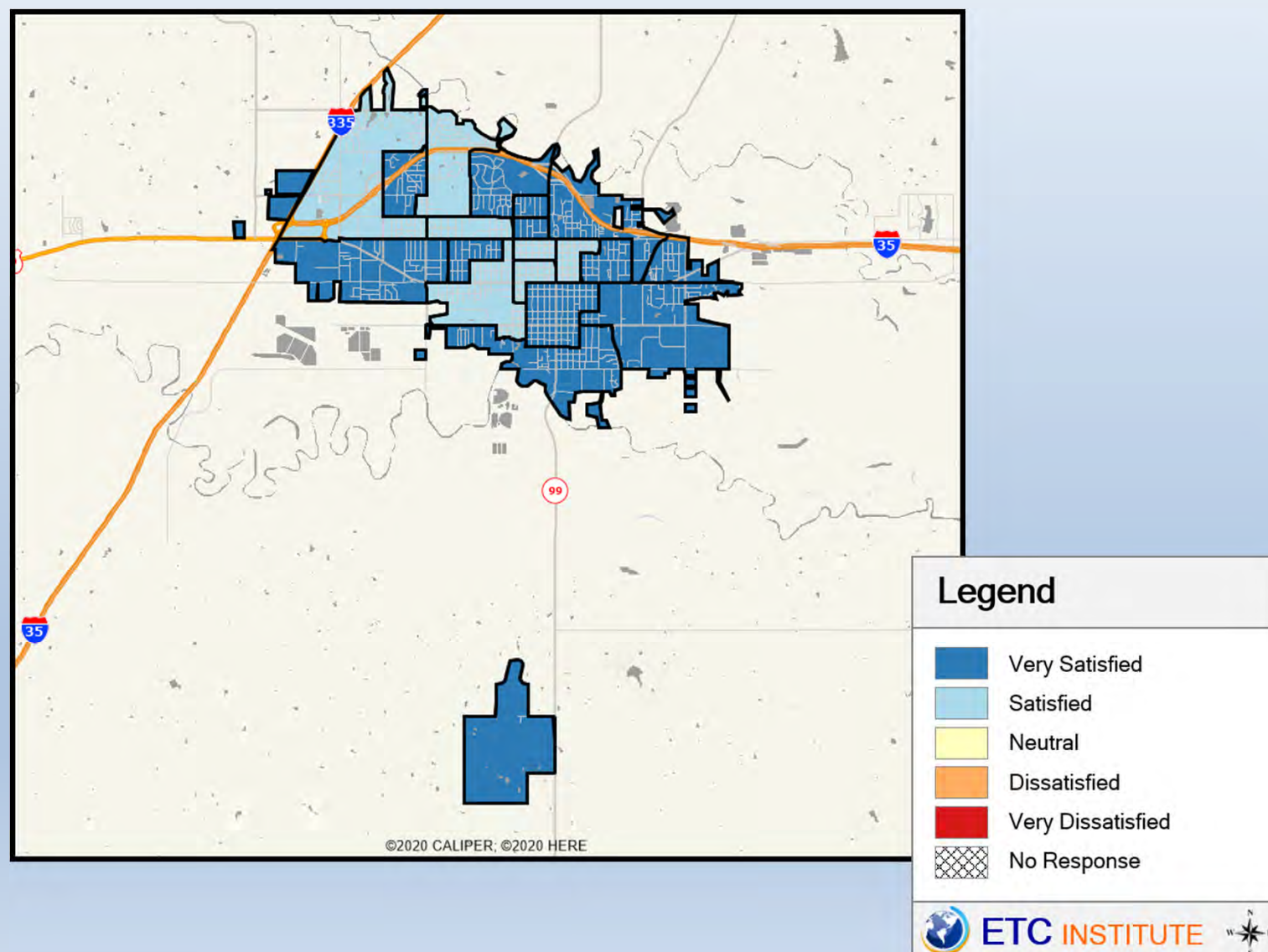
Q24-5. Quality of the Emporia Public Library



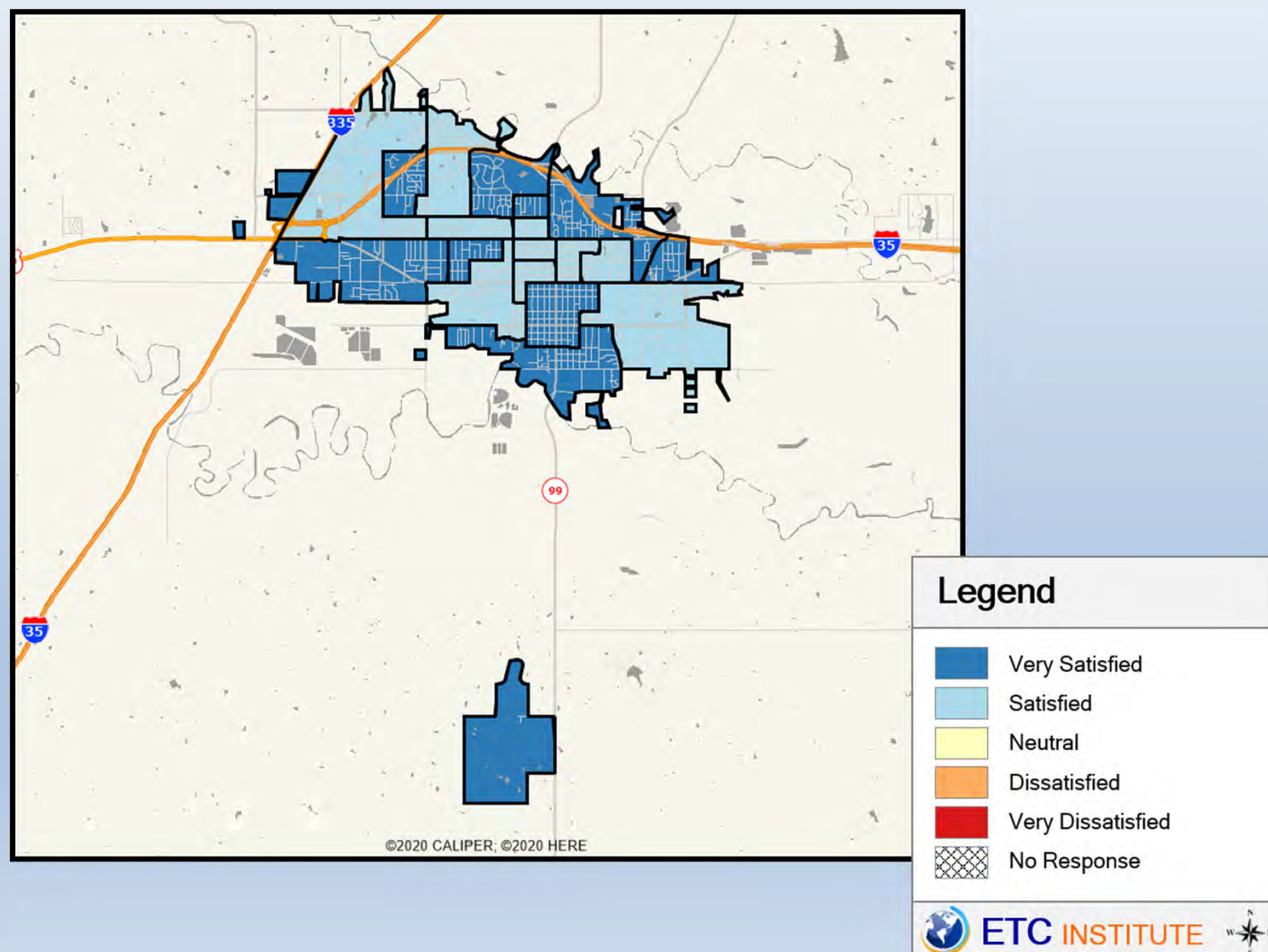
Q26-1. Overall quality of solid waste/recycling collection services



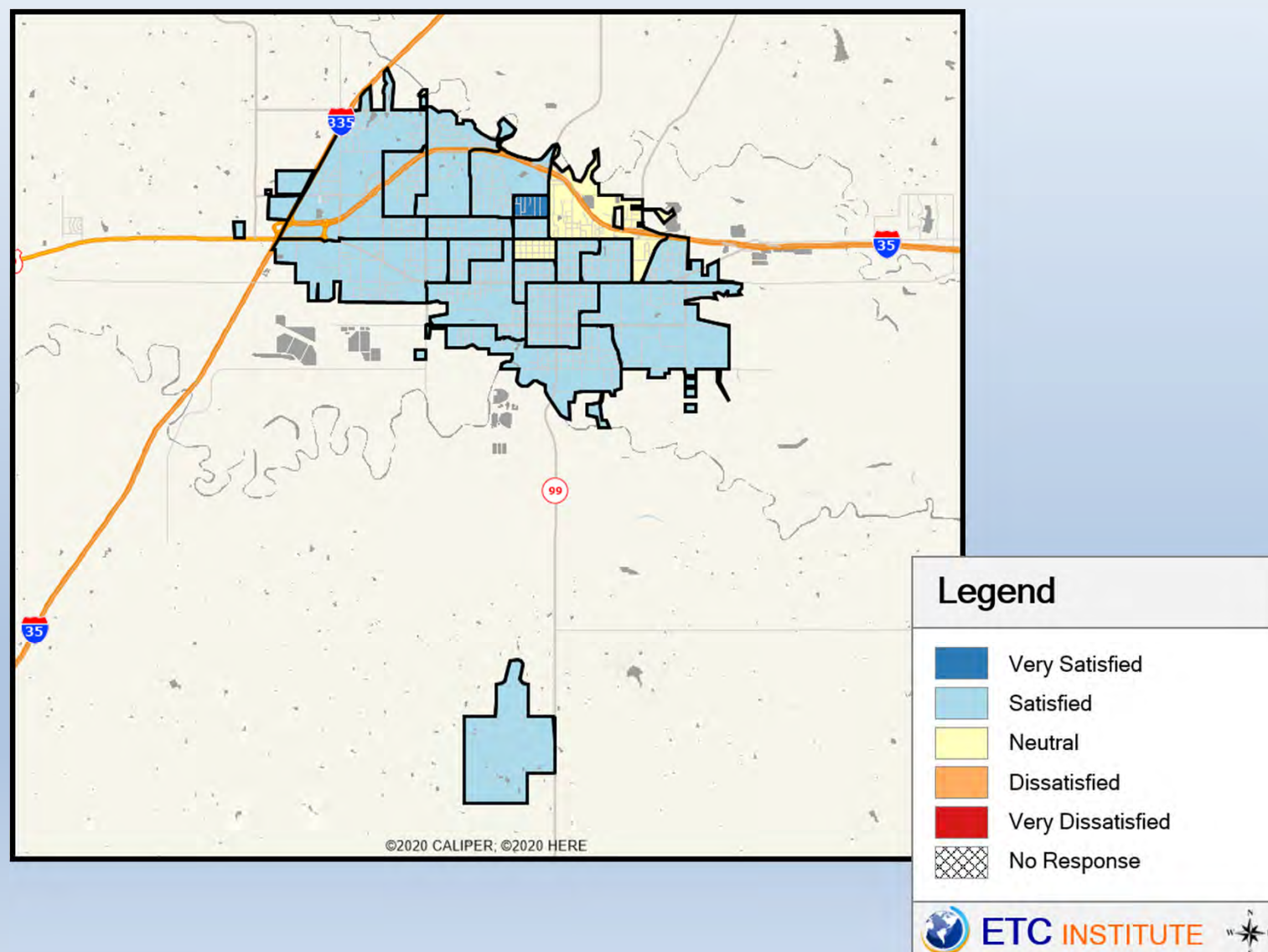
Q26-2. Quality of trash collection



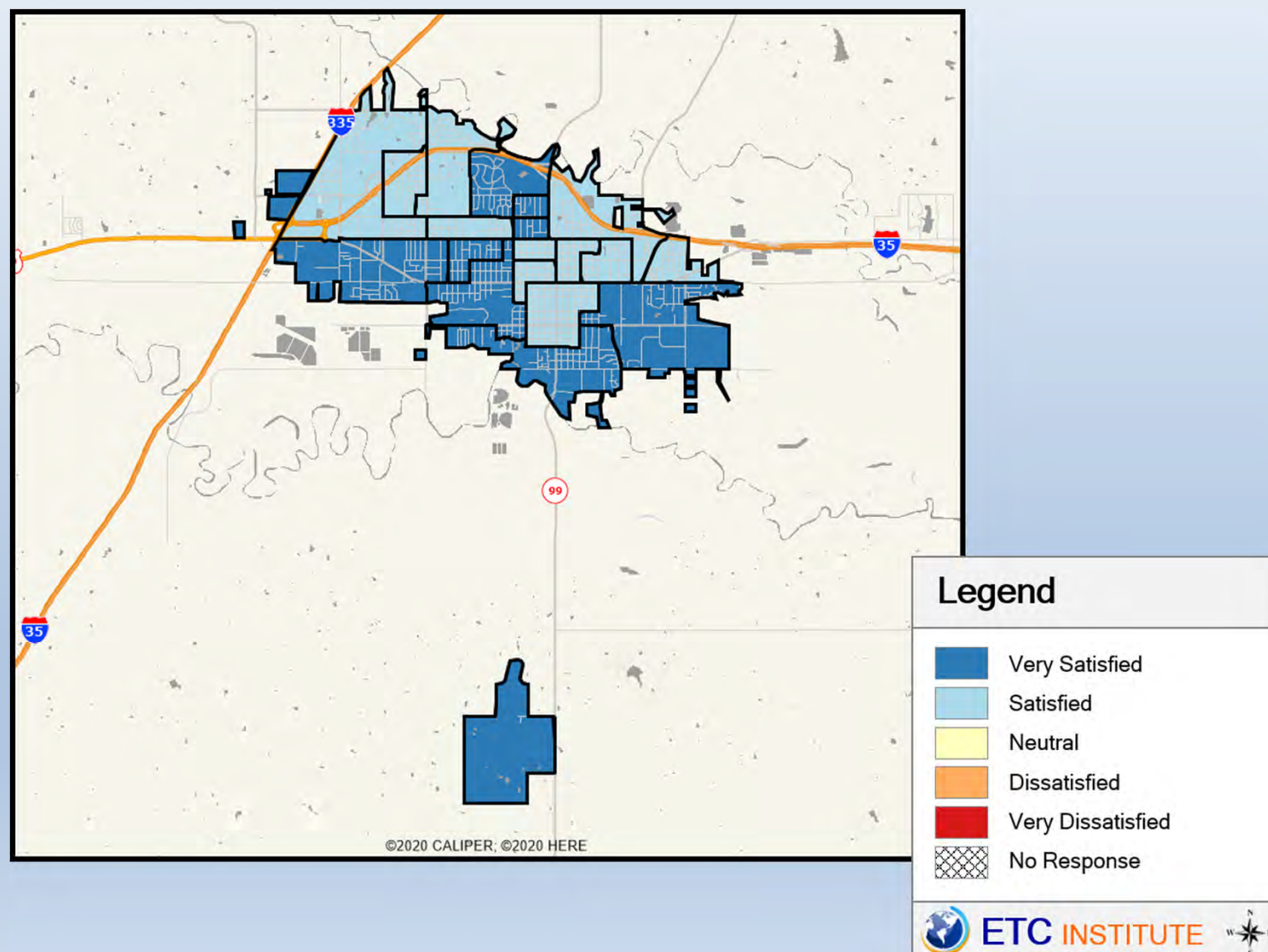
Q26-3. Quality of recycling collection



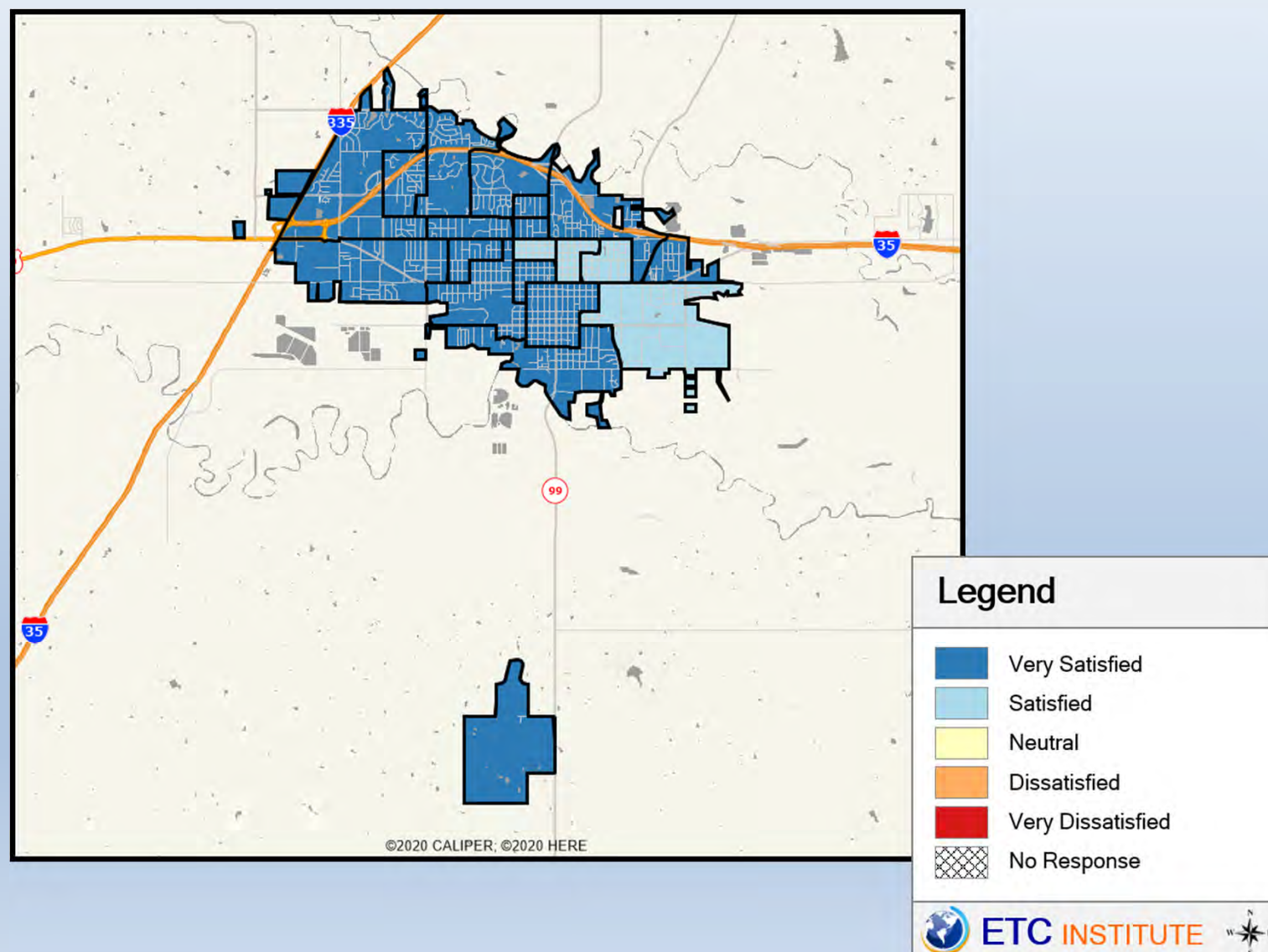
Q26-4. Quality of special pickup services



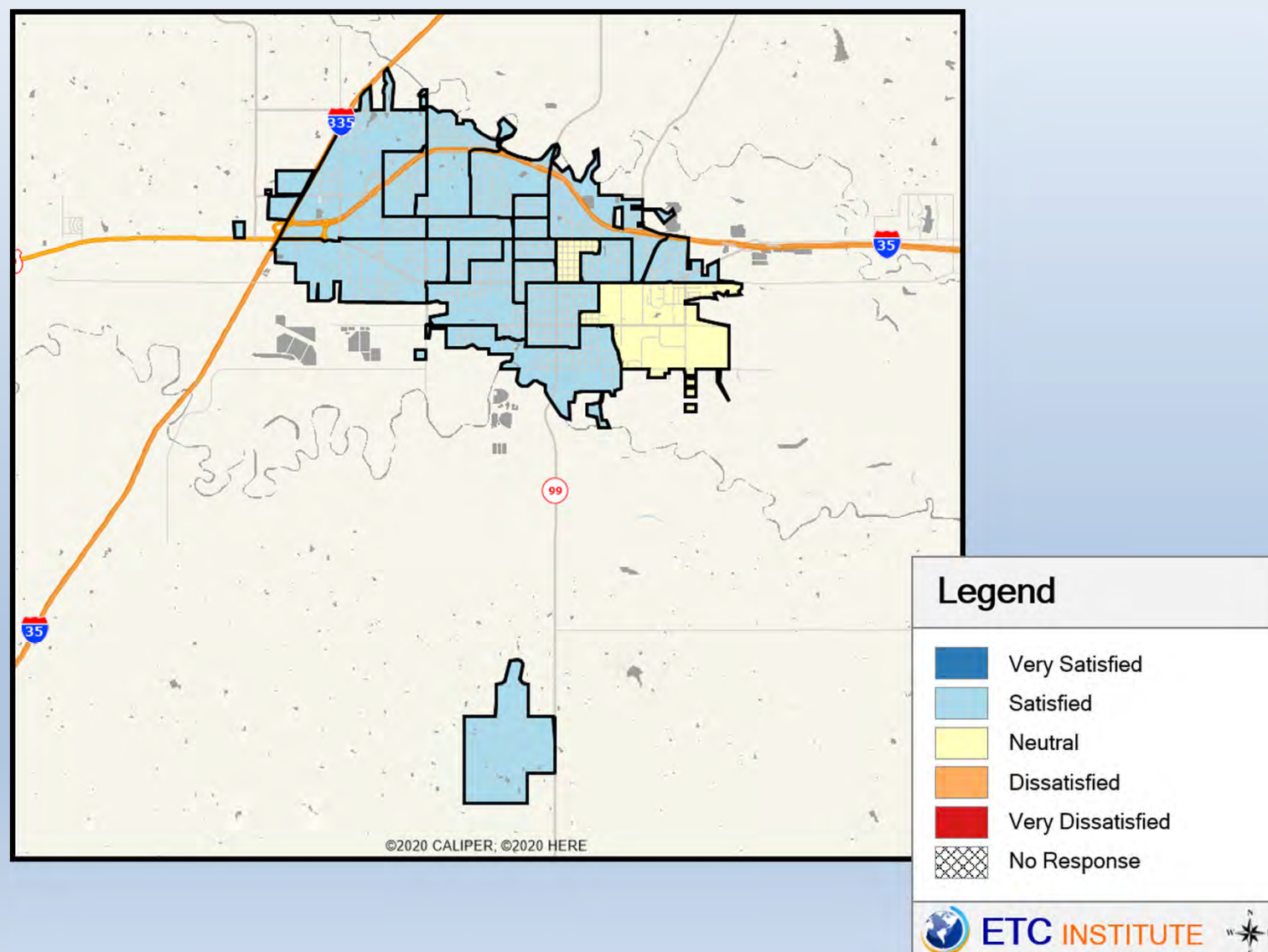
Q26-5. Use of standardized collection cart system



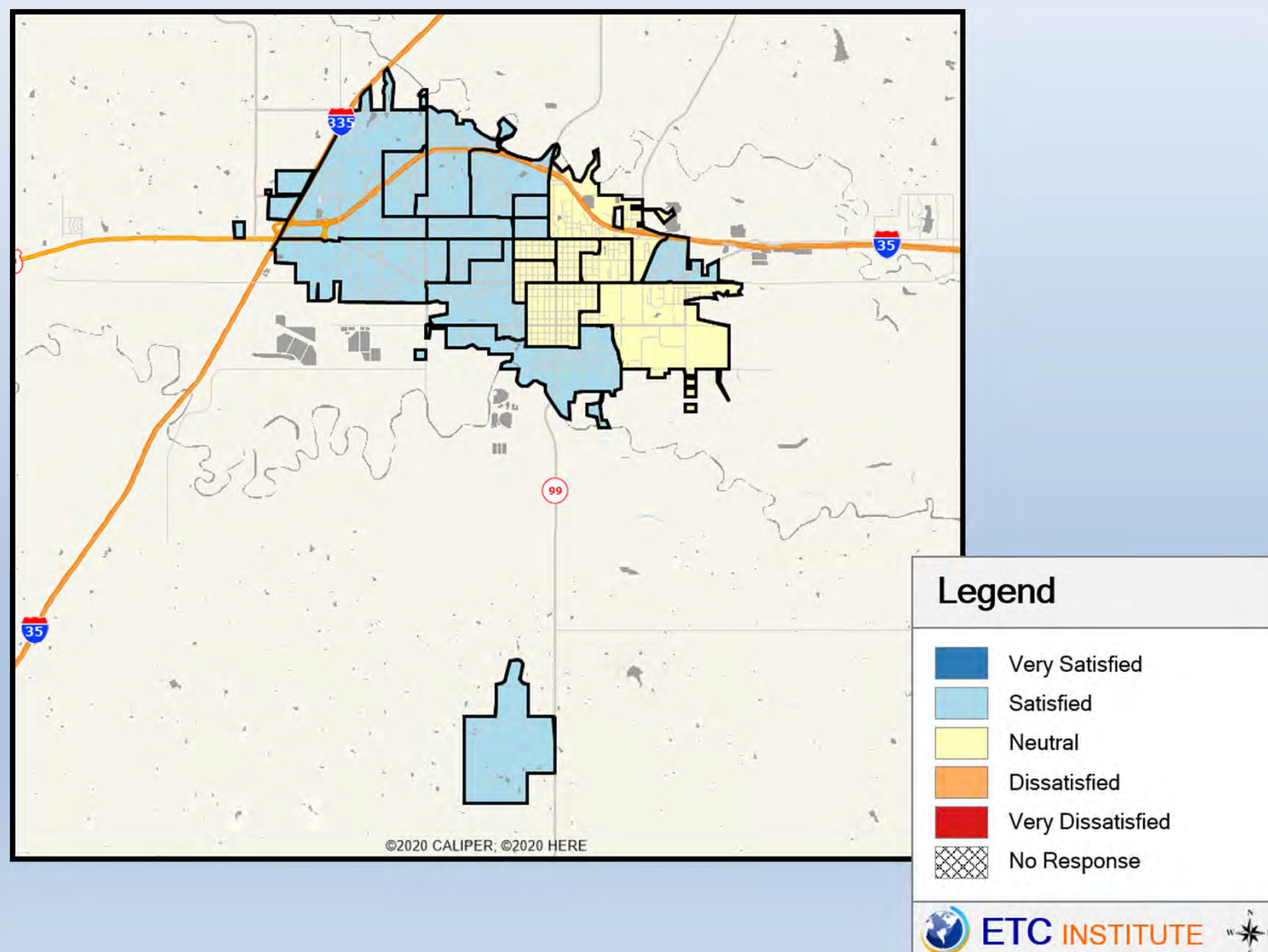
Q27-1. Quality of drinking water



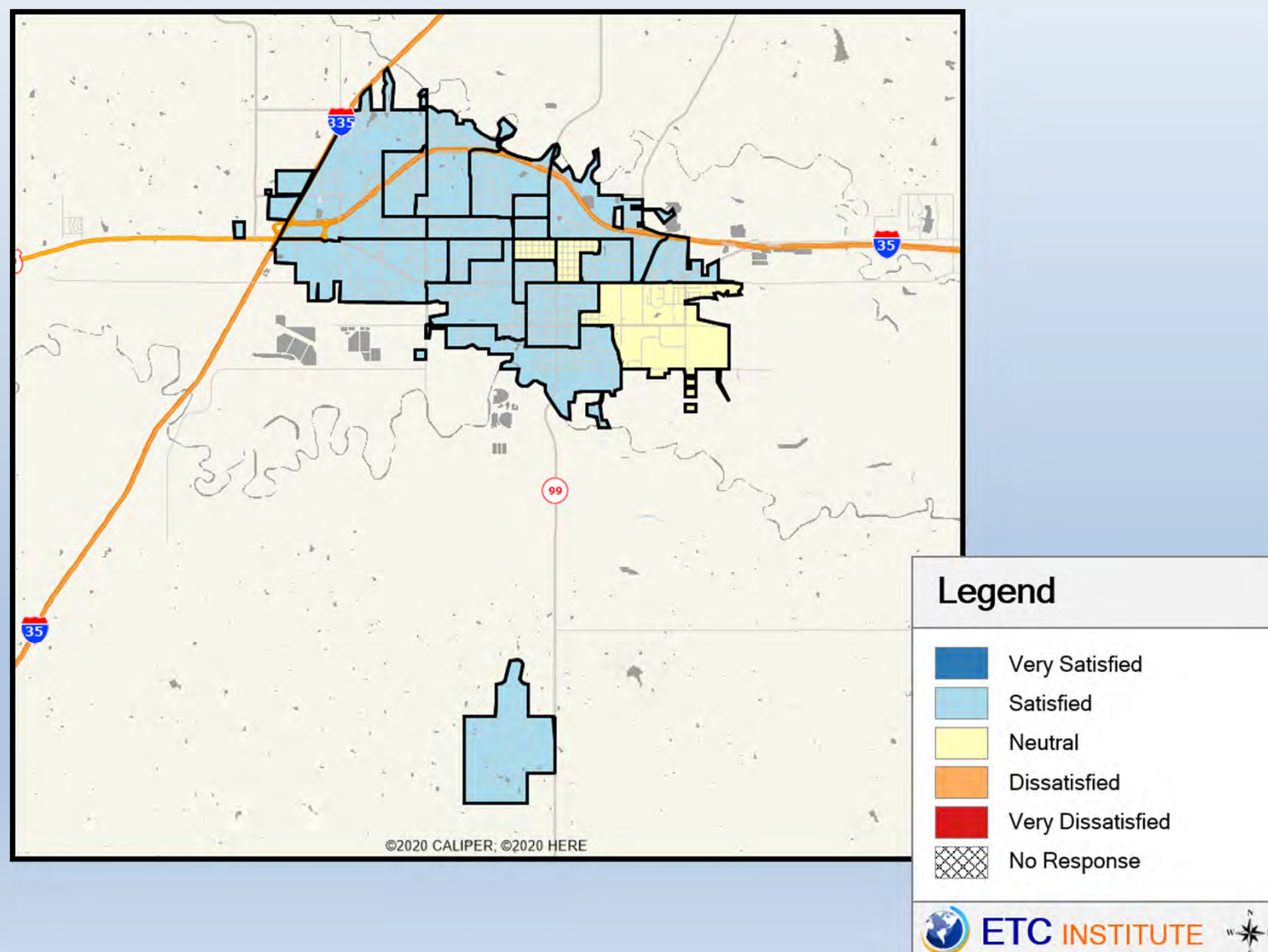
Q27-2. Quality of wastewater (sewer) services



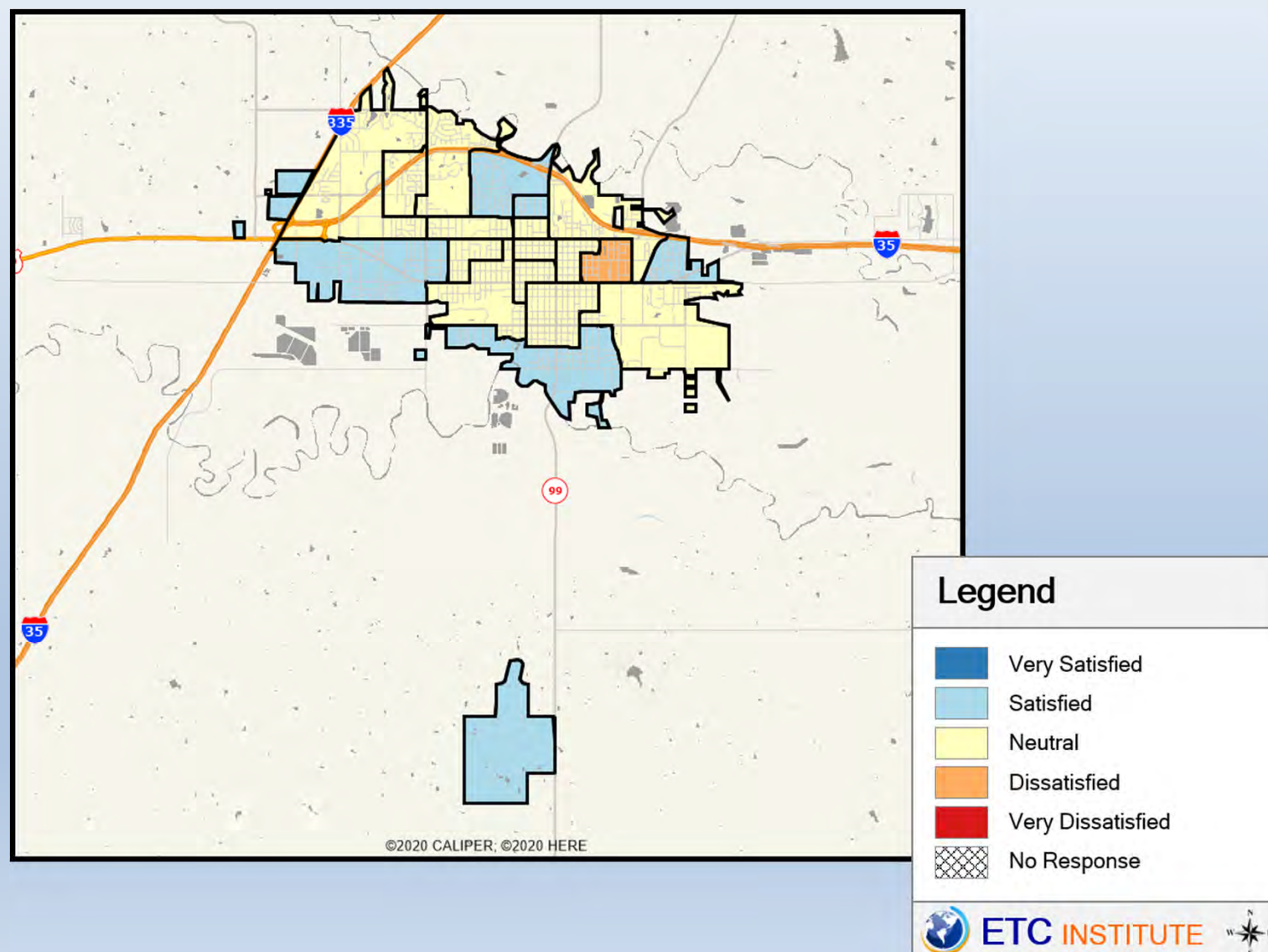
Q27-3. Quality of utility billing



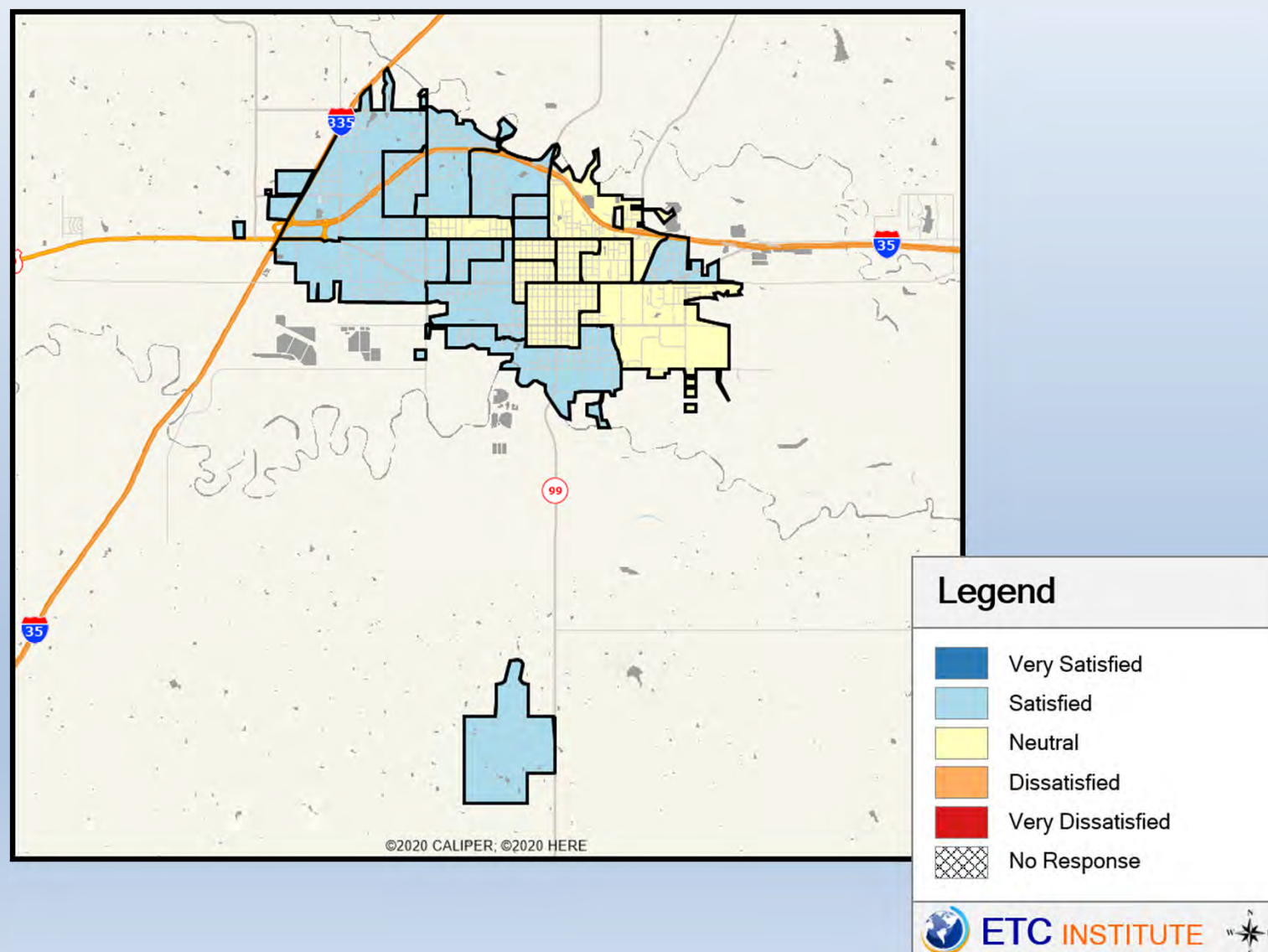
Q27-4. Quality of water/wastewater customer service



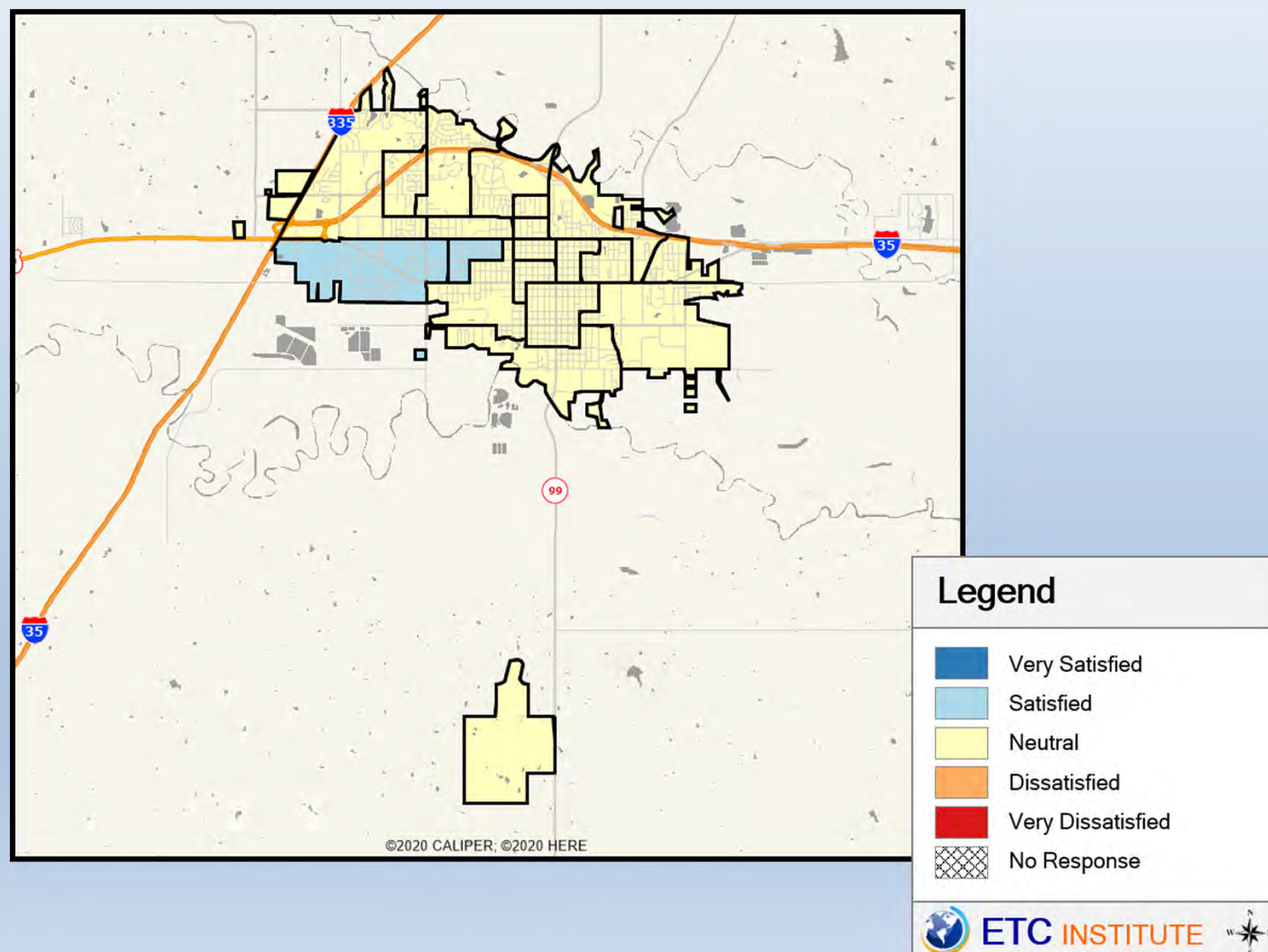
Q27-5. Timeliness of water/sewer line break repairs



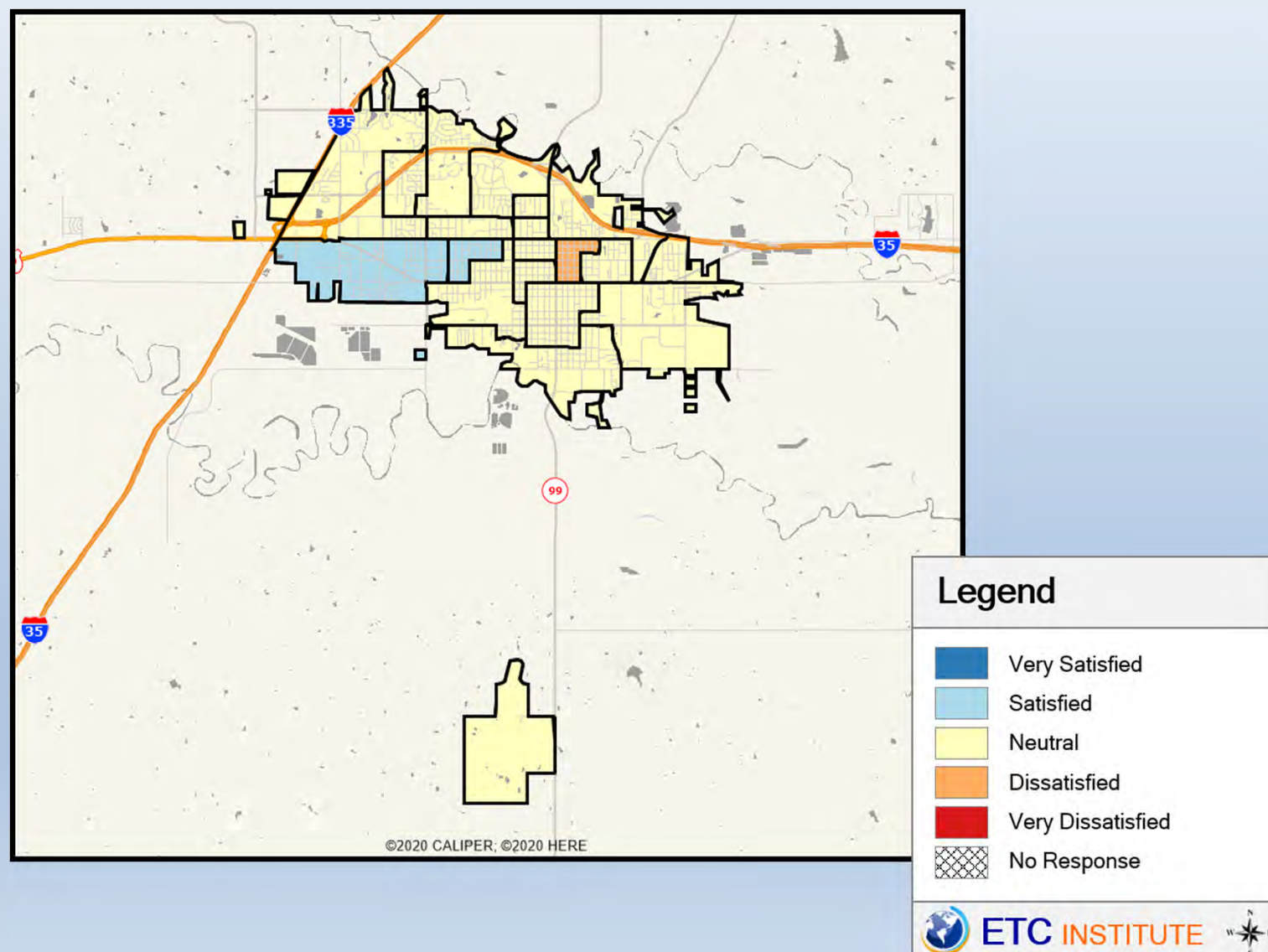
Q27-6. Overall value that you receive for billed water/wastewater service



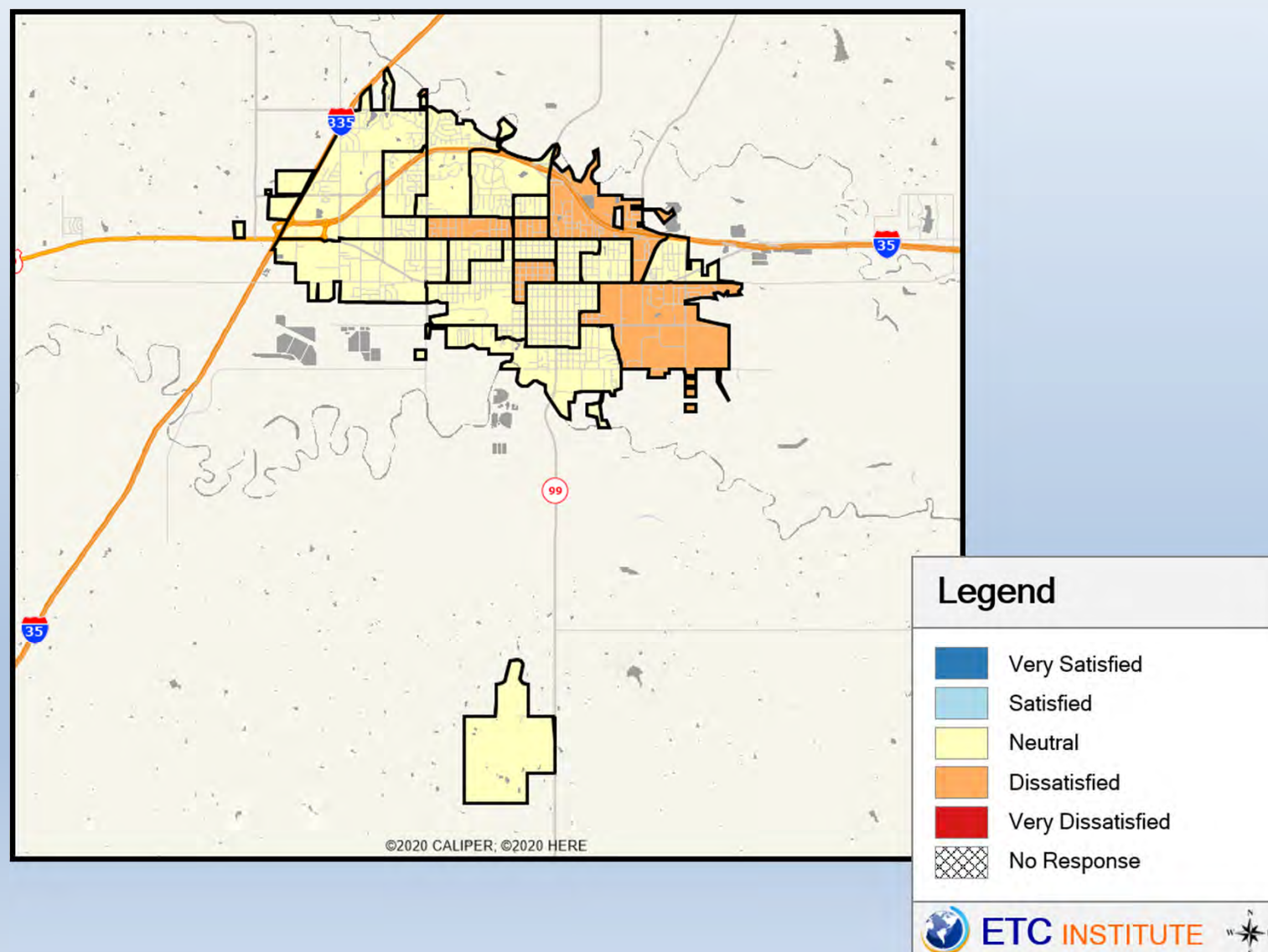
Q28-1. The availability of information about City operations and projects



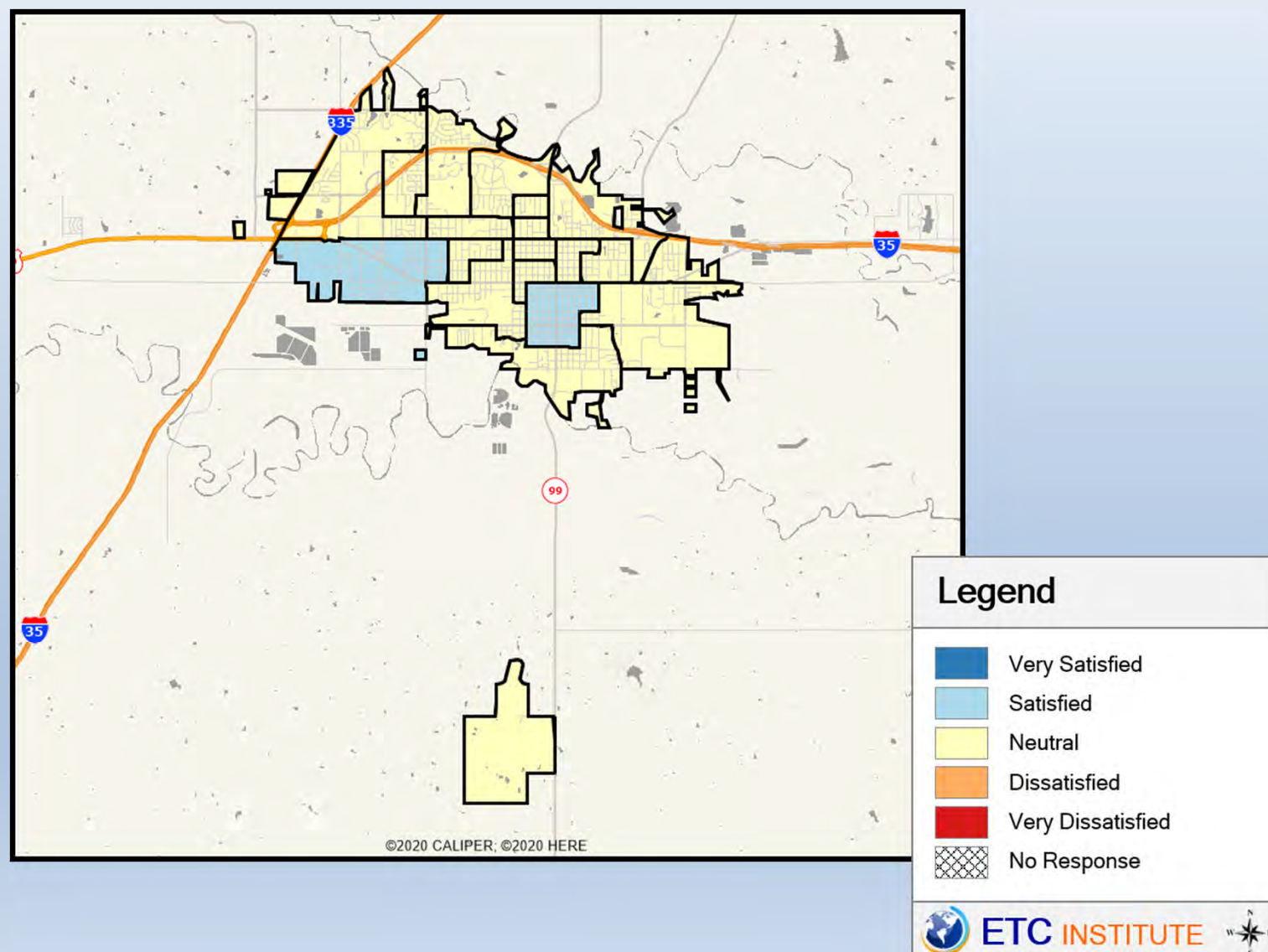
Q28-2. City efforts to keep residents informed about local issues



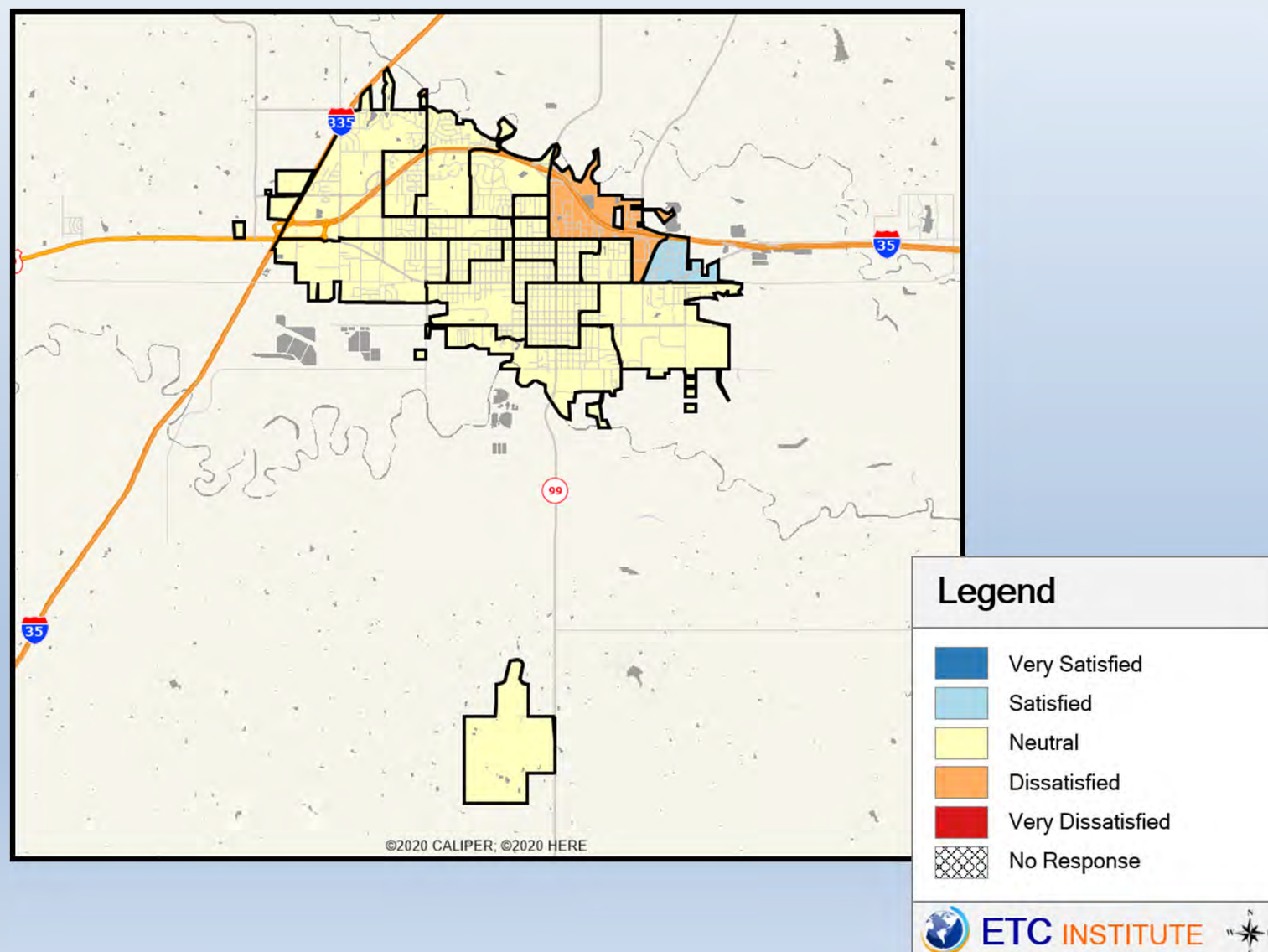
Q28-3. The level of public involvement in City decision-making



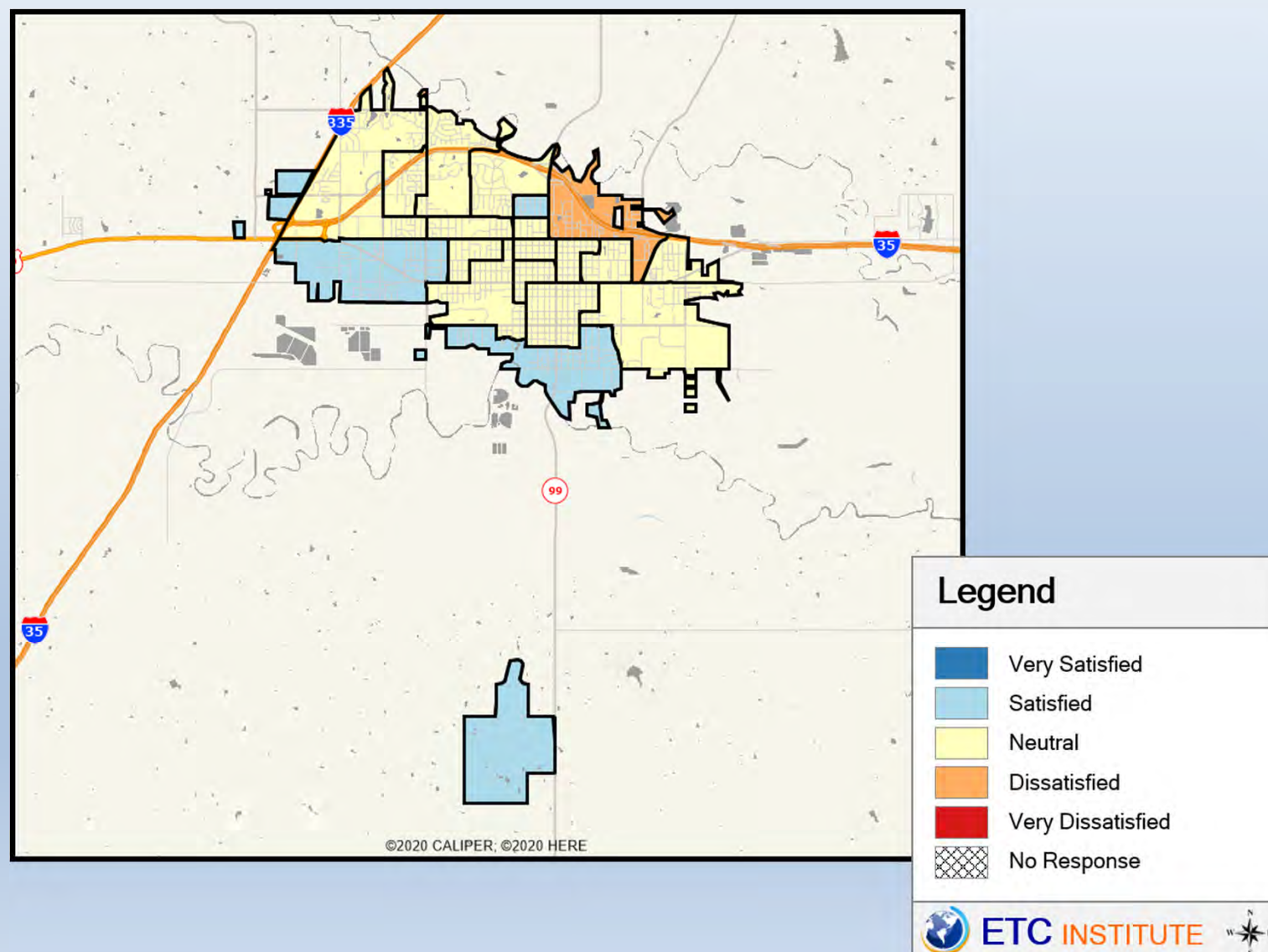
Q28-4. Usefulness of the information that is available on the City website



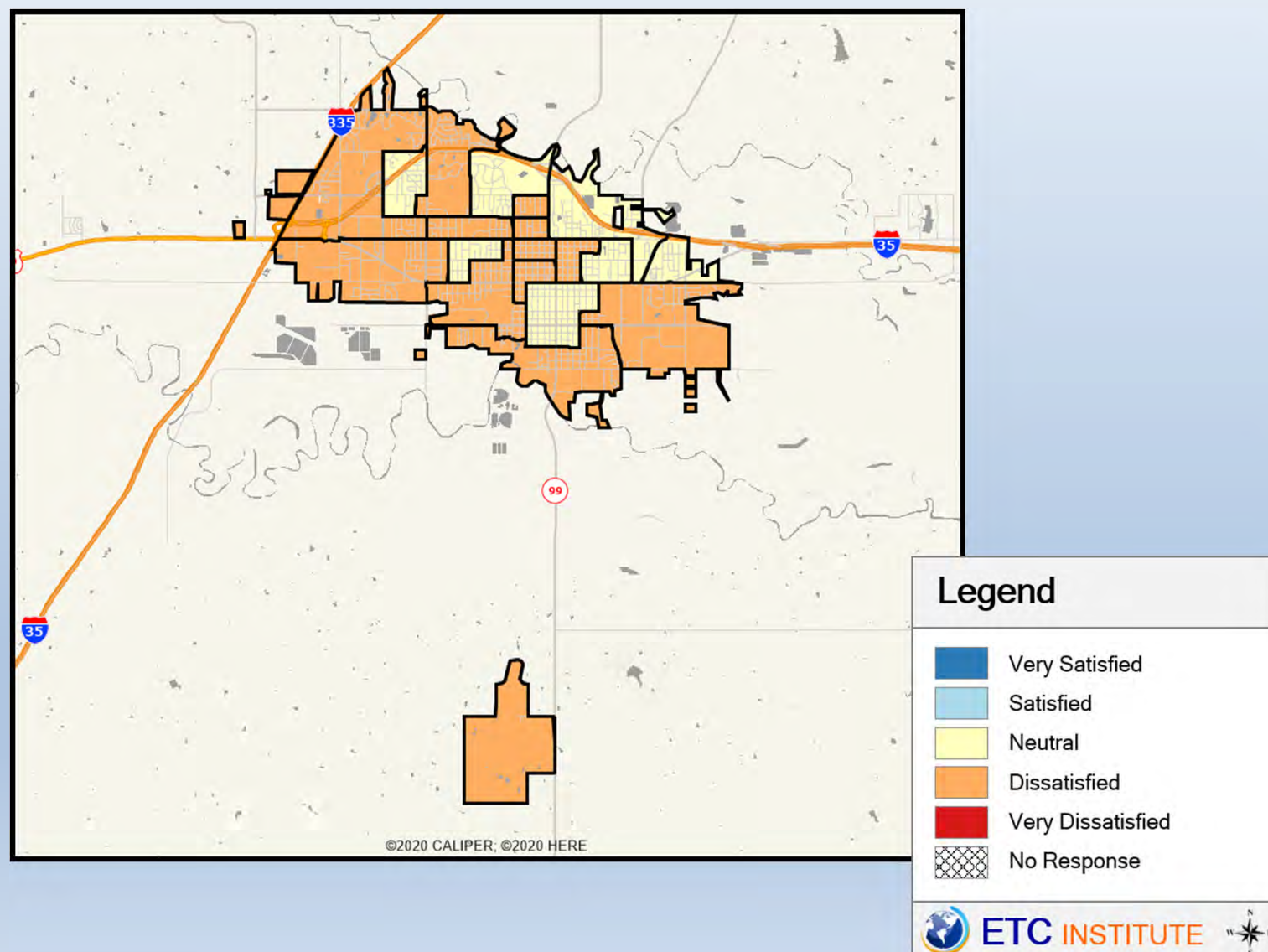
Q28-5. Timeliness of information provided by the City



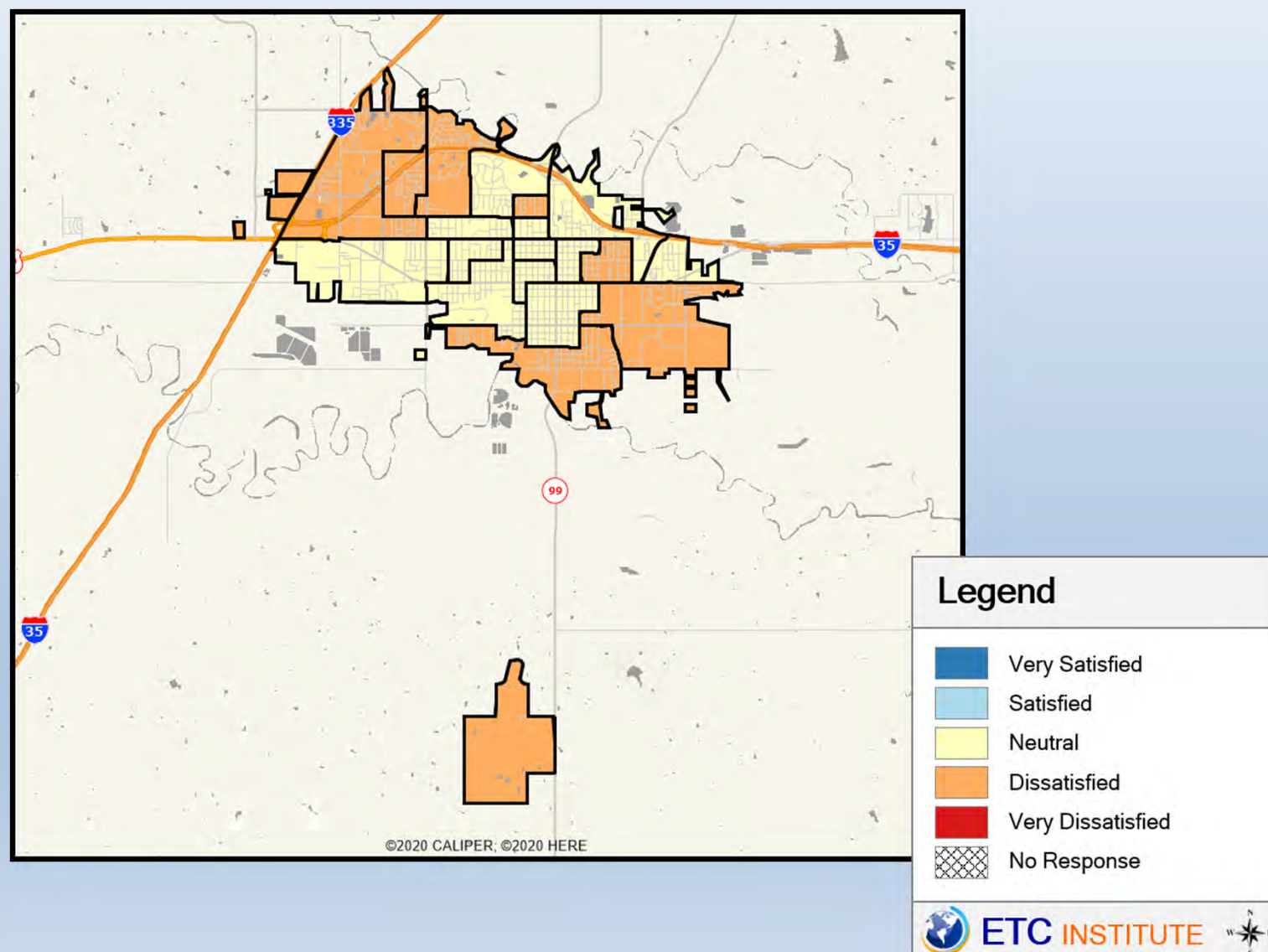
Q28-6. Quality of the City's social media outlets (Facebook, Twitter, etc.)



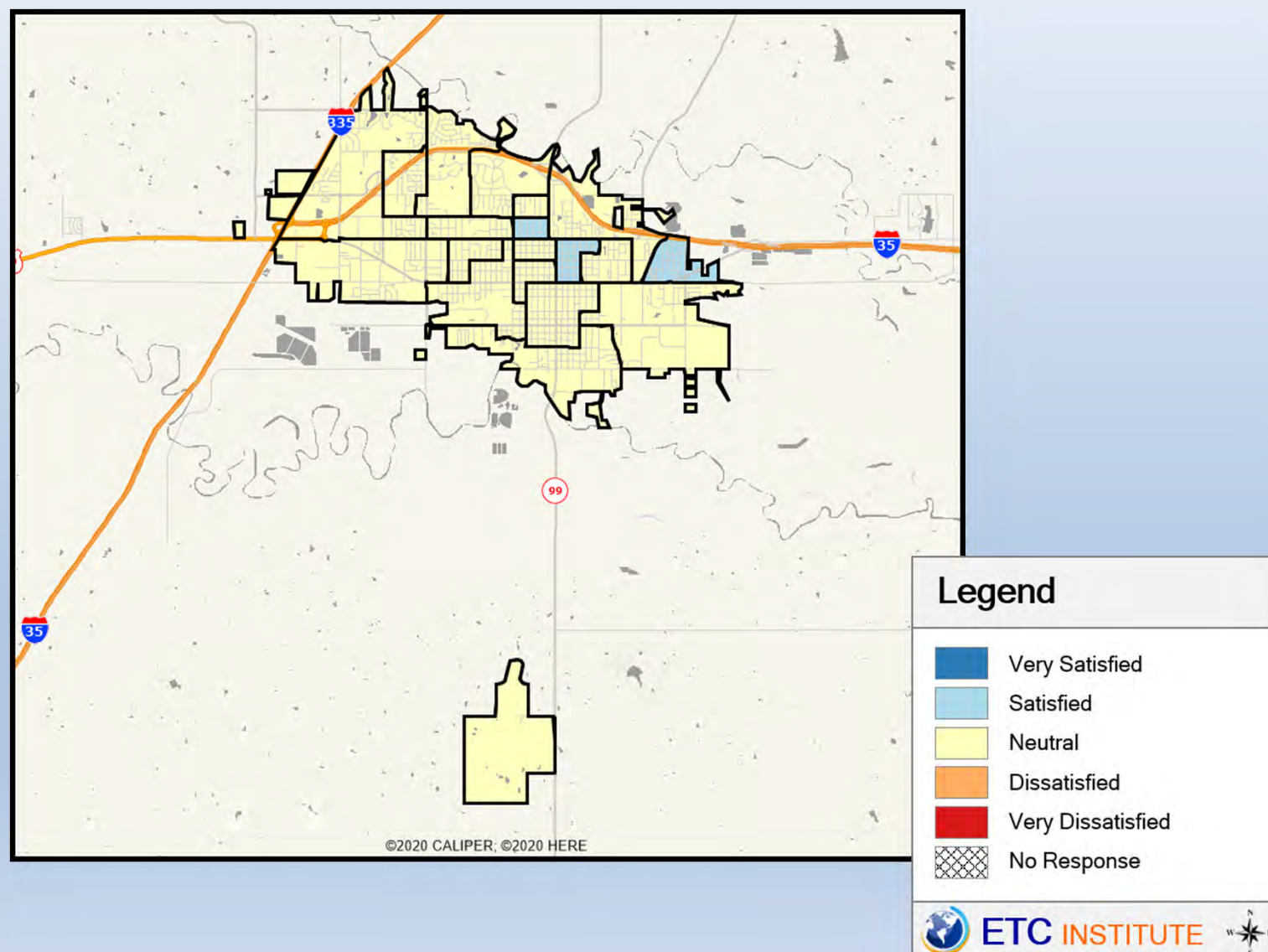
Q32-1. Quality of housing options



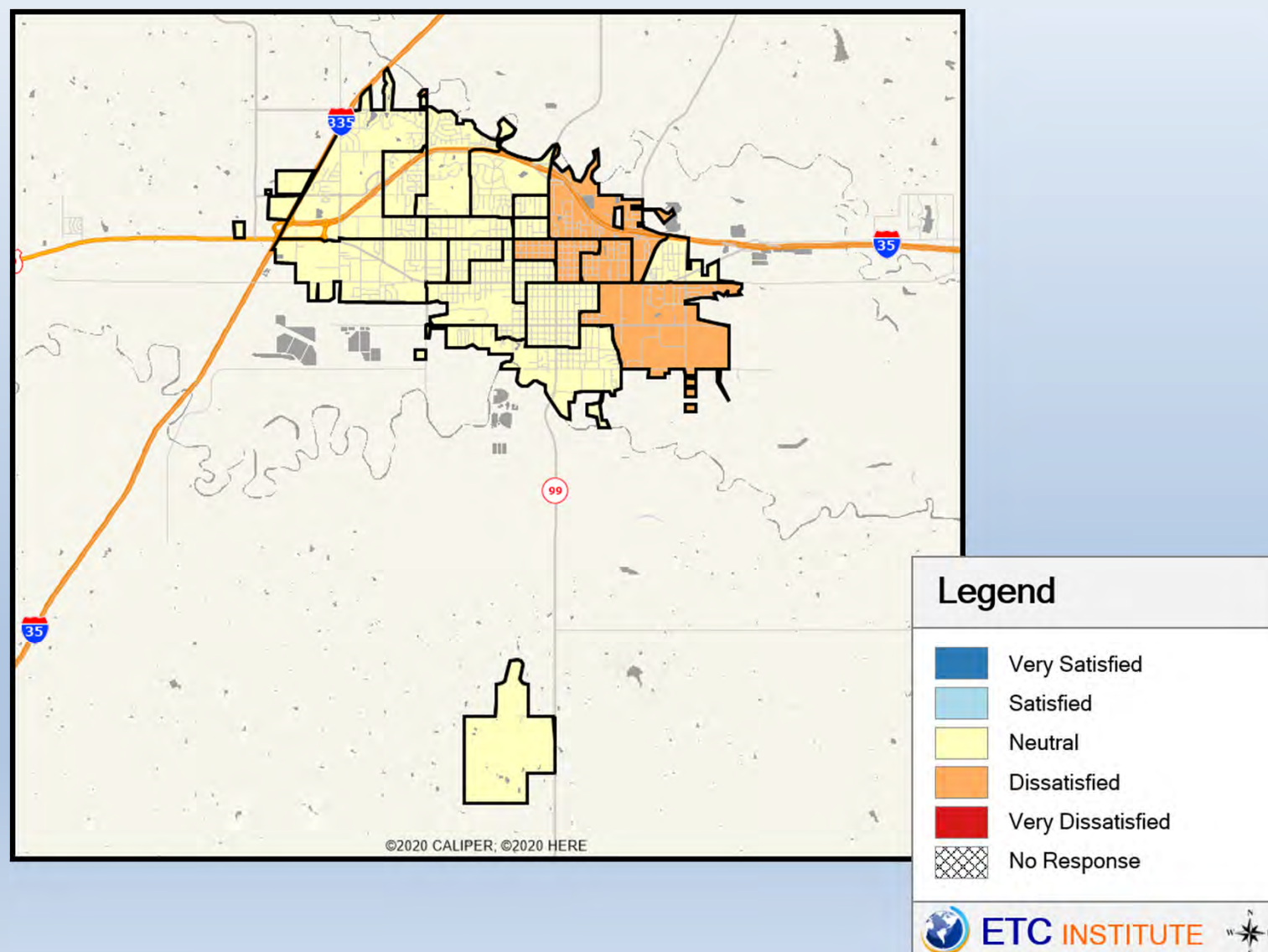
Q32-2. Quality of retail/shopping



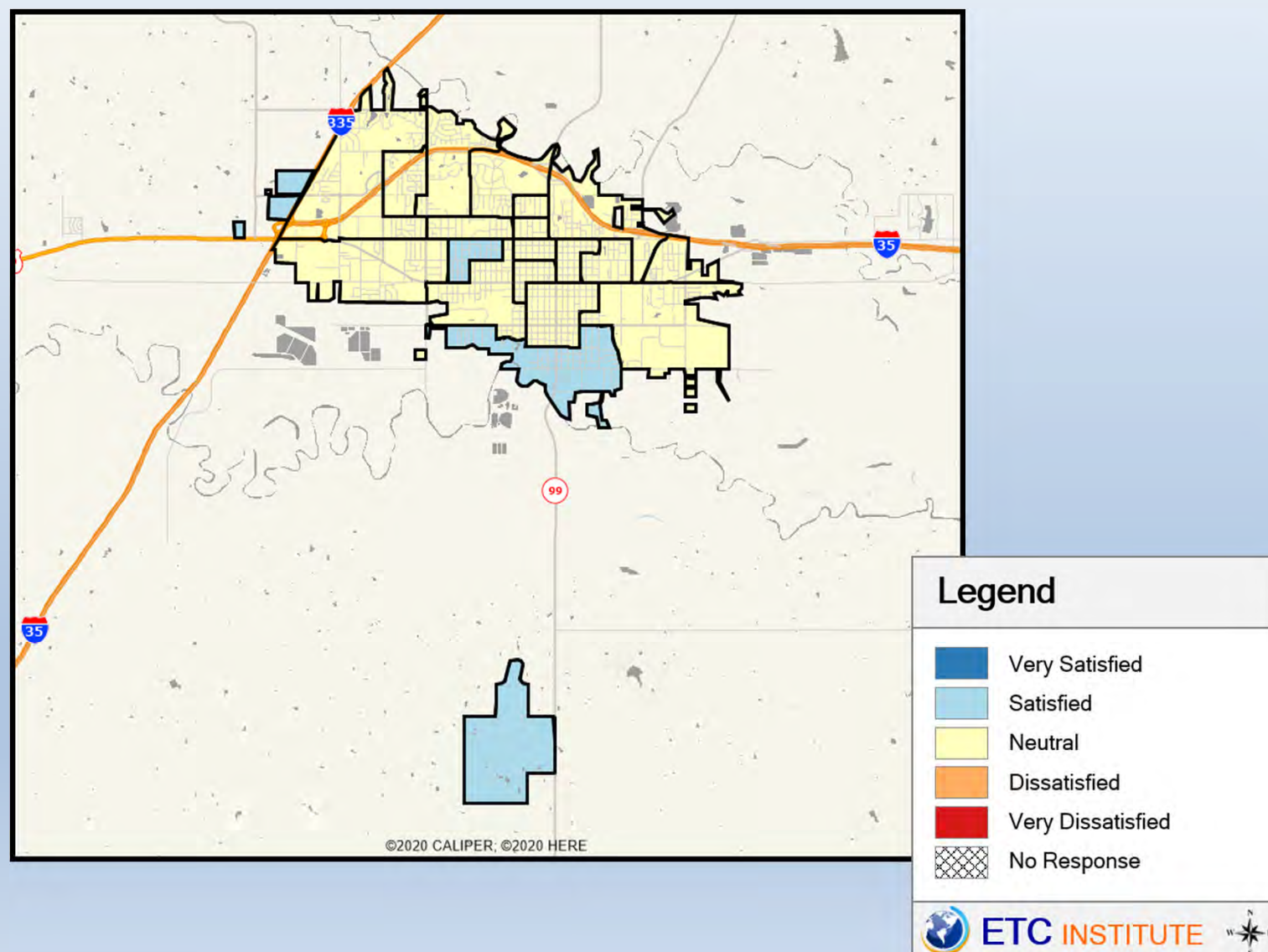
Q32-3. Quality of restaurants



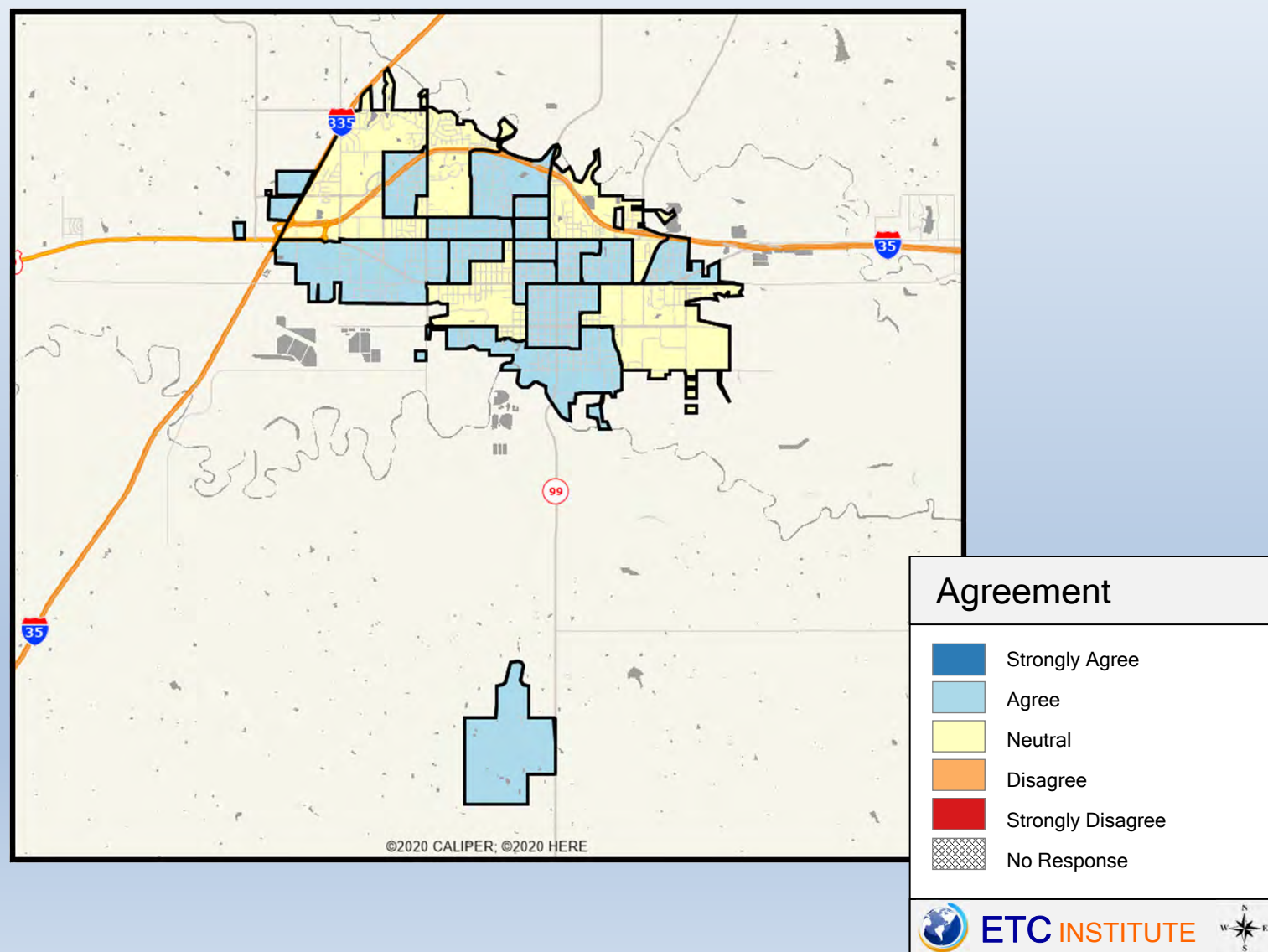
Q32-4. Quality of entertainment options



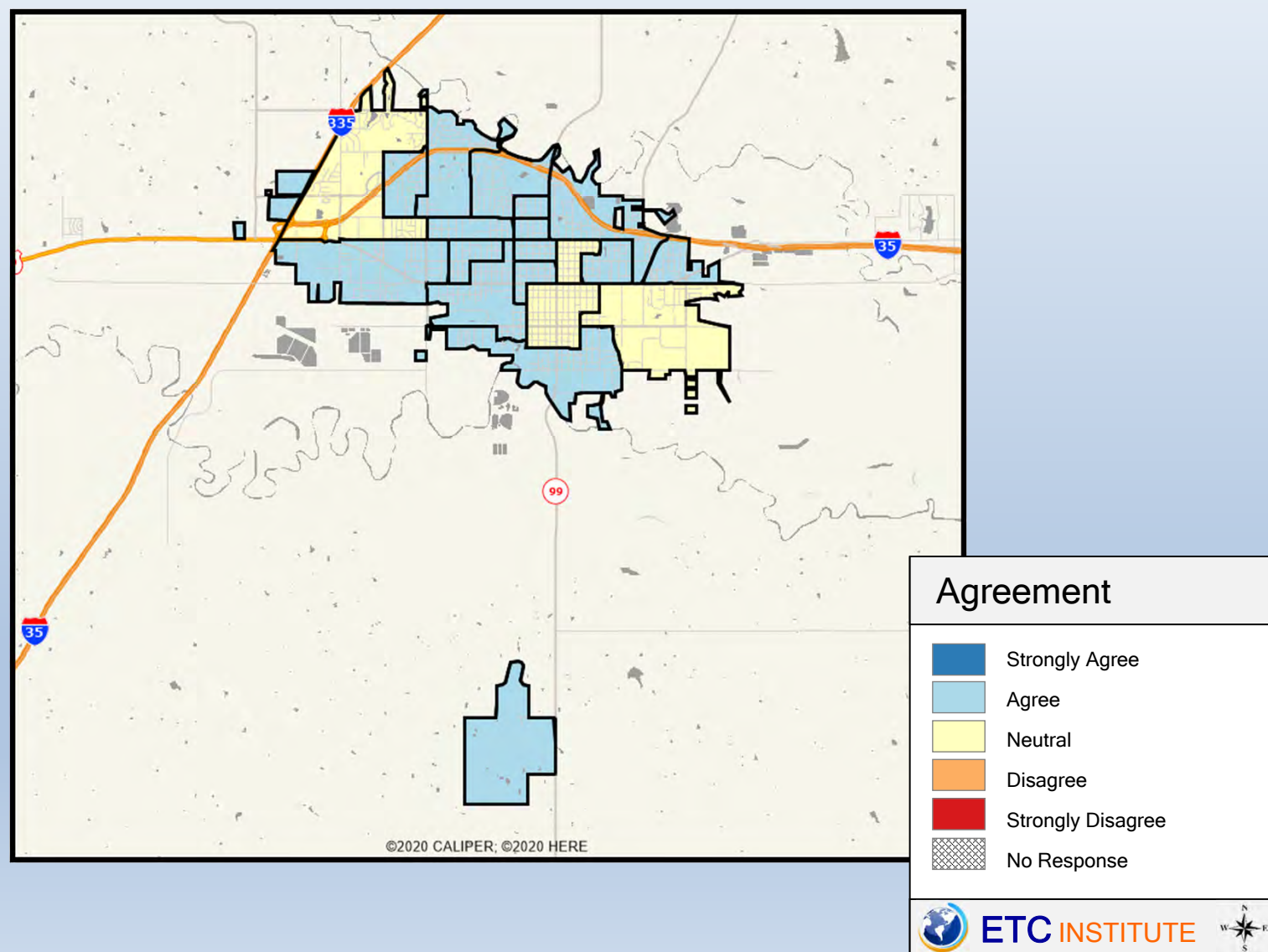
Q32-5. Quality of employers and employment options



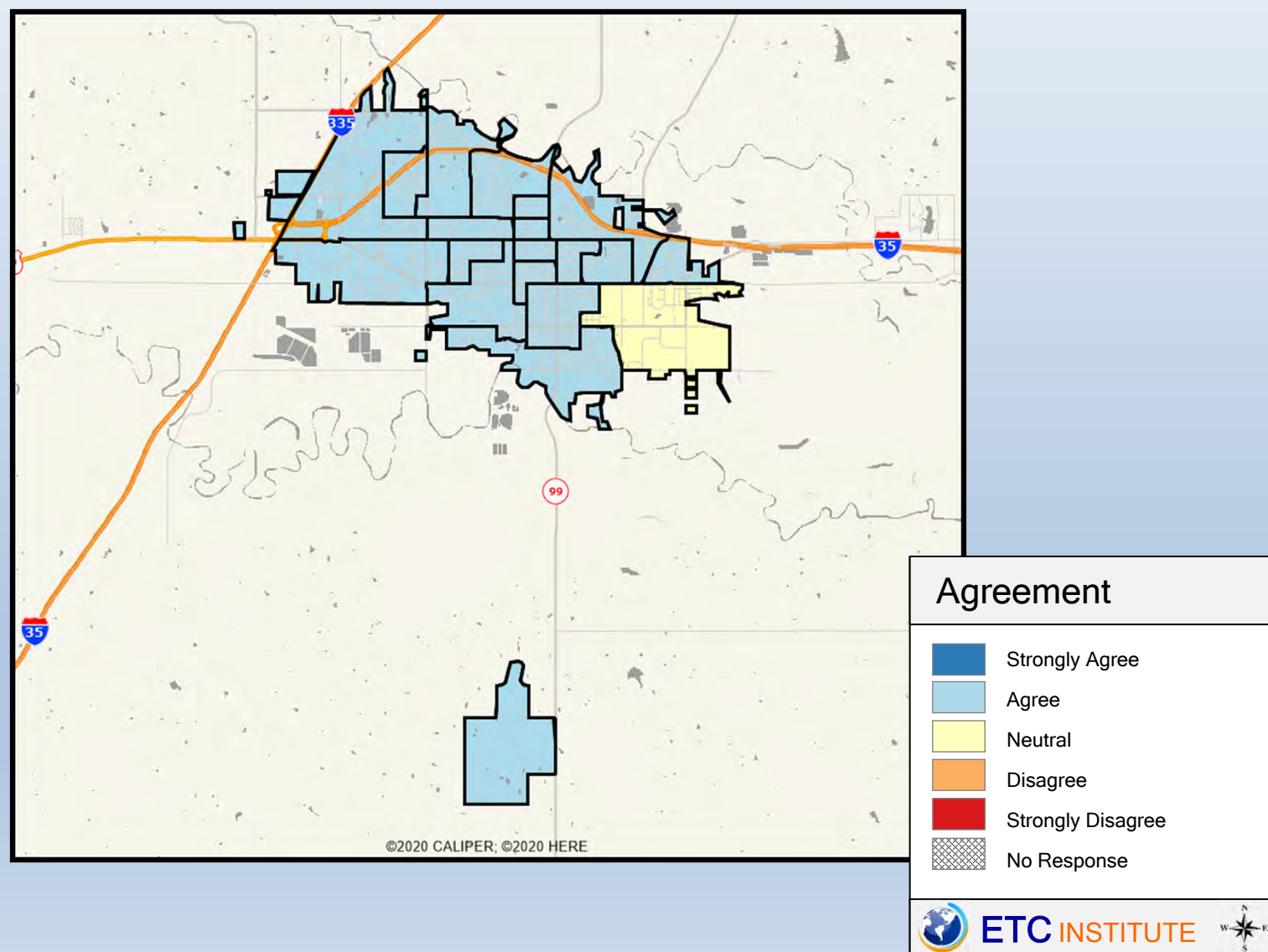
Q36-1. Subsidize and provide support resources for special events



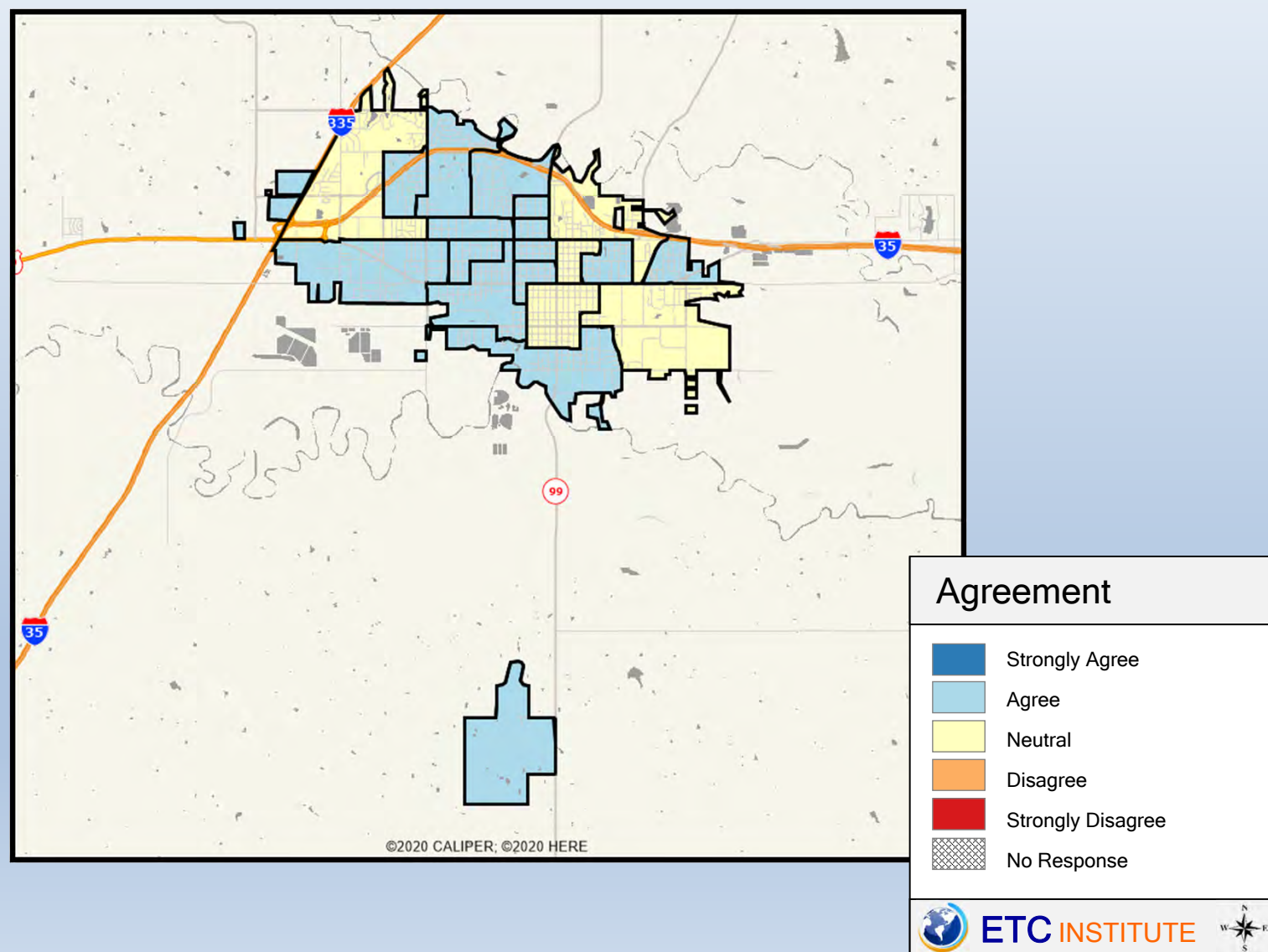
Q36-2. Subsidize and provide support resources for Emporia State



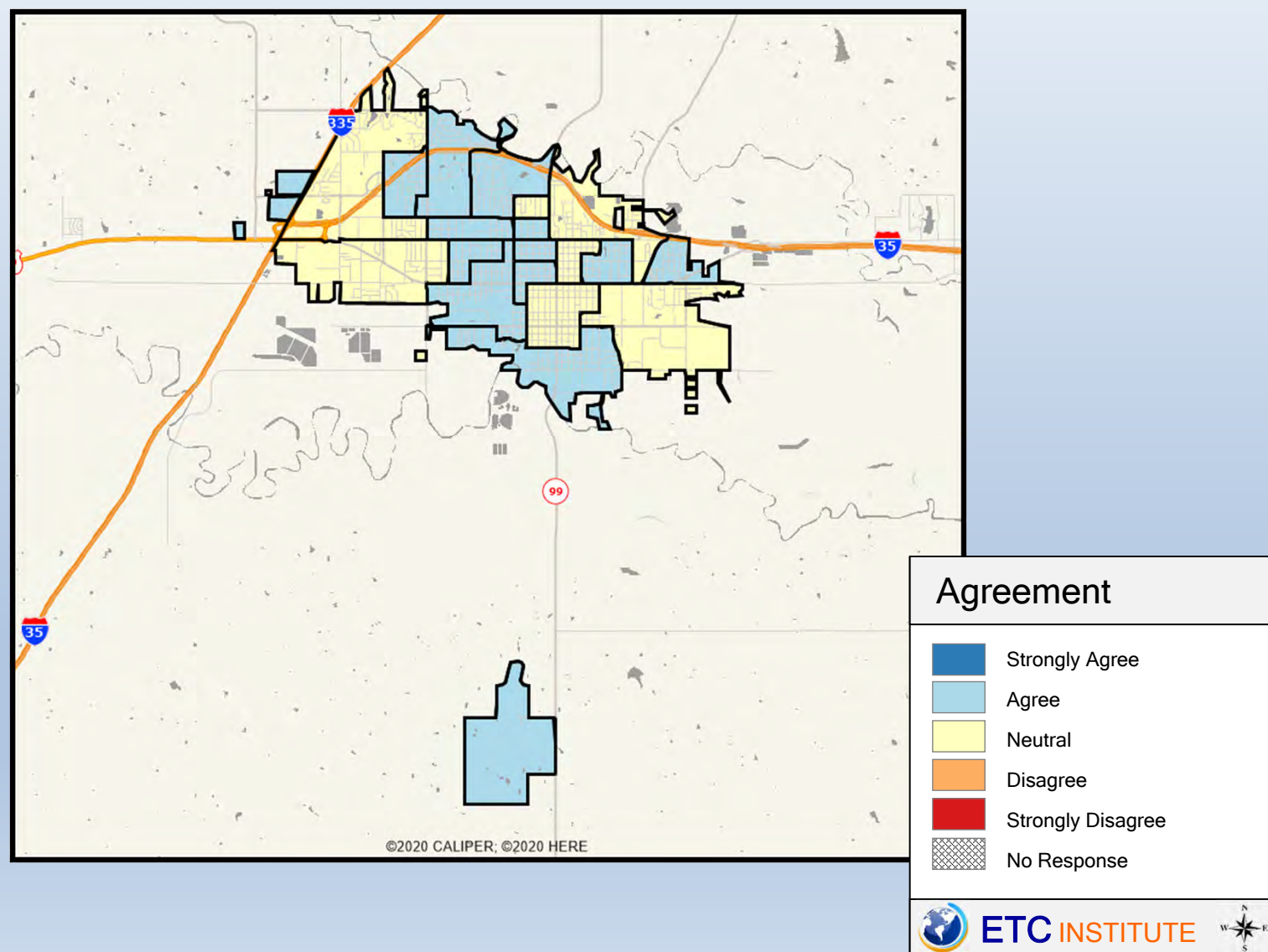
Q36-3. Subsidize and provide support resources for Flint Hills Technical College



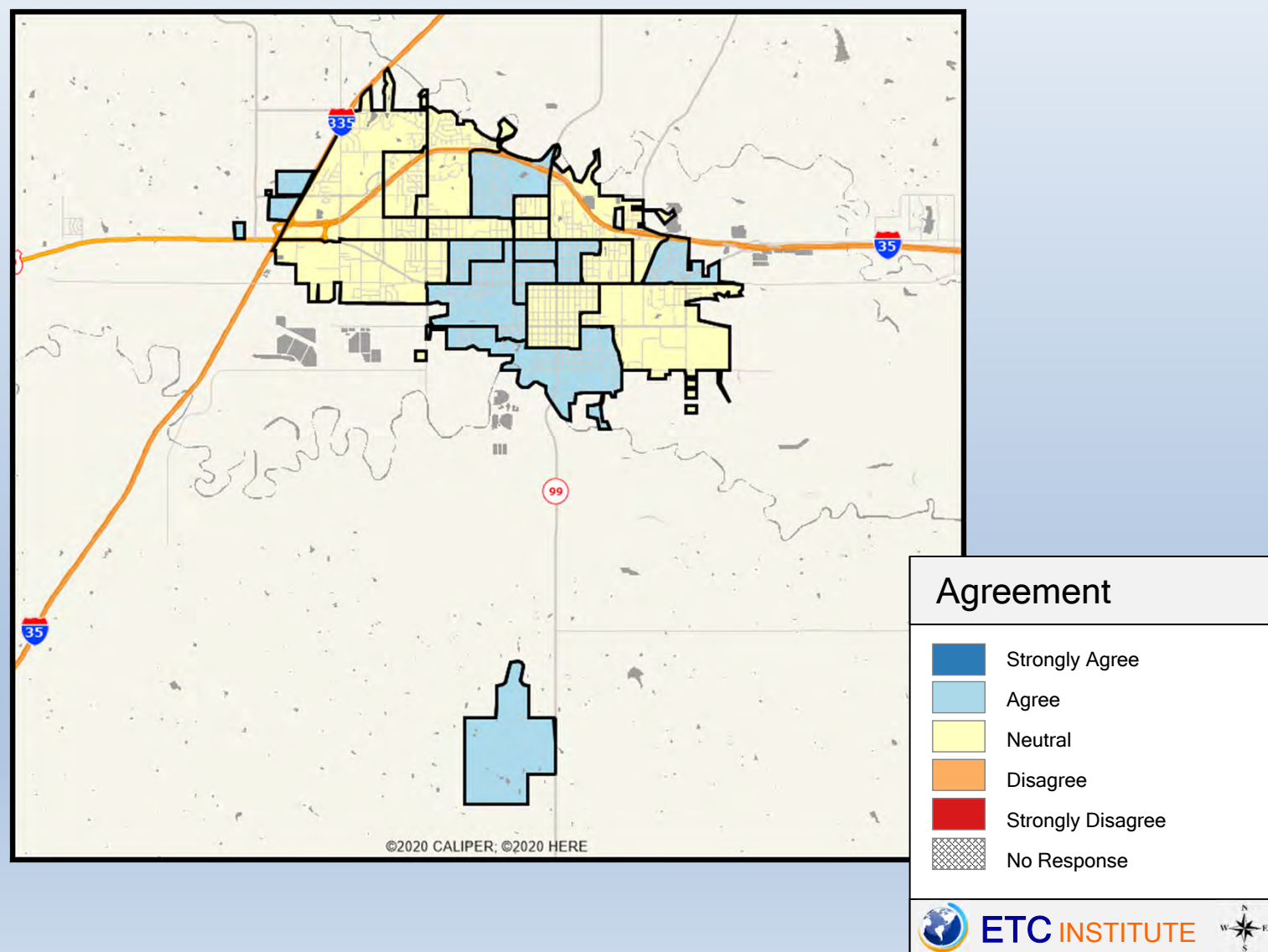
Q36-4. Subsidize and provide support resources for Emporia Main Street



Q36-5. Subsidize and provide support resources for Emporia Regional Development Authority



Q36-6. Subsidize and provide support resources for Visit Emporia



Q36-7. Play an active role in acquiring vacant or dilapidated properties as part of a strategy to advance redevelopment efforts

